

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 335845	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/25/2025
NAME OF PROVIDER OR SUPPLIER Northeast Ctr for Rehabilitation and Brain Injury		STREET ADDRESS, CITY, STATE, ZIP CODE 300 Grant Avenue Lake Katrine, NY 12449	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, record review and interviews during an abbreviated survey (NY00371330), the facility did not ensure each resident each resident was treated with respect and dignity for 1(Resident #22) of 3 residents reviewed. Specifically, on 6/23/2025, Resident # 22 was handed a syringe with Insulin by Registered Nurse #2 on 3 South Wing Nurses station and was observed by the surveyors in the hallway injecting the insulin into their abdomen with Registered Nurse #2, unit manager, 2 surveyors and other residents present. The findings are:A review of the resident rights policy and procedure last revised on 2/2024 documented it is the policy of the facility to protect and honor their resident neighbor rights. Procedure 3.7 documented the facility is committed to protecting and promoting the rights of all resident-neighbors, including but not limited to residents' rights to privacy, dignified existence, self-determination, and participation in their own care. Resident #22 was admitted with diagnoses that include but not limited to Type 2 diabetes mellitus, Hypertension, and Unspecified visual disturbance.A Minimum Data Set, dated [DATE] documented Resident had a Brief Mental Status Score of 15/15; indicating the resident was cognitively intact. Resident had no behaviors or impairments to upper or lower extremities. During an observation on 6/23/2025 at 4:10pm, the floor nurse (Registered Nurse # 2) had the medication cart positioned behind the nurse's station on the south side of NRP-3. Registered Nurse # 2 was observed drawing up insulin from a vial into the syringe. They came from behind the nurse's station to the front of the nurse's station and handed the syringe to Resident # 22. Resident # 22 lifted their shirt and self-administered the insulin in front of two surveyors, unit manager, floor nurse, and other residents present at the nurse's station.During an interview with Registered Nurse# 2 on 6/23/2025 at 4:20pm, they stated that they allowed the resident to administer the insulin because they were scheduled for it. All the residents come around this time to the nurse's station for their medication. Registered Nurse # 2 stated they should have allowed Resident # 22 to go to their room and self-administer their insulin for privacy. Registered Nurse # 2 reported to the surveyor that Resident # 22 had an order to self-administer insulin.During an interview on 6/25/2025 at 4:06pm, the Surveyor requested for Unit Manager # 2 to review the orders in Resident # 22's medical record. Surveyor asked the unit manager if there was a previous order to allow Resident # 22 to self-administer the insulin. Unit Manager #2 stated there was an order to allow Resident # 22 to self-administer eye drops. Unit Manager #2 Stated that prior to 6/24/2025 there was no order for Resident #22 to self-administer insulin. Although the resident continues to receive instructions on how to self-administer insulin, there was no order to self-administer. The order was just added. 10 NYCCR 415.5(a)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, record review and interviews conducted during the Abbreviated Surveys (NY00370876 and NY00370334) the facility did not provide sufficient nursing staff to consistently meet the needs of all residents. The Facility Assessment staff ratio levels were frequently below the levels determined by the facility to be necessary to meet the needs of the residents. Specifically, review of the nursing daily staffing schedule sheets from 6/10/25-6/25/25 revealed staffing was not adequate across various shifts based on the unit needs and the staffing needed as documented in the facility assessment. The Findings are:</p> <p>Review of the undated Facility-Wide Assessment that did not have a signature of approval and did not have a date that it was reviewed by the Quality Assurance Agency/Quality Assurance and Performance Improvement documented the following staffing levels as follows: nursing staff as follows: Total Certified Nurse Aides for the 7am-3pm shift as 26 full time on days, 3pm-11pm shift as 25 full time and 16 fulltime on nights. A total of 12 Fulltime Licensed Practical Nurses for the 3pm-11pm shift and 10 fulltime Licensed Practical Nurses on the nights</p> <p>Review of the evening shift staffing schedule dated 6/10/25, there were a 24 Certified Nurse Aides and 11 Licensed Practical Nurses and 7 Licensed Practical Nurses on the night shift.</p> <p>Review of the evening shift staffing schedule dated 6/11/25 revealed there were a total of 10.5 Licensed Practical Nurses and 14 Certified Nurse Aides There were 4 Licensed Practical Nurses in the facility on the night shift.</p> <p>Review of the evening shift staffing schedule dated 6/12/25 revealed there were 24 Certified Nurse Aides and 9 Licensed Practical Nurses for the evening shift. There were 13 Certified Nurse Aides and 5 Licensed Practical Nurses on the night shift</p> <p>Review of the evening shift staffing schedule dated 6/13/25 revealed a total of 21 Certified Nurse Aides in the facility and a total of 7.5 Licensed Practical Nurses on the evening shift. There was a total of 10 Certified Nurse Aides and 5 Licensed Practical Nurses on the night shift.</p> <p>Review of the day shift staffing schedule dated 6/14/25 revealed a total of 23 Certified Nurse Aides and 11 Licensed Practical Nurses. There was a total of 9 Licensed Practical Nurses and 5 Licensed Practical Nurses for the evening shift and a total of 5 Licensed Practical Nurses on the night shift.</p> <p>Review of the day shift staffing schedule dated 6/15/25 revealed there were 21 Certified Nurse Aides, 20 Certified Nurses' Aides and 11 Licensed Practical Nurses on the Evening Shift and a total of 4 Licensed Practical Nurses on the night shift.</p> <p>Review of the day shift staffing schedule dated 6/16/25 revealed there was a total of 22 Certified Nurse Aides, 21 Certified Nurses' Aides and 8 Licensed Practical Nurses on the evening shift and a total of 5 Licensed Practical Nurses on the night shift.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Review of the day shift staffing schedule dated 6/17/25 revealed there were a total of 22 Certified Nurse Aides, 22 Certified Nurses' Aides and 10 Licensed Practical Nurses on the Evening Shift. There was a total of 4 Licensed Practical Nurses on the night shift.</p> <p>Review of the staffing schedule dated 6/18/25, there were a total 11 Licensed Practical Nurses in the facility on the evening shift and a total of 6 Licensed Practical Nurses on the night shift.</p> <p>Review of the day shift staffing schedule dated 6/19/25 revealed there were 25 Certified Nurse Aides, 7 Licensed Practical Nurses on the evening shift 5 Licensed Practical Nurses on the night shift.</p> <p>Review of the evening shift staffing schedule dated 6/20/25 revealed there were a total of 22 Certified Nurse Aides and 5 Licensed Practical Nurses, and a total of 5 Licensed Practical Nurses on the night shift.</p> <p>Review of the day shift staffing schedule dated 6/21/25 revealed there were 21 Certified Nurse Aides and 9 Licensed Practical Nurses, 14 Certified Nurses' Aides and 8.5 Licensed Practical Nurses on the Evening Shift and 12 Certified Nurses' Aides and 7 Licensed Practical Nurses on the Night Shift.</p> <p>Review of the day shift staffing schedule dated 6/22/25 revealed there were 19 Certified Nurse Aides and 10 Licensed Practical Nurses, 16 Certified Nurses' Aides and 8 Licensed Practical Nurses on the Evening Shift and 14 Certified Nurses' Aides and 5 Licensed Practical Nurses on the Night Shift.</p> <p>Review of the day shift staffing schedule dated 6/23/25 revealed there were a total of 23 Certified Nurse Aides, 19 Certified Nurses' Aides and 6 Licensed Practical Nurses on the Evening Shift and 5 Licensed Practical Nurses on the night shift.</p> <p>Review of the Evening Shift staffing schedule dated 6/24/25 revealed there were a total of 21 Certified Nurses' Aides and 7 Licensed Practical Nurses and a total of 6 Licensed Practical Nurses on the night shift.</p> <p>Review of the evening shift staffing schedule dated 6/25/25, there were a total of 7 Licensed Practical Nurses and a total of 6 Licensed Practical Nurses on the night shift.</p> <p>During an interview on 6/20/25 at 10:55 AM, Certified Nurse Aide #1 stated that staffing is bad in the facility and that depending on who is working things does not get done, and that sometimes there is a lot of showers, and it is hard to get them all done because they have no staff.</p> <p>During an interview on 6/20/2025 at 11:20 AM, Certified Nurse Aide #2 stated that staffing is not good in the facility and that there are times when they work short staffed, and they have no help, and it is hard to give good care because they have a lot of residents to take care of.</p> <p>During an interview on 6/26/25 at 10:50 AM, (Resident #61) stated that sometimes they wait 2.5 hours for someone to answer their call bell and that when they verbalized their concerns, they are told that they have behavioral issues. Resident #61 stated it also depends on who is working because that determines how long they have to wait to be taken care of. Resident #61 stated that when they take too long to answer the call bell, they will call the nurses station and if they do not answer, they call the front desk. That gets the facility administration upset and they are usually told that they are not the only resident on unit, there are 39 other residents.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 6/26/25 at 2:52 PM, the Staffing Coordinator stated that they need 26 full time Certified Nurse Aides on the day shift, 25 full time Certified Nurses' Aides on the evening shift, and 16 full time Certified Nurses' Aides on the night shift. The Staffing Coordinator stated that they are not responsible for the staffing needs indicated in the Facility Assessment. The Staffing Coordinator stated that on some days, they have great staffing but on other days, they fall way below the minimum required. When they fall below the minimum staffing, they continuously call staff to come to work, offer them gift cards and bonuses, and those incentive do not work all the time. The Staffing Coordinator stated that the weekends are the worst when it comes to staffing and that when they leave for the day on Fridays, the staffing schedule may not be sufficiently staffed.</p> <p>During an interview on 6/26/25 at 4:52 PM, the Director of Nursing stated that they are new at the facility, and they still need to familiarize themselves with the staffing. The Director of Nursing stated that they were aware of what Provider Average Ratio (PAR) levels are but was unable to tell the surveyor the required number of staff needed for all units when asked. They also stated they were aware of the inadequate staffing in the facility and that the facility has been providing incentives such as gift cards to the staff so that they can come to work.</p> <p>During an interview on 6/26/25 at 4:44 PM, the Administrator stated that staffing is bad in the facility because the facility is in a difficult area for staff to commute to. The last staffing audit indicated that [NAME] was in a staffing crisis. The Administrator stated that they offer gift cards, bonuses, and they give compensation days to attract staff to work. The Administrator stated that the Facility assessment does not reflect staffing needs on the weekends and does not also reflect low census. If the census is low, staffing is adjusted. That is not reflected in the Facility Assessment. The Administrator stated that they were unaware that the staffing regulations changed and that they will read up on it. The Administrator stated that the Director of Nursing and Assistant Director of Nursing will sometimes help when staffing is low, but it will not be indicated on the schedule. The Administrator stated that when people call out of work, they do not mandate other staff. Efforts made to have the staffing issues addressed include offers to fix staff vehicles and provide housing in the facility suite. These strategies have not helped the staffing.</p> <p>10NYCRR 415.13(a)(1)(i-iii)</p> <p>The Findings are:</p> <p>Review of the undated Facility-Wide Assessment that did not have a signature of approval and did not have a date that it was reviewed by the Quality Assurance Agency/Quality Assurance and Performance Improvement documented the following staffing levels as follows: nursing staff as follows: Total Certified Nurse Aides for the 7am-3pm shift as 26 full time on days, 3pm-11pm shift as 25 full time and 16 fulltime on nights. A total of 12 Fulltime Licensed Practical Nurses for the 3pm-11pm shift and 10 fulltime Licensed Practical Nurses on the nights</p> <p>Review of the evening shift staffing schedule dated 6/10/25, there were a 24 Certified Nurse Aides and 11 Licensed Practical Nurses and 7 Licensed Practical Nurses on the night shift.</p> <p>Review of the evening shift staffing schedule dated 6/11/25 revealed there were a total of 10.5 Licensed Practical Nurses and 14 Certified Nurse Aides There were 4 Licensed Practical Nurses in the facility on the night shift.</p> <p>(continued on next page)</p>		

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<p>F 0838</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Conduct and document a facility-wide assessment to determine what resources are necessary to care for residents competently during both day-to-day operations (including nights and weekends) and emergencies.</p> <p>Based on observations, record review and interviews conducted during an Abbreviated Survey (NY00370876 and NY00370334), the facility did not ensure that its facility assessment included staffing levels necessary to competently provide and meet the needs of the residents based on census, conditions and levels of care both during their day-to-day operations and during emergencies. Specifically, the undated Facility Assessment provided by the facility during the onsite visit did not include the minimum staffing requirements for Certified Nurses' Aides and Licensed Practical Nurses on the weekends. 2)The Facility Assessment did not include the number of staff needed for behavioral healthcare services necessary to meet resident needs. 3) The Facility Assessment did not include a date when it was reviewed/approved by Quality Assurance and Performance Improvement (QAPI) and 4) the Facility Assessment did not have signatures of approval.The findings are:The Undated and Unsigned Facility Assessment provided by the Administrator during the onsite visit documented a total number of 26 full time Certified Nurse Aides needed for the 7am-3pm shift, 25 full time Certified Nurse Aides needed for the 3pm-11pm shift and 16 fulltime Certified Nurse Aides on the 11pm-7am shift. The facility Assessment documented a total of 12 Fulltime Licensed Practical Nurses needed for the day and evening shifts and 10 fulltime Licensed Practical Nurses for the night shift.The Facility Assessment provided by the facility had no date when it was reviewed with Quality Assurance and Performance Improvement (QAPI) and was not signed by any staff involved in creating, reviewing and revising the Facility Assessment. The Facility Assessment did not include staffing for weekends and emergencies as part of day-to-day operations. During an interview on 6/20/2025 at 11:20 AM, Certified Nurse Aide #2 stated that staffing is not good in the facility and that there are times when they work short staffed and they have no help, it is hard to give good care to all residents because there is a lot of residents to take care of. During an interview on 6/26/25 at 10:50 AM, (Resident #61) stated that sometimes they wait 2.5 hours for someone to answer their call bell and that when they verbalized their concerns, they are told that they have behavioral issues. Resident #61 stated it also depends on who is working because that determines how long they must wait to be taken care of. Resident #61 stated that when they take too long to answer the call bell, they will call the nurses station and if they do not answer, they call the front desk. That gets the facility administration upset and they are usually told that they are not the only resident on unit, there are 39 other residents. During an interview on 6/26/25 at 4:44 PM, the Administrator stated that the Facility Assessment does not reflect staffing needs on the weekends and did not include behavioral health services necessary to meet resident needs. The Administrator stated that they were unaware that the staffing regulations had changed and that they will read up on it. The Administrator stated the Facility Assessment is reviewed annually with the Quality Assurance and Performance Improvement (QAPI) committee and it should have been signed by all disciplines present during the review. 10 NYCRR 415.26</p>		