

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345039	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/07/2026
NAME OF PROVIDER OR SUPPLIER Summerstone Health and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 485 Veterans Way Kernersville, NC 27284	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from the wrongful use of the resident's belongings or money. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review and interviews with resident, family member, facility staff, agency staff and law enforcement, the facility failed to protect a resident's right to be free from misappropriation of property when \$200 was transferred out of a resident's online banking account into Nurse Aide (NA) #2's personal bank account. This deficient practice affected 1 of 3 residents reviewed for misappropriation of property (Resident #1). The findings included: Resident #1 was admitted to the facility on [DATE]. The admission Minimum Data Set assessment dated [DATE] revealed Resident #1 was assessed as cognitively intact. Review of a Police Incident/Investigation Report indicated on 04/09/26 the Director of Nursing (DON) and the Administrator reported the theft of \$200 from Resident #1's online banking account that occurred on 04/03/26. The report further documented that law enforcement dispatched a police officer to the facility and contact was made by the police officer with Resident #1. The police officer observed the online banking transaction on Resident #1's telephone. On 05/07/26 at 9:42 am a telephone interview was conducted with the Police Officer. He reported he was called by the Administrator on 04/09/26 for an allegation of a resident who had been defrauded of \$200. The Police Officer stated he went to the facility and met with Resident #1. He stated Resident #1 reported she was missing \$200 from her bank account and he viewed the transaction data on Resident #1's telephone screen. The transaction was dated 04/03/26 and was processed via an online banking application from Resident #1 to NA #2. He stated he confirmed NA #2 was working with Resident #1 on 04/03/26. On 05/06/26 at 11:13 am a telephone interview was conducted with Resident #1. Resident #1 stated on 04/09/26 she noticed \$200 was withdrawn from her bank account. The withdrawal was processed via an online banking application with a transaction date of 04/03/26. She requested her family member review the account information to confirm the discovery. Once confirmed, Resident #1 notified the bank by telephone. An inquiry was initiated by the bank. Resident #1 reported she was advised by bank staff a cellular telephone device transaction dated 04/03/26 for \$200 went from Resident #1's online bank account into NA #2's online bank account. Resident #1 reported she was not acquainted with NA #2 and did not loan or give NA #2 permission to withdraw the money. Resident #1 revealed her telephone was password protected and she had not shared the password with anyone. Resident #1 stated her family member called the facility and advised the DON of the incident. Resident #1 shared she felt devastated and violated by this incident. Resident #1 stated within a few hours she was visited by a policeman and gave a report. Resident #1 added the \$200 was returned to her account by NA #2 on 04/09/26 via the online banking application. An interview was conducted on 05/06/26 at 11:33 am with Resident #1's family member who revealed she reported to the DON on 04/09/26 that Resident #1 noticed \$200 missing from her bank account. The family member stated she was asked by Resident #1 to confirm the \$200 was withdrawn. The family member was able to confirm that a telephone transaction dated 04/03/26 was processed. A telephone interview was conducted with NA #2 on 05/06/26 at 4:19 pm. NA #2 stated she worked at the facility for 3 weeks and was assigned to Resident #1's care on 04/03/26. NA #2 stated she told Resident #1 about her financial concerns including her inability to pay her power bill. NA #2 reported Resident #1 offered to let her borrow \$200. NA #2 stated Resident #1 used her (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	telephone and completed a transaction via her online banking application and transferred \$200 to NA #2's bank account. NA #2 reported the agreement was NA #2 would return the funds in the future. NA #2 stated she was aware that she should not have taken money from Resident #1. An interview was conducted with the DON on 05/05/26 at 3:53 pm. The DON stated on the afternoon of 04/09/26 she was informed by Resident #1's family member that an unauthorized online banking transfer was sent from Resident #1's online banking account to NA #2's bank account. The DON reported that she immediately notified the Administrator and the staffing agency Chief Executive Officer (CEO). The DON stated NA #2 was immediately removed from the schedule and did not return to the facility. On 05/06/26 at 8:24 am a telephone interview was conducted with the CEO for the staffing agency that NA #2 was employed by in April 2026. She stated on 04/09/26 the DON from the facility called to report a misappropriation of resident property allegation by NA #2. The CEO reported she was advised NA #2 had allegedly taken \$200 from Resident #1 via an online banking application. She stated she called and spoke with NA #2 on 04/09/26 at 4:39 pm. The CEO indicated NA #2 admitted taking the \$200 from Resident #1 via an online banking application. The CEO reported NA #2 stated Resident #1 offered to allow her to borrow the funds. She further reported that NA #2 stated she had already returned the funds to Resident #1's online banking account. The CEO stated that NA #2 admitted she was aware that she should not have asked to borrow money from Resident #1. The facility's investigation report dated 04/15/26 completed by the Administrator indicated on 04/09/26 at 2:30 pm the facility became aware of an allegation of misappropriation of Resident #1's property in the amount of \$200. A family member reported an unauthorized transaction dated 04/03/26 from Resident #1's bank account into NA #2's bank account. Local law enforcement was notified on 04/09/26 at 3:00 pm. The allegation was substantiated and A #2's employment was terminated by the agency. An interview with the Administrator was conducted on 05/06/26 at 11:20 am. He reported on 04/09/26 he was notified by the DON of an allegation of misappropriation of Resident #1's property in the amount of \$200. The Administrator stated he notified local law enforcement, and a police officer came to the facility. A report was given by Resident #1 to the police officer. The Administrator stated he did not know how this occurred and that actions were taken to prevent further issues. The facility provided a corrective action plan that was not acceptable to the State Agency as it did not contain sufficient evidence of systemic measures and monitoring to prevent future incidents of misappropriation of resident property.		