

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345063	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/13/2025
NAME OF PROVIDER OR SUPPLIER Accordius Health at Wilson		STREET ADDRESS, CITY, STATE, ZIP CODE 1804 Forest Hills Road W Wilson, NC 27893	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50234</p> <p>Based on record review and staff and resident interviews, the facility failed to protect a resident's right to be free from misappropriation of property leading to a suspected monetary loss of \$3957.55. The deficient practice was for 1 of 3 residents reviewed for misappropriation of resident property (Resident #27).</p> <p>The findings included:</p> <p>Resident #27 was admitted to the facility on [DATE] with diagnoses including cognitive communication deficit and cerebral infarction (stroke).</p> <p>Resident #27's quarterly Minimum Data Set (MDS) dated [DATE] indicated he had intact cognition and had no behaviors.</p> <p>A Brief Interview of Mental Status assessment dated [DATE] indicated Resident #27 scored a 09, which indicated moderate cognitive impairment.</p> <p>The facility 24-hour Initial Report dated 5/31/24 documented an allegation that Resident #27 realized funds were missing from his bank account. The Administrator was notified on 5/31/24. The report noted the transactions appeared to have occurred over several months. It was noted Resident #27 had given his automatic teller machine (ATM) debit card to multiple people over time to buy drinks, snacks, and pizza in the past, but saw many additional unapproved withdrawals. There was no physical or mental harm noted. No alleged perpetrator was identified and the local police were notified.</p> <p>The facility Investigation Report dated 6/7/24 documented Resident #27 went to the bank and had three months of statements accessed and felt certain that there were expenditures that were not his. Some of the disputed charges were questionably his as they were from the vending machines he frequents in the facility. The Report noted that during a police interview with the resident, Resident #27 identified a staff member, Nurse Aide (NA) #3, and said he had given her his debit card to pick him up a sandwich at a local sandwich shop but could not remember the day. He said that after she got him a sandwich, he noticed his money was going faster. The Police Department stated they would contact her. NA #3 was suspended pending the results of the investigation.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>An addendum to the facility investigation dated 6/16/24 written by the Administrator noted the police had notified the facility that individuals had been identified using Resident #27's debit card without authorization and one of the individuals had been arrested. NA #3, who the resident identified to the police, did not appear to be involved as per the police investigation and was taken off of suspension.</p> <p>A police report by Police Officer #1 dated 6/24/24 noted there were three charges to Resident #27's debit card at ATMs on 4/22/24, 5/04/24, and 5/10/24, totaling \$1709.00. Multiple other charges were noted in the report were made to various websites not used by Resident #27. Three individuals, NA #1, NA #2, and Individual #1 were identified in the investigation as having been the alleged perpetrators. Individual #1 was charged with identity theft and two counts of obtaining property under false pretenses. NA #2 was also charged with identity theft and six counts of obtaining property under false pretenses for purchases made online. The police report did not specify any charges or actions related to NA #1.</p> <p>In an interview on 3/12/25 at 9:03 AM, the Administrator said NA #1 and NA #2 were contracted NAs from a staffing agency, not facility employees. She said Individual #1 was related to NA #1 and NA #2. She said the total amount taken from Resident #27's bank account was \$3957.55.</p> <p>In an interview on 03/12/25 at 9:40 AM, Resident #27 said his debit card went missing but he could not remember any details. He said the Administrator took care of everything for him and kept him informed of the investigation. He said the money had been replaced by the bank. He said he had a lock box and his nightstand drawer locked and he had the key but he preferred to keep his wallet with him at all times to maintain control of it.</p> <p>In an interview on 3/12/25 at 2:54 PM, Unit Manager #1 said she was the Unit Manager on Resident #27's unit. She said Resident #27 confided in her that more money than he spent was being taken out of his bank account. The Unit Manager said she helped Resident #27 obtain his bank statements and file fraud disputes. His bank statements showed multiple purchases that the resident denied making. Some of the websites were stores, and Resident #27 had not received any package deliveries at that time. She said on one occasion, a facility staff member took Resident #27 to run errands and had Individual #1 go with them. Resident #27 told her that Individual #1 helped him take money out of an ATM because he couldn't push the buttons and that Individual #1 punched in his personal identification number (PIN). She said Resident #27 was not distressed and he just wanted to find out what happened and get his money back.</p> <p>In an interview on 3/13/25 at 8:55 AM, the Administrator said neither the facility nor the staffing agency had current contact information for NA #2.</p> <p>Attempts to reach NA#1 were unsuccessful.</p> <p>Attempts to reach Police Officer #1 were unsuccessful during the survey.</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>In an interview on 3/13/25 at 5:38 PM, the Administrator said the facility believed one of the NAs took Resident #27's debit card while working at the facility. They examined timecards for March, April, and May of 2024, and both NA #1 and NA #2 worked at the facility during that time period. She said as a result of the incident, the facility changed their policy on who can assist residents purchasing items and assisting resident with their money and directed staff to speak with the Social Worker, Activities Director, or the Business Office Manager. The policy said that no other staff may handle money or payment cards for the residents at any time. She said the facility sent out messages to all of the families and in-serviced all staff on the change of policy.</p> <p>In an interview on 3/13/25 at 8:09 PM, the Administrator said the facility created a plan of correction but had not completed the intended audits or monitored the corrections in the Quality Assurance committee as indicated in their plan.</p>

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>50234</p> <p>Based on record review and staff interviews, the facility failed to report an allegation of misappropriation of resident property to the Department of Social Services (DSS). This deficient practice affected 1 of 3 residents reviewed for misappropriation (Residents #27).</p> <p>The findings included:</p> <p>The facility 24-hour Initial Report dated 5/31/24 completed by the Administrator documented an allegation that Resident #27 realized funds were missing from his bank account. The Administrator was notified on 5/31/24. The report noted the transactions appeared to have occurred over several months. It was noted Resident #27 had given his automatic teller machine (ATM) debit card to multiple people over time to buy drinks, snacks, and pizza in the past, but saw many additional unapproved withdrawals. There was no physical or mental harm noted. No alleged perpetrator was identified and the local police were notified. There was no documentation on the Initial Report that indicated DSS was notified.</p> <p>The Facility Investigation Report dated 6/7/24 completed by the Administrator documented the police were investigating and had suspects in the case. The Facility Investigation Report did not document that DSS was notified of the allegation.</p> <p>An addendum to the facility investigation dated 6/16/24 written by the Administrator noted the police had notified the facility that individuals had been identified using Resident #27's debit card without authorization and one of the individuals had been arrested.</p> <p>In an interview on 3/12/25 at 4:35 PM, the Administrator said she did not remember notifying DSS of the allegation and investigation related to the misappropriation of Resident #27's property, but would check with the Social Worker to see if she notified them. She said she was not aware that DSS had to be notified in addition to the state agency and the local police.</p> <p>In an interview on 3/12/25 at 5:03 PM, the Social Worker said she was involved in the investigation related to the misappropriation of Resident #27's property and DSS was not notified of the allegation.</p>		