

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345133	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/08/2025
NAME OF PROVIDER OR SUPPLIER Ridge Valley Center for Nursing and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 1000 College Street Wilkesboro, NC 28697	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 36217</p> <p>Based on observation, record review, and staff interviews, the facility failed to secure an opened tube and an opened container of topical ointment for 1 of 1 Resident reviewed for medication storage. (Resident #3).</p> <p>The findings included:</p> <p>Resident #3 was admitted to the facility on [DATE].</p> <p>The annual Minimum Data Set (MDS) assessment dated [DATE] coded Resident #3 with an intact cognition.</p> <p>During an observation conducted on 01/08/25 at 10:53 AM, an opened tube containing approximately 1.5 ounces of zinc oxide ointment 20 % (a topical ointment for treating or preventing skin irritation related to diaper rash) was found unattended on top of the over-bed table in Resident #3's room. A further observation revealed another opened container of zinc oxide ointment with the same strength with approximately 3 ounces remaining in the container left unattended on top of Resident #3's bedside table.</p> <p>An interview was conducted with Resident #3 on 01/08/25 at 10:55 AM. She stated the ointments were for her diaper rash and she was dependent on the staff to apply the ointment for her. She added these ointments had been left unattended in her room for at least 2 weeks.</p> <p>During an interview conducted on 01/08/25 at 11:00 AM, Nurse #1 confirmed the zinc oxide ointments were for Resident #3 and nurse aides (NAs) had been using it to apply to the buttock areas for treatment or prevention of diaper rash. She stated the ointments should be kept in the wound care medication cart instead of leaving them unattended in Resident #3's room. She did not notice the ointments were in Resident #3's room when she did medication pass on 01/08/25 in the morning.</p> <p>An interview was conducted with NA #1 on 01/08/25 at 11:03 AM. She recalled providing care for Resident #3 in her room on 01/08/25 in the morning around 9:00 - 9:30 AM. She noticed the container of zinc oxide ointment was sitting on the bedside table next to Resident #3's bed. She stated she did not know that zinc oxide ointment was not supposed to be left unattended. Otherwise, she would have reported the findings to the hall nurse.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview conducted with the Director of Nursing (DON) on 01/08/25 at 11:09 AM, she confirmed Resident #3 was dependent on the staff to apply zinc oxide ointment to her buttock areas. She expected all the zinc oxide ointments to be kept in the wound care medication cart. It was her expectation for the facility to remain free of unattended medications.</p> <p>An interview was conducted with the Administrator on 01/08/25 at 4:08 PM. She expected all the medications to be stored in the wound care medication cart or medication storage room to ensure the facility was free of unattended medications.</p>		