

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345202	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/16/2024
NAME OF PROVIDER OR SUPPLIER Capital Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 3000 Holston Lane Raleigh, NC 27610	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43222</p> <p>Based on observation, staff and resident interviews, the facility failed to ensure the caulking around the base of the toilets (room [ROOM NUMBER], #211, #308, #310, and #408) was adhered and free of black/brown matter. The facility also failed to ensure a baseboard in the bathroom (room [ROOM NUMBER]) was free of black/brown matter for 5 of 9 bathrooms reviewed for clean and homelike living environment.</p> <p>The findings included:</p> <p>a. During a continuous observation and interview with Resident #1 on 9/16/24 from 9:20 AM until 9:23 AM, the bathroom in room [ROOM NUMBER] revealed the caulking around the base of the toilet was detached in some areas with black/brown matter underneath. Also, a baseboard adjacent to the toilet had areas of dried black/brown matter. room [ROOM NUMBER] was occupied by 2 residents, and Resident #1 was able to use the bathroom on their own or with supervision assistance by staff. Resident #1 stated that the bathroom often becomes flooded from the shower on the other side of the wall, which caused the black/brown matter on the baseboard.</p> <p>Resident #1 was coded as cognitively intact for the most recent Minimum Data Set (MDS) assessment dated [DATE].</p> <p>An observation and interview with the Maintenance Director on 9/16/24 at 9:47 AM revealed that the caulking around the base of the toilet does not look that bad in room [ROOM NUMBER], but he thought it needed to be pulled up and replaced. He further stated that the brown spots on the baseboard were due to water damage and needed to be painted.</p> <p>During an interview with the Administrator on 9/16/24 at 11:03 AM, he revealed that Resident #1's family member spoke to him last week about the brown spots on the baseboard, and she was told that that area needed to be addressed. The Administrator stated that the whole baseboard needed to be replaced.</p> <p>b. On 9/16/24 at 9:26 AM, an observation of the bathroom in room [ROOM NUMBER] revealed black/brown matter around the base of the toilet with the caulking detached in some areas. room [ROOM NUMBER] was occupied by 1 resident. The resident of this room was not able to use the bathroom on her own.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>An observation and interview with the Maintenance Director on 9/16/24 at 9:50 AM revealed that he thought the bathroom in room [ROOM NUMBER] looked ugly and the caulking needed to be replaced.</p> <p>The Administrator was interviewed on 9/16/24 at 11:06 AM. He revealed that brown was not the natural color of caulking. As time goes on and during room rounds, the caulking would not be observed. He stated that caulking was an optional item in the bathrooms.</p> <p>c. During a continuous observation and interview with Resident #2 on 9/16/24 from 9:35 AM until 9:38 AM, the bathroom in room [ROOM NUMBER] revealed the caulking around the base of the toilet was detached in some areas with black/brown matter underneath. room [ROOM NUMBER] was occupied by 2 residents, and Resident #2 was able to use the bathroom with assistance by staff. Resident #2 stated that the base of the toilet looked rough, and it did bother her.</p> <p>Resident #2 was coded as cognitively intact for the most recent Minimum Data Set (MDS) assessment dated [DATE].</p> <p>An observation and interview with the Maintenance Director on 9/16/24 at 9:52 AM revealed that he stated there was no caulking around the base of the toilet, and the black/brown substance was dirt.</p> <p>The Administrator was interviewed on 9/16/24 at 11:08 AM. He revealed that he was not aware Resident #2 did not like the appearance of the base of the toilet.</p> <p>d. On 9/16/24 at 10:40 AM, an observation of the bathroom in room [ROOM NUMBER] revealed multiple areas of a dried brown matter along the base of the toilet where the caulking was detached in some areas. room [ROOM NUMBER] was occupied by 1 resident, and she was able to use the bathroom on her own or with supervision assistance by staff.</p> <p>During a continuous observation and interview with the Maintenance Assistant on 9/16/24 from 10:45 AM until 10:46 AM, he stated the base of the toilet in room [ROOM NUMBER] looked horrible. The caulking needs to be stripped and replaced.</p> <p>e. On 9/16/24 at 10:41 AM, an observation of the bathroom in room [ROOM NUMBER] revealed multiple areas of a dried brown matter along the base of the toilet where the caulking was detached in some areas. room [ROOM NUMBER] was occupied by 2 residents, and it was uncertain of their assistance with toileting.</p> <p>During a continuous observation and interview with the Maintenance Assistant on 9/16/24 from 10:47 AM until 10:48 AM, he stated The same thing. The caulking needs to be stripped and replaced around the base of the toilet in room [ROOM NUMBER].</p> <p>The Maintenance Director was interviewed on 9/16/24 at 9:43 AM. He revealed that the bathrooms were not being renovated. Room rounds were made whenever he was in a resident's room to observe if the toilet was running, or the sink was leaking. The Maintenance Director stated that the caulking was only for appearance purposes, and it did not seal or prevent water leakage. Any staff member could notify him if they saw issues with the caulking around the base of the toilets; however, the Housekeeping Director or maintenance staff could replace the caulking.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>During an interview with the Administrator on 9/16/24 at 11:10 AM, he revealed that the rooms needed to be more thoroughly observed, including the caulking around the toilet base. Any rooms with the caulking issue needed to be replaced.</p>		