

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/31/2025
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345253	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/03/2025
NAME OF PROVIDER OR SUPPLIER The Lodge at Mills River		STREET ADDRESS, CITY, STATE, ZIP CODE 5593 Old Haywood Road Mills River, NC 28759	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0732 Level of Harm - Potential for minimal harm Residents Affected - Some	<p>Post nurse staffing information every day.</p> <p>37538</p> <p>Based on record review, observation and staff interviews, the facility failed to ensure accurate and updated information was provided on the daily nursing staff postings for 24 of 154 days: 11/6/24, 11/11/24, 11/14/24, 12/9/24, 11/21/24, 12/18/24, 12/19/24, 12/23/24, 12/26/24, 1/1/25, 1/6/25, 1/13/25, 2/7/25, 2/17/25, 3/3/25, 3/25/25, 3/26/25, 3/31/25, 4/3/25, 5/1/25, 5/15/25, 5/20/25, 5/31/25, and 6/1/25 reviewed for staffing.</p> <p>Findings included:</p> <p>a. A review of the daily nursing staff postings revealed on: 11/6/24, 11/11/24, 11/14/24, 12/9/24, 12/19/24, 12/26/24, 1/6/25, 3/25/25, 3/26/25, 3/31/25, 4/3/25, 5/1/25, 5/15/25, 5/16/25, 5/20/25, and 5/31/25 no RN hours were included.</p> <p>A review of the Director of Nursing (DON) and Assistant Director of Nursing (ADON) employee time clock records revealed at least 8 consecutive Registered Nurse (RN) hours were recorded on: 11/6/24, 11/11/24, 11/14/24, 12/9/24, 12/19/24, 12/26/24, 1/6/25, 3/25/25, 3/26/25, 3/31/25, 4/3/25, 5/1/25, 5/15/25, 5/16/25, 5/20/25, and 5/31/25.</p> <p>A joint interview with the Regional Clinical Manager and Administrator was conducted on 06/03/25 at 4:00 PM. The Regional Clinical Manager revealed it was a 50 bed facility, and she had filled out the daily nursing staff postings. She revealed either her as the interim DON or the ADON had worked at least 8 consecutive hours, but their RN hours were not included on the daily nursing staff posting unless they worked directly with residents administering medications. The Administrator confirmed the DON and ADON RN hours were not included on the daily nursing staff posting unless they administered medications. Both the Administrator and Regional Clinical Manager revealed they were not aware the DON, ADON or Unit Supervisor RN hours could be included on daily nursing staff posting when no other RN was scheduled.</p> <p>b. A review of the daily nursing staff posting revealed on:</p> <p>- 11/21/24, 6 RN hours were recorded. The employee time sheet records revealed the ADON, RN had worked eleven hours on 11/21/24.</p> <p>- 12/18/24, 6 RN hours were recorded. The employee time clock records revealed the ADON, RN had worked 12 hours on 12/18/24.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 345253	Facility ID: 345253 If continuation sheet Page 1 of 2

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<p>F 0732</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>- 12/23/24, 4 RN hours were recorded. The employee time sheet records revealed the ADON,RN had worked 8 hours on 12/23/24.</p> <p>- 1/13/25 the 11:00 PM through 7:00 AM shift recorded one Certified Nursing Assistant (CNA) worked 8 hours. The employee time sheet records revealed two CNAs had worked 8 hours from 11:00 PM through 7:00 AM on 1/13/25.</p> <p>- 2/7/25 the 11:00 PM through 7:00 AM shift recorded two CNAs worked 16 hours. The employee time sheet records revealed a third CNA had worked from 11:00 PM through 2:23 AM on 2/7/25.</p> <p>- 3/3/25, 4 RN hours were recorded. The employee time sheet records revealed the ADON, RN worked 11 hours on 3/3/25.</p> <p>During an interview on 06/03/25 at 4:00 PM, the Administrator confirmed the RN and CNA hours on the daily nursing staff posting were incorrect based on the employee time clock records. The Administrator revealed daily nursing staff posting should be completed daily and include accurate information for each shift.</p> <p>c. A review of the daily nursing staff posting revealed the resident census was not included on 12/9/24, 12/19/24, 1/1/25, 2/7/25, 2/17/25.</p> <p>A joint interview with the Regional Clinical Manager and Administrator was conducted 06/03/25 at 4:00 PM. The Regional Clinical Manager revealed she filled out the daily nursing data postings and the resident census was required and if not included it was human error on her part. The Administrator revealed the resident census information should be included on daily nursing data postings.</p> <p>d. An observation on 06/01/25 at 10:01 AM revealed the daily nursing staff posting was dated 5/30/25 and not the current date 6/1/25.</p> <p>During an interview on 06/01/25 at 9:25 AM Nurse #1 revealed she was the nurse in charge on 6/1/25 and the current staff included herself, Nurse #2 and two CNAs and a third CNA was coming in at 12:00 PM.</p> <p>During a phone interview on 06/03/25 at 2:06 PM, Nurse #1 revealed she was not responsible for updating the daily nursing staff postings.</p> <p>During a phone interview on 06/03/25 at 3:00 PM, Nurse #2 revealed she had worked on 5/31/25 and 6/1/25. Nurse #2 stated she was not responsible for updating the daily nursing staff posting.</p> <p>A joint interview with the Regional Clinical Manager and Administrator was conducted on 06/03/25 at 4:00 PM. The Regional Clinical Manager revealed she filled out the daily nursing staff postings and when she was not available the nurses on duty were responsible for completing the postings and should be updated every day. The Regional Clinical Manager revealed neither Nurse #1 or Nurse #2 knew how to update the daily nursing staff posting or that they were supposed to complete one for 6/1/25. The Administrator revealed daily nursing staff posting should be completed daily and include accurate information for each shift.</p>		