

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345267	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 10/08/2024
NAME OF PROVIDER OR SUPPLIER Bladen East Health and Rehab, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 804 S Poplar Street Elizabethtown, NC 28337	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0573</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Let each resident or the resident's legal representative access or purchase copies of all the resident's records.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 21483</p> <p>Based on record review, interviews with the Responsible Party (RP) and staff, the facility failed to provide copies of the resident's medical records after a request for 1 of 3 sample resident reviewed for medical record access (Resident #1).</p> <p>Findings included:</p> <p>Resident #1 was admitted to the facility on [DATE]</p> <p>Review of Resident #1's Admission Record completed on 01/25/2023 revealed a family member was listed as her RP and Power of Attorney.</p> <p>The discharge Minimum Data Set (MDS) dated [DATE] assessed Resident #1 with severe impairment in cognition</p> <p>During a telephone interview on 10/08/2024 at 10:15 AM, the RP stated she spoke to the Business Office Manager about 2 months ago to request Resident #1's copies of the medical records and she had not received copies of the medical records. RP stated that she did not recall the Business Office Manager asking her to come to the facility to sign a release form to receive copies of the medical records. The RP added that she did not know the reason the facility had not sent her Resident #1's copies of the medical records.</p> <p>During an interview on 10/08/2024 at 11:50 AM, the Business Office Manager confirmed that the RP requested Resident #1's copies of the medical records 2 months ago verbally. The Business Office Manager stated that she had not sent the copies of medical records to the RP because she was waiting for the RP to come to the facility to sign a release form before she gave her the copies of the medical records. She did not notify the medical record staff that the RP had requested Resident # 1's copies of the medical records. The Business Office Manager stated she was not aware that a resident or the RP could request the copies of the medical records verbally and she was required to provide them within 2 working business days. The Business Office also stated that next time the RP requests copies of the medical records, she will refer to the request to the medical record staff, and she (medical records staff) will send copies of the medical records requested to the RP within 2 business working days.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0573</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 10/08/2024 at 12:20 PM, the Medical Records staff stated that she did not recall the Business Office Manager notifying her to send the copies of medical records to Resident #1's RP. She stated that if the Business Office Manager had notified her of Resident #1's RP request for the copies of the medical records she would have sent them within 2 working business days per the policy.</p> <p>During an interview on 10/08/2024 at 1:40 PM, the Administrator explained when copies of medical records were requested by the RP, the facility was required to send the copies of the records requested within 2 working business days. She stated the Medical Records staff should have sent copies of the medical records to the RP or asked the RP to come to the facility to pick copies of the medical records up within 2 working business days.</p>