

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345270	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/14/2026
NAME OF PROVIDER OR SUPPLIER The Greens at Spruce Pines		STREET ADDRESS, CITY, STATE, ZIP CODE 218 Laurel Creek Court Spruce Pine, NC 28777	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. Based on observations and staff interviews, the facility failed to maintain a clean floor and walls in of 1 of 1 kitchen dry food storage room. The findings included: On 5/11/26 at 9:56 AM an observation was made of the kitchen's dry food storage room with the Dietary Manager. The dry food storage room floor had vinyl tiles, painted walls and vinyl wall base molding. The front wall to the left of the door was 10 feet wide and backed up to the walk-in freezer on the other side of the wall. There were three, 6-foot-tall shelves the full length of front wall from left to right including a 2-foot-wide wire rack shelf on wheels, a 2-foot-wide stationary solid metal can shelf, and a 4-foot- wide wire rack shelf on wheels. The left wall was 10 feet wide, had wire rack shelving on wheels covering the wall's full length, and backed up to the building's exterior on the other side of the wall. Scattered dark floor and wall stains were partly visible through the lower wire rack shelves on the front and left walls. The Dietary Manager pulled the wire rack shelving on wheels away from the front and left walls which allowed for closer observation of the walls. The following observations were noted: The front wall had circular and irregularly shaped dry black stains from a quarter inch to 3 inches as well as streaks and black spots with powdery/stringy material which flaked off when scraped by the surveyor's fingernail. One-inch vertical streaks were scattered 6-feet across the wall from the right side coming up 4 to 16-inches on the base molding and the wall. The left wall had scattered dry black stains from a half inch to 6-inches and powdery/stringy material which flaked when scraped by the surveyor's fingernail which were scattered in streaks 3 feet from the corner with the front wall and up 2 to 3 feet on the base molding and the wall. The floor below the front and left walls in the corner had a solid, slightly shiny triangular 5-inch by 8-inch dried black spot and scattered black, irregularly shaped black stains out 2 feet from the wall below the front wall and 6 feet from the corner. The floor below the left wall had scattered dried irregularly shaped black stains 3-inches to 6-inches from the wall and fifteen 1-inch circular stains next to the wall. Food debris observed under the left wall and 3 feet under the left side of the back wall included three salt packets, cereal flakes scattered in a 4-inch area, five small jelly packets which had been broken open and stuck to the floor with dark blue dried sticky material, and a pile of 6 ketchup packets which were stuck together. An interview was conducted with the Dietary Manager on 5/11/26 at 10:10 AM during the dry food storage room observation. The Dietary Manager revealed he had not known about the dark stains on the walls and floors or food debris behind the shelving. He stated the brown circular stains could have been from spilled syrup or applesauce and the black spots and streaks on the lower walls and floors might have been from water damage from the freezer or from water intrusion from the outside. He explained he didn't keep a floor or wall cleaning check list, but the dry food storage room was cleaned weekly on Mondays, usually in the afternoon after staff finished unpacking the food from the Monday delivery. The Dietary Manager further explained he usually swept and mopped the dry food storage room floor himself and it was difficult to get all the way under shelves with the mop because of the awkward angle and it was hard to see without being able to move the stationary can shelf on the front wall. The Dietary Manager stated wall cleaning in the dry food storage room was scheduled monthly. He further stated he had last cleaned the front wall a few months ago in mid-March after the big snow storm when there had (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	been half an inch of standing water in the corner between the front and left walls. The Dietary Manager revealed he had not moved the can shelf to clean behind it because they were focused on getting the water cleaned up but had not seen any black spots on the rest of the walls or floor at that time. The Dietary Manager further stated he had not seen any food debris or black spots when he last cleaned the left, back, and right walls in mid-April but could not recall the exact date. The Dietary Manager explained he had not cleaned the front wall in April because there had not been anyone to help him move the can shelf. The Regional Director of Operations was interviewed 5/11/26 at 10:30 AM with the Administrator present, while they were observing the walls and floor in the dry food storage room. The Regional Director of Operations confirmed she saw black spots and streaks on the front wall of the dry food storage room spanning an area six feet wide from the right side of the wall, up 16 inches from the floor in places as well as scattered black spots and streaks on the right wall. She further confirmed that on the floor there were scattered dried black circular stains, and scattered spots of powdery/stringy material that lifted up when scraped under the front and left walls. The Regional Director of Operations revealed that these black spots and black material looked like they could have been from water damage. The Maintenance Director was interviewed on 5/13/26 at 4:13 PM and explained there was a drain line for the freezer condenser which drained through a pipe to the outside that did not have a current leak but might have had a previous leak. The Maintenance Director said they were not exactly sure what caused the black spots on the dry food storage room walls and floors but would monitor for water problems from the freezer or from outside. In an interview with the Administrator 5/13/26 at 4:20 PM with the Maintenance Director present, she explained that later the same day the spots were found on 5/11/26, they did not find moisture accumulation in the walls or leaks in the freezer. The Administrator further explained that in the past and during and the big snow storm a few months ago in March, they did get a half inch of standing water on the left wall side of the dry food storage room but since roof repairs and adding a French drain, the floor had remained dry when it rained. She revealed they could not say for certain what caused the black spots and streaks on the floor and walls of the dry food storage room, but it may have been from water from outside or it may have been from an old leak coming from the freezer. The Administrator revealed the expectation was that food be stored in a clean environment and having black stains and powdery/stringy material on the walls in the dry food storage was a situation that could potentially impact food safety for the residents. The Administrator stated they would continue to monitor the freezer drain line and exterior water drainage. ++ age Food brought from home		