

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  345298	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  09/03/2025
NAME OF PROVIDER OR SUPPLIER  The Laurels of Pender		STREET ADDRESS, CITY, STATE, ZIP CODE  311 S Campbell Street Burgaw, NC 28425	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0602  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Few	Protect each resident from the wrongful use of the resident's belongings or money.  (continued on next page)

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER  
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on record review and resident, staff, Responsible Party/Power of Attorney, North Carolina Nursing Assistant Registry investigator, former Director of Nursing and law enforcement interviews, the facility failed to protect a resident's (Resident #1) right to be free from misappropriation of property when Nursing Assistant (NA) #1 used Resident #1's bank account information, without Resident #1's permission, to create a Cash App account (Cash App is an app on your phone that works like a digital wallet; it is connected to your bank account and can be used to send or receive money instantly between users as well as be used to pay bills or for services) in Resident #1's name and then used that Cash App account to transfer money to her adult son, fiance, and mother on several occasions. NA #1 was alleged to have spent approximately \$8022.84 (estimated) from November 2024 through March 2025. Resident #1 said it made her mad and that it hurt here (indicating her heart by patting the center of her chest) knowing NA #1 had stolen her money. This deficient practice occurred for 1 of 1 resident reviewed for abuse, neglect and misappropriation of resident property (Resident #1). The findings included: Resident #1 was admitted to the facility on [DATE] with diagnoses which included chronic respiratory failure with hypoxia, chronic obstructive pulmonary disease, type 2 diabetes mellitus, chronic diastolic (congestive) heart failure, chronic kidney disease stage 2, generalized anxiety disorder, and major depressive disorder. Resident #1's Care Plan included a need of impaired mobility related to hemiplegia following cerebrovascular disease (a stroke) affecting right side, initiated on 7/19/24. The quarterly Minimum Data Set (MDS), dated [DATE], coded Resident #1 as cognitively intact. A review of the facility's Summary of admitted Charges from Staff Member, listed the transactions on Resident #1's bank statements from 11/12/24 through 3/20/25 that totaled \$8,022.84. The Initial Allegation Report, dated 3/27/25 and completed by the Administrator, was reviewed. It indicated the facility became aware on 3/27/25 at 8:30 AM that Resident #1 allegedly gifted NA #1 money. NA #1 had been suspended pending an investigation for misappropriation of resident property. Local law enforcement was notified on 3/27/25 at 9:30 AM. The Department of Social Services was notified on 3/27/25. A fax receipt indicated the Division of Health Service Regulation was notified on 3/27/25 at 9:41 AM. The Investigation Report, dated 4/2/25 and completed by the Administrator, was reviewed. The report indicated the facility did not substantiate the allegation of misappropriation of resident property. It stated the incident did not result in injury/harm or mental anguish to Resident #1. It indicated the new estimated amount was \$8102.84 based on their follow-up interview. Per this report, law enforcement for this incident did not result in any charges against NA #1. Further review of the facility's 5-day summary revealed the facility had become aware of some concerns regarding Resident #1's bank account when a family member of hers brought in Resident #1's bank statement into the Business Office Manager (BOM) on 3/26/25. The family member told the BOM that someone is getting Resident #1. After some research, there had been a correlation between some transactions on the bank statement to NA #1 as she shared the same last name with the names listed on the Cash App transactions listed on the statement. The Administrator brought in NA #1 on the morning of 3/27/25 and NA #1 admitted to accepting financial gifts from Resident #1 and the transactions were completed via Cash App accounts in the names of her mother and son; NA #1 initially denied any transaction tied to her fiance. The summary listed the total of the transactions in her son and mother's names as \$5825.15. A follow-up interview with NA #1 revealed an admission by NA #1 that she had, with Resident #1's permission, covered bills from Rent-A-Center and Spectrum. A follow-up interview with Resident #1 on 4/1/25 indicated Resident #1 changed her story in that she never gifted any staff gratuities or that she ever agreed to use her card to process any bill payments for staff. The summary included the facility updating the local police department's officer of these new details. The summary concluded as follows: Based on the investigation which includes the identified staff member's admitting of accepting monies from [name of Resident #1] and processing payments for herself with her alleged permission from [name of Resident #1] and [name of Resident #1] giving conflicting statements over multiple interviews, the allegation of misappropriation is unsubstantiated. The employee has been terminated effective 4-2-2025 for facility policy violation related to accepting gratuities. The Burgaw Police Department Incident/Investigation Report, incident number 2025-00671, completed by a Patrol Officer for the police department on 3/27/25 was reviewed. The report indicated the officer went to the facility and had been informed by the facility Administrator that Resident #1 had deposited money into several Cash Apps accounts that were tied to NA</p>		