

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345559	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/01/2026
NAME OF PROVIDER OR SUPPLIER Homestead Hills		STREET ADDRESS, CITY, STATE, ZIP CODE 2101 Homestead Hills Drive Winston-Salem, NC 27103	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	Ensure that residents are free from significant medication errors. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, record reviews, and staff, Nurse Practitioner (NP), Pharmacist, and Medical Director interviews, the facility failed to have effective systems in place to prevent a significant medication error. Resident #4 was severely cognitively impaired and had a diagnosis of sinus bradycardia (slow heart rate). On 3/11/2026 the Medication Aide (MA) administered morning medications to Resident #4 which included extended-release propranolol (a betablocker used to treat hypertension which slows the heart rate, reduces the force of heart contractions, and lowers blood pressure), quetiapine (antipsychotic medication that can cause sudden drops in blood pressure) and donepezil. Donepezil can slow the heart rate and affect the sinoatrial (SA) node and atrioventricular (AV) nodes, potentially leading to bradycardia or heart block which is a disruption in the electrical signals that regulate heartbeat. (The SA node set the heart's rate and rhythm, and the AV node regulates the timing of ventricular contractions). The Medication Aide returned to the medication cart and prepared Resident #47's medications and proceeded to administer these to Resident #4. The medications included metoprolol succinate extended release (a betablocker used to treat hypertension that slows the heart rate and lowers blood pressure), tamsulosin (an alpha-blocker used to treat symptoms of enlarged prostate which can cause low blood pressure), and amlodipine (a calcium channel blocker used to treat hypertension and chest pain that lowers blood pressure by causing blood vessels to relax and widen throughout the body), and donepezil. Approximately 30 minutes later the Medication Aide realized he had administered medications prescribed for Resident #47 to Resident #4 and reported this to the nurse immediately. Resident #4 was assessed by the nurse and NP, was lethargic, and his heart rate was in the 40's range and dropped into the high 30's with a blood pressure (BP) reading of 90/60. (The normal range for heart rate is 60 to 100 beats per minute (bpm)). Emergency Medical Services (EMS) was contacted and transported Resident #4 to the hospital for evaluation and treatment. The physician documented the principal problem was severe symptomatic bradycardia and hypotension (low blood pressure) secondary to an unintentional medication overdose with betablockers and amlodipine. The resident received epinephrine drip (a continuous intravenous infusion used to support blood pressure, heart function and bronchodilation in critical situations) and atropine (anticholinergic medication used to treat bradycardia) for his low heart rate. Blood pressures improved and his heart rate was in the mid 40's. The plan was to continue the epinephrine drip and transfer the resident to the Critical Care Unit (CCU) for monitoring. Initial management included epinephrine infusion and atropine with limited response which suggested a high degree heart block (a high-degree heart block is a serious form of AV block where the electrical signals from the atria to the ventricles are significantly impaired). Resident #4's hospital electrocardiogram (ECG) results (An ECG checks the heartbeat and electrical signals in the heart and can help diagnose heart attacks and irregular heartbeats, called arrhythmias) showed progression from sinus bradycardia with a second-degree AV block (second-degree heart block, also known as second-degree AV block, is characterized by the intermittent failure of atrial impulses to conduct to the ventricles) to a complete heart block (complete heart block is a serious condition where electrical signals from the atria fail to reach the ventricles, often requiring urgent medical intervention). On 3/13/26 Resident #4 was (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	#4 was hypotensive with a blood pressure reading of 90/60. The decision was made to call 911 and Resident #4 was sent to the hospital for further management. NP interview 06/25/2026 at 10:28 AM revealed Resident #4 had a medication error on 03/11/2026. The NP indicated on 03/11/2026 Nurse #1 notified her of a medication error occurred when Resident #4 received all his scheduled morning medications and Resident #47's scheduled morning medications. Upon assessing Resident #4 at approximately 10:00 AM, he was symptomatic to include his heartrate being 30 to 40 bpm and he was lethargic but arousable. NP stated Resident #4 could have experienced a drop in heart rate because of the betablockers he was prescribed. When the NP was asked, were his symptoms of his heart rate dropping into the 30 to 40 bpm range a direct result of receiving another resident's medications (Resident #47) that were not prescribed to him, her answer was, Most likely, yes. Review of the EMS records dated 03/11/2026 indicated EMS was contacted at 10:34 AM regarding a possible medication error. The EMS record indicated they arrived at the facility at 10:52 AM and were at the bedside at 10:54 AM. Resident #4's vital signs were taken and revealed a heartrate of 43 bpm and blood pressure of 144/69. Per EMS report nursing staff (not named) stated Resident #4 had received an extra blood pressure pill but wasn't sure which one. A second staff member (not named) arrived and stated Resident #4 had received all his morning medications and another resident's morning medications which included propranolol 60mg and metoprolol succinate ER 25mg. Resident #4 was alert and transported via EMS and arrived at the hospital at 11:06 AM. An attempt to start an IV was unsuccessful due to Resident #4's movement. Review of the hospital emergency department (ED) provider note and History and Physical (H&P) dated 03/11/2026 noted Resident #4 was hypotensive and severely bradycardic with pulse rate in the 20's. The physician documented the principal problem was severe symptomatic bradycardia and hypotension secondary to an unintentional medication overdose with betablockers and amlodipine. ED triage vital signs included BP 123/68 and pulse 40 bpm. The resident received epinephrine drip and atropine for his low heart rate. Blood pressures improved and his heart rate was in the mid 40's. The plan was to continue the epinephrine drip and transfer the resident to the Critical Care Unit (CCU) for monitoring. The physician noted they would hold Resident #4's donepezil, propranolol and quetiapine given concerns for bradycardia and would monitor with telemetry. Donepezil, propranolol and quetiapine are all AV [NAME] blockers which slow electrical conduction through the atrioventricular (AV) node of the heart. The hospital Discharge summary dated [DATE] indicated Resident #4 was admitted to the hospital on [DATE]. The physician noted Resident #4 was a [AGE] year-old male with a history of sinus bradycardia, hypertension associated with type II DM, noninsulin-dependent DM, moderate Alzheimer's dementia, and failure to thrive who was admitted for symptomatic sinus bradycardia. He was admitted after he received his prescribed propranolol and metoprolol, amlodipine and tamsulosin resulting in severe bradycardia and hypotension. Active hospital problems included symptomatic bradycardia, complete heart block and sinus bradycardia (first noted 2/28/25). Initial management included epinephrine infusion and atropine with limited response which suggested a high degree heart block. Resident #4's hospital electrocardiogram ECG results showed progression from sinus bradycardia with a second-degree AV block to a complete heart block. On 3/13/26 Resident #4 was implanted with dual-chamber pacemaker. The resident's clinical status improved, and he was discharged back to the facility on 3/16/26. Pharmacist interview on 06/25/2026 at 4:46 PM revealed metoprolol 25mg ER would release slower throughout the day, but due to Resident #4 receiving his scheduled betablockers, and then getting his roommates (Resident #47) betablocker and alpha betablocker, this would be the cause of Resident #4's drop in heartrate and BP. She further stated the combination including other medications which can lower BP, including tamsulosin, would have been the cause of Resident #4's change in condition. Interview with the Medical Director 06/25/2026 at 11:35 AM revealed she recalled being informed by the NP about Resident #4 receiving another resident's medications in addition to his scheduled medications. The Medical Director indicated metoprolol succinate 25mg was an extended-release meaning and it entered the resident's body system slowly and not acutely (continued on next page)		

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F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	Nursing starting on March 11, 2026 and concluding on March 18th, 2026. The 7 rights of medication administration were added to the new hire orientation training via in person education and demonstrated during medication pass evaluation observation. Since the incident, the facility has had one new hire, who received the required education during orientation and was observed completing medication administration competency prior to working independently on the floor. The 7 rights of medication administration was added to the agency staff onboarding binder. Agency nurses are required to review the onboarding binder upon entering the facility for each shift, which includes facility policies and procedures, prior to providing resident care. 4. How will the facility monitor its corrective action to ensure the deficient practice will not recur? A Quality Monitoring Audit was initiated on March 11, 2026 to evaluate compliance with the facility's medication administration policy, including adherence to the 7 rights and resident identification procedure by Director of Nursing and/or designee. The Director of Nursing or Assistant Director of Nursing conducted random audits of medication administration passes with 2 Licensed Nurses or Medication Aides weekly for 12 weeks, to ensure adherence of the 7 rights of medication administration, which included right medication, right resident, right dose, right time, right route, right reason, and right documentation. Quality Monitoring Auditing was conducted on both 1st shift (7:00 a.m. to 7:00 p.m.) and 2nd shift (7:00 p.m. to 7:00 a.m.) to ensure ongoing compliance with medication administration practices and identified concerns were addressed through immediate feedback and reeducation as indicated. The results of the quality monitoring were reported by the Director of Nursing or Designee to the Quality Assurance Performance Improvement Committee meeting for 3 months, no negative findings noted. The Quality Assurance Performance Improvement Committee members consist of but not limited to the Care Service Administrator, Director of Nursing, Assistance Director of Nursing, Social Worker, Activities Director, Health Care Liaison, Medical Director, Maintenance Director, Minimum Data Assessments Nurse, and at least one direct care staff member. Alleged date of immediate jeopardy removal and compliance date: 3/19/26. The validation of the corrective action plan was completed on 07/01/2026. The facility completed a six-month review of medication records to identify any trends or patterns; no discrepancies, trends, or patterns were identified. Between March 13-16, 2026, the Assistant Director of Nursing conducted comprehensive medication pass evaluations on all staff nurses and Medication Aides. Agency staff received Medication Administration education before each shift and signed verification of training completion. This was confirmed by a review of in-service sign in sheets. Staff interviews further confirmed that nurses, medication aides, and agency staff had completed the required education and were able to verbalize the 7 rights of medication administration, utilizing the resident photograph displayed in the electronic Medication Administration Record (eMAR) to properly identify the correct resident, and the importance of reporting any medication error. This was further confirmed by a review of in-service sign in sheets. The facility also provided documentation demonstrating that newly hired staff and agency personnel assigned to Medication Administration duties had received current training. A Medication Administration Observation was completed during the validation with no medication errors noted. The facility submitted documentation confirming completion of weekly direct observation medication pass audits for two staff members per week over a 12-week period, in accordance with corrective action plan. The facility also provided documentation and interviews related to the Quality Assurance and Performance Improvement (QAPI) Committee meetings. The immediate jeopardy removal and compliance date of 3/19/26 was validated.		