

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 355109	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/11/2026
NAME OF PROVIDER OR SUPPLIER Souris Valley Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 300 Main St S Velva, ND 58790	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. Based on record review, review of the facility reported incident (FRI), review of facility policy, and resident and staff interview, the facility failed to ensure residents remained free from abuse for 1 of 1 supplemental resident (Resident #27) who displayed physical behaviors towards another resident. Failure to protect Resident #31 from physical abuse may have resulted in pain or injury and placed all residents at risk for physical harm, pain, mental anguish, and emotional distress. This citation is considered past non-compliance based on review of the corrective actions the facility implemented immediately following the incident. Findings include: Review of the facility policy titled Abuse and Neglect occurred on 06/11/26. This policy, dated 04/07/25, stated, . The resident/client has the right to be free from abuse . Residents/clients must not be subjected to abuse by anyone, including . other residents/clients . Procedure: . If it is an allegation of resident/client to resident/client abuse, the residents/clients will be separated immediately and both ensured a safe environment. The surveyor determined a deficient practice existed on 06/07/26 when Resident #27 slapped Resident #31's face. The facility immediately implemented corrective action and completed it on 06/08/26. -Review of Resident #31's medical record occurred on 06/11/26. Diagnoses included dementia and anxiety. The current care plan stated, The resident has impaired cognitive function or impaired thought processes R/T [related to] Dementia E/B [evidenced by] Confusion, wandering, talking to dolls, stuffed cats and bear, as if real. Cue, reorient and supervise as needed. -Review of Resident #27's medical record occurred on 06/11/26. Diagnoses included early onset Alzheimer's disease. A Brief Interview for Mental Status (BIMS), completed on 04/10/26, identified a score of 9, indicating moderately impaired cognition. Resident #27's current care plan stated, . The resident has a behavior symptom R/T dementia E/B being rude towards staff, pulling roommates privacy curtain while staff are doing cares. Inappropriate touching, altercations with other residents . Intervene as necessary to protect the rights and safety of others. Approach/speak in a calm manner. Divert attention. Remove from situation and take to alternate location as needed. Resident may at times strike out during altercations. If reasonable, discuss resident's behavior. Explain/reinforce to resident why behavior is inappropriate and/or unacceptable. Minimize potential of resident behavior problems by modifying environmental factors and daily routine redirecting resident to avoid potential conflict. The initial FRI report stated at approximately 11 a.m. on 06/07/26, Resident [#27] was annoyed that resident [#31] had put her own eye glasses on her therapy cat. Words were exchanged between the two residents and then resident [#27] apparently slapped [Resident #31] on the right cheek [sic]. There was no injury noted on resident [#31]. Nurse interviewed the resident involved and neither [Resident #27] or [Resident #31] could recall the encounter. Residents were separated immediately. Staff will monitor the two residents involved. Monitor resident [#31] for any injury. Proper notifications were completed. The final investigation stated, . In reviewing camera footage from the event, resident [#27] had reached for the eyes [sic] glasses that resident [#31] had put on the therapy cat. [Resident #31] pulled the eye glasses away when [Resident #27] reached for them. There was a short verbal encounter. Resident [#27] with her left hand made open hand contact with the right cheek [sic] of [Resident #31]. The residents were immediately separated. There was no visible injury or negative (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	psychosocial outcome from this event. Either resident didn't remember the incident occurring when the charge nurse visited with the residents after the encounter occurred. Facility will monitor residents to ensure the safety of all residents. During an interview on 06/11/2026 at 1:26 p.m., when asked, Resident #27 stated she does not remember slapping anyone on Sunday (June 7, 2026), but her son told her she was involved in something with another lady a few days ago. The resident stated her memory was so bad, she didn't remember things and asked if she was in trouble. During an interview on 06/11/2026 at 1:31 p.m., an administrative nurse (#2) stated on Sunday (June 7, 2026), staff called and informed her and the Administrator of an incident. The staff reported the incident to the staff on the next shift and informed them to keep the residents separated. After the incident, staff monitored the residents, kept them part, and made sure they felt safe. The administrative nurse stated she asked both residents about the incident, neither remembered it, and Resident #31 showed no fear. The administrative nurse stated the facility recently held an all-staff meeting in April and provided abuse and neglect education, conducted scenarios with questions/answers, and had a power point presentation. The facility printed the information for the staff who were unable to attend in person. During an interview on 06/11/2026 at 1:46 p.m., when asked, Resident #31 stated her first name, then responded with nonsensical statements to further questions. Finally, when asked if anyone slapped her recently, she replied no. During an interview on 06/11/2026 at 1:55 PM, an administrative staff member (#3) stated staff followed the policy as they intervened in the altercation immediately, kept the two residents separated, reported the incident immediately, and assessed Resident #27. Based on the following information, non-compliance at F0600 is considered past non-compliance. The facility implemented corrective actions for the residents affected by the deficient practice as follows: *Staff immediately intervened, separated the residents, and assessed for injury. *Notified the Administrator and the Director of Nursing and reported the incident to the State. *Informed staff on upcoming shifts to ensure staff continue to monitor the residents. *Reviewed the camera footage and interviewed the residents. *Notified families and providers. *Reviewed and updated the residents' care plans.		

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F 0641 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure each resident receives an accurate assessment. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, record review, review of the Long-Term Care Facility Resident Assessment Instrument (RAI) 3.0 User's Manual (Version 1.20.1), and resident and staff interviews, the facility failed to ensure accurate coding of the Minimum Data Set (MDS) for 3 of 12 sampled residents (Residents #3, #24, and #33). Failure to accurately complete the MDS does not allow each resident's assessment to reflect their current status and may affect the accurate development of a comprehensive care plan and the care provided to the residents. Findings include: -Observation on all days of survey showed a pressure reducing mattress on Resident #3's bed. Review of Resident #3's medical record occurred on all days of survey. The quarterly MDS, dated [DATE], failed to identify a pressure reducing device for the bed. During an interview on 06/11/26 at 9:16 a.m., an administrative nurse (#1) confirmed staff coded the quarterly MDS incorrectly, and resident does have a pressure reducing device for the bed. SECTION P: RESTRAINTS AND ALARMS The Long-Term Care Facility RAI User's Manual, revised October 2025, pages P-2 and P-5, stated, . P0100. Physical Restraints are any manual method or physical or mechanical device, material or equipment attached or adjacent to the resident's body that the individual cannot remove easily, which restricts freedom of movement or normal access to one's body . A. Bed rail . Code 0, not used: if the item was not used during the 7-day look-back period or it was used but did not meet the definition. - Review of Resident #24's medical record occurred on all days of survey. The quarterly MDS, dated [DATE], identified bed rail used daily. Observation throughout the survey showed bilateral positioning bed rails on Resident #24's bed. The Physical Device and/or Restraint Evaluation and Review, dated 3/31/26, determined the resident used assist bars for independent bed mobility and were not restraints. During an interview on 06/09/26 at 4:57 p.m., an administrative nurse (#1) confirmed staff coded Resident's #24's quarterly MDS incorrectly for physical restraints. -Review of Resident #33's medical record occurred on all days of survey. The quarterly MDS, dated [DATE], identified bed rails used daily. Observation on 06/09/26 at 4:24 p.m. showed bilateral assist bars on Resident #33's bed. The Physical Device and/or Restraint Evaluation and Review, dated 04/29/26, determined the assist/grab bar(s) were not restraints. During an interview on 06/09/26 at 4:25 p.m., Resident #33 confirmed using the assist/grab bars to reposition or get out of bed. Resident #33 denied the bars restrained movement.		

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F 0657 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals. Based on record review, review of facility policy, and resident and staff interviews, the facility failed to review and revise care plans to reflect the residents' current status for 2 of 12 sampled residents (Resident #2 and #34). Failure to update care plans limited the staff's ability to communicate needs and ensure continuity of care. Findings include: Review of the facility policy titled Care Plan occurred on 06/10/26. This policy, revised 12/01/25, stated, . This plan of care will be modified to reflect the care currently required/provided for the resident . Review of the facility policy titled Trauma Informed Care occurred on 06/10/26. This policy, revised 12/31/25, stated, . PROCEDURE. Individualize Care Plan interventions to avoid re-traumatization . -Review of Resident #2's medical record occurred on all days of survey. Diagnoses included chronic embolism and thrombosis of deep veins of right lower extremity. Current physician's orders included Apixaban (an anticoagulant). Progress notes identified a hospitalization in April of 2026 for an upper GI (gastrointestinal) bleed. The facility failed to revise and update Resident #2's care plan to reflect problems and interventions related to anticoagulant use. During an interview on 06/10/26 at 1:26 p.m., an administrative nurse (#2) confirmed the facility failed to update Resident #2's care plan. -Review of Resident #34's medical records occurred on all days of survey. Diagnoses included depression and generalized anxiety. Current physician's orders included an antidepressant medication daily for generalized anxiety and depression. A trauma assessment, dated 03/17/26, identified Resident #34 experienced trauma from the death of her son. The assessment indicated the resident experienced nightmares, avoided situations that reminded her of the event(s), constantly on guard, watchful or easily startled, felt numb or detached from people, activities, or surroundings, and felt guilty or unable to stop blaming herself for the event(s). The assessment further identified heart palpitations, headaches, shortness of breath, changes in sleep patterns, sleep disturbances, pain, difficulty with movement, and changes in appetite when relieving a traumatic experience. The assessment identified playing games on phone as an intervention that is a helpful coping strategy. The current care plan lacked a problem, goals, or interventions related to Resident #34's trauma history and trauma-related symptoms. During an interview on 06/08/26 at 12:39 p.m., Resident #34 became tearful and visibly upset while discussing her son who had passed away and stated the facility was aware of her son's death.		

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F 0757 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure each resident's drug regimen must be free from unnecessary drugs. Based on record review, review of facility policy, and staff interview, the facility failed to ensure adequate monitoring for 2 of 5 residents (Resident #2 and #32) reviewed for psychotropic medications. Failure to complete a baseline assessment before starting an antipsychotic and periodically while on the medication may result in undetected side effects and adverse consequences related to the antipsychotic medication. Findings include: Review of the facility policy titled Psychotropic Medications occurred on 06/10/26. This policy, revised 12/09/25, stated, . If the physician prescribes an antipsychotic for the resident . If a resident is admitted on psychotropic medications or returns from hospitalization on new psychotropic medications . a registered nurse must complete the Abnormal Involuntary Movement Scale [AIMS]. Throughout the administration of psychotropic medication, the following must be completed. the Abnormal Involuntary Movement Scale [AIMS]. every six months.-Review of Resident #2's medical record occurred on all days of survey and identified an admission date of 12/02/25. Physician's orders included Quetiapine (an antipsychotic) started prior to admission. The record lacked a baseline assessment or an AIMS for the use of the antipsychotic medication.-Review of Resident #32's medical record occurred on all days of survey. Physician's orders included Risperidone (an antipsychotic) initiated on 05/28/26. The record lacked a baseline assessment or an AIMS for the use of the antipsychotic medication. During an interview on 06/10/26 at 1:26 p.m., an administrative staff member (#2) stated the facility failed to complete AIMS assessments for Resident #2 and #32 on antipsychotics.		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure that residents are free from significant medication errors. Based on record review, review of facility policy, review of professional standards, and staff interview, the facility failed to ensure residents remained free of significant medication errors for 1 of 1 sampled resident (Resident #32) with a significant medication error. Failure to administer medication and monitor lab results according to physician's orders may inhibit the effectiveness of the medications and cause subtherapeutic levels. Findings include: Kozier & Erb's Fundamentals of Nursing, Concepts, Process and Practice, 11th Edition eText, 2021, Pearson, Boston, Massachusetts, pages 838-851, stated, . Obtain the appropriate medication. Compare the label of the medication container or unit-dose package against the order on the MAR [medication administration record] or computer printout. Rationale: This is a safety check to ensure that the right medication is given. If these are not identical, recheck the prescriber's written order in the client's chart. Prepare the medication. While preparing the medication, recheck each prepared drug and container with the MAR again. Rationale: This second safety check reduces the chance of error . Perform appropriate assessments (e.g. laboratory results) specific to the medication . Review of the facility policy titled Medication Errors occurred on 06/11/26. This policy, revised 03/02/26, stated, . Medication Error. administration of medications . which are not in accordance with the prescriber's order. Amount . When the resident receives an amount of medication that is greater than or less than the amount ordered by the prescriber. Review of Resident #32's record occurred on all days of survey. Diagnoses included hypothyroidism (underactive thyroid gland). A provider's order, dated 01/08/26, identified levothyroxine (thyroid medication) 137 microgram (mcg) by mouth once daily, and lab work in two months to check the resident's thyroid-stimulating hormone (TSH). Review of Resident #32's nurses' notes identified the following: *02/22/26 at 4:23 p.m., . went to give resident her am Levothyroxine . noted that the dose was incorrect on the medication card in the med cart . the dose was changed on 01/08/26, dose was not given this am, unsure how long the incorrect dose was given as the medication cards are dated 01/21/26 and 02/05/26 . Resident's condition . no change noted. Dose Given: 125 mcg *02/23/26 at 5:19 p.m., Communication/Visit with Physician . orders received and observed per [physician] to continue levothyroxine [sic] at 137 mcg po once daily, cancel tsh for 03/04/26, and move to mid [middle of] april [sic] 2026 instead. The medical record lacked documentation of a TSH level in mid-April, as ordered. During an interview on 06/11/26 at 12:44 p.m., an administrative staff member (#2) confirmed the facility failed to collect a TSH level for Resident #32 in mid-April as ordered after the med error was corrected. Resident #32 received 45 doses of levothyroxine at the wrong dose before facility staff realized the error and failed to obtain a TSH level as ordered by the provider.		