

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365277	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/24/2026
NAME OF PROVIDER OR SUPPLIER Bradford Place Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1302 Millville Avenue Hamilton, OH 45013	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0568</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Properly hold, secure, and manage each resident's personal money which is deposited with the nursing home.</p> <p>Based on medical record review, review of resident fund accounts, staff interview and review of the facility policy, the facility failed to maintain resident funds accounts using basic accounting principles and failed to ensure residents received a copy of their resident funds account quarterly statements. This affected six (Residents #2, #4, #27, #32, #47 and #62) of seven residents reviewed for resident funds accounts. The facility census was 66 residents. Findings include: 1. Review of the medical record for Resident #2 revealed an admission date of 05/23/25 with diagnoses of congestive heart failure, Alzheimer's disease, and aphasia. Review of the Minimum Data Set (MDS) assessment for Resident #2 dated 03/05/26 revealed the resident was severely cognitively impaired and required staff assistance with activities of daily living (ADLs.) Review of the quarterly resident funds statement for Resident #2 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2270.97 and an ending balance of \$1888.16. There was a debit for a purchase from an online retailer of \$62.21 on 01/29/26 and a debit for a purchase from an online retailer of \$444.98 on 02/06/26. Resident #2's representative did not sign or authorize the purchases on 01/29/26 and 02/06/26 from the online retailer. Review of the resident funds account records for Resident #2 revealed there was no documentation indicating the facility had sent a quarterly statement to the resident and/or the resident's representative for the fourth quarter of 2025 nor for the first quarter of 2026. Interview on 04/21/26 at 11:52 A.M. with the Administrator verified the facility had made purchases from an online retailer in the amount of \$62.21 on 01/29/26 and in the amount of \$444.98 on 02/06/26 from Resident #2's funds account which had not been authorized by the resident nor by the resident's representative. Interview on 04/21/26 at 3:58 P.M. with the Administrator confirmed the facility had not provided quarterly statements for the fourth quarter of 2025 nor for the first quarter of 2026 to Resident #2 and/or the resident's representative. 2. Review of the medical record for Resident #4 revealed an admission date of 08/25/25 with diagnoses including type two diabetes mellitus, post-traumatic stress disorder, and osteoarthritis. Review of the MDS assessment for Resident #4 dated 02/26/26 revealed the resident was cognitively intact and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #4 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$1750.26 and an ending balance of \$7395.49. Review of the resident funds account records for Resident #4 revealed there was no documentation indicating the facility had sent a quarterly statement to the resident and/or the resident's representative for the fourth quarter of 2025 nor for the first quarter of 2026. Interview on 04/21/26 at 3:58 P.M. with the Administrator confirmed the facility had not provided quarterly statements for the fourth quarter of 2025 nor for the first quarter of 2026 to Resident #4 and/or the resident's representative. 3. Review of the medical record for Resident #27 revealed an admission date of 04/19/24 with diagnoses including type two diabetes mellitus pulmonary hypertension, and generalized anxiety disorder. Review of the MDS assessment for Resident #27 dated 01/21/26 revealed the resident was moderately cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #27 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.82 and an ending balance of \$1618.38. There was a debit for a purchase from an online retailer of \$95.84 (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0568</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>on 08/29/25 and a debit for a purchase from an online retailer of \$149.09 on 01/09/26. Resident #27's representative did not sign or authorize the purchases on 08/29/25 and 01/29/26 from the online retailer. Review of the resident funds account records for Resident #27 revealed there was no documentation indicating the facility had sent a quarterly statement to the resident and/or the resident's representative for the fourth quarter of 2025 nor for the first quarter of 2026. Interview on 04/21/26 with the Administrator verified the facility had made purchases from an online retailer in the amount of \$95.84 on 08/29/25 and in the amount of \$149.09 on 01/09/26 from Resident #27's funds account which had not been authorized by the resident nor by the resident's representative. Interview on 04/21/26 at 3:58 P.M. with the Administrator confirmed the facility had not provided quarterly statements for the fourth quarter of 2025 nor for the first quarter of 2026 to Resident #27 and/or the resident's representative. 4. Review of the medical record for Resident #32 revealed an admission date of 04/19/22 with diagnoses including epilepsy, end stage renal disease, and aphasia following cerebral infarction. Review of the (MDS) assessment for Resident #32 dated 04/06/26 revealed the resident was severely cognitively impaired and was dependent on staff assistance with ADLs. Review the quarterly resident funds statement for Resident #32 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2146.10 and an ending balance of \$2193.13. There was a debit for a purchase from an online retailer in the amount of \$105.40 on 12/23/25. Resident #32's representative did not sign or authorize the purchases on 12/23/25 from the online retailer. Review of the quarterly resident funds statement for Resident #32 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.13 and an ending balance of \$2240.45. There was a debit for a purchase from an online retailer of \$518.23 on 01/13/26. Resident #32's representative did not sign or authorize the purchases on 01/13/26 from the online retailer. Review of the resident funds account records for Resident #32 revealed there was no documentation indicating the facility had sent a quarterly statement to the resident and/or the resident's representative for the fourth quarter of 2025 nor for the first quarter of 2026. Interview on 04/21/26 at 12:06 P.M with the Administrator verified Resident #32 had a debit for purchases from an online retailer in the amount of \$105.40 on 12/23/25 and in the amount of \$518.23 on 01/13/26 from the resident's funds account which had not been authorized by the resident nor by the resident's representative. Interview on 04/21/26 at 3:58 P.M. with the Administrator confirmed the facility had not provided quarterly statements for the fourth quarter of 2025 nor for the first quarter of 2026 to Resident #32 and/or the resident's representative. 5. Review of the medical record for Resident #47 revealed an admission date of 02/12/24 with diagnoses including anxiety disorder, cerebral infarction, and type two diabetes mellitus. Review of the MDS assessment for Resident #47 dated 03/17/26 revealed the resident was cognitively intact and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #47 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$5705.92 and an ending balance of \$2764.05. There was a debit for a purchase from an online retailer of \$108.83 on 12/26/25. Resident #47's representative did not sign or authorize the purchases on 12/26/25 from the online retailer. Review of the resident funds account records for Resident #47 revealed there was no documentation indicating the facility had sent a quarterly statement to the resident and/or the resident's representative for the fourth quarter of 2025 nor for the first quarter of 2026. Interview on 04/21/26 at 11:57 A.M. with the Administrator verified Resident #47 had a debit for purchases from an online retailer in the amount of \$103.83 on 12/26/25 from the resident's funds account which had not been authorized by the resident nor by the resident's representative. Interview with the Administrator on 04/21/26 at 3:58 P.M. confirmed the facility had not provided quarterly statements for the fourth quarter of 2025 nor for the first quarter of 2026 to Resident #47 and/or the resident's representative. 6. Review of the medical record for Resident #62 revealed an admission date of 02/05/22 with diagnoses including Alzheimer's disease, congestive heart failure, and type two diabetes mellitus. Review of the MDS assessment for Resident #62 dated 01/12/26 revealed the resident was severely cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds (continued on next page)</p>		

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<p>F 0568</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>statement for Resident #62 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2519.33 and an ending balance of \$2612.98. There was a debit for a purchase from an online retailer of \$51.47 on 12/19/25 and a debit for a purchase from an online retailer in the amount of \$335.59 on 12/23/25. Resident #62's representative did not sign or authorize the purchases on 12/19/25 and 12/23/25 from the online retailer Review of the quarterly resident funds statement for Resident #62 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2612.98 and a ending balance of \$4973.56. There was a debit for a purchase from an online retailer of \$149.09 on 01/09/26 and a debit for a purchase from an online retailer in the amount of \$\$705.48 on 01/13/26. Resident #62's representative did not sign or authorize the purchases on 01/09/26 and 01/13/26 from the online retailer. Review of the resident funds account records for Resident #62 revealed there was no documentation indicating the facility had sent a quarterly statement to the resident and/or the resident's representative for the fourth quarter of 2025 nor for the first quarter of 2026. Interview on 04/21/26 at 11:45 A.M. with the Administrator verified Resident #62 had a debit for purchases from an online retailer in the amount of \$51.47 on 12/19/25, in the amount of \$335.59 on 12/23/25, in the amount of \$149.09 on 01/09/26 and in the amount of \$705.48 on 01/13/26 from the resident's funds account which had not been authorized by the resident nor by the resident's representative. Interview with the Administrator on 04/21/26 at 3:58 P.M. confirmed the facility had not provided quarterly statements for the fourth quarter of 2025 nor for the first quarter of 2026 to Resident #62 and/or the resident's representative. Review of the facility policy titled Resident trust Funds undated revealed resident requests to withdraw funds from the resident funds account using resident trust petty cash disbursements should be supported by a voucher signed by the resident or check disbursements which are supported by a check request form signed by the resident or their designee and an invoice.</p>		

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<p>F 0569</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Notify each resident of certain balances and convey resident funds upon discharge, eviction, or death.</p> <p>Based on medical record review, review of resident funds accounts, and staff interview, the facility failed to notify residents that received Medicaid benefits or their representatives when the amount in the resident's resident funds account reached \$200 less than the supplemental security income (SSI) resource limit. This affected six (Residents #2, #4, #27, #32, #47 and #62) of seven residents reviewed for resident funds accounts. The facility census was 66 residents. Findings include: 1. Review of the medical record for Resident #2 revealed an admission date of 05/23/25 with diagnoses of congestive heart failure, Alzheimer's disease, and aphasia. Resident #2's payor source was Medicaid. Review of the Minimum Data Set (MDS) assessment for Resident #2 dated 03/05/26 revealed the resident was severely cognitively impaired and required staff assistance with activities of daily living (ADLs.) Review of the quarterly resident funds statement for Resident #2 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2270.97 and an ending balance of \$1888.16. There was no documentation indicating Resident #2 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. 2. Review of the medical record for Resident #4 revealed an admission date of 08/25/25 with diagnoses including type two diabetes mellitus, post-traumatic stress disorder, and osteoarthritis. Resident #4's payor source was Medicaid. Review of the MDS assessment for Resident #4 dated 02/26/26 revealed the resident was cognitively intact and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #4 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$1750.26 and an ending balance of \$7395.49. There was no documentation indicating Resident #4 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. 3. Review of the medical record for Resident #27 revealed an admission date of 04/19/24 with diagnoses including type two diabetes mellitus, pulmonary hypertension, and generalized anxiety disorder. Resident #27's payor source was Medicaid. Review of the MDS assessment for Resident #27 dated 01/21/26 revealed the resident was moderately cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #27 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.82 and an ending balance of \$1618.38. There was no documentation indicating Resident #27 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. 4. Review of the medical record for Resident #32 revealed an admission date of 04/19/22 with diagnoses including epilepsy, end stage renal disease, and aphasia following cerebral infarction. Resident #32's payor source was Medicaid. Review of the (MDS) assessment for Resident #32 dated 04/06/26 revealed the resident was severely cognitively impaired and was dependent on staff assistance with ADLs. Review of the quarterly resident funds statement for Resident #32 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2146.10 and an ending balance of \$2193.13. There was no documentation indicating Resident #27 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. Review of the quarterly resident funds statement for Resident #32 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.13 and an ending balance of \$2240.45. There was no documentation indicating Resident #32 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. 5. Review of the medical record for Resident #47 revealed an admission date of 02/12/24 with diagnoses including anxiety disorder, cerebral infarction, and type two diabetes mellitus. Resident #47's payor source was Medicaid. Review of the MDS assessment for Resident #47 dated 03/17/26 revealed the resident was cognitively intact and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #47 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$5705.92 and an ending balance of \$2764.05. There was no documentation indicating</p> <p>(continued on next page)</p>		

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<p>F 0569</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Resident #47 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. Review of the quarterly resident funds statement for Resident #47 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2764.05 and an ending balance of \$1952.62. There was no documentation indicating Resident #47 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. 6. Review of the medical record for Resident #62 revealed an admission date of 02/05/22 with diagnoses including Alzheimer's disease, congestive heart failure, and type two diabetes mellitus. Resident #62's payor source was Medicaid. Review of the MDS assessment for Resident #62 dated 01/12/26 revealed the resident was severely cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #62 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2519.33 and an ending balance of \$2612.98. There was no documentation indicating Resident #62 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. Review of the quarterly resident funds statement for Resident #62 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2612.98 and an ending balance of \$4973.56. There was no documentation indicating Resident #32 and/or the resident's representative had been notified when the balance in the account reached \$200 less than the SSI resource limit. Interview with the Administrator on 04/21/26 at 11:57 A.M. verified the facility had not provided notification to Residents #2, #4, #27, #32, #47, and #62 nor to the residents' representatives when the resident funds accounts reached \$200 less than the SSI resource limit.</p>		

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<p>F 0578</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.</p> <p>Based on medical record review, review of emergency medical services (EMS) run report, staff interview, EMS interview, and review of the facility policy, the facility failed to ensure resident do not resuscitate comfort care (DNRCC) orders were implemented appropriately. This affected one (Resident #67) of two residents reviewed for advanced directives. The facility census was 66 residents. Findings include: Review of the medical record for Resident #67 revealed an admission date of 02/27/26 with diagnoses including chronic obstructive pulmonary disease, peripheral vascular disease, type two diabetes mellitus, and encephalopathy and a discharge date of 04/12/26. Review of the physician's orders for Resident #67 revealed an order dated 03/02/26 indicating the resident's code status was do not resuscitate comfort care (DNRCC). Review of the medical record for Resident #67 revealed it did not include a DNRCC form. Review of the Minimum Data Set (MDS) assessment for Resident #67 dated 03/05/26 revealed the resident was cognitively intact and required assistance with activities of daily living (ADLs.) Review of Resident #67's chart from 02/27/26 to 04/03/26 revealed Resident #67 did not have a do not resuscitate (DNR) form signed by the physician in the medical record. Review of a nursing note for Resident #67 04/03/26 at 7:39 P.M. per Registered Nurse (RN) #189 revealed the nurse received an order to send the resident to the hospital via emergency medical services (EMS) for an evaluation. RN #189 called 911 and paramedics took the resident to the hospital. Review of the EMS run report for Resident #67 dated 04/03/26 at 7:30 P.M. revealed care staff at the facility had stated Resident #67's code status was a DNRCC, but the facility did not have a DNRCC form to send with the resident. Interview on 04/20/26 at 1:40 P.M. with RN #189 verified Resident #67 went to the hospital per EMS on 04/03/26 and the facility did not have a signed copy of Resident #67's DNRCC form on file to give to EMS. Interview on 04/20/26 at 2:21 P.M. with Paramedic #500 confirmed the facility staff did not have a copy of Resident #67's DNRCC form signed by the physician when Resident #67 was transferred to the hospital by EMS on 04/03/26. As a result, EMS considered Resident #67 to be full code during the ambulance ride and upon admission to the hospital. Interview on 04/20/26 at 2:38 P.M. with Paramedic #501 confirmed the staff did not have a copy of Resident #67's DNRCC form signed by the physician when Resident #67 was transferred to the hospital by EMS on 04/03/26. Paramedic #501 reported staff gave him a face sheet that indicated Resident #67 was a DNRCC, but EMS required a copy of the state form in order for them to honor the resident's advanced directive. Review of the facility policy titled Advanced Directives dated September 2022 revealed the nurse supervisor was required to inform EMS personnel of a resident's advanced directive regarding treatment options and provide such personnel with a copy of the advanced directive. This deficiency represents noncompliance investigated under Complaint Number 2983238.</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>Based on medical record review, review of resident fund account records, staff interview, review of facility self-reported incidents (SRIs), and review of the facility policy, the facility failed to ensure money was not misappropriated from resident funds accounts and items were not purchased using resident funds without authorization. This affected five (Resident #2, #4, #27, #32, and #62) of seven residents reviewed for misappropriation of resident funds. The facility census was 66 residents. Findings include: 1. Review of the medical record for Resident #2 revealed an admission date of 05/23/25 with diagnoses of congestive heart failure, Alzheimer's disease, and aphasia. Review of the Minimum Data Set (MDS) assessment for Resident #2 dated 03/05/26 revealed the resident was severely cognitively impaired and required staff assistance with activities of daily living (ADLs.) Review of the quarterly resident funds statement for Resident #2 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2270.97 and an ending balance of \$1888.16. There was a debit for a purchase from an online retailer of \$62.21 on 01/29/26 and a debit for a purchase from an online retailer of \$444.98 on 02/06/26. Resident #2's representative did not sign or authorize the purchases on 01/29/26 and 02/06/26 from the online retailer. Review of the progress notes for Resident #2 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made on behalf of the resident per Former Business Office Manager (BOM) #220, Former Activities Director (AD) #221 or Former Social Services (SS) #222. Review of a resident funds account spreadsheet for Resident #02 undated revealed the resident had a list of items that she did not order from an online retailer or that were ordered under his name and not received. The items included cowboy sweatshirt, snack cakes, socks, a long sleeve shirt, a cowboy outfit and a sweatshirt. The total cost of the items was listed as \$226.61. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$39.38 with the description of the purchase indicating a pull over sweatshirt was purchased for Resident #2. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$22.83 with the description of the purchase indicating a 38 piece assorted box of snack cakes was purchased for Resident #2. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$444.98 with the description of the purchase indicating socks, a cowboy outfit and a sweatshirt were purchased for Resident #2. Review of a progress note for Resident #2 dated 02/27/26 at 6:20 P.M. per the Administrator revealed the Administrator spoke with the resident's power of attorney (POA) regarding potential unauthorized items being purchased using Resident #2's resident funds. The Administrator shared the money used for the purchases would be credited to the resident's account. Interview on 04/15/26 at 10:37 A.M. with Resident #2 confirmed someone purchased items using his resident funds account and he thought staff had ordered him a television set, but he was never provided a new television. Interview on 04/21/26 at 11:52 A.M. with the Administrator verified Former AD #221 had made purchases from an online retailer in the amount of \$62.21 on 01/29/26 and in the amount of \$444.98 on 02/06/26 from Resident #2's funds account which had not been authorized by the resident nor by the resident's representative. Resident #2's resident funds account was used to purchase a cowboy sweatshirt, snack cakes, socks, a long sleeve shirt, a cowboy outfit and a sweatshirt. The Administrator confirmed the facility was able to find parts of a cowboy outfit but the facility was not able to verify that the entire cowboy outfit or other items were provided to Resident #2. Review of the facility SRI regarding Resident #2 created on 02/27/26 at 5:48 P.M. and completed 03/02/26 at 1:51 P.M. by the Administrator revealed a SRI the facility staff substantiated misappropriation of resident funds when Former BOM #220 and Former AD #221 purchased items using the resident's funds without authorization. 2. Review of the medical record for Resident #4 revealed an admission date of 08/25/25 with diagnoses including type two diabetes mellitus, post-traumatic stress disorder, and osteoarthritis. Review of the MDS assessment for Resident #4 dated 02/26/26 revealed the resident was cognitively intact and required assistance with ADLs. Review of the progress notes for Resident #4 dated 09/16/26 to 04/16/26 revealed there (continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>was no documentation of purchases made with the resident's funds per Former BOM #220, Former AD #221 or Former SS #222. Review of the quarterly resident funds statement for Resident #4 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$1750.26 and an ending balance of \$7395.49. Review of an online retailer receipt totaling \$898.85 dated 02/13/26 revealed Former SS #22 purchased a tablet and a tablet keyboard using Resident #4's funds. Review of an online retailer receipt totaling \$1900.92 dated 02/17/26 revealed Former SS #22 purchased compression socks, shampoo spray, protein shakes, shirts, lotion, face cream, house dresses, towels, slipper socks, wash clothes, pajama pants, body wash, shampoo, conditioner, robes, sweatpants and bar soap using Resident #4's funds. Review of a progress note for Resident #4 dated 02/27/26 at 4:27 P.M. per the Administrator revealed the Administrator spoke with the resident and the resident's representative regarding unauthorized items being purchased using the resident's funds. The Administrator shared the money used for the purchases would be credited to the resident's account. Interview on 04/16/26 at 12:47 P.M with Resident #4 confirmed someone purchased items that she did not authorize or ask to be ordered. Resident #4 stated a person just brought up a cart of stuff one day about one and a half months ago and she sent it back. Resident #4 stated they ordered her a new tablet, but she already had a tablet. Resident #4 reported they also purchased her clothing. Resident #4 stated she was not sure where the items went but she sent them back. Interview on 04/21/26 at 11:40 A.M with the Administrator verified Former SS #222 placed an order in the amount of \$2799.77 to an online retailer under Resident #4's name to purchase a tablet, a tablet keyboard, compression socks, shampoo spray, protein shakes, shirts, lotion, face cream, house dresses, towels, slipper socks, wash clothes, pajama pants, body wash, shampoo, conditioner, robes, sweatpants and bar soap without the authorization of the resident or the resident's representative. The Administrator stated that the facility filed an SRI on 02/25/26, but it was unsubstantiated because the facility had not charged Resident #4's account for the \$2799.77 and most of the items were found. The Administrator confirmed the purchase was made with the intent of the purchase price of \$2799.77 to be withdrawn from Resident #4's account. 3.Review of the medical record for Resident #27 revealed an admission date of 04/19/24 with diagnoses including type two diabetes mellitus pulmonary hypertension, and generalized anxiety disorder. Review of the MDS assessment for Resident #27 dated 01/21/26 revealed the resident was moderately cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #27 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.82 and an ending balance of \$1618.38. There was a debit for a purchase from an online retailer of \$95.84 on 08/29/25 and a debit for a purchase from an online retailer of \$149.09 on 01/09/26. Resident #27's representative did not sign or authorize the purchases on 08/29/25 and 01/29/26 from the online retailer. Review of the progress notes for Resident #27 dated 07/16/26 to 04/16/26 revealed there was no documentation per Former BOM #220, Former AD #221 or Former SS #222 regarding purchases made for the resident using resident funds. Review of an undated resident funds account spreadsheet for Resident #27 revealed there was a list of items including hearing aids and a television totaling \$255.58. Review of an online retailer receipt dated 08/26/25 revealed Former AD #221 purchased hearing aids in the amount of \$95.84 using Resident #27's funds. Review of an online retailer receipt dated 12/26/25 revealed Former BOM #220 purchased a 32-inch television in the amount of \$149.09 using Resident #27's funds. Review of a progress note for Resident #27 dated 02/23/26 at 2:40 A.M. per the Administrator revealed the Administrator spoke with the resident's daughter regarding unauthorized purchases made by the staff using the resident's funds account. The Administrator shared the facility would credit the resident's account for the unauthorized purchases. Interview on 04/21/26 at 11:42 A.M with the Administrator verified Former BOM #220 purchased hearing aids and a television set using Resident #27's funds without authorization. The Administrator reported she filed an SRI regarding misappropriation of Resident #27's residents funds account by Former BOM #220 and Former AD #221 and the facility substantiated the SRI based on Resident #27 not receiving a new (continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>television. The Administrator stated she did not know the location of the television but suspected the television was in the facility and possibly used in another area. Review of the facility SRI for Resident #27 created on 02/21/26 at 8:52 P.M. and completed 02/26/26 at 8:15 P.M. by the Administrator revealed the facility substantiated Former BOM #220 and Former AD #221 had misappropriated the resident's funds by making an unauthorized purchase of a television set using the resident's funds. 4. Review of the medical record for Resident #32 revealed an admission date of 04/19/22 with diagnoses including epilepsy, end stage renal disease, and aphasia following cerebral infarction. Review of the (MDS) assessment for Resident #32 dated 04/06/26 revealed the resident was severely cognitively impaired and was dependent on staff assistance with ADLs. Review of the quarterly resident funds statement for Resident #32 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2146.10 and an ending balance of \$2193.13. There was a debit for a purchase from an online retailer in the amount of \$105.40 on 12/23/25. Resident #32s representative did not sign or authorize the purchases on 12/23/25 from the online retailer. Review of the quarterly resident funds statement for Resident #32 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.13 and an ending balance of \$2240.45. There was a debit for a purchase from an online retailer of \$518.23 on 01/13/26. Resident #32's representative did not sign or authorize the purchases on 01/13/26 from the online retailer. Review of progress notes for Resident #32 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made for the resident using resident funds per Former BOM #220, Former AD #221 or Former SS #222. Interview on 04/21/26 at 12:06 P.M with the Administrator verified Resident #32 had a debit for purchases from an online retailer in the amount of \$105.40 on 12/23/25 and in the amount of \$518.23 on 01/13/26 from the resident's funds account which had not been authorized by the resident nor by the resident's representative. Review of an undated resident funds account spreadsheet for Resident #32 revealed a beanie, body wash, long sleeve shirts, a flannel shirt, a hoodie, jogging pants, fabric labels, undershirts, and wool socks had been purchased using the resident funds for an amount totaling \$339.32. Review of an online retailer receipt in the amount of \$105.40 dated 12/19/25 revealed Former BOM #220 purchased a beanie, body wash and a sweatshirt. Review of an online retailer receipt in the amount of \$451.46 dated 12/29/25 revealed Former AD #221 purchased a flannel shirt, a hoodie, and fabric labels. Review of an online retailer receipt in the amount of \$56.15 dated 12/29/25 revealed Former AD #221 purchased undershirts and socks. Review of a online retailer receipt in the amount of \$10.62 dated 12/29/25 revealed Former AD #221 purchased fabric tags. Review of a progress note for Resident #32 dated 02/27/26 at 6:14 P.M. per he Administrator revealed the Administrator spoke with Resident #32's POA regarding potential unauthorized items being purchased from the resident funds account. The Administrator shared the funds would be credited back to Resident #32's account. Interview on 04/21/26 at 12:06 P.M with the Administrator verified Former BOM #220 and Former AD #221 purchased a beanie, body wash, long sleeve shirts, a flannel shirt, a hoodie, jogging pants, fabric labels, undershirts, and wool socks without authorization. The Administrator confirmed the facility substantiated misappropriation of the resident's funds had occurred. Review of the facility SRI for Resident #32 created on 02/27/26 at 5:44 P.M. and completed 03/02/26 at 1:49 P.M. by the Administrator revealed a SRI was filed for misappropriation of resident's funds per Former BOM #220 and Former AD #221. The SRI was substantiated. Resident #32 stated he did not authorize some of the items ordered from the online retailer and he did not receive some of the items. Resident #32's room was searched with Resident #32's permission due to his cognition and some of the items ordered were not found in the room. 5. Review of the medical record for Resident #62 revealed an admission date of 02/05/22 with diagnoses including Alzheimer's disease, congestive heart failure, and type two diabetes mellitus. Review of the MDS assessment for Resident #62 dated 01/12/26 revealed the resident was severely cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #62 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2519.33 and an ending balance of (continued on next page)</p>		

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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>\$2612.98. There was a debit for a purchase from an online retailer of \$51.47 on 12/19/25 and a debit for a purchase from an online retailer in the amount of \$335.59 on 12/23/25. Resident #62's representative did not sign or authorize the purchases on 12/19/25 and 12/23/25 from the online retailer. Review of the quarterly resident funds statement for Resident #62 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2612.98 and an ending balance of \$4973.56. There was a debit for a purchase from an online retailer of \$149.09 on 01/09/26 and a debit for a purchase from an online retailer in the amount of \$705.48 on 01/13/26. Resident #62's representative did not sign or authorize the purchases on 01/09/26 and 01/13/26 from the online retailer. Review of the progress notes for Resident #62 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made using the resident's funds for the resident per Former BOM #220, Former AD #221 or Former SS #222. Review of an undated resident funds account spreadsheet for Resident #62 revealed there was a list of items purchased from online retailer totaling \$851.31. Resident #62 did not authorize the purchases which included cologne, boys pajamas, slippers, socks, cookies, snack mix, crackers, soda, a record player, a dementia sorting board, a television, a fidget blanket, snack cakes, a music set and sandwich crackers. Review of an online retailer receipt totaling \$30.48 dated 12/03/25 revealed Former AD #221 purchased a 45-count variety pack of sandwich crackers and a 20-count variety pack of snacks using Resident #62's funds account. Review of an online retailer receipt dated totaling \$20.99 dated 12/03/25 revealed Former AD #221 purchased a 42-count pack of snacks using Resident #62's funds account. Review of an online retailer receipt totaling \$304.81 dated 12/18/25 revealed Former BOM #220 purchased cologne, boys pajama pants, slippers and socks using Resident #62's funds account. Review of an online retailer receipt totaling \$149.09 dated 12/26/25 revealed Former BOM #220 purchased a 32 inch television using Resident #62's funds account. Review of an online retailer receipt totaling \$439.52 dated 12/29/25 revealed Former AD #221 purchased a 32 inch television, a water doodle coloring set, a fidget blanket, music set, a fidget board for adults with dementia, a eight pack of bottled soda, a record player, a 40 count pack of assorted crackers, a dementia care activity sorting board and a 45- count pack of individual wrapped cookies using Resident #62's funds account. Review of an online retailer receipt totaling \$31.03 dated 12/29/25 revealed Former AD #221 purchased included a package of nuts using Resident #62's funds account. Review of an online retailer receipt in the amount of \$22.85 dated 12/29/25 revealed Former AD #221 purchased included an assorted pack of snack cakes using Resident #62's funds account. Review of an online retailer receipt totaling \$153.16 dated 12/29/25 revealed Former AD #221 purchased a variety 60 count pack of granola bars, a 30-count pack of crackers, a 45-pack of sandwich cookies, a variety pack of cookies, and a 40-pack of crackers using Resident #62's funds account. Review of the progress note for Resident #62 dated 02/23/26 at 2:29 P.M. per the Administrator revealed the Administrator spoke with Resident #62's POA and Resident #62 regarding unauthorized items being purchased through Resident #62's resident funds account. The Administrator shared Resident #62 would receive a full credit for the unauthorized items purchased. Interview on 04/15/26 at 11:21 A.M. with Former BOM #220 confirmed she was no longer employed at the facility. Former BOM #220 stated that Former AD #221 was spending money from residents accounts for residents who were on Medicaid and over the \$2000 resource limit. Former BOM #220 stated that she knew that a few items purchased were used by the activities department. Former BOM #220 reported she would inform Former AD #221 and Former SS #222 when Medicaid residents had over \$2000 in their accounts and needed to spend down their money. Former BOM #220 stated that Former AD #221 and Former SS #222 would speak with residents to find out what they needed or obtain information on their interest and hobbies in order to assist them in ordering items off the facility's online retailer account. Interview on 04/15/26 at 12:14 P.M. with Former AD #221 confirmed he was no longer employed by the facility. Former AD #221 stated he had placed orders to an online retailer as he was directed by the Administrator and Former BOM #220. Former AD #221 stated the Administrator and Former BOM #220 gave him a list of items to order for the residents (continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>based on conversations the BOM had with the residents. Interview with the Administrator on 04/21/26 at 11:45 A.M. verified Former BOM #220 and Former AD #221 used Resident #62's funds account to purchase a cologne, boys pajamas, slippers, socks, cookies, snack mix, crackers, soda, a record player, a dementia sorting board, a television, a fidget blanket, snack cakes, a music set and sandwich crackers without authorization. The facility substantiated an SRI for misappropriation of Resident #62's resident funds account by Former BOM #220 and Former AD #221 based on Resident #62 not authorizing the purchases and the resident not having some of the items in his possession. Review of the facility SRI for Resident #62 created on 02/21/26 at 9:01 P.M. and completed 02/26/26 at 8:09 P.M. by the Administrator revealed a SRI was filed for misappropriation of Resident #62's resident fund account with Former BOM #220 and Former AD #221 listed as suspected perpetrators. The SRI was substantiated. Resident #62 was not able to recall if he ordered or received the items. Resident #62's room was searched and some of the items were missing and some of the items were in the activities department. Review of the facility policy titled Resident Trust Funds undated revealed resident requests to withdraw funds from the resident funds account using resident trust petty cash disbursements should be supported by a voucher signed by the resident or check disbursements which are supported by a check request form signed by the resident or their designee and an invoice. Review of the facility policy titled Abuse Policy undated revealed each resident had the right to be free from misappropriation of resident property. Misappropriation of resident property was defined as the deliberate misplacement, exploitation, or wrongful, temporary or permanent use of the resident's belongings or money without the resident's consent. This deficiency represents noncompliance investigated under Complaint Numbers 2786208, 2793039 and 2809682.</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>Based on medical record review, review of resident fund accounts, resident interview, staff interview, review of facility Self-Reported Incidents (SRIs), and review of the facility policy, the facility failed to timely report allegations of misappropriation of resident funds. This affected five (Residents #2, #0, #27, #32, and #62) of seven residents reviewed for misappropriation of resident funds. The facility census was 66 residents. Findings include: 1. Review of the medical record for Resident #2 revealed an admission date of 05/23/25 with diagnoses of congestive heart failure, Alzheimer's disease, and aphasia. Review of the Minimum Data Set (MDS) assessment for Resident #2 dated 03/05/26 revealed the resident was severely cognitively impaired and required staff assistance with activities of daily living (ADLs.) Review of the quarterly resident funds statement for Resident #2 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2270.97 and an ending balance of \$1888.16. There was a debit for a purchase from an online retailer of \$62.21 on 01/29/26 and a debit for a purchase from an online retailer of \$444.98 on 02/06/26. Resident #2's representative did not sign or authorize the purchases on 01/29/26 and 02/06/26 from the online retailer. Review of the progress notes for Resident #2 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made on behalf of the resident per Former Business Office Manager (BOM) #220, Former Activities Director (AD) #221 or Former Social Services (SS) #222. Review of a resident funds account spreadsheet for Resident #02 undated revealed the resident had a list of items that she did not order from an online retailer or that were ordered under his name and not received. The items included cowboy sweatshirt, snack cakes, socks, a long sleeve shirt, a cowboy outfit and a sweatshirt. The total cost of the items was listed as \$226.61. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$39.38 with the description of the purchase indicating a pull over sweatshirt was purchased for Resident #2. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$22.83 with the description of the purchase indicating a 38 piece assorted box of snack cakes was purchased for Resident #2. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$444.98 with the description of the purchase indicating socks, a cowboy outfit and a sweatshirt were purchased for Resident #2. Review of a progress note for Resident #2 dated 02/27/26 at 6:20 P.M. per the Administrator revealed the Administrator spoke with the resident's power of attorney (POA) regarding potential unauthorized items being purchased using Resident #2's resident funds. The Administrator shared the money used for the purchases would be credited to the resident's account. Interview on 04/15/26 at 10:37 A.M. with Resident #2 confirmed someone purchased items using his resident funds account and he thought staff had ordered him a television set, but he was never provided a new television. Interview on 04/21/26 at 11:52 A.M. with the Administrator verified Former AD #221 had made purchases from an online retailer in the amount of \$62.21 on 01/29/26 and in the amount of \$444.98 on 02/06/26 from Resident #2's funds account which had not been authorized by the resident nor by the resident's representative. Resident #2's resident funds account was used to purchase a cowboy sweatshirt, snack cakes, socks, a long sleeve shirt, a cowboy outfit and a sweatshirt. The Administrator confirmed the facility was able to find parts of a cowboy outfit but the facility was not able to verify that the entire cowboy outfit or other items were provided to Resident #2. Review of the facility SRI regarding Resident #2 created on 02/27/26 at 5:48 P.M. and completed 03/02/26 at 1:51 P.M. by the Administrator revealed a SRI the facility staff substantiated misappropriation of resident funds when Former BOM #220 and Former AD #221 purchased items using the resident's funds without authorization. 2. Review of the medical record for Resident #4 revealed an admission date of 08/25/25 with diagnoses including type two diabetes mellitus, post-traumatic stress disorder, and osteoarthritis. Review of the MDS assessment for Resident #4 dated 02/26/26 revealed the resident was cognitively intact and required assistance with ADLs. Review of the progress notes for Resident (continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>#4 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made with the resident's funds per Former BOM #220, Former AD #221 or Former SS #222. Review of the quarterly resident funds statement for Resident #4 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$1750.26 and an ending balance of \$7395.49. Review of an online retailer receipt totaling \$898.85 dated 02/13/26 revealed Former SS #22 purchased a tablet and a tablet keyboard using Resident #4's funds. Review of an online retailer receipt totaling \$1900.92 dated 02/17/26 revealed Former SS #22 purchased compression socks, shampoo spray, protein shakes, shirts, lotion, face cream, house dresses, towels, slipper socks, wash clothes, pajama pants, body wash, shampoo, conditioner, robes, sweatpants and bar soap using Resident #4's funds. Review of a progress note for Resident #4 dated 02/27/26 at 4:27 P.M. per the Administrator revealed the Administrator spoke with the resident and the resident's representative regarding unauthorized items being purchased using the resident's funds. The Administrator shared the money used for the purchases would be credited to the resident's account. Interview on 04/16/26 at 12:47 P.M with Resident #4 confirmed someone purchased items that she did not authorize or ask to be ordered. Resident #4 stated a person just brought up a cart of stuff one day about one and a half months ago and she sent it back. Resident #4 stated they ordered her a new tablet, but she already had a tablet. Resident #4 reported they also purchased her clothing. Resident #4 stated she was not sure where the items went but she sent them back. Interview on 04/21/26 at 11:40 A.M with the Administrator verified Former SS #222 placed an order in the amount of \$2799.77 to an online retailer under Resident #4's name to purchase a tablet, a tablet keyboard, compression socks, shampoo spray, protein shakes, shirts, lotion, face cream, house dresses, towels, slipper socks, wash clothes, pajama pants, body wash, shampoo, conditioner, robes, sweatpants and bar soap without the authorization of the resident or the resident's representative. The Administrator stated that the facility filed an SRI on 02/25/26, but it was unsubstantiated because the facility had not charged Resident #4's account for the \$2799.77 and most of the items were found. The Administrator confirmed the purchase was made with the intent of the purchase price of \$2799.77 to be withdrawn from Resident #4's account. 3. Review of the medical record for Resident #27 revealed an admission date of 04/19/24 with diagnoses including type two diabetes mellitus pulmonary hypertension, and generalized anxiety disorder. Review of the MDS assessment for Resident #27 dated 01/21/26 revealed the resident was moderately cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #27 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.82 and an ending balance of \$1618.38. There was a debit for a purchase from an online retailer of \$95.84 on 08/29/25 and a debit for a purchase from an online retailer of \$149.09 on 01/09/26. Resident #27's representative did not sign or authorize the purchases on 08/29/25 and 01/29/26 from the online retailer. Review of the progress notes for Resident #27 dated 07/16/26 to 04/16/26 revealed there was no documentation per Former BOM #220, Former AD #221 or Former SS #222 regarding purchases made for the resident using resident funds. Review of an undated resident funds account spreadsheet for Resident #27 revealed there was a list of items including hearing aids and a television totaling \$255.58. Review of an online retailer receipt dated 08/26/25 revealed Former AD #221 purchased hearing aids in the amount of \$95.84 using Resident #27's funds. Review of an online retailer receipt dated 12/26/25 revealed Former BOM #220 purchased a 32-inch television in the amount of \$149.09 using Resident #27's funds. Review of a progress note for Resident #27 dated 02/23/26 at 2:40 A.M. per the Administrator revealed the Administrator spoke with the resident's daughter regarding unauthorized purchases made by the staff using the resident's funds account. The Administrator shared the facility would credit the resident's account for the unauthorized purchases. Interview on 04/21/26 at 11:42 A.M with the Administrator verified Former BOM #220 purchased hearing aids and a television set using Resident #27's funds without authorization. The Administrator reported she filed an SRI regarding misappropriation of Resident #27's residents funds account by Former BOM #220 and Former AD #221 and the facility substantiated the SRI based on Resident #27 (continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>not receiving a new television. The Administrator stated she did not know the location of the television but suspected the television was in the facility and possibly used in another area. Review of the facility SRI for Resident #27 created on 02/21/26 at 8:52 P.M. and completed 02/26/26 at 8:15 P.M. by the Administrator revealed the facility substantiated Former BOM #220 and Former AD #221 had misappropriated the resident's funds by making an unauthorized purchase of a television set using the resident's funds. 4. Review of the medical record for Resident #32 revealed an admission date of 04/19/22 with diagnoses including epilepsy, end stage renal disease, and aphasia following cerebral infarction. Review of the (MDS) assessment for Resident #32 dated 04/06/26 revealed the resident was severely cognitively impaired and was dependent on staff assistance with ADLs. Review the quarterly resident funds statement for Resident #32 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2146.10 and an ending balance of \$2193.13. There was a debit for a purchase from an online retailer in the amount of \$105.40 on 12/23/25. Resident #32s representative did not sign or authorize the purchases on 12/23/25 from the online retailer. Review of the quarterly resident funds statement for Resident #32 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.13 and an ending balance of \$2240.45. There was a debit for a purchase from an online retailer of \$518.23 on 01/13/26. Resident #32's representative did not sign or authorize the purchases on 01/13/26 from the online retailer. Review of progress notes for Resident #32 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made for the resident using resident funds per Former BOM #220, Former AD #221 or Former SS #222. Interview on 04/21/26 at 12:06 P.M with the Administrator verified Resident #32 had a debit for purchases from an online retailer in the amount of \$105.40 on 12/23/25 and in the amount of \$518.23 on 01/13/26 from the resident's funds account which had not been authorized by the resident nor by the resident's representative. Review of an undated resident funds account spreadsheet for Resident #32 revealed a beanie, body wash, long sleeve shirts, a flannel shirt, a hoodie, jogging pants, fabric labels, undershirts, and wool socks had been purchased using the resident funds for an amount totaling \$339.32. Review of an online retailer receipt in the amount of \$105.40 dated 12/19/25 revealed Former BOM #220 purchased a beanie, body wash and a sweatshirt. Review of an online retailer receipt in the amount of \$451.46 dated 12/29/25 revealed Former AD #221 purchased a flannel shirt, a hoodie, and fabric labels. Review of an online retailer receipt in the amount of \$56.15 dated 12/29/25 revealed Former AD #221 purchased undershirts and socks. Review of a online retailer receipt in the amount of \$10.62 dated 12/29/25 revealed Former AD #221 purchased fabric tags. Review of a progress note for Resident #32 dated 02/27/26 at 6:14 P.M. per he Administrator revealed the Administrator spoke with Resident #32's POA regarding potential unauthorized items being purchased from the resident funds account. The Administrator shared the funds would be credited back to Resident #32's account. Interview on 04/21/26 at 12:06 P.M with the Administrator verified Former BOM #220 and Former AD #221 purchased a beanie, body wash, long sleeve shirts, a flannel shirt, a hoodie, jogging pants, fabric labels, undershirts, and wool socks without authorization. The Administrator confirmed the facility substantiated misappropriation of the resident's funds had occurred. Review of the facility SRI for Resident #32 created on 02/27/26 at 5:44 P.M. and completed 03/02/26 at 1:49 P.M. by the Administrator revealed a SRI was filed for misappropriation of resident's funds per Former BOM #220 and Former AD #221. The SRI was substantiated. Resident #32 stated he did not authorize some of the items ordered from the online retailer and he did not receive some of the items. Resident #32's room was searched with Resident #32's permission due to his cognition and some of the items ordered were not found in the room. 5. Review of the medical record for Resident #62 revealed an admission date of 02/05/22 with diagnoses including Alzheimer's disease, congestive heart failure, and type two diabetes mellitus. Review of the MDS assessment for Resident #62 dated 01/12/26 revealed the resident was severely cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #62 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2519.33 and an ending balance of (continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>\$2612.98. There was a debit for a purchase from an online retailer of \$51.47 on 12/19/25 and a debit for a purchase from an online retailer in the amount of \$335.59 on 12/23/25. Resident #62's representative did not sign or authorize the purchases on 12/19/25 and 12/23/25 from the online retailer. Review of the quarterly resident funds statement for Resident #62 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2612.98 and an ending balance of \$4973.56. There was a debit for a purchase from an online retailer of \$149.09 on 01/09/26 and a debit for a purchase from an online retailer in the amount of \$705.48 on 01/13/26. Resident #62's representative did not sign or authorize the purchases on 01/09/26 and 01/13/26 from the online retailer. Review of the progress notes for Resident #62 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made using the resident's funds for the resident per Former BOM #220, Former AD #221 or Former SS #222. Review of an undated resident funds account spreadsheet for Resident #62 revealed there was a list of items purchased from online retailer totaling \$851.31. Resident #62 did not authorize the purchases which included cologne, boys pajamas, slippers, socks, cookies, snack mix, crackers, soda, a record player, a dementia sorting board, a television, a fidget blanket, snack cakes, a music set and sandwich crackers. Review of an online retailer receipt totaling \$30.48 dated 12/03/25 revealed Former AD #221 purchased a 45-count variety pack of sandwich crackers and a 20-count variety pack of snacks using Resident #62's funds account. Review of an online retailer receipt dated totaling \$20.99 dated 12/03/25 revealed Former AD #221 purchased a 42-count pack of snacks using Resident #62's funds account. Review of an online retailer receipt totaling \$304.81 dated 12/18/25 revealed Former BOM #220 purchased cologne, boys pajama pants, slippers and socks using Resident #62's funds account. Review of an online retailer receipt totaling \$149.09 dated 12/26/25 revealed Former BOM #220 purchased a 32 inch television using Resident #62's funds account. Review of an online retailer receipt totaling \$439.52 dated 12/29/25 revealed Former AD #221 purchased a 32 inch television, a water doodle coloring set, a fidget blanket, music set, a fidget board for adults with dementia, a eight pack of bottled soda, a record player, a 40 count pack of assorted crackers, a dementia care activity sorting board and a 45- count pack of individual wrapped cookies using Resident #62's funds account. Review of an online retailer receipt totaling \$31.03 dated 12/29/25 revealed Former AD #221 purchased included a package of nuts using Resident #62's funds account. Review of an online retailer receipt in the amount of \$22.85 dated 12/29/25 revealed Former AD #221 purchased included an assorted pack of snack cakes using Resident #62's funds account. Review of an online retailer receipt totaling \$153.16 dated 12/29/25 revealed Former AD #221 purchased a variety 60 count pack of granola bars, a 30-count pack of crackers, a 45-pack of sandwich cookies, a variety pack of cookies, and a 40-pack of crackers using Resident #62's funds account. Review of the progress note for Resident #62 dated 02/23/26 at 2:29 P.M. per the Administrator revealed the Administrator spoke with Resident #62's POA and Resident #62 regarding unauthorized items being purchased through Resident #62's resident funds account. The Administrator shared Resident #62 would receive a full credit for the unauthorized items purchased. Review of the facility SRI for Resident #62 created on 02/21/26 at 9:01 P.M. and completed 02/26/26 at 8:09 P.M. by the Administrator revealed a SRI was filed for misappropriation of Resident #62's resident fund account with Former BOM #220 and Former AD #221 listed as suspected perpetrators. The SRI was substantiated. Resident #62 was not able to recall if he ordered or received the items. Resident #62's room was searched and some of the items were missing and some of the items were in the activities department. Interview on 04/15/26 at 11:21 A.M. with Former BOM #220 confirmed she was no longer employed at the facility. Former BOM #220 stated that Former AD #221 was spending money from residents accounts for residents who were on Medicaid and over the \$2000 resource limit. Former BOM #220 stated that she knew that a few items purchased were used by the activities department. Former BOM #220 reported she would inform Former AD #221 and Former SS #222 when Medicaid residents had over \$2000 in their accounts and needed to spend down their money. Former BOM #220 stated that Former AD #221 and Former SS #222 would speak with (continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>residents to find out what they needed or obtain information on their interest and hobbies in order to assist them in ordering items off the facility's online retailer account. Interview on 04/15/26 at 12:14 P.M. with Former AD #221 confirmed he was no longer employed by the facility. Former AD #221 stated he had placed orders to an online retailer as he was directed by the Administrator and Former BOM #220. Former AD #221 stated the Administrator and Former BOM #220 gave him a list of items to order for the residents based on conversations the BOM had with the residents. Interview on 04/16/26 at 10:12 A.M with Activity Director (AD) #211 confirmed she had previously been Former AD #221's assistant. AD #211 stated Former AD #221 told her that he was going to order some other items for a different resident by using Resident #62's resident fund account while they were in the activities office. AD #211 stated a few weeks later the activities department started getting a lot of packages. AD #211 stated there were snack cakes, crackers, granola bars, a fidget board, a towel warmer, bath towels, a karaoke machine and soda that were ordered under resident funds accounts that were kept in the activities room and never delivered to residents. AD #211 stated she spoke with Former BOM #232 and Transportation Driver #172 about her suspicions of misappropriation, but she did not report it to the Administrator, Director of Nursing (DON) or the corporate office. Interview with the Administrator on 04/21/26 at 11:45 A.M. verified Former BOM #220 and Former AD #221 used Resident #62's funds account to purchase a cologne, boys pajamas, slippers, socks, cookies, snack mix, crackers, soda, a record player, a dementia sorting board, a television, a fidget blanket, snack cakes, a music set and sandwich crackers without authorization. The facility substantiated an SRI for misappropriation of Resident #62's resident funds account by Former BOM #220 and Former AD #221 based on Resident #62 not authorizing the purchases and the resident not having some of the items in his possession. The Administrator also verified the SRIs for Resident #02, #04, #27, #32 and #62 were not reported in a timely manner because AD #211 had not reported her suspicions of misappropriation to administration. Review of the facility policy titled Resident Trust Funds undated revealed resident requests to withdraw funds from the resident funds account using resident trust petty cash disbursements should be supported by a voucher signed by the resident or check disbursements which are supported by a check request form signed by the resident or their designee and an invoice. Review of the facility policy titled Abuse Policy undated revealed each resident had the right to be free from misappropriation of resident property. Misappropriation of resident property was defined as the deliberate misplacement, exploitation, or wrongful, temporary or permanent use of the resident's belongings or money without the resident's consent. Misappropriation should be reported to the state agency within required timeframes.</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Respond appropriately to all alleged violations.</p> <p>Based on medical record review, review of resident fund accounts, review of facility self-reported incidents (SRIs), staff interview, resident interview, review of employee records, and review of the facility policy, the facility failed to thoroughly investigate allegations of misappropriation including investigating thoroughly investigating all alleged perpetrators. This affected five (Residents #2, #4, #27, #32, and #62) of seven residents reviewed for misappropriation of resident funds. The facility census was 66 residents. Findings include: 1.Review of the medical record for Resident #2 revealed an admission date of 05/23/25 with diagnoses of congestive heart failure, Alzheimer's disease, and aphasia. Review of the Minimum Data Set (MDS) assessment for Resident #2 dated 03/05/26 revealed the resident was severely cognitively impaired and required staff assistance with activities of daily living (ADLs.) Review of the quarterly resident funds statement for Resident #2 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2270.97 and an ending balance of \$1888.16. There was a debit for a purchase from an online retailer of \$62.21 on 01/29/26 and a debit for a purchase from an online retailer of \$444.98 on 02/06/26. Resident #2's representative did not sign or authorize the purchases on 01/29/26 and 02/06/26 from the online retailer.Review of the progress notes for Resident #2 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made on behalf of the resident per Former Business Office Manager (BOM) #220, Former Activities Director (AD) #221 or Former Social Services (SS) #222. Review of a resident funds account spreadsheet for Resident #02 undated revealed the resident had a list of items that she did not order from an online retailer or that were ordered under his name and not received. The items included cowboy sweatshirt, snack cakes, socks, a long sleeve shirt, a cowboy outfit and a sweatshirt. The total cost of the items was listed as \$226.61. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$39.38 with the description of the purchase indicating a pull over sweatshirt was purchased for Resident #2. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$22.83 with the description of the purchase indicating a 38 piece assorted box of snack cakes was purchased for Resident #2. Review of an online retailer receipt dated 12/31/25 revealed AD #221 made a purchase of \$444.98 with the description of the purchase indicating socks, a cowboy outfit and a sweatshirt were purchased for Resident #2. Review of a progress note for Resident #2 dated 02/27/26 at 6:20 P.M. per the Administrator revealed the Administrator spoke with the resident's power of attorney (POA) regarding potential unauthorized items being purchased using Resident #2's resident funds. The Administrator shared the money used for the purchases would be credited to the resident's account. Interview on 04/15/26 at 10:37 A.M. with Resident #2 confirmed someone purchased items using his resident funds account and he thought staff had ordered him a television set, but he was never provided a new television. Interview on 04/21/26 at 11:52 A.M. with the Administrator verified Former AD #221 had made purchases from an online retailer in the amount of \$62.21 on 01/29/26 and in the amount of \$444.98 on 02/06/26 from Resident #2's funds account which had not been authorized by the resident nor by the resident's representative. Resident #2's resident funds account was used to purchase a cowboy sweatshirt, snack cakes, socks, a long sleeve shirt, a cowboy outfit and a sweatshirt. The Administrator confirmed the facility was able to find parts of a cowboy outfit but the facility was not able to verify that the entire cowboy outfit or other items were provided to Resident #2. Review of the facility SRI regarding Resident #2 created on 02/27/26 at 5:48 P.M. and completed 03/02/26 at 1:51 P.M. by the Administrator revealed a SRI the facility staff substantiated misappropriation of resident funds when Former BOM #220 and Former AD #221 purchased items using the resident's funds without authorization. 2.Review of the medical record for Resident #4 revealed an admission date of 08/25/25 with diagnoses including type two diabetes mellitus, post-traumatic stress disorder, and osteoarthritis. Review of the MDS assessment for Resident #4 dated 02/26/26 revealed the resident was cognitively intact and required assistance with ADLs. Review of the progress notes for Resident (continued on next page)</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>#4 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made with the resident's funds per Former BOM #220, Former AD #221 or Former SS #222. Review of the quarterly resident funds statement for Resident #4 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$1750.26 and an ending balance of \$7395.49. Review of an online retailer receipt totaling \$898.85 dated 02/13/26 revealed Former SS #22 purchased a tablet and a tablet keyboard using Resident #4's funds. Review of an online retailer receipt totaling \$1900.92 dated 02/17/26 revealed Former SS #22 purchased compression socks, shampoo spray, protein shakes, shirts, lotion, face cream, house dresses, towels, slipper socks, wash clothes, pajama pants, body wash, shampoo, conditioner, robes, sweatpants and bar soap using Resident #4's funds. Review of a progress note for Resident #4 dated 02/27/26 at 4:27 P.M. per the Administrator revealed the Administrator spoke with the resident and the resident's representative regarding unauthorized items being purchased using the resident's funds. The Administrator shared the money used for the purchases would be credited to the resident's account. Interview on 04/16/26 at 12:47 P.M with Resident #4 confirmed someone purchased items that she did not authorize or ask to be ordered. Resident #4 stated a person just brought up a cart of stuff one day about one and a half months ago and she sent it back. Resident #4 stated they ordered her a new tablet, but she already had a tablet. Resident #4 reported they also purchased her clothing. Resident #4 stated she was not sure where the items went but she sent them back. Interview on 04/21/26 at 11:40 A.M with the Administrator verified Former SS #222 placed an order in the amount of \$2799.77 to an online retailer under Resident #4's name to purchase a tablet, a tablet keyboard, compression socks, shampoo spray, protein shakes, shirts, lotion, face cream, house dresses, towels, slipper socks, wash clothes, pajama pants, body wash, shampoo, conditioner, robes, sweatpants and bar soap without the authorization of the resident or the resident's representative. The Administrator stated that the facility filed an SRI on 02/25/26, but it was unsubstantiated because the facility had not charged Resident #4's account for the \$2799.77 and most of the items were found. The Administrator confirmed the purchase was made with the intent of the purchase price of \$2799.77 to be withdrawn from Resident #4's account. 3. Review of the medical record for Resident #27 revealed an admission date of 04/19/24 with diagnoses including type two diabetes mellitus pulmonary hypertension, and generalized anxiety disorder. Review of the MDS assessment for Resident #27 dated 01/21/26 revealed the resident was moderately cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #27 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.82 and an ending balance of \$1618.38. There was a debit for a purchase from an online retailer of \$95.84 on 08/29/25 and a debit for a purchase from an online retailer of \$149.09 on 01/09/26. Resident #27's representative did not sign or authorize the purchases on 08/29/25 and 01/29/26 from the online retailer. Review of the progress notes for Resident #27 dated 07/16/26 to 04/16/26 revealed there was no documentation per Former BOM #220, Former AD #221 or Former SS #222 regarding purchases made for the resident using resident funds. Review of an undated resident funds account spreadsheet for Resident #27 revealed there was a list of items including hearing aids and a television totaling \$255.58. Review of an online retailer receipt dated 08/26/25 revealed Former AD #221 purchased hearing aids in the amount of \$95.84 using Resident #27's funds. Review of an online retailer receipt dated 12/26/25 revealed Former BOM #220 purchased a 32-inch television in the amount of \$149.09 using Resident #27's funds. Review of a progress note for Resident #27 dated 02/23/26 at 2:40 A.M. per the Administrator revealed the Administrator spoke with the resident's daughter regarding unauthorized purchases made by the staff using the resident's funds account. The Administrator shared the facility would credit the resident's account for the unauthorized purchases. Interview on 04/21/26 at 11:42 A.M with the Administrator verified Former BOM #220 purchased hearing aids and a television set using Resident #27's funds without authorization. The Administrator reported she filed an SRI regarding misappropriation of Resident #27's residents funds account by Former BOM #220 and Former AD #221 and the facility substantiated the SRI based on Resident #27 (continued on next page)</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>not receiving a new television. The Administrator stated she did not know the location of the television but suspected the television was in the facility and possibly used in another area. Review of the facility SRI for Resident #27 created on 02/21/26 at 8:52 P.M. and completed 02/26/26 at 8:15 P.M. by the Administrator revealed the facility substantiated Former BOM #220 and Former AD #221 had misappropriated the resident's funds by making an unauthorized purchase of a television set using the resident's funds. 4. Review of the medical record for Resident #32 revealed an admission date of 04/19/22 with diagnoses including epilepsy, end stage renal disease, and aphasia following cerebral infarction. Review of the (MDS) assessment for Resident #32 dated 04/06/26 revealed the resident was severely cognitively impaired and was dependent on staff assistance with ADLs. Review the quarterly resident funds statement for Resident #32 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2146.10 and an ending balance of \$2193.13. There was a debit for a purchase from an online retailer in the amount of \$105.40 on 12/23/25. Resident #32s representative did not sign or authorize the purchases on 12/23/25 from the online retailer. Review of the quarterly resident funds statement for Resident #32 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2193.13 and an ending balance of \$2240.45. There was a debit for a purchase from an online retailer of \$518.23 on 01/13/26. Resident #32's representative did not sign or authorize the purchases on 01/13/26 from the online retailer. Review of progress notes for Resident #32 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made for the resident using resident funds per Former BOM #220, Former AD #221 or Former SS #222. Interview on 04/21/26 at 12:06 P.M with the Administrator verified Resident #32 had a debit for purchases from an online retailer in the amount of \$105.40 on 12/23/25 and in the amount of \$518.23 on 01/13/26 from the resident's funds account which had not been authorized by the resident nor by the resident's representative. Review of an undated resident funds account spreadsheet for Resident #32 revealed a beanie, body wash, long sleeve shirts, a flannel shirt, a hoodie, jogging pants, fabric labels, undershirts, and wool socks had been purchased using the resident funds for an amount totaling \$339.32. Review of an online retailer receipt in the amount of \$105.40 dated 12/19/25 revealed Former BOM #220 purchased a beanie, body wash and a sweatshirt. Review of an online retailer receipt in the amount of \$451.46 dated 12/29/25 revealed Former AD #221 purchased a flannel shirt, a hoodie, and fabric labels. Review of an online retailer receipt in the amount of \$56.15 dated 12/29/25 revealed Former AD #221 purchased undershirts and socks. Review of a online retailer receipt in the amount of \$10.62 dated 12/29/25 revealed Former AD #221 purchased fabric tags. Review of a progress note for Resident #32 dated 02/27/26 at 6:14 P.M. per he Administrator revealed the Administrator spoke with Resident #32's POA regarding potential unauthorized items being purchased from the resident funds account. The Administrator shared the funds would be credited back to Resident #32's account. Interview on 04/21/26 at 12:06 P.M with the Administrator verified Former BOM #220 and Former AD #221 purchased a beanie, body wash, long sleeve shirts, a flannel shirt, a hoodie, jogging pants, fabric labels, undershirts, and wool socks without authorization. The Administrator confirmed the facility substantiated misappropriation of the resident's funds had occurred. Review of the facility SRI for Resident #32 created on 02/27/26 at 5:44 P.M. and completed 03/02/26 at 1:49 P.M. by the Administrator revealed a SRI was filed for misappropriation of resident's funds per Former BOM #220 and Former AD #221. The SRI was substantiated. Resident #32 stated he did not authorize some of the items ordered from the online retailer and he did not receive some of the items. Resident #32's room was searched with Resident #32's permission due to his cognition and some of the items ordered were not found in the room. 5. Review of the medical record for Resident #62 revealed an admission date of 02/05/22 with diagnoses including Alzheimer's disease, congestive heart failure, and type two diabetes mellitus. Review of the MDS assessment for Resident #62 dated 01/12/26 revealed the resident was severely cognitively impaired and required assistance with ADLs. Review of the quarterly resident funds statement for Resident #62 dated 10/01/25 to 12/31/25 revealed the resident had a beginning balance of \$2519.33 and an ending balance of (continued on next page)</p>		

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F 0610 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>\$2612.98. There was a debit for a purchase from an online retailer of \$51.47 on 12/19/25 and a debit for a purchase from an online retailer in the amount of \$335.59 on 12/23/25. Resident #62's representative did not sign or authorize the purchases on 12/19/25 and 12/23/25 from the online retailer. Review of the quarterly resident funds statement for Resident #62 dated 01/01/26 to 03/31/26 revealed the resident had a beginning balance of \$2612.98 and an ending balance of \$4973.56. There was a debit for a purchase from an online retailer of \$149.09 on 01/09/26 and a debit for a purchase from an online retailer in the amount of \$705.48 on 01/13/26. Resident #62's representative did not sign or authorize the purchases on 01/09/26 and 01/13/26 from the online retailer. Review of the progress notes for Resident #62 dated 09/16/26 to 04/16/26 revealed there was no documentation of purchases made using the resident's funds for the resident per Former BOM #220, Former AD #221 or Former SS #222. Review of an undated resident funds account spreadsheet for Resident #62 revealed there was a list of items purchased from online retailer totaling \$851.31. Resident #62 did not authorize the purchases which included cologne, boys pajamas, slippers, socks, cookies, snack mix, crackers, soda, a record player, a dementia sorting board, a television, a fidget blanket, snack cakes, a music set and sandwich crackers. Review of an online retailer receipt totaling \$30.48 dated 12/03/25 revealed Former AD #221 purchased a 45-count variety pack of sandwich crackers and a 20-count variety pack of snacks using Resident #62's funds account. Review of an online retailer receipt dated totaling \$20.99 dated 12/03/25 revealed Former AD #221 purchased a 42-count pack of snacks using Resident #62's funds account. Review of an online retailer receipt totaling \$304.81 dated 12/18/25 revealed Former BOM #220 purchased cologne, boys pajama pants, slippers and socks using Resident #62's funds account. Review of an online retailer receipt totaling \$149.09 dated 12/26/25 revealed Former BOM #220 purchased a 32 inch television using Resident #62's funds account. Review of an online retailer receipt totaling \$439.52 dated 12/29/25 revealed Former AD #221 purchased a 32 inch television, a water doodle coloring set, a fidget blanket, music set, a fidget board for adults with dementia, a eight pack of bottled soda, a record player, a 40 count pack of assorted crackers, a dementia care activity sorting board and a 45- count pack of individual wrapped cookies using Resident #62's funds account. Review of an online retailer receipt totaling \$31.03 dated 12/29/25 revealed Former AD #221 purchased included a package of nuts using Resident #62's funds account. Review of an online retailer receipt in the amount of \$22.85 dated 12/29/25 revealed Former AD #221 purchased included an assorted pack of snack cakes using Resident #62's funds account. Review of an online retailer receipt totaling \$153.16 dated 12/29/25 revealed Former AD #221 purchased a variety 60 count pack of granola bars, a 30-count pack of crackers, a 45-pack of sandwich cookies, a variety pack of cookies, and a 40-pack of crackers using Resident #62's funds account. Review of the progress note for Resident #62 dated 02/23/26 at 2:29 P.M. per the Administrator revealed the Administrator spoke with Resident #62's POA and Resident #62 regarding unauthorized items being purchased through Resident #62's resident funds account. The Administrator shared Resident #62 would receive a full credit for the unauthorized items purchased. Review of the facility SRI for Resident #62 created on 02/21/26 at 9:01 P.M. and completed 02/26/26 at 8:09 P.M. by the Administrator revealed a SRI was filed for misappropriation of Resident #62's resident fund account with Former BOM #220 and Former AD #221 listed as suspected perpetrators. The SRI was substantiated. Resident #62 was not able to recall if he ordered or received the items. Resident #62's room was searched and some of the items were missing and some of the items were in the activities department. Interview on 04/15/26 at 11:21 A.M. with Former BOM #220 confirmed she was no longer employed at the facility. Former BOM #220 stated that Former AD #221 was spending money from residents accounts for residents who were on Medicaid and over the \$2000 resource limit. Former BOM #220 stated that she knew that a few items purchased were used by the activities department. Former BOM #220 reported she would inform Former AD #221 and Former SS #222 when Medicaid residents had over \$2000 in their accounts and needed to spend down their money. Former BOM #220 stated that Former AD #221 and Former SS #222 would speak with (continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365277	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/24/2026
NAME OF PROVIDER OR SUPPLIER Bradford Place Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1302 Millville Avenue Hamilton, OH 45013	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>residents to find out what they needed or obtain information on their interest and hobbies in order to assist them in ordering items off the facility's online retailer account. Former BOM #220 stated that the Administrator was aware of all orders because the Administrator had to approve all online retailer purchases. Former BOM #220 stated that she was called and placed on suspension on 02/21/26 by the Administrator and her employment at the facility was later terminated. Former BOM #220 reported Chief Human Resources Officer (CHRO) #231 called and told her that the facility's investigation of misappropriation was completed and based on the findings the facility had come to a decision end her employment. Former BOM #220 stated she was confused about why the Administrator was doing the investigation when she approved all orders at the facility. Interview on 04/15/26 at 12:14 P.M. with Former AD #221 confirmed he was no longer employed by the facility. Former AD #221 stated he had placed orders to an online retailer as he was directed by the Administrator and Former BOM #220. Former AD #221 stated the Administrator and Former BOM #220 gave him a list of items to order for the residents based on conversations the BOM had with the residents. Interview on 04/16/26 at 10:12 A.M. with Activity Director (AD) #211 confirmed she had previously been Former AD #221's assistant. AD #211 stated Former AD #221 told her that he was going to order some other items for a different resident by using Resident #62's resident fund account while they were in the activities office. AD #211 stated a few weeks later the activities department started getting a lot of packages. AD #211 stated there were snack cakes, crackers, granola bars, a fidget board, a towel warmer, bath towels, a karaoke machine and soda that were ordered under resident funds accounts that were kept in the activities room and never delivered to residents. AD #211 stated she spoke with Former BOM #232 and Transportation Driver #172 about her suspicions of misappropriation, but she did not report it to the Administrator, Director of Nursing (DON) or the corporate office. Interview with the Administrator on 04/21/26 at 11:45 A.M. verified Former BOM #220 and Former AD #221 used Resident #62's funds account to purchase a cologne, boys pajamas, slippers, socks, cookies, snack mix, crackers, soda, a record player, a dementia sorting board, a television, a fidget blanket, snack cakes, a music set and sandwich crackers without authorization. The facility substantiated an SRI for misappropriation of Resident #62's resident funds account by Former BOM #220 and Former AD #221 based on Resident #62 not authorizing the purchases and the resident not having some of the items in his possession. The Administrator also verified the SRIs for Resident #02, #04, #27, #32 and #62 were not reported in a timely manner because AD #211 had not reported her suspicions of misappropriation to administration. Interview with the Administrator stated she was placed on suspension on 03/03/26 after she conducted the entire misappropriation investigations for Resident #2, #4, #27, #32 and #62. Interview on 04/21/26 at 1:17 P.M. with [NAME] President of Clinical Operations (VPCO) #224 confirmed she could not remember when the Administrator was suspended but stated she was suspended because staff thought she must have known about the misappropriation based on her approving the orders and the Administrator could not investigate herself. VPCO #223 verified the facility allowed the Administrator access to the online retailer account while she completed the investigation of misappropriation and that the facility allowed the Administrator to submit SRIs and complete the entire misappropriation investigation prior to being suspended. VPCO #223 verified she herself also approved online retailer orders, but she was not suspended or investigated. Telephone interview with CHRO #231 on 04/21/26 at 4:07 P.M. verified the facility did not complete any additional SRI's related to the Administrator and VPCO #223 approving and having access to the resident funds account orders. CHRO #231 verified the facility did not suspend or investigate VPCO #223 related to the misappropriation of resident funds despite VPCO #223 approving orders that were not received by residents. CHRO #231 verified Former BOM #220, Former AD #221 and Former SS #222 were terminated for misappropriation of resident funds. Review of the Administrator's employee file revealed the Administrator was hired at the facility on 11/26/24 and continued to be employed by the facility. The Administrator was suspended from 03/03/26 to 03/06/26. Review of VPCO #223's employee file revealed VPCO #223 was hired by the facility on 01/08/18 and VPCO #223 continued to (continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER Bradford Place Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1302 Millville Avenue Hamilton, OH 45013	
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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>be employed by the facility. Further review of VPCO #223's employee file revealed VPCO #223 was not suspended or investigated related to the misappropriation of resident funds. Review of the facility policy titled Resident Trust Funds undated revealed resident requests to withdraw funds from the resident funds account using resident trust petty cash disbursements should be supported by a voucher signed by the resident or check disbursements which are supported by a check request form signed by the resident or their designee and an invoice. Review of the facility policy titled Abuse Policy undated revealed each resident had the right to be free from misappropriation of resident property. Misappropriation of resident property was defined as the deliberate misplacement, exploitation, or wrongful, temporary or permanent use of the resident's belongings or money without the resident's consent. Misappropriation should be reported to the state agency within required timeframes and should include a thorough investigation.</p>		