

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365289	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/27/2026
NAME OF PROVIDER OR SUPPLIER Rose Lane Nursing and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 5425 High Mill Avenue NW Massillon, OH 44646	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>Based on observation, interview, review of the facility policy and review of the resident handbook, the facility failed ensure a clean, sanitary and homelike environment. This affected 12 residents (#32, #37, #40, #70, #77, #109, #110, #129, #131, #148, #149 and #159) out of 30 residents residing on the 300-hall (memory care). The facility census was 167. Findings include: Observation on 03/27/26 from 10:08 A.M. to 10:28 A.M. with Housekeeping Supervisor (HS) #303 revealed the following areas of concern:- In Resident #149's room, there was feces on the toilet leading down the bowl of the toilet, and the toilet looked like it had not been cleaned in a while.- In Resident #110's room, there was feces on the floor in front of the toilet.- In Resident #109's room, there was feces over the toilet and an open soiled brief filled with feces in the corner of the bathroom.- In Resident #32 and Resident #37's bathroom, there was feces on and in the toilet, and the toilet was visibly dirty.- In Resident #70, Resident #131 and Resident #159's bathroom, there was urine puddled on the riser over the toilet.- In Resident #77's room, the floor was sticky and had large amounts of food and fecal matter on the floor.- In Resident #40's room, there was a significant putrid odor and fecal matter on and in the toilet and the riser above the toilet.- In Resident #129's toilet, there was a ring with buildup, and the toilet looked like it had not been cleaned in a while.- In Resident #148's toilet, there was splattered fecal matter in the bowl of the toilet that remained even after flushing the toilet.HS #303 verified the above areas at the time of observation and indicated the rooms should not look like this. HS #303 stated housekeeping staff working the 300-hall started at 7:00 A.M., would clean office areas, staff breakroom and the unit dining room before working on the resident rooms. HS #303 confirmed all resident rooms and common areas were to be cleaned seven days a week.Interview on 03/27/26 at 10:09 A.M. with Resident #149 revealed the facility did not clean the bathroom too often and it had been a few days.Interview on 03/27/26 at 10:29 A.M. with Housekeeper #304 with HS #303 present revealed he had been assigned to clean the 300-hall (memory care) yesterday, 03/26/26. Housekeeper #304 stated he looked at all bathrooms and cleaned them all yesterday, but some rooms were 'trash and dash' meaning if the rooms did not look bad (did not further elaborate on what this entailed) then trash was done and floors were not mopped. Housekeeper #304 stated if floors were sticky, they were swept and mopped. Housekeeper #304 was then asked about the rooms identified with concerns this date and stated Resident #40 was aggressive, so her room was not cleaned at all yesterday, 03/26/26, and Resident #129's floor was clean, but he could not recall if her toilet had been cleaned on 03/26/26. Follow-up interview on 03/27/26 at 10:50 A.M. with HS #303 revealed she had last checked Housekeeper #304's work two weeks ago when he had been assigned to the 100 unit and had not checked over his work since.Interview on 03/27/26 at 12:24 P.M. with Certified Nursing Assistant (CNA) #306 did not indicate that Residents #32, #37, #40, #70, #77, #109, #110, #129, #131, #148, #149 and #159 refused housekeeping services.Interview on 03/27/26 at 12:26 P.M. with Unit Manager (UM)/Licensed Practical Nurse (LPN) #307 revealed no one on the unit refused housekeeping services.Interview on 03/27/26 at 12:33 P.M. with CNA #308 revealed while they saw housekeeping daily, the quality of the cleaning done depended on which staff it was. CNA #308 denied any residents refusing housekeeping services this week.Review of the undated document, Daily (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Cleaning Routine for Resident Rooms, revealed resident rooms are cleaned on a daily basis or as often as needed.bathrooms would be cleaned and stocked with paper supplies and floors would be swept, mopped and buffed.Review of the undated document, Floor Mopping Policy, revealed tiled and ceramic floors would be swept and mopped safely throughout the facility on a daily basis.Review of the undated Skilled Nursing Facility Resident Handbook revealed resident rooms, bathrooms and halls are cleaned on a daily basis by housekeeping staff and a more thorough cleaning is conducted weekly.This deficiency represents noncompliance investigated under Master Complaint Number 2797465 and Complaint Number 2790206.</p>		