

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365310	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/15/2024
NAME OF PROVIDER OR SUPPLIER Gardens of North Olmsted		STREET ADDRESS, CITY, STATE, ZIP CODE 23225 Lorain Rd North Olmsted, OH 44070	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>37096</p> <p>Based on observation, review of the resident council meeting minutes, and interviews the facility failed to ensure the residents' environment was clean, sanitary, and was in good repair. This affected 53 residents (#1, #2, #3, #4, #5, #6, #7, #8, #9, #10, #13, #14, #15, #17, #18, #20, #21, #22, #23, #25, #27, #28, #29, #30, #31, #32, #33, #34, #35, #36, #37, #38, #39, #40, #41, #42, #43, #45, #46, #47, #48, #49, #52, #53, #54, #55, #56, #57, #58, #60, #61, #62, #64) of 65 residents reviewed for a homelike environment. The facility census was 65.</p> <p>Findings include:</p> <p>Review of the Resident Council Meeting notes for 04/24/24 revealed the main shower room on the first floor needed to be thoroughly cleaned. Note dated 05/28/24 revealed the first-floor shower room needed to be thoroughly cleaned. The new maintenance director (MD) is implementing a new schedule for the housekeepers. Note dated 06/26/24 stated the floor in the shower needed cleaning and repair. The new cleaning schedule was discussed, and residents will start seeing a significant difference.</p> <p>Observation on 07/09/24 at 8:30 A.M. of the shower room in the secured unit revealed the shower had two separate stalls, an area for a spa tub and shelves for storage. The floor throughout the room was covered with dirt and debris. Inside the spa tub was a dirty towel, several bottles of skin and hair cleanser, an unused brief and a hairbrush, a scrubber brush and a handwritten personal letter. The spa tub drained into a hole in the floor, the drainpipe was surrounded by a wire netting about four inches high with sharp edges. Under the shelving unit on the floor was a plastic hanger and a used plastic shopping bag. Next to the spa tub on the floor sat a box of gloves and a medium size Amazon box that contained a magazine. Stall number one had five cracked tiles on the floor and a shower chair with a used towel, there was black debris between the tiles on the wall. A bottle of body wash was lying on the floor in the corner. Stall number two had a brown substance on the floor that appeared to be stool. Both shower stalls had black debris between the tiles on the wall, around the base, and in the corners. Each stall had a privacy curtain with dark stains around the bottom. Both stalls had several safety strips that had rubbed off.</p> <p>Interview on 07/09/24 at 8:40 A.M. with Housekeeper #299 stated she had not cleaned the shower room today and agreed the shower room needed to be cleaned.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Observation on 07/09/24 at 9:06 A.M. of the first-floor main shower room revealed there were three shower stalls. There were six shower chairs scattered throughout the room. On top of a covered trash can were several used towels and a hairbrush. Next to the trash can was a large brown plastic bag with used wet towels. In front of the second stall was a large puddle of water. Stalls one and two had safety strips that were peeling off the floor. Stalls two had three drain flies on the wall and paint was peeling off the ceiling. There was a cracked piece of tile with sharp edges on the front corner of the stall. Both stalls had black debris between the tiles on the wall and floor. The third stall appeared to be used for storage. There were two shower chairs. The drain was covered with dirt and debris. There was a shelving unit that butted up against the wall. On the floor were several washcloths and briefs and a bag of wipes. In the back of the room was a rusted drain covered with dirt and debris and a hanger lying on the floor.</p> <p>Interview on 07/09/24 at 9:49 A.M. with State tested Nursing Assistant (STNA) #210 states she hated to provide showers due to the room being dirty. STNA #210 tried to give bed baths instead. When providing showers, she had to roll up her pants due to the water puddle in the middle of shower room. STNA #210 stated she was not sure if the bag of dirty towels were from this morning or the night before.</p> <p>Observation on 07/09/24 at 11:10 A.M. of the shower rooms with MD #268 verified the above findings. He started in his position in late April 2024. He stated housekeeping has been working on removing the mold, and the shower rooms are much cleaner. Prior to his employment, there were no scheduled assignments for the housekeeper staff. They picked what they wanted to clean. Recently one housekeeper was terminated for poor performance. MD #263 implemented a new rotating schedule for the housekeeping staff. MD #263 stated there are no housekeeping or maintenance policies.</p> <p>Interview on 07/09/24 at 4:42 P.M. with Resident #30 stated she received one shower since she arrived. Resident #30 prefers receiving bed baths; the shower room is disgusting with black mold.</p> <p>Interview on 07/10/24 at 3:12 P.M. with the Resident #6, Resident Council President, stated residents have been complaining about the shower room being dirty for the last three months.</p> <p>Interview on 07/11/24 at 12:30 P.M. with Housekeeper #245 stated the facility needed housekeepers that liked their job. Housekeeping has been working on trying to get the mold out of the grout in the tile for a while.</p> <p>This deficiency represents non-compliance investigated under Master Complaint Number OH00155491 and Complaint Number OH00155187.</p>		