

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365632	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/04/2026
NAME OF PROVIDER OR SUPPLIER Majora Lane Ctr for Rehab & Nsg Care Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 105 Majora Lane Millersburg, OH 44654	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** THE FOLLOWING DEFICIENCY REPRESENTS AN INCIDENT OF PAST NON-COMPLIANCE THAT WAS SUBSEQUENTLY CORRECTED PRIOR TO THIS SURVEY. Based on review of a closed medical record, review of a self-reported incident, facility investigation, and interviews, the facility failed to ensure residents were free of misappropriation when a staff member accepted financial gifts from Resident #65. This affected one (Resident #65) out of three residents reviewed for misappropriation. Facility census was 60. Findings include: Review of the medical record revealed Resident #65 was admitted on [DATE] with diagnoses that included sepsis, hypertension, type 2 diabetes mellitus, end stage renal disease, anxiety disorder, blindness to left eye, bipolar disorder, and polyneuropathy. The facility contact information did not have anyone listed. Resident #65 was discharged on 02/10/26 to an independent living facility. A text message (no date) Housekeeper #150 wrote, No I can't I need to get a tire and rents coming up again Resident #65 replied, How much the tires cost. How much a (is) rent. Housekeeper #150 replied, I'm not sure I half (have) to find some where that as (has) that size. I give my mom 450 for rent. Resident #65 replied, You need \$600 then. A text message dated 11/28/25 revealed Housekeeper #150 wrote, I feel bad taken anymore money from you, you have gave me so much all ready. Resident #65 replied, I don't care I'm hoping (helping) you out you need a new tire and rent money. Housekeeper #150 replied, I know but that's not your job. Resident #65 replied, Yes it is. A text message (no date) Housekeeper #150 wrote, The part is order now be in tomorrow I will get it Thursday after work. Resident #65 replied, Get it tomorrow you're my debit card. Housekeeper #150 replied, No I can't you have gave me way to much. And it's \$160 way to much you all ready gave me 200 today. Resident #65 replied, Why can you give you no money Housekeeper #150 replied, You can call now. A text message dated 11/29/25 revealed Housekeeper #150 texted, Are you sure you have that to give. I will take it this time for the part and no more for awhile ok. Good night sweet dreams see you in the morning. A text message dated 11/30/25 revealed Housekeeper #150 wrote, I put your card under them papers on your table. Resident #65 replied, Ok where you put your lips at. Housekeeper #150 wrote, On my face. Resident #65 replied, I've written this morning you kissed me but you didn't it's okay The quarterly Minimum Data Set (MDS) dated [DATE] revealed Resident #65 was cognitively intact. Review of the progress notes revealed no evidence of cognitive impairment. Multiple parts of text messages without dates were provided and conversations included: Housekeeper #150: Just remember no one can know we talk out of work not even my kid she lets it slip wrong person and it's back to my boss I won't have a job Resident #65 responded I know no one knows Resident #65: I like this is our business nobody else Housekeeper #150 responded, That's I don't give a (expletive) we aren't doing Housekeeper #150: So I guess some of the nurse went and told my boss you have the hots for me lol Resident #65: She say to you. Housekeeper #150: I just laughed and I said who would that be lol. She didn't say anything, she would tell me who said it which I don't care they aren't going to tell me who I can and can't talk to Resident #65: They are jealous Housekeeper #150: Yep and I don't care Resident #65: Don't care. I like this is our business nobody else Housekeeper #150: That's I don't give a (expletive) we aren't doing anything bad well I'm working so (expletive) them all. Housekeeper #150: Who would ever thought I would become friends (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365632	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/04/2026
NAME OF PROVIDER OR SUPPLIER Majora Lane Ctr for Rehab & Nsg Care Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 105 Majora Lane Millersburg, OH 44654	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>are even meet someone where I got a job at Resident #65 responded, me Housekeeper #150: Who is your housekeeper today Resident #65 texted back a female's name. Housekeeper #150: Oh she your favorite one Resident #65: No you are. The beautiful one is my favorite. Sorry for it Housekeeper #150: Awe you are so sweet. A Facebook link was sent from Housekeeper #150 to Resident #65. Resident #65: Didn't answer my question Housekeeper #150: What question Resident #65: Put your hand in my hand Housekeeper #150: And how am I supposed to do that at work Resident #65: You see tomorrow Housekeeper #150: I can't get in trouble I will lose my job Resident #65: You sweet. Housekeeper #150: Awe I saved on my phone. And thanks for offering to buy me beef sticks. They are \$12 that's to much to take. Resident #65: It ok I care about u Housekeeper #150: I just never had a guy offer to buy me anything before always done it on my own. Housekeeper #150: What are you going to tell them if you ask for money Resident #65: I have money in the room Housekeeper #150: Oh why does the office have everybody else money. Don't let anyone see you give it to me that way we don't get in trouble Resident #65: One way hold your hand and ayoutu.be link. Housekeeper #150: Ya just got here Resident #65: Look how much I give you Housekeeper #150: I did that's way to much Resident #65: No Housekeeper #150: Yes I thought maybe 20 not 50 Resident #65: It ok Housekeeper #150: I'm given you the change back Resident #65: No Housekeeper #150: I get paid from this job and car payments I'm broke for 2 weeks Resident #65: Yes Housekeeper #150: Use to be making 16 a hour and dropping down to 13 is a big pay cut. Resident #65: Yes. Do you need some money Housekeeper #150: No you all ready gave me to much Resident #65: So. Do it who you care about Housekeeper #150: Ok took a hot shower. Resident #65: Ok Housekeeper #150: Love that song got it on my playlist Resident #65: Yes. Do you have me on you phone Housekeeper #150: Not your picture because everyone gets on my phone. Housekeeper #150: Half to see if I got paid. Resident #65: I help you Housekeeper #150: I know you will but I don't want to take all your money you might need something. I will let you help me Resident #65: Ok. Housekeeper #150: Will you be happy if I do that. Resident #65: What Housekeeper #150: If I let you help me will that make you happy Resident #65: yes Housekeeper #150: It's \$40 I can get it tomorrow Resident #65: I have 50. Housekeeper #150: That's all your money Resident #65: No Housekeeper #150: I don't know how I would get it since I left Resident #65: True Housekeeper #150: Unless you meet me in the dining room Resident #65: Ok. I'm in the dinner room Housekeeper #150: Pulling in Resident #65: K Housekeeper #150: I owe you this money back Resident #65: Thank you. For pick up your pills Housekeeper #150: You are welcome and thank you for getting them for me Resident #65 sent a snapchat link and replied no problem Housekeeper #150: Trying to find somewhere to go to get a shower Resident #65: oh see. Housekeeper #150: We have no hot water for some reason. Resident #65: That suck. Housekeeper #150: Yes it does I need a shower I feel nasty. Resident #65: I know. Call around and see how much the water tank cost and see how much it cost. Housekeeper #150: Cleaning the nursing station right now Resident #65: I'm next right. Housekeeper #150: Taken smokers out side. I can see your window when I take them out Resident #65: Can you see me Housekeeper #150: If you was in your window I probably could Resident #65: I want to see a pretty face Housekeeper #150: It's not your responsibility to give me that much Resident #65: Yes it is I need a diet mountain dew and a can of grizzly long cuts rate if you want anything get it Housekeeper #150: Ok promise me this if I take it from you will let me pay you back Resident #65: No Housekeeper #150: I can run up to the bank Resident #65: Okay Housekeeper #150: How much money do you have I'm not taken all your money Resident #65: Have a lot of money don't worry about it okay I'm hoping you out Housekeeper #150: I know I feel bad I hate asking for help always done it on my own Housekeeper #150: You want me to bring the money to you are just leave it in my car Resident #65: Bring it here please. Housekeeper #150: Ok. Be in a few Housekeeper #150: I had to use some of that money to go buy pull ups and diapers Because they are worthless and there dad won't buy them any Resident #65: You need help I'm here for you Housekeeper #150: I know you are. I was saving that to go see my son next month for a hotel room Resident #65: Yes Housekeeper #150: And I'm not taken that much money from you to go if I don't get to go I will plan another time Resident #65: Yes you will Housekeeper #150: (continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365632	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/04/2026
NAME OF PROVIDER OR SUPPLIER Majora Lane Ctr for Rehab & Nsg Care Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 105 Majora Lane Millersburg, OH 44654	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Its to much money to take from you its so high up thereResident #65: Sent a TikTok link and replied, It's okay with me you know I care about you I'm hoping you out. Housekeeper #150: The last time we went there it coast me all most 500 for two nights and food. I won't take that much from you that's way to much Resident #65: NotHousekeeper #150: Wish I could go to the hotel tonight I need to get away from here I'm so stressed outResident #65: Me too. You can go Housekeeper #150: I can't till I get paid Resident #65: I'll give you your money if for a hotel room you know that Housekeeper #150: I know I'm just stress out about wanting to go see my son and don't know if I'm going to be able to go Resident #65: Yes. Do you want me to buy you a roomHousekeeper #150: I don't know what I want to do right now Resident #65: OkayHousekeeper #150: I might and just borrow money off my daily pay. Why aren't you talkingResident #65: I am talking honey when you done clean the rooms come down and my debit card if you borrow money off of me okay. You busy that's why I'm not talking either. You did that not me Housekeeper #150: Be down in a minute Housekeeper #150: Hey how much you want me to take off Resident #65: How much you need Housekeeper #150: You tell me. You tell me how much Resident #65: 200 Housekeeper #150: You don't half to give me that much. I'm going to owe you my life Housekeeper #150: I half to run to Walmart on lunch Resident #65: Ok. Do you need money Housekeeper #150: I half to go get a bag of diapers and looking at work clothes they have Resident #65: Do you need some money yes or no Housekeeper #150: I have a little bit Resident #65: Okay I'll give you my debit card to youHousekeeper #150: I half to buy everything for these boys Resident #65: Buy them a toy for them Housekeeper: I don't have money for a toy not till Thursday Resident #65: Yes you do you have my debit card. Housekeeper #150: Ok I will see what I can find Housekeeper #150 sent a picture of Megalodon truck and a picture of a truck and sport trailer with lights and sound. Resident #65: What you want to buy them. Housekeeper #150: Those are the only things I see Resident #65: Get it Self-reported incident (SRI) Tracking Number 271600 dated 03/02/26 and completed on 03/06/26, revealed the Licensed Nursing Home Administrator (LNHA) received a call from an old friend of Resident #65. The friend informed the LNHA Resident #65 had passed away over the weekend. The friend had the resident's phone and found communication between Resident #65 and Housekeeper #150. The friend stated there had allegedly been money exchanged and wanted LNHA to be aware. The LNHA asked the friend to send any information she had. Housekeeper #150 was asked to come into the facility to give a statement. Housekeeper #150 admitted Resident #65 had helped her with a couple car payments. Housekeeper #150 asked Resident #65 about paying him back but he would not accept the repayment. Housekeeper #150 stated Resident #65 asked her to go to Walmart and other places and had voluntarily given Housekeeper #150 his card to buy stuff while he was at the facility and after he was discharged . Housekeeper #150 was immediately suspended. The LNHA and Director of Nursing (DON) reviewed resident records, provided education to all staff, and staff and residents were interviewed with no negative finding. LNHA received the text message communication between Resident #65 and Housekeeper #150, and the interactions appeared to be voluntary. The facility unsubstantiated the allegation of misappropriation. A handwritten statement signed by Housekeeper #150 on 03/02/26 revealed she had started talking to Resident #65 a couple of days after starting to work at the facility. Resident #65 and herself became good friends and started talking more. Resident #65 then gave Housekeeper #150 his phone number and asked if Housekeeper #150 would be his girlfriend. Housekeeper #150 told Resident #65 she would not be his girlfriend. Housekeeper #150 stated she got behind on a car payment and Resident #65 helped her out a couple of times. Resident #65 gave her his card to get money off of and to also get things at the store that the resident wanted. Housekeeper stated she remembered buying Resident #65 beef sticks, underwear, socks, pop, chips, candy, hair clippers, shampoo, toothpaste and cough drops. A typed statement dated 03/02/26 by LNHA of an interview with Housekeeper #150 revealed Resident #65 paid her car payment twice or just a portion of it. Housekeeper #150 offered to pay the resident back, but he declined. Housekeeper #150 stated the resident never gave her cash, but she was given Resident #65's card to take cash out and put on her account. A typed note by LNHA (no date) revealed (continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365632	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/04/2026
NAME OF PROVIDER OR SUPPLIER Majora Lane Ctr for Rehab & Nsg Care Inc		STREET ADDRESS, CITY, STATE, ZIP CODE 105 Majora Lane Millersburg, OH 44654	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>the police came to the facility and asked if Resident #65 was mentally stable. The police were shown the resident's Brief Interview Mental Status with a score of 15 (out of a possible 15) which indicated the resident was cognitively intact. The resident had not shown any signs of mental instability and did not see a psychiatric doctor while at the facility. The police officer stated that due to the preliminary findings (Resident #65 was mentally competent) the case would be closed. A typed statement of an interview with Resident #65's daughter on 03/03/26 revealed the daughter wanted to make sure the facility was aware a staff member was having a relationship with Resident #65 and taking money from him. LNHA reported she had been made aware of the allegation on 03/02/26. An interview on 04/04/26 at 8:47 A.M. with the LNHA verified the facility staff were not aware of Housekeeper #150 taking money from Resident #65 until 03/02/26. LNHA stated the facility immediately began an investigation and suspended Housekeeper #150. The LNHA verified the Housekeeper was terminated for accepting money from Resident #65 as stated in the SRI and investigation. An interview on 04/04/26 at 11:47 A.M. with Resident #65's daughter verified that text messages were discovered on Resident #65's phone after he expired. The text messages between Housekeeper #150 and Resident #65 revealed Housekeeper #150 took money from Resident #65 while at the facility (from 09/23/25 through 02/10/26) and after the resident was discharged to an independent living facility. The daughter stated a nurse at the independent living facility had to stop Housekeeper #150 from entering Resident #65's apartment to get the residents debit card after he was hospitalized. An interview on 04/04/26 at 8:12 A.M. with Housekeeping Supervisor #105 verified she was made aware of Housekeeper #150 taking money from Resident #65 on 03/02/26. An additional interview with LNHA on 04/04/26 at 10:05 A.M. revealed Resident #65 had been homeless and did not have any money and very limited belongings that staff went and got from the homeless shelter. LNHA verified Resident #65 did not have any money in a personal funds account. LNHA verified every resident that could be interviewed, was interviewed and no residents reported giving money or debit cards to staff members. An interview on 04/04/26 at 11:26 A.M. Resident #34 verified she knew Resident #34 gave his debit card to Housekeeper #150 to buy things for him and heard that he paid bills for Housekeeper #150 after he was discharged from the facility. As a result of the incident, the facility implemented the following corrective actions to correct the deficient practice on 04/02/26: On 03/02/26 Housekeeper #150 was interviewed and suspended pending an investigation. On 03/02/26, the DON implemented all staff in-service training on abuse, mistreatment, neglect, misappropriation of resident property and exploitation. On 03/02/26, LNHA and DON interviewed all interviewable residents about staff asking for money and/or residents giving staff money or gifts. No negative findings were identified. On 03/03/26 the quality assurance performance improvement committee met to provide education on abuse, neglect, and misappropriation. The focus was on the process of reporting and forms of misappropriation. Housekeeper #150 was terminated on 03/06/26 for breaking company policy employees conduct by accepting money, gifts, gratuities, etc. from the residents, families, or visitors. Audits were conducted on 03/09/26, 03/12/26, 03/16/26, 03/19/26, 03/25/26, 03/27/26, 03/31/26, and 04/02/26. Residents were asked if any staff member had asked the resident to buy anything or had asked the resident for money. Audits were conducted on 03/09/26, 03/12/26, 03/16/26 03/19/26, 03/25/26, 03/27/26, 03/31/26, and 04/02/26. Staff were asked if they had witnessed another staff member asking a resident for money. As of 04/02/26 there had been no further incidents or concerns identified. Interviews on 04/04/26 from 7:53 A.M. to 8:10 A.M. with Certified Nursing Assistant (CNA) #101, CNA #102, CNA #103, CNA #104, Housekeeper #106 revealed they had received additional training about not being permitted to take any gifts from residents, to refer residents to the activities department if the resident wanted to purchase items at the store, and to report any concerns with residents giving gifts to employees. This deficiency represents non-compliance investigated under Complaint Number 2799617.</p>		