

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365712	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/23/2026
NAME OF PROVIDER OR SUPPLIER Brookwood Retirement Community		STREET ADDRESS, CITY, STATE, ZIP CODE 12100 Reed Hartman Highway Cincinnati, OH 45241	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview, facility document review, and policy review, the facility failed to maintain a comfortable environment when temperatures exceeded 81 degrees Fahrenheit (F) for six days, which affected 1 of 2 facility floors with 60 resident rooms. The facility census was 111. Findings included: A facility policy titled, Quality of Life - Homelike Environment, revised May 2017, revealed, Residents are provided with a safe, clean, comfortable and homelike environment. The policy also indicated, 2. The facility staff and management shall maximize, to the extent possible, the characteristics of the facility that reflect a personalized, home like setting. These characteristics include, and h. Comfortable and safe temperatures (71 [degrees] F - 81 [degrees] F). Resident Council meeting minutes, dated 06/18/2025, revealed resident concerns with the air conditioning (AC) not working. Resident Council meeting minutes, dated 07/17/2025, revealed resident concerns with the AC not working. The facility's temperature log revealed the following temperatures on [NAME] Hall on the third floor: On 06/06/2025 it was 83 degrees F; On 06/23/2025 it was 83 degrees F; On 06/24/2025 it was 83 degrees F; On 06/25/2025 it was 82 degrees F; On 06/27/2025 it was 82 degrees F; and on 06/30/2025 it was 82 degrees F. During an interview on 01/21/2026 at 10:37 AM, Registered Nurse (RN) #39 stated the AC stopped working in June and July of 2025. RN #9 stated the facility bought fans for resident rooms and placed fans at the end of each hallway to circulate the air. During an interview on 01/21/2026 at 10:50 AM, State Tested Nurse Aide (STNA) #40 stated it was hot the summer of 2025. STNA #40 stated the residents had fans in their rooms and in the hallways, and ice water was provided to residents to keep them hydrated and cool. During an interview on 01/22/2026 at 2:07 PM, Licensed Practical Nurse (LPN) #30 stated residents complained about hot temperatures during the summer of 2025. LPN #30 stated staff offered residents cool washcloths, took resident out of their rooms when tolerated, and gave residents fans. LPN #30 stated the residents complained a lot about the heat. During an interview on 01/23/2026 at 10:31 AM, the Director of Nursing (DON) stated the facility had a boiler system for cooling that made it harder to control the temperature in the facility. The DON stated facility administration received complaints from the residents regarding hot temperatures. The DON stated during the heat the facility brought in fans and miniature AC units specifically for resident rooms and rented big fans for the hallways. The DON stated the expectation was the temperature in the facility would be within the required range to prevent residents from overheating. The DON stated temperatures recorded on the temperature log revealed temperatures exceeded 81 degrees F for six days in the month of June 2025. During an interview on 01/23/2026 at 11:12 AM, the Administrator (ADM) stated the expectation was temperatures in the facility would be in the appropriate temperature range to ensure residents were safe and comfortable. The ADM confirmed temperatures should be between 71 degrees F and 81 degrees F. This deficiency represents non-compliance investigated under Complaint Number 2588489.</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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