

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  365739	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/06/2025
NAME OF PROVIDER OR SUPPLIER  Heather Knoll Retirement Village		STREET ADDRESS, CITY, STATE, ZIP CODE  1134 North Ave Tallmadge, OH 44278	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide activities to meet all resident's needs.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 36650</p> <p>Based on observations, interviews, record review and policy review, the facility failed to provide meaningful activities of interest. This affected one resident #(#89) of one resident reviewed for activities. The facility census was 107.</p> <p>Findings include:</p> <p>Review of the medical record for Resident #89 revealed an admitted [DATE]. Diagnosis included heart failure, abnormal posture, and dependence on wheelchair.</p> <p>Review of the Minimum Data Set (MDS) comprehensive assessment dated [DATE] revealed Resident #89 had intact cognition. Under the area of activity preferences, when asked how important it was to him to keep up with the news, he responded it was somewhat important. When asked how important it was to him to do things with a group of people, and how important it is to do his favorite activities, he responded it was very important.</p> <p>Review of the Activity assessment dated [DATE] revealed when not in activities, Resident #89 liked to talk with other residents and staff. His preferred setting for activities was his room, day room, and indoors.</p> <p>Review of the activities log from 02/18/25 through 03/05/25 revealed Resident #89 was only offered coloring page and word search daily and he watched television. He was given communion on 02/20/25 and received mail on 03/04/25. There were no other activities documented for Resident #89.</p> <p>Review of the record of one-on-one activities for Resident #89 from 01/01/25 through 03/05/25 revealed one-on-one activities were only provided on 01/15, 01/20, 01/21, 01/22 and 01/24. There were no one-on-one activities recorded for February 2025 or for March 2025 to-date (through 03/05/25).</p> <p>Interview on 03/03/25 at 10:36 A.M. with Resident #89 revealed he stayed in his room most of the time and watched television. When asked if he attended activities or if the facility provided activities for him, he stated No, I would like that.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Interview on 03/05/25 at 12:47 P.M. with Certified Nursing Assistants (CNA) #412, #397, and #422 stated Resident #89 does not attend group activities. The CNAs reported Resident #89 watched television all the time. CNA #412, #397 and #422 verified Resident #89 had not received any one-on-one activity visits throughout the day, as far as they know. The CNAs reported Resident #89 is not routinely offered any other activity throughout the day.</p> <p>Interview on 03/05/25 at 3:10 P.M. with Activities Director #353 stated residents that are unable to attend activities outside of their rooms or don't want to participate in group activities will be provided one-on-one visits in their room. Activities Director #353 verified there was no documentation of Resident #89 having a 1:1 visit since January. Activities Director #353 stated Resident #89 was given the daily Chronicle, which had a coloring page and word puzzle he could complete but did not know if he liked coloring or word puzzles.</p> <p>Review of the facility policy Activity Programs Policy, dated 08/2021 revealed resident who are unable and/or willing to participate in group programs shall receive one on one (1:1) programming based on their interest, abilities, and likes.</p>