

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365815	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/14/2026
NAME OF PROVIDER OR SUPPLIER Country Club Retirement Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1350 Yaeger Road Mount Vernon, OH 43050	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0732</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Many</p>	<p>Post nurse staffing information every day.</p> <p>Based on observation and interview, the facility failed to post updated daily nursing staff form. This deficient practice had the potential to affect all 68 residents residing at the facility. Findings include: An observation on 04/14/26 at 7:50 A.M. revealed in a plastic stand-up frame at the main nurse's desk was the completed facility's daily nursing staff form with the date noted as 04/10/26. An interview on 04/14/26 at 7:55 A.M. with the Administrator confirmed the daily nursing staff form had not been updated since 04/10/26. The Administrator stated the nurse is to update that form daily; it just hadn't gotten changed yet this morning. An interview on 04/14/26 at 1:32 P.M. with the Director of Nursing (DON) revealed the DON is responsible for updating the daily nursing staff form each morning. The DON stated, I have been covering nursing shifts and just hadn't updated the form. This deficiency is an incidental finding identified during the complaint investigation.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365815	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/14/2026
NAME OF PROVIDER OR SUPPLIER Country Club Retirement Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1350 Yaeger Road Mount Vernon, OH 43050	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>Based on observation, review of pest control work orders and invoices, interviews and facility policy review, the facility failed to maintain a pest-free environment. This deficient practice had the potential to affect all 68 residents receiving food from the kitchen. The facility census was 68. Findings include: Review of the facility's maintenance work order request dated 11/22/25 revealed cockroaches were observed under the dishwasher machine by staff. Further review of the maintenance work order request revealed on 03/03/26 staff observed a large number of cockroaches scattering on the floor in the dishwashing room when the lights were turned on. Review of the facility's pest control service logs revealed extra insect treatments were completed in the kitchen and dishwasher room including spray and dust applications on the following dates: 11/18/25, 11/22/25, 12/01/25, 12/08/25, 12/24/25, 01/01/26, 01/08/26, 01/12/26, 01/15/26, 01/28/26, 02/13/26, 02/24/26, 03/09/26, 03/19/26, 03/21/26. There extra insect treatments were applied by the facility's maintenance staff. Review of the pest control company's invoices dated 03/25/26, 04/03/26, and 04/08/26 revealed initial treatment for live cockroaches and cockroach eggs observed in the dishwashing room, with weekly follow-up treatment and replacement of monitoring traps in the dishwashing room related to continued live cockroach activity. Review of the local health department kitchen/food inspection dated 03/30/26 revealed during the observation of the dishwash machine, a live cockroach was observed running across the top of the dishwasher machine and back under the dishwasher machine components. There were also live and dead cockroaches observed in several insect glue traps located under the dishwasher and the drying racks. Review of the communication email dated 03/30/26 with the dishwasher company revealed there were no live cockroaches within the dishwasher machine and any of the components of the dishwasher machine. Observations on 04/14/26 from 8:05 A.M. to 8:25 A.M. during the kitchen tour revealed the dishwasher had several insect glue traps noted along the baseboard along the outside wall of the room and located under the dishwash machine and the drying rack area. In the insect glue trap closest to the door, there were eight to ten dead cockroaches noted. The insect glue trap located under the dishwasher machine was noted to have four dead cockroaches. An interview on 04/14/26 at 10:50 A.M. with Dietary Supervisor #256 revealed maintenance staff have been treating the dishwasher room/area off and on since last fall. In March is when there were a large number of cockroaches seen. Maintenance came in and treated the area like normal, but then it became too much and they called a pest control company to help with the pest control. Staff did a deep cleaning and moved everything out and away from the walls and power washed the dishwasher room and now clean the kitchen bi-weekly as a whole to help with preventative insect control. An interview on 04/14/26 at 11:20 A.M. with the Maintenance Supervisor #248 revealed the maintenance staff complete monthly pest control preventive treatments inside and outside of the facility with any extra treatment required documented on the pest control logs. Maintenance staff had been treating for cockroaches in the dishwashing room/area for about the last six months or so and it finally got to where the spray and dust were not effective. The facility contracted with a pest control company at that time. The insect glue traps currently in the dishwashing room belong to the pest control company as part of their on-going weekly treatment plan for the cockroaches. An interview on 04/14/26 at 11:45 A.M. with Dietary Supervisor #256 confirmed there had been and continued to be cockroaches in the dishwashing room. Dietary Manager #256 stated the facility is using an outside pest control company to treat the cockroaches in the dishwasher room and since the company has been treating the area, the cockroaches have declined in the dishwashing room. Review of the facility's policy titled Pest Control, dated 01/01/17, revealed it is the policy of this facility to protect the quality of life for residents living in a communal setting by preventing the infestation of pests and/or other rodents. This deficiency represents non-compliance investigated under Complaint Number 2808976.</p>		