

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365867	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/11/2026
NAME OF PROVIDER OR SUPPLIER River Run Healthcare of Portsmouth		STREET ADDRESS, CITY, STATE, ZIP CODE 1319 Spring Street Portsmouth, OH 45662	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0627 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	Ensure the transfer/discharge meets the resident's needs/preferences and that the resident is prepared for a safe transfer/discharge. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review, review of hospital records, policy review, review of local police reports, staff interview, resident interview and interview with the Long-Term Care Ombudsman, the facility failed to provide a safe and proper discharge to an appropriate location for Resident #25. This resulted in Immediate Jeopardy and the potential for serious life-threatening harm, injuries, and/or death on [DATE] when Resident #25, who had diagnoses including type two diabetes mellitus with two chronic ulcers, adult failure to thrive, functional quadriplegia, nicotine dependence, deep vein thrombosis, personality disorder, psychoactive substance abuse, anxiety, depression, and viral Hepatitis C, was discharged to an unknown location without housing, medications, or arrangements for ongoing care. Resident #25 was discharged without evidence of continuity of care related to medical care and services in place to address the resident's medical and mental health diagnoses. Resident #25 required 24-hour care for medication and behavior monitoring. This affected one (Resident #25) of three residents reviewed for discharge. The facility census was 22. On [DATE] at 1:45 P.M., the Administrator, Chief Clinical Officer (CCO) #500 and Director of Nursing (DON) were notified Immediate Jeopardy began on [DATE] when Resident #25, who resided in the facility for 12 days, was discharged to an unknown location without evidence he had a safe location in which to discharge to and without evidence of coordination of care to ensure the resident's medical and psychosocial needs were met resulting in the resident being hospitalized two days later. The Immediate Jeopardy was removed on [DATE], when the facility implemented the following corrective actions: - On [DATE] at 2:30 P.M., CCO #500 reviewed and revised the facility policy for transfer and discharge. The revisions included collaborating with the Ombudsman and community resources as indicated, ensuring discharge location meets the resident's needs, medications are given along with instructions and follow up for medical care. - On [DATE] at 2:45 P.M., CCO #500 educated the Administrator and the DON on the revised transfer and discharge policy. Education included the following components of the policy: during the appeal process of any 30-day discharge issued, the resident will not be discharged ; If an emergency occurs, the facility will confer with the Ombudsman, Medical Director #800 and company leadership to establish a safe discharge location to ensure the resident needs will be met; and the facility will notify the Ombudsman prior to discharge and after-hours voicemail will be left. 1. The Ombudsman will be notified by the Administrator immediately of any 30-day or emergency discharge as required. The Administrator or designee will confer with the Ombudsman to assist as necessary in resolving resident care concerns or facility barriers to meeting resident needs.2. Medical Director #800 will be notified by the DON of any 30 day or emergency discharge immediately upon the residents receiving documents, including rationale for discharge, location of discharge, ongoing needs and plan for medical follow up. - On [DATE], Corporate Minimum Data Set (MDS) Coordinator #700 audited all 22 in-house residents discharge care plans. All 22 care plans were reviewed and revised as indicated. - On [DATE] at 3:00 P.M., CCO #500 educated Social Services Designee #410 via the telephone on the facility's revised transfer and discharge policy and procedure.- On [DATE], the Director of Nursing reviewed the three residents (#27, #28, and #29) who were discharged in the past (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
--	-------	-----------

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365867	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/11/2026
NAME OF PROVIDER OR SUPPLIER River Run Healthcare of Portsmouth		STREET ADDRESS, CITY, STATE, ZIP CODE 1319 Spring Street Portsmouth, OH 45662	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0627 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	30 days to ensure the discharge location was safe, met the residents' needs, follow up medical care was arranged, medications and discharge instructions were given. There were no negative findings.- On [DATE], the DON educated nine of the ten licensed nurses on the facility's revised policy on transfer and discharge. The one licensed nurse who was not educated will be unable to work until the in-service is completed. - On [DATE] at 3:30 P.M., the Administrator and the DON reviewed all 22 residents and documented their current discharge plan in each resident's medical record. There were no other 30-day notices at this time and there have been no other emergency discharges within the past six months.- On [DATE], an AD HOC Quality Assurance Performance Improvement (QAPI) meeting was conducted to discuss the deficiency, the revision component of the transfer and discharge policy, the actions to correct the deficiency, and the ongoing monitor of like residents. The attendees were Chief Clinical Officer #500, the Administrator, and Medical Director #800. - On [DATE], Resident #25 is now residing in another nursing facility and declined to return to the facility.- Beginning [DATE], the DON or designee will audit any discharge/pending discharge weekly for four weeks then monthly for two additional months to ensure ongoing safe proper discharges. Results of audits will be submitted weekly to QAPI committee for review and further recommendations. Although the Immediate Jeopardy was removed on [DATE], the deficiency remains at a Severity Level 2 (no actual harm with potential for more than minimal harm that is not Immediate Jeopardy) as the facility is in the process of implementing their corrective action plan and monitoring to ensure on-going compliance. Findings include: Closed record review for Resident #25 revealed the resident was admitted to the facility on [DATE] with diagnoses including type two diabetes mellitus with two chronic ulcers, adult failure to thrive, functional quadriplegia, nicotine dependence, deep vein thrombosis, personality disorder, psychoactive substance abuse, anxiety, depression, and viral Hepatitis C. Resident #25 involuntary discharged on [DATE]. Review of the physician orders revealed Resident #25's scheduled medications included Aspirin (clot prophylaxis) 81 milligrams (mg) daily, lactulose (laxative) 10 gram (gm)/15 milliliters (ml) daily, loratadine (treats allergies) 10 mg daily, multivitamin (supplement) one tablet daily, Seroquel (antipsychotic) 100 mg twice daily, sennosides-docusate (laxative) 8.6-50 mg two tablets daily, apixaban (clot prophylaxis) five mg twice daily, duloxetine (antidepressant) 60 mg twice daily, Flonase (treats allergies) 50 micrograms per actuation one spray to both nostrils daily, magnesium oxide (supplement) 400 mg daily, MiraLAX (laxative) 17 gm twice daily, Lyrica (anticonvulsant) 100 mg twice daily, baclofen (treats muscle spasms) 20 mg three times a day, and Oxycodone-Acetaminophen (treats severe pain) 5-325 mg every eight hours as needed. Review of the nursing notes from [DATE] through [DATE] revealed multiple behavioral issues including belligerence with staff, leaving the facility after signing himself out on multiple occasions and returning to the facility impaired, numerous refusals of care, and non-adherence to the facility smoking policy. According to the medical record, Resident #25's behavioral issues were not aimed at or targeted toward other residents. Review of the local police report dated [DATE] revealed Resident #25 was reported to have demonstrated threatening behavior toward staff and the facility wanted to discharge him due to his behaviors. The responding officer spoke to the long-term care (LTC) Ombudsman and advised Resident #25 and staff they could not make Resident #25 leave without notice and arranging transfer. The LTC Ombudsman arranged a meeting to come to a resolution. The Minimum Data Set (MDS) assessment dated [DATE] revealed Resident #25 was cognitively intact. Resident #25 was impaired on both sides to upper and lower extremities. Resident #25 was dependent on staff for personal hygiene, bathing, self-care, transfers, bed mobility, side-to-side movement, and dressing. Resident #25 utilized motorized wheelchair for mobility. Review of the Transfer Notice dated [DATE] revealed the facility provided Resident #25 with a written notice with multiple transfer locations listed and had 30 days to transfer out of the facility. Referrals were sent to multiple facilities in the Columbus and Cincinnati area. The reason for transfer was for the safety of the individuals in the home were endangered, and an emergency existed in which the safety of the individuals in the home were endangered. Appeal rights were also provided on (continued on next page)		

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365867	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/11/2026
NAME OF PROVIDER OR SUPPLIER River Run Healthcare of Portsmouth		STREET ADDRESS, CITY, STATE, ZIP CODE 1319 Spring Street Portsmouth, OH 45662	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0627 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	the notice. There was no documentation provided by the facility on the status of the appeal, but the LTC Ombudsman was directly involved as of [DATE]. The LTC Ombudsman revealed Resident #25 was appealing this transfer. Review of the care plan, initiated on [DATE] revealed Resident #25 was receiving wound management care for left and right heel wounds along with coccyx and right gluteal wounds. Resident #25 was receiving anti-platelet therapy and was at risk of abnormal bleeding. Resident #25 was at risk for fluctuation in blood sugar levels related to diabetes mellitus. Resident #25 was incontinent with both bowel and bladder due to decreased mobility and functional quadriplegia. Resident #25 had an activity of daily living (ADL) self-care performance related to functional quadriplegia, activity intolerance, aggressive behavior, and utilized a motorized wheelchair for mobility. The care plan dated [DATE] revealed Resident #25's discharge planning was uncertain at the time and may be transferred to another nursing facility or to community. Interventions include allowing the resident to verbalize feelings regarding LTC placement, providing the resident with discharge information including his medications, durable medical equipment (DME) needs, follow up with physician visits and contact information, and provide Resident #25 with education before discharge as needed. There was no evidence in Resident #26's medical record this was completed at the time of Resident #25's emergency discharge on [DATE]. The nursing note dated [DATE] at 9:45 A.M. revealed a fire alarm was sounding to Resident #25's room with smoke coming out of the resident's room. The resident had immediately left his room prior to this. The nursing note dated [DATE] at 3:01 P.M. revealed Medical Director #800 was notified of the incident and of Resident #25's immediate discharge. The nursing note dated [DATE] at 3:15 P.M. revealed the Administrator met with Resident #25 and issued an immediate discharge due to violating the safety of all residents in the facility. The resident only took his personal belongings with him and left the building. The immediate transfer notice dated [DATE] revealed the transfer location would be a homeless shelter (no address provided) in Portsmouth. The reason for the transfer was for the safety of individuals in the home was endangered and the health of individuals in the home would otherwise be endangered. The reason for the emergency was because an emergency existed in which the safety of the individuals in the home was endangered and an emergency existed in which the health of the individuals in the home would be otherwise endangered. The nursing note dated [DATE] at 3:20 P.M. revealed the LTC Ombudsman was notified of Resident #25's immediate discharge via email as the facility was unable to reach by telephone. A copy of the discharge information was also sent. The local police department report dated [DATE] revealed an officer was on standby at the facility as they gave Resident #25 an immediate notice of removal. The notice was provided to Resident #25 at 3:18 P.M. The local police report dated [DATE] at 11:03 A.M. revealed Resident #25 was found in a parking lot of a grocery store approximately 0.8 miles from the facility. The battery of his motorized wheelchair was completely dead. He was assisted at a local emergency room for evaluation. Review of the hospital records for Resident #25 dated [DATE] revealed Resident #25 arrived at the hospital and was disheveled and malodorous. He appeared chronically ill with infected conjunctiva, knuckles with infected-looking wounds, and excoriations of his skin. Resident #25 was transferred to Nursing Facility #800 on [DATE]. While at the hospital, the resident reported being kicked out of a nursing home. During an interview on [DATE] at 10:00 A.M., LTC Ombudsman #600 revealed she had been working with Resident #25 since [DATE]. She stated the facility attempted to provide the resident with an emergency discharge on that date ([DATE]) after he had left the facility for an extended period. A meeting was held with the resident and facility management on [DATE] to address the resident's behavior and a thirty-day discharge notice was issued, which the resident was planning to appeal. On [DATE], she was notified by the local police that Resident #25 was found at a local grocery store with his motorized wheelchair completely out of power and was taken to a local hospital. She stated the resident was transferred to another nursing facility on [DATE]. During an interview on [DATE] at 12:30 P.M., the Administrator revealed Resident #25 was given an emergency discharge after the welfare and safety of the other residents were at risk on [DATE]. She stated he (continued on next page)		

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365867	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/11/2026
NAME OF PROVIDER OR SUPPLIER River Run Healthcare of Portsmouth		STREET ADDRESS, CITY, STATE, ZIP CODE 1319 Spring Street Portsmouth, OH 45662	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0627 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	was given his belongings which he took with him. He left on his motorized wheelchair at 3:15 P.M. During an interview on [DATE] at 11:20 A.M., the DON verified Resident #25 was given an emergency discharge from the facility on [DATE]. She stated the resident left with his belongings and was not provided with any type of discharge instructions, wound care instructions, or medications. During a telephone interview on [DATE] at 1:20 P.M., Resident #25 stated the facility kicked him out for something he did not do (in reference to setting fire to his bed). He verified he was living on the streets after he was kicked out on [DATE] and his motorized wheelchair battery was dead two days later ([DATE]) and he was stuck in a grocery store parking lot. The facility did not give him anything but his belongings and he denied receiving instructions or medications. He stated he does not want to return to this facility. During a telephone interview on [DATE] at 10:50 A.M., the Administrator stated the facility notified the local police for assistance with giving the resident an immediate removal from the facility. Resident #25 was escorted off the facility's property by a police officer. He left the property in his motorized wheelchair. The Administrator stated they were attempting to find placement in a homeless shelter when Resident #25 left the facility. Review of the facility policy titled Transfer and Discharge Policy dated [DATE] revealed the facility's transfer/discharge notice will be provided to the resident in a language and way they can understand. The notice will include all the following at the time it is provided: this includes the specific location (such as the name of the new provider or description and/or address if the location is a residence) to which the resident is to be transferred or discharged. The revised version of the Transfer and Discharge Policy dated [DATE] revealed prior to any facility-initiated discharge, the facility will review as an interdisciplinary team (IDT) and confer with senior leadership. Facility will collaborate with the Ombudsman to facilitate resolution to care concerns, barriers to care. Ombudsman will be contacted prior to emergency discharge. The facility will collaborate with the area Ombudsman and other community resources to assist with discharge as indicated. This deficiency represents non-compliance investigated under Complaint Number 2992143.		