

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365927	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/29/2025
NAME OF PROVIDER OR SUPPLIER Regina Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE 5232 Broadview Rd Richfield, OH 44286	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 39333</p> <p>Based on resident, family, and staff interview, observation, policy review, and record review, the facility failed to ensure Resident #40's bathing preferences were honored. This affected one (Resident #40) of one resident reviewed for bathing. The facility census was 85.</p> <p>Findings include:</p> <p>Review of the medical record for Resident #40 revealed an admitted [DATE]. Diagnoses included rheumatoid arthritis, dementia, ataxia following cerebral infarction, and aneurysm.</p> <p>Review of the comprehensive Minimum Data Set (MDS) assessment dated [DATE] revealed Resident #40 had intact cognition and required substantial assistance from staff for showering.</p> <p>Review of the shower documentation revealed Resident #40 often refused bathing. There was no evidence Resident #40 received a tub bath.</p> <p>The resident's medical record did not have evidence of finding out the reason behind why Resident #40 often refused bathing.</p> <p>Review of the care conference notes dated 04/21/25 revealed Resident #40 prefers tub baths instead of showers and tub baths were not always available.</p> <p>Review of Resident #40's Kardex (a quick-reference guide that condenses resident information, including medical orders and preferences) revealed no preferences for tub baths were listed.</p> <p>Observation and interview on 04/29/25 at 9:32 A.M. with Resident #40 appeared to be appropriately dressed and groomed properly. Resident #40 stated she hates showers because of the spraying in the face. She stated she mentioned it to the facility and would prefer a tub bath. Resident #40 stated she will just stink because she cannot get a tub bath. Resident #40 stated the staff will bring her a washcloth and one towel to clean herself up.</p> <p>An interview on 04/29/25 at 10:29 A.M. with Licensed Social Worker (LSW) #203 revealed during a care conference, he was told that Resident #40 prefers tub baths instead of a shower. LSW #203 stated Resident #40 felt the staff do not give good showers.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>An interview on 04/29/25 at 11:22 A.M. with the Director of Nursing (DON) stated she was not informed Resident #40 wanted tub baths instead of showers. The DON said she was just informed Resident #40 refused showers. DON stated there were three bathtubs that were available for residents.</p> <p>The telephone interview on 04/29/25 at 11:24 A.M. with Resident #40's daughter revealed her mother does not take showers at the facility because of the shower sprayed her in the face. The daughter stated she had not given her mother a shower since she was admitted to the facility. The daughter stated she had spoken to the facility and stated that her mother prefers tub baths over showers. Her mother stated to her the nursing aides that showered her do not pay attention to her. The daughter stated two weeks ago, she had to cut her mother's hair because it was so [NAME] and dirty.</p> <p>Review of the facility's policy titled Bathing, dated 05/2015 revealed a bed bath, shower, or bath will be given as necessary.</p>		