

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 365933	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/24/2026
NAME OF PROVIDER OR SUPPLIER Buckeye Terrace Rehabilitation and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 140 N State Street Westerville, OH 43081	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and policy review, the facility failed to maintain a clean, safe, and sanitary environment. This had the potential to affect all 62 residents living in the facility. The facility census was 62. Findings include: Observations on 03/23/26 beginning at 7:43 A.M. revealed in the first-floor dining room there was a mattress against the wall near the corner cabinet. There were two wheelchairs pushed in front of mattress to hold the mattress up. The wall behind the mattress had holes in it where the wallpaper had been torn off. There was a part of a broken chair under the mattress edge. There was a hole in the wall to the right of the entrance door to the dining room. The hole was a streak which ran along the entire wall with the hole measuring approximately seven inches in length and two inches in width at its largest opening. The first-floor hallways had dirt and brown smears throughout the first floor, and the first floor was littered with small pieces of white paper which looked like notebook paper ends pieces. At two of the nursing stations on the first floor, the trash cans had trash which was spilling over the trash cans. The handrail outside of room [ROOM NUMBER] was pulled away from the wall. Outside of room [ROOM NUMBER], the hallway wall was re-plastered with no paint to cover the plaster. On the right side of the soiled utility room near room [ROOM NUMBER], the wall had separated at the corner. Between room [ROOM NUMBER] and the resident/family lounge, the wall had separated at both lower corners of the doorframe. Near the door to the courtyard, the corner of the doorframe wall had separated. In the hallway between the courtyard door and the ambulance door, there were seven cigarette butts. The elevator had multiple brown spots, the size of quarters and dimes throughout the elevator floor. On the second floor, there were white streaks from the elevator to room [ROOM NUMBER] which looked like paint streaks. The second floor had dirty hallways which had brown spots the size of quarters and dimes and was littered with little pieces of white paper which looked like notebook paper ends throughout. Interview on 03/23/26 at 7:52 A.M. with Certified Nursing Assistant (CNA) #40 stated she did not know what the white streaks on the floor were, but that it looked like streaks of paint. Interview on 03/23/26 at 8:13 A.M. with Maintenance #50 who verified the first-floor dining room which had a mattress against the wall near the corner cabinet. There were two wheelchairs pushed in front of mattress to hold the mattress up. The wall behind the mattress had holes in it where the wallpaper had been torn off. There was a part of a broken chair under the mattress edge. There was a hole in the wall to the right of the door. The hole was a streak which ran along the entire wall with the hole measuring approximately seven inches in length and two inches in width at its largest opening. The first-floor hallways had dirt and brown smears throughout the first floor, and the first floor was littered with small pieces of white paper which looked like notebook paper ends pieces. At two of the nursing stations on the first floor, the trash cans had trash which was spilling over the trash cans. The handrail outside of room [ROOM NUMBER] was pulled away from the wall. Outside of room [ROOM NUMBER], the hallway wall was re-plastered with no paint to cover the plaster. On the right side of the soiled utility room near room [ROOM NUMBER], the wall had separated at the corner. Between room [ROOM NUMBER] and the resident/family lounge, the wall had separated at both lower corners (continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>of the doorframe. Near the door to the courtyard, the corner of the doorframe wall had separated. In the hallway between the courtyard door and the ambulance door, there were seven cigarette butts. The elevator had multiple brown spots, the size of quarters and dimes throughout the elevator floor. Maintenance #50 stated on the second floor, he had changed the door to room [ROOM NUMBER] which was 300 hundred pounds, and the white streaks from the elevator to room [ROOM NUMBER] were paint streaks from the door. Maintenance #50 verified the overall appearance of the facility was not a homelike manner. Interview on 03/23/26 at 4:11 P.M. with Housekeeping #60 stated the person who used to strip and wax the floors was no longer at the facility as that position was unnecessary. Housekeeping #60 stated the housekeepers have limited hours and the budget only calls for 30 hours per week which means the housekeeper for the day usually only works four hours a day. Housekeeping #60 stated the housekeeper only cleans the important areas such as the bathrooms, the nurses' stations, the main hallways, and about seven to eight resident rooms depending on the housekeeper. Housekeeping #60 stated the housekeeping staff just do what they can when they have limited hours of work. Housekeeping #60 stated the CNAs help clean if there was a spill and the housekeeper isn't in the facility. Subsequent observation on 03/24/26 at 10:07 A.M. of the handrails missing corners on the East Hall and the [NAME] Hall which was verified by the Administrator at the time of the observation. Review of the facility policy titled Floors last revised 12/2009 revealed floors shall be maintained in a clean, safe, and sanitary manner. All floors shall be mopped/cleaned/vacuumed daily in accordance with their established procedures. Review of the facility policy titled Maintenance Service last revised 12/2009 revealed maintenance service shall be provided in all areas of the building, grounds, and equipment. The maintenance department is responsible for maintaining the buildings, grounds, and equipment in a safe and operable manner at all times. The functions of the maintenance personnel include, but are not limited to: maintaining the building in compliance with current federal, state, and local laws, regulations, and guidelines, maintaining the building in good repair and free from hazards, and providing routine scheduled maintenance service to all areas. This deficiency represents non-compliance investigated under Master Complaint Number 2806051 and Complaint Number 2799222.</p>		