STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	366041	A. Building B. Wing	05/20/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Addison Heights Health and Rehabilitation Center	3600 Butz Rd Maumee, OH 43537

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, staff interview, resident interview, hospice staff interview, pest control vendor interview, medical record review, review of hospice documentation, review of a staff written statement and review of facility policy, the facility failed to ensure a dignified existence for a hospice resident when the resident was found with ants ants crawling all over her body. This affected one (#48) of three residents reviewed for dignity. The facility census was 72. Findings include:Review of the medical record for Resident #48 revealed an admission date of 12/18/15. Diagnoses included celiac disease (digestive disorder), diabetes mellitus Type Two, pulmonary hypertension, atrial fibrillation (A-fib), congestive heart failure (CHF), chronic pain, depression, and psychosis.Review of the quarterly Minimum Data Set (MDS) assessment dated [DATE] revealed Resident #48 was cognitively impaired, was dependent on staff for toileting and bed mobility and required moderate assistance for personal hygiene. Further review of the MDS for Resident #48 revealed she had unhealed pressure ulcers. A significant change in status MDS assessment was in process.Review of the current physician orders revealed Resident #48 had an order for admission to hospice services following the most recent hospitalization on 05/01/26.Review of the current care plan, revised May 2026, revealed Resident #48 was care planned for impaired functional abilities with a self-care and mobility deficit. Interventions included assist with bed mobility, toileting needs, and incontinence care on routine rounds and as needed if the resident was soiled or per the resident's request.Further review of Resident #48's medical record revealed no documentation related to ants being found on the resident on 05/17/26.Review of the hospice nursing note date 05/17/26 with a timed visit from 11:15 A.M. to 12:00 P.M. and authored by Registered Nurse (RN) #310, revealed RN #310 arrived at the facility, checked in with the nurse and proceeded to Resident #48's room and found the resident to have multiple ants crawling on her. RN #310 notified Resident #48's nurse and Certified Nursing Assistant (CNA) to change the resident's gown and bedding. RN #310 further documented the CNA stated, She [Resident #48] was given ice cream yesterday and she noticed the ants then. Review of a written staff statement dated 05/17/26, timed for approximately 11:15 A.M. and authored by CNA #240, revealed CNA #240 was asked to assist a co-worker in cleaning up Resident #48. CNA #240's statement further stated she was informed Resident #48 had spilled ice cream on her the previous day and was not cleaned up. CNA #240's statement read as she entered the room, Resident #48 was covered in ants. The statement also stated Resident #48's hospice nurse that visited found the resident in the condition and reported it to the resident's CNA and nurse.Interview on 05/19/26 at 7:32 A.M. with Resident #48's roommate, Resident #49, revealed she overheard staff talking about her roommate having ants on her and in her bed. Resident #49 further stated the staff gave Resident #48 a bed bath and did a complete bed change on her. Resident #49 further stated she had a few ants on her overbed table on Sunday, 05/17/26, but she flicked them off onto the floor.Attempted interview on 05/19/26 at 7:35 A.M. with Resident #48 revealed the resident could not respond to questions asked. Observation on 05/19/26 at 10:00 A.M., during wound care with Nurse Practitioner (NP) #315, revealed the NP placed her clipboard that held her paperwork for documenting wound measurements (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	on the nightstand in Resident #48's room. Upon completion of the wound care, NP #315 picked up her clipboard and documents and discovered an ant crawling on her paperwork. Concurrent interview with NP #315 revealed she was unaware of any reports of ants crawling on Resident #48 on Sunday, 05/17/26.Interview on 05/19/26 at 12:39 P.M. with the Administrator revealed he was made aware of the ant situation with Resident #48 on Sunday, 05/17/26, by CNA #240 and he directed the staff to clean the resident, directed maintenance to come in and spray for ants, and housekeeping to deep clean the resident's room.A telephone interview on 05/19/26 at 12:49 P.M. with Representative #250 with the facility's pest control vendor revealed the facility did not contact them regarding an increase in pest activity. Representative #250 stated the typical procedure would be that the maintenance department would contact them to report increased activity and they would send a technician the next day. A telephone interview on 05/19/26 at 1:14 P.M. with RN #310 verified she provided hospice care for Resident #48 on 05/17/26. RN #310 stated Resident #48 was identified by the hospice agency as in her transitioning phase (period where the body is naturally preparing for imminent death) of the end-of-life process and hospice services were escalated to daily nurse visits to ensure comfort was being maintained for the resident's end of life. RN #310 stated upon entering Resident #48's room, she started her assessment and noticed ants crawling on the resident. She immediately summoned assistance from the facility nurse and CNA to provide care for Resident #48.Interview on 05/20/26 at 8:07 A.M. with CNA #230 revealed she worked on Sunday, 05/17/26, and assisted with finishing up care for Resident #48. CNA #230 stated she did not see the ants initially but did see some remaining ants that were on the side of the bed that she swatted off. CNA #230 confirmed she saw evidence of the ants on the bed linens and clothing that was removed from Resident #48.A telephone interview on 05/20/26 at 9:05 A.M. with CNA #240 revealed she worked on Sunday, 05/17/26, and confirmed she was asked by CNA #290 to help clean up Resident #48 sometime between 10:00 A.M. and 11:00 A.M. CNA #240 stated she was told by CNA #290 that Resident #48 had ants on her and that the resident must have spilled ice cream. CNA #240 stated she walked in to assist and saw the ants. CNA #240 stated there were not a few ants, there were a lot of ants crawling all over Resident #48. Continued interview with CNA #240 revealed the ants covered Resident #48 from mid-torso to mid-thigh, were inside of her incontinence brief crawling in the groin on both sides, crawling on her perineal area, and underneath the lift pad that was positioned underneath the resident. A telephone interview on 05/20/26 at 11:30 A.M. with RN #325 revealed she worked on 05/17/26 and was assigned Resident #48. RN #325 further stated she was advised of the ants crawling on Resident #48 by hospice RN #310 and went to investigate the situation. RN #325 stated that by the time she arrived at Resident #48's room, the aides had completed most of the care and she saw some ants on the linens following care. RN #325 further stated the CNA stated, It must have been third shift that gave her some ice cream because [Resident #48] was sticky and had ants on her. RN #325 stated she asked the CNA if she knew the resident had ants on her, why didn't she report it to her before now. Review of the facility policy titled, Resident Rights Policy and Procedure, dated 2026, revealed to ensure preservation of every resident's right to a dignified existence, self-determination, and communication with and access to persons and services inside and outside the facility. Every resident had the right to be treated with dignity and respect.This deficiency represents non-compliance investigated under Complaint Number 3017217.

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F 0925 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on medical record review, resident interview, staff interview, pest control vendor interview, review of pest control invoices, review of a staff statement and review of facility policy, the facility failed to maintain an effective pest control program. This affected one (#48) of three residents reviewed for pest control with the potential to affect all residents of the facility. The facility census was 72.Findings include:Review of the medical record for Resident #48 revealed an admission date of 12/18/15. Diagnoses included celiac disease (digestive disorder), diabetes mellitus Type Two, pulmonary hypertension, atrial fibrillation (A-fib), congestive heart failure (CHF), chronic pain, depression, and psychosis.Review of the quarterly Minimum Data Set (MDS) assessment dated [DATE] revealed Resident #48 was cognitively impaired, was dependent on staff for toileting and bed mobility and required moderate assistance for personal hygiene. Further review of the MDS for Resident #48 revealed she had unhealed pressure ulcers. A significant change in status MDS assessment was in process.Review of the hospice nursing note date 05/17/26 with a timed visit from 11:15 A.M. to 12:00 P.M. and authored by Registered Nurse (RN) #310, revealed RN #310 arrived at the facility, checked in with the nurse and proceeded to Resident #48's room and found the resident to have multiple ants crawling on her. RN #310 notified Resident #48's nurse and Certified Nursing Assistant (CNA) to change the resident's gown and bedding. RN #310 further documented the CNA stated, She [Resident #48] was given ice cream yesterday and she noticed the ants then. Review of a written staff statement dated 05/17/26, timed for approximately 11:15 A.M. and authored by CNA #240, revealed CNA #240 was asked to assist a co-worker in cleaning up Resident #48. CNA #240's statement further stated she was informed Resident #48 had spilled ice cream on her the previous day and was not cleaned up. CNA #240's statement read as she entered the room, Resident #48 was covered in ants. The statement also stated Resident #48's hospice nurse that visited found the resident in the condition and reported it to the resident's CNA and nurse.Interview on 05/19/26 at 7:32 A.M. with Resident #49 revealed she had a few ants on her overbed table on Sunday, 05/17/26, but she flicked them off onto the floor.A telephone interview on 05/19/26 at 12:32 P.M. with Representative #250, with the facility's pest control vendor, revealed routine commercial pest control services included ants, mice, roaches, and rats.Interview on 05/19/26 at 12:39 P.M. with the Administrator revealed he was made aware of an ant situation with Resident #48 on Sunday, 05/17/26, by CNA #240 and he directed the staff to clean the resident, directed maintenance to come in and spray for ants, and housekeeping to deep clean the resident's room.Review of the pest control vendor invoices revealed service was provided on 02/23/26 for routine commercial pest control, on 03/22/26 for emergency treatment for bed bug found at the nursing station, and 03/23/26 for routine commercial pest control. There was no invoice for services rendered for the month of April 2026.A follow-up telephone interview on 05/19/26 at 12:49 P.M. with Representative #250 revealed there was no invoice for pest control services in April 2026 because the facility had a past due balance. Representative #250 stated that once the past due balance was greater than 90 days, services were suspended until payment was received. Representative #250 stated the facility paid the past due balance on 05/18/26, so services would resume 05/26/26. Representative #250 confirmed the facility did not report an increase in ant activity, otherwise, a technician would be sent the day following the facility notifying them of concerns. Representative #250 confirmed the facility had not receive routine pest control services since 03/23/26. A follow-up interview on 05/19/26 at 3:48 P.M. with the Administrator revealed about a week ago he had three different coffee cups sitting on his desk and each one sat about one hour and had ants in them.Interview on 05/20/26 at 8:24 A.M. with Maintenance Director (MD) #215 confirmed an increase in ant activity in the facility and he sprayed the facility for ants. While MD #215 confirmed he did not have any experience as an exterminator, he stated he had been working in maintenance for 15 years.A telephone interview on 05/20/26 at 9:05 (continued on next page)

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F 0925 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	A.M. with CNA #240 revealed she worked on Sunday, 05/17/26, and confirmed she was asked by CNA #290 to help clean up Resident #48 sometime between 10:00 A.M. and 11:00 A.M. CNA #240 stated she was told by CNA #290 that Resident #48 had ants on her and that the resident must have spilled ice cream on herself because she was sticky. CNA #240 stated she walked in to assist and saw the ants. CNA #240 stated there were not a few ants, there were a lot of ants crawling all over Resident #48. Review of the facility policy titled, Pest Control Policy, dated June 2024, revealed the facility recognized the importance of pest and vermin control in providing a living environment of adequate health and safety for its residents. The facility determined the most cost-effective way of delivering the treatments was the use of a licensed contractor. This deficiency represents non-compliance investigated under Complaint Number 3017217.