

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 366072	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/30/2026
NAME OF PROVIDER OR SUPPLIER The Meadows at Osborn Park		STREET ADDRESS, CITY, STATE, ZIP CODE 3916 Perkins Ave Huron, OH 44839	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on medical record review, hospital record review, resident, family, staff, physician, and agency staff interviews, review of staff statements, and review of the facility policy, the facility failed to ensure safe mechanical lift transfers and further failed to adequately assess, timely notify the physician and resident representative, address resident pain, and conduct a thorough investigation following a fall from a mechanical lift. This resulted in Actual Harm to Resident #36 when on the morning of 04/22/26, the resident fell during a mechanical lift transfer and was found to have sustained a displaced fracture of the distal femur and a distal fifth metacarpal fracture of the left hand. Facility staff failed to thoroughly assess the resident at the time of the incident and the resident cried out in pain throughout the night. Subsequently, in the afternoon of 04/23/26, mobile X-rays were obtained. The facility did not review the X-ray findings until 04/24/26 which, based on a very limited study, showed a displaced fracture (a broken bone snapped into two or more pieces and moved to cause the ends to become misaligned) of the distal femur. Consequently, Resident #36 was transferred to the hospital on [DATE], at the request of her family, for further evaluation and treatment (two days after the initial injury). Further imaging at the hospital revealed Resident #36 had a closed displaced comminuted fracture (severe injury where the bone breaks in three or more pieces but does not break through the skin) of the left femur and a distal fifth metacarpal fracture of the left hand. Furthermore, the facility failed to ensure a complete, thorough, and accurate investigation was completed related to Resident #36's injury. This affected one (#36) of three residents reviewed for falls. The facility census was 122. Findings include: Review of Resident #36's medical record revealed an admission date of 05/19/23. Diagnoses included chronic kidney disease stage four, vascular dementia, presence of right artificial hip joint, and osteoarthritis. On 04/24/26, additional diagnoses of personal history of other diseases of the musculoskeletal system and connective tissue, age-related osteoporosis with current pathological fracture of the left femur and unspecified fracture of the fifth metacarpal bone of the left hand were added. Review of the quarterly Minimum Data Set (MDS) assessment, dated 04/12/26, revealed Resident #36 had severe cognitive impairment. Further review revealed Resident #36 required the use of a mechanical lift for transfers and was unable to ambulate. Resident #36 was dependent on staff for activities of daily living (ADLs). Review of the care plan, initiated on 05/24/23, revealed Resident #36 had a focus area for an ADL self-care performance deficit related to dementia, impaired balance, limited mobility, musculoskeletal impairment, and shortness of breath. Interventions included extensive to dependent assistance by one to two staff to turn and reposition in bed and the resident was dependent on two staff to move between surfaces as necessary. On 10/22/25, and revised on 04/16/26, an intervention was implemented for Resident #36 to be transferred with a Hoyer (mechanical) lift with two staff assistance. Additionally, on 05/23/24 Resident #36 had a focus area related to limited physical mobility related to right artificial hip joint, weakness, and difficulty walking. Interventions included a wheelchair for locomotion, dependent on staff for locomotion in wheelchair, and monitor/document/report as needed any signs/symptoms of immobility: contractures forming or worsening, thrombus formation, skin breakdown, and fall related injury. Furthermore, on 04/24/26, a focus area was initiated for osteoporosis related to age and a pathological bone fracture (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0684 Level of Harm - Actual harm Residents Affected - Few	<p>of the left femur and left fifth metacarpal related to osteoporosis. Interventions included encourage intake of dairy products/physical activity and daily ambulation/weight bearing, give analgesics as needed for pain, monitor/document/report as needed signs and symptoms or complications related to osteoporosis, resident/family/caregiver teaching on fall prevention and lifestyle changes, and handle gently when moving or repositioning. Review of the physician orders revealed Resident #36 had the following orders: 04/28/25 and discontinued on 04/28/26, acetaminophen oral suspension 160 milligrams/milliliter (mg/ml), give 31.25 ml by mouth one time a day for left toe pain; 04/23/26, trazodone oral table 50 mg by mouth every four hours as needed for agitation/insomnia; 04/24/26, acetaminophen oral tablet 325 mg, give 650 mg by mouth four times a day for pain; 04/28/26, oxycodone oral table five mg, give one tablet by mouth every four hours as needed for pain until 05/02/26; and 04/29/26, monitor Resident #36 for signs and symptoms of pain and give (medication) as needed. The resident was unable to verbalize need for pain medication. Review of the Medication Administration Record (MAR) for April 2026 revealed Resident #36 was administered acetaminophen oral suspension one time on 04/22/26 for a pain level of four and one time on 04/23/26 for a pain level of seven. Additionally, Resident #36 was administered acetaminophen oral tablet on 04/23/26 at 1:00 P.M. for a pain level of five and at 5:00 P.M. for a pain level of one. No further pain medication administrations were documented. Review of a nursing progress note, dated 04/22/26 at 10:34 A.M. and authored by the Director of Nursing (DON), revealed a post incident analysis was completed and Resident #36 had a skin tear to the left lower forearm. Resident #36 was noted to be scratching her arm immediately prior. A head-to-toe assessment was completed and revealed no additional new areas. Review of a nursing progress note date 04/22/26 at 11:18 A.M. revealed Resident #36 was administered acetaminophen oral suspension 160 milligrams (mg) per five milliliters (ml). The note did not provide any information regarding the resident's pain or reason for the administration of acetaminophen. Additional review of Resident #36's progress notes revealed no additional entries on 04/22/26 related to any other incidents or concerns. Review of the nursing shift report sheet for 04/23/26 revealed Resident #36 had a skin tear to the left lower forearm. There was no mention of any other incidents or concerns for Resident #36. Review of a nursing progress note dated 04/23/26 at 1:53 A.M. revealed Resident #36 was administered acetaminophen oral suspension 160 mg per five ml. Further review revealed the progress note did not provide any information regarding the resident's pain or reason for the administration of acetaminophen. Review of a nursing progress note dated 04/23/26 at 2:36 A.M. revealed Resident #36 was administered acetaminophen oral suspension 160 mg per five ml. The note did not provide any information regarding the resident's pain or reason for the administration of acetaminophen. Review of a nursing progress note dated 04/23/26 at 9:05 A.M. revealed Licensed Practical Nurse (LPN) #208 notified Physician #500 of Resident #36 having increased behavior of yelling out help me, keeping her roommate awake, who stated this had escalated more in the past two weeks. Resident #36's Lexapro (antidepressant) was decreased due to the resident's daughter saying the resident was sleeping too much. LPN #208 spoke with the resident's daughter who explained Resident #36 would complain off and on of right hip/groin pain when at home. The resident had a right hip prosthetic and had frequent visits to orthopedics in the past with complaints of hip pain and was told there was really nothing they could do. Resident #36 was given Tylenol, but she got it more frequently than she did now and the daughter requested the facility schedule it for a while. Physician #500 ordered Tylenol 650 mg three times a day, as needed, and trazadone (antidepressant widely used off-label to treat insomnia). Review of a nursing progress note, dated 04/23/26 at 11:11 A.M. and authored by the DON, revealed during a Hoyer lift transfer with three direct care staff present, staff reported they heard a popping noise (not sure from where) and two stayed with the resident and one alerted the nurse. The nurse assessed the resident immediately and no abnormalities or signs/symptoms of pain were noted. The resident had an artificial joint replacement to the right hip. The resident was also noted to have a relevant diagnosis of osteoarthritis and history of fractures. The physician was contacted and ordered bilateral hip and (continued on next page)</p>		

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F 0684 Level of Harm - Actual harm Residents Affected - Few	<p>bilateral knee X-rays as a precautionary measure. Resident representative notified and in agreement. Review of a nursing progress note, dated 04/24/26 at 9:58 A.M. and authored by the DON, revealed X-ray results were received and showed only a lateral view was submitted for the knee X-ray and Resident #36 was contracted. The conclusion was a very limited study, lateral view only submitted, and there was a displaced distal femoral fracture. Further review of the progress note revealed the results were reviewed with Physician #500, who reviewed the X-rays, patient history and medical records and diagnosed as a pathological fracture of the left distal femur with osteoporosis. The Physician stated that the resident had a diagnosis of osteopenia and bone demineralization with multiple fractures as far back as 2019 and this would have certainly progressed to osteoporosis. Physician #500 gave orders for Tylenol three times daily and he did not see value in sending the resident to the hospital, unless the resident's representative would like her sent. The area was wrapped with an Ace wrap as a conservative protective measure. The DON discussed this with the resident's representative, who initially stated that since the resident did not walk anyways, she did not feel it was necessary to send her to the hospital. The resident representative then decided to have Resident #36 transferred to the hospital and she would meet her there. Review of the Emergency Department (ED) note dated 04/24/26 at 10:19 A.M. revealed Resident #36 was being seen for a chief complaint of lower extremity injury and pain. Resident #36 presented to the ED after family requested transfer for evaluation of the left distal femur fracture, thought to be pathologic. Resident #36 was reportedly in a mechanical lift a couple of days ago at the facility when the staff members heard a pop. A mobile X-ray was completed, and a distal femur fracture was identified. The physician at the facility deemed it pathologic due to Resident #36 having a history of osteoporosis. Resident #36 was then placed in an Ace wrap for support and, per family request, transferred to the ED to evaluate for possible splint and further care for the fracture. Resident #36 was alert and oriented times one. Upon initial questioning Resident #36 denied pain; however, upon physical examination Resident #36 was complaining of pain to palpation of bilateral lower extremities. Review of the hospital Orthopedic Consult Note dated 04/24/26 revealed Resident #36 was not interactive during the encounter due to baseline dementia. The resident's daughter stated Resident #36 was in a mechanical lift at the facility and they heard a pop two days ago. The facility put an Ace wrap around the leg. However, the daughter was concerned and wanted it to be checked out further, so she requested Resident #36 be brought to the ED. Resident #36 was found to have a distal femur fracture on the left. The resident's daughter reported Resident #36 had not walked in several years and had essentially been bedbound but would get out of bed in a wheelchair for appointments or around the facility. The resident's left leg had some ecchymosis (bruising) near the knee. There was a palpable (could be felt) area of the femoral shaft near the skin around the knee. The foot was warm and perfused. Further review of the imaging and diagnostic results showed X-rays of the left knee/femur demonstrated a displaced comminuted supracondylar femur fracture. Significant displacement was noted to the shaft onto the distal fragment. A computed tomography (CT) of the left femur showed there was very little bone distally. The distal aspect of the shaft fragment was very close to the skin but there was no air to suggest an open fracture. The fracture did not appear amenable to fixation with a plate and screws due to poor bone quality. For the same reason, rod fixation was not a good option. The best option for Resident #36 was to adjust her leg and essentially splint in a knee immobilizer to try to get the bone away from the skin and then try to keep the resident comfortable. The physician did not feel there was a good surgical option and brought up amputation as a way to avoid issues with the fracture. Resident #36's daughter did not want to proceed with amputation and agreed to placing a knee immobilizer and manipulating the bone to have better alignment. With the assistance of ED staff, traction was then placed on the leg, and the bone was manipulated and placed in a knee immobilizer. Resident #36's daughter asked how an injury like this could happen. The physician's medical opinion was that a fracture like the one Resident #36 sustained was typically seen with traumatic events but not impossible to happen if the patient's entire weight was placed on the area enough (resident was (continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>non-ambulatory and transferred with a mechanical lift). A palliative care consult to discuss hospice was discussed. Pain management and nonoperative conservative treatment was in the best interest of Resident #36. An interview on 04/29/26 at 11:54 A.M. with Certified Nursing Assistant (CNA) #250 revealed she was not present in Resident #36's room at the time of the incident on 04/22/26 but was working. CNA #250 stated CNA #200 asked CNA #300 to assist with Resident #36. CNA #250 stated CNA #300 came out of Resident #36's room and asked LPN #310 to assess Resident #36. CNA #250 stated CNA #300 was tearful and scared. She reported to CNA #250 that Resident #36 had fallen out of the mechanical lift due to improper sling size and CNA #200 pulled too hard on the mechanical lift, resulting in Resident #36 falling forward. CNA #250 stated LPN #208 said no one was to speak about the incident and to keep quiet. An interview on 04/29/26 at 12:06 P.M. with CNA #400 revealed she did not work on 04/22/26 but when she returned to work on 04/23/26, she was told Resident #36 had fallen from a mechanical lift on 04/22/26. CNA #400 stated Resident #36 was crying in her room. She asked LPN #410 if Resident #36 was sent to the ED and LPN #410 stated he was unaware of any incident. CNA #400 stated CNA #300 told LPN #410 that she was not comfortable getting Resident #36 out of bed, and LPN #410 said to leave her in bed. CNA #400 stated Resident #36 continued to cry out in pain, without being assessed by the nurse. CNA #400 stated she updated Registered Nurse Supervisor (RNS) #215 on Resident #36 and RNS #215 stated there were no reports of any incidents with Resident #36. CNA #400 stated RNS #215 stated that Resident #36 needed an X-ray and the left leg looked broken. CNA #400 stated Resident #36's left leg was bruised at the knee, was swollen, and appeared to be misshaped. An interview on 04/29/26 at 12:17 P.M. with Resident #36's daughter and Power of Attorney (POA) revealed the facility called her on 04/23/26 and said the resident slipped in the mechanical lift and that they were going to do X-rays. The resident's daughter stated no further information was given until she went to the ED on 04/24/26. Resident #36's daughter stated she was going to call the Ombudsman due to feeling there was something the facility was not telling her pertaining to the resident's leg injury. Interview on 04/29/26 at 12:35 P.M. with CNA #300 revealed on 04/22/26, CNA #200 asked for assistance with transferring Resident #36 with a mechanical lift. CNA #300 stated CNA #200 had Resident #36 in bed with the mechanical lift sling under her. CNA #300 stated the sling appeared to be smaller than normal, but they were new, and she adjusted the sling to fit under Resident #36 better. CNA #300 stated CNA #200 was operating the mechanical lift. They were getting ready to transfer Resident #36 from the bed to the wheelchair when agency CNA #501 entered the room and asked for assistance with another resident. CNA #501 remained in the room and was going to help get the resident into the wheelchair. CNA #300 stated once CNA #200 lifted Resident #36 in the mechanical lift, she told CNA #200 to pull her out (pull the mechanical lift, with Resident #36 in the sling, out from under the bed). CNA #300 stated CNA #200 did a hard jerk on the mechanical lift and Resident #36 fell out of the sling feet first. CNA #300 stated she and CNA #501 caught the top half of Resident #36; however, the resident's legs hit the floor, causing her left leg to bend behind her. CNA #300 stated CNA #501 said she heard a loud pop and yelled out to get the nurse. CNA #300 stated Resident #36 was lowered to the ground. CNA #300 stated that during the event, Resident #36 was screaming help me and was crying in pain. CNA #300 stated LPN #208 and LPN #310 came into Resident #36's room and asked if the resident hit the floor. CNA #501 told both LPN #208 and LPN #310 that they lowered Resident #36 to the ground and heard a loud popping sound. LPN #208 asked Resident #36 if anything hurt and Resident #36 kept stating it hurts, it hurts. CNA #300 asked CNA #501 what she thought popped, and CNA #300 was told to be quiet by LPN #208. CNA #300 stated LPN #208 asked Resident #36 if she could move her arms and legs but she did not see LPN #208 complete a range of motion (ROM) assessment. CNA #300 stated LPN #208 looked to see if there was bruising. Further interview with CNA #300 revealed on 04/23/26, at the start of day shift, she was assigned Resident #36's hall. CNA #300 stated she asked LPN #410 how Resident #36 was and LPN #410 did not know anything had happened to Resident #36. CNA #300 told LPN #410 she did not feel comfortable getting Resident #36 out of bed and LPN #410 went into her room to attempt to (continued on next page)</p>		

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F 0684 Level of Harm - Actual harm Residents Affected - Few	<p>help but Resident #36 was screaming out in pain anytime she was touched. CNA #300 stated Resident #36's left knee was swollen, bruised and did not look to be in the right place. CNA #300 stated on 04/24/26, she was asked to come to the DON's office where the DON stated Resident #36 was 95-years-old and had osteoporosis and the doctor signed off on it as a fractured leg. CNA #300 stated the DON had her sign a paper and she was not sure what it was for. CNA #300 stated the DON said the situation was going to be put to bed and they were not to talk about it further. An interview on 04/29/26 at 1:16 P.M. with CNA #200 revealed he had been a CNA for approximately a month. CNA #200 stated Resident #36 was on his get up list on 04/22/26 and he requested assistance from CNA #300 to transfer the resident from the bed to the wheelchair. CNA #200 stated CNA #501 was present in the room during the transfer. CNA #200 stated CNA #300 readjusted the sling. When lifting Resident #36 in the mechanical lift, a loud pop was heard, while the resident was still over the bed, and the resident stated she was having pain. CNA #200 stated the resident was placed back in bed and LPN #208 was notified. CNA #200 denied the resident fell from the mechanical lift. An interview on 04/29/26 at 2:36 P.M. with LPN #208 revealed she was notified on 04/22/26 that during a mechanical lift transfer for Resident #36, CNA #300 heard a loud pop. LPN #208 stated she asked Resident #36 if she could move her legs and Resident #36 stated she hurt all over. LPN #208 verified she did not complete range of motion, complete a head-to-toe assessment, or notify the physician or POA. LPN #208 denied being told that Resident #36 fell and stated there was no injury to Resident #36's left leg, which she confirmed was assessed by lifting up her pant leg to check for bruising. An interview on 04/29/26 at 2:47 P.M. with the DON revealed she denied an incident occurred on 04/22/26. The DON stated an incident occurred on 04/23/26 when a loud popping noise was heard while transferring Resident #36. The DON stated there were family members who worked at the facility and a couple of aides made the assumption that someone dropped the resident because she had a fracture. The DON stated she contacted the resident's daughter on 04/23/26 and asked if they could get an X-ray. The DON stated they did not feel there was an issue because the physician said the resident had osteopenia. An interview on 04/29/26 at 3:17 P.M. with RNS #502 revealed on 04/22/26 she was asked by LPN #208 to look at Resident #36 because she was complaining of pain. RNS #502 stated she asked Resident #36 if she was having issues with moving her legs. RNS #502 stated she touched Resident #36's chest and the resident said ouch. RNS #502 confirmed Resident #36 had dementia and severe cognitive impairment and was not able to communicate effectively. RNS #502 stated she pulled up Resident #36's left pant leg and noted swelling but did not see bruising and no further assessment was completed. A telephone interview on 04/29/26 at 4:15 PM with CNA #501 revealed she was an agency aide and 04/22/26 was the first time she worked at the facility. CNA #501 stated she entered Resident #36's room because she needed assistance with another resident. CNA #501 stated CNA #200 and CNA #300 were assisting Resident #36 in the mechanical lift, and she grabbed the wheelchair to help with putting the resident in the wheelchair. CNA #501 stated CNA #200 was operating the mechanical lift and pulled the lift forcefully out from under the bed, causing Resident #36 to fall from the mechanical lift sling. CNA #501 stated she and CNA #300 caught the top of Resident #36, however, both of the resident's legs hit the floor, with her left leg bending under her. At that time, CNA #501 stated a loud pop was heard and Resident #36 was yelling out in pain. CNA #501 stated Resident #36 was lowered to the ground and the nurse was requested. CNA #501 stated LPN #208 came in Resident #36's room and the resident was laying on the floor with a pillow placed under her head, and CNA #501 reported to LPN #208 that a loud pop was heard. CNA #501 stated there was instant bruising to Resident #36's left knee, and it appeared that her knee was not in the right position. CNA #501 stated she returned to the facility on [DATE] and asked a nurse how Resident #36 was and was told she was not to talk about it. CNA #501 stated she had to go to the DON's office and was told to sign a statement. CNA #501 stated she was not aware of what was on the statement and was told it pertained to the mechanical lift incident. An interview on 04/30/26 at 9:40 A.M. with RNS #215 revealed fall incidents were to be reported to the nurse. RNS #215 stated she did not work on (continued on next page)</p>		

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F 0684 Level of Harm - Actual harm Residents Affected - Few	<p>04/22/26 but on 04/23/26, CNA #250 and CNA #400 came to her office and asked if she heard about Resident #36. RNS #215 stated CNA #250 and CNA #400 reported on 04/22/26, Resident #36 was being transferred using a mechanical lift, slid out of the sling and a loud pop was heard. RNS #215 stated she went to Resident #36's room and assessed her, noting visible swelling, bruising and obvious misalignment of her left leg. She then went to LPN #208's office and stated the doctor needed to be notified immediately. LPN #208 told RNS #215 that Resident #36 only had hip pain. RNS #215 stated she then went to the DON's office and asked her if she knew what happened to Resident #36. RNS #215 stated the DON said Resident #36 was lowered to the ground on 04/22/26 and, since Resident #36 was bedbound, the doctor did not want to do anything. RNS #215 stated everyone was acting weird regarding the situation. RNS #215 stated she was asked to write a statement related to the incident, but she had not written one. During the interview, RNS #215 received a call from the DON, who requested she report to her office. A telephone interview on 04/30/26 at 10:07 A.M. with Physician #500 revealed the facility reported Resident #36 was yelling out and they were not sure why. He was uncertain of the date he was notified. It was reported there was a popping noise heard, but its origin was unknown, and the resident was screaming and agitated. Physician #500 told the facility to monitor the resident for signs of injury. Physician #500 stated Resident #36 was not mobile, and he was under the impression that Resident #36 had a non-displaced fracture (a bone break where the bone cracks but remains properly aligned, without shifting or separating) and further stated he did not feel Resident #36 needed pain medication since she was bedbound and did not ambulate on her leg. Physician #500 confirmed he was unaware Resident #36 had a left hand fifth metacarpal fracture or that the left femur fracture was a closed displaced comminuted distal femur fracture. An interview on 04/30/26 at 10:15 A.M. with Resident #114 revealed the resident was able to answer questions appropriately and was cognitively intact. Resident #114 revealed she was Resident #36's roommate on 04/22/26 and was in the room that morning. Resident #114 stated CNA #200, CNA #300, and CNA #501 were in the room assisting Resident #36 with a mechanical lift transfer. She stated the curtain was pulled, so she could not see anything, but she heard everything that had happened. Resident #114 stated she heard scuffling behind the curtain and then she heard CNA #300 say Oh my gosh we caught her. Resident #114 stated she overheard that Resident #36's feet were on the floor and her leg was bent. Resident #114 did not know what leg it was. Resident #114 further stated that on the night of 04/22/26, Resident #36 cried out in pain all night, adding it was so bad that she called the nurse and asked them to give Resident #36 something for pain. An interview on 04/30/26 at approximately 10:30 A.M. with the DON and Administrator revealed no staff reported Resident #36 fell from the mechanical lift on 04/22/26 and the staff signed a written statement that did not indicate a fall occurred and the popping sound was heard while the resident was still in the mechanical lift sling, elevated over the bed. The DON stated nursing assessed Resident #36 due to the reported popping sound and no injuries were identified. The DON stated the nurse completed a thorough assessment and they had no idea how the resident sustained a closed displaced comminuted distal femur fracture, adding the resident had osteoporosis and perhaps the fracture started as a hairline fracture. Concurrent review of the facility provided written statement dated 04/23/26 with the DON revealed CNA #200, CNA #300, CNA #501, and LPN #208 all signed a single typed statement that stated all three direct care staff reported they heard a popping noise and alerted the nurse. The resident was in a Hoyer sling at the time the popping noise was heard, elevated above the bed, when the resident moved/stretched her legs and the noise was heard. The nurse assessed the resident immediately and no abnormalities or signs/symptoms of pain were noted. The resident had an artificial joint replacement to the right hip. The resident was also noted to have relevant diagnoses of osteoarthritis and a history of fractures. The physician was contacted and requested to order bilateral hip and bilateral knee X-rays as a precautionary measure. Continued interview with the DON confirmed she wrote the single statement signed by the four staff, adding the statement was written based on staff interview. The DON and the Administrator stated the resident's fracture was pathological because she had osteoporosis. A (continued on next page)</p>		

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For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
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F 0684 Level of Harm - Actual harm Residents Affected - Few	<p>follow-up interview on 04/30/26 at 10:56 A.M. with CNA #300 confirmed Resident #36 fell from the mechanical lift during transfer on 04/22/26. CNA #300 stated she helped catch Resident #36 when she fell, but her legs still hit the floor. CNA #300 stated she did not hear the popping noise; it was CNA #501 who heard it. CNA #300 stated she was called to the DON's office on 04/24/26 and told to sign the statement written by the DON and dated 04/23/26. CNA #300 stated she was not asked by the DON what had occurred and the DON had the statement already written when she was called to sign it. CNA #300 stated she felt intimidated, scared, and feared retaliation because there were three additional nurses in the DON's office, so she signed the statement. CNA #300 verified the signed statement was not an accurate account of the incident. A follow-up telephone interview on 04/30/26 at 4:15 P.M. with CNA #501 confirmed Resident #36 fell from the mechanical lift on 04/22/26. Although she and CNA #300 caught the resident, the resident's legs still hit the floor, with her left leg bending behind her (CNA #501 was on the left side of Resident #36). CNA #501 was uncertain if the resident hit her hand. CNA #501 stated she was never interviewed about the incident. She worked at the facility on 04/24/26 and was called to the DON's office to sign a statement written by the DON. CNA #501 stated several other people were in the room. CNA #501 stated she did not know what to do and was scared, so she signed the statement. CNA #501 stated every sentence in the statement was false. On 04/27/26, she contacted the DON at the agency she worked for and reported what had occurred because she did not feel right about what was happening with the incident. Review of a text message sent to the State Surveyor on 04/30/25 at 1:05 P.M. from Physician #500 revealed he confirmed he was not contacted about any concerns with Resident #36 until 04/23/26 at 8:00 A.M. when he was contacted by LPN #208. Physician #500 did not clarify what LPN #208 contacted him about. The text message further stated the facility told him three nurses looked at Resident #36 on 04/22/26, with no other information provided. A telephone interview on 05/01/26 at 10:25 A.M. with Registered Nurse (RN) #503, the agency DON, revealed it was procedure for facilities to notify the agency any time an incident occurred that involved agency staff. She stated the facility did not report the incident involving CNA #501 to them. On 04/27/26, RN #503 stated CNA #501 called and reported an incident that occurred at the facility. CNA #501 reported she was told she could not tell the agency, but she did not feel right about it. CNA #501 reported to RN #503 that Resident #36 had fallen out of a mechanical lift on 04/22/26. On 04/23/26, CNA #501 returned to the facility and Resident #36 was in pain and crying and the facility had not done anything for the resident and the same scenario occurred on 04/24/26. RN #503 stated she had CNA #501 write a statement regarding the situation, which stated Resident #36 fell from the mechanical lift during transfer on 04/22/26. RN #503 stated she called the facility and talked to a unit coordinator, who was not giving her direct answers, and stated the DON was not available. RN #503 stated CNA #501 reported the facility made her sign a statement and she was nervous because she was not sure what she signed. On 04/27/26 at 11:52 A.M, the facility's DON returned RN #503's call and stated there were employees in the facility who were related to residents and the statement that CNA #501 signed was stating that CNA #501 had nothing to do with the incident and was dismissing her from the incident. RN #503 stated she requested a copy of the statement and she still had not received it. RN #503 stated on 04/29/26, she received a phone call from the Administrator of the facility requesting CNA #501's phone number because state was in the building. RN #503 stated on 05/01/26, the Administrator called her again and stated that CNA #501 spoke with the State Surveyor, but what she spoke about was not in the statement. RN #503 stated the Administrator further stated that he was physically sick over the situation and he should have listened to his staff, as he was unaware that the situation took place. RN #503 reported the Administrator stated, I thought the staff were just believing hearsay. Review of the facility policy titled, Physician Communication Guidelines, undated, revealed for falls with musculoskeletal deformity, hip or leg pain, the doctor should be notified within one hour. Review of the facility policy titled, [NAME][TRUNCATED]</p>		