

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 366139	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/17/2025
NAME OF PROVIDER OR SUPPLIER Maple Hills Skilled Nursing & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 31054 State Route 93 North McArthur, OH 45651	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 28923</p> <p>Based on observation, review of an invoice from an outside plumbing company, review of maintenance temperature logs, and staff interview, the facility failed to ensure hot water temperatures were maintained between 105 degrees Fahrenheit (F.) and 120 degrees F. as required and did not pose a potential burn risk for the residents. This had the potential to affect seven residents (#2, #7, #10, #18, #20, #21, and #26), who the facility identified as having the use of the first floor shower room and five residents (#8, #9, #22, #25, and #28), who the facility identified as having the ability to utilize the sinks in their rooms on the second floor, without staff assistance.</p> <p>Findings include:</p> <p>On 04/17/25 at 9:20 A.M., an observation of the facility's boiler room located in the basement revealed there were three hot water tanks for providing hot water throughout the facility. Two of the three hot water tanks were of the same size and were a standard electric water heater. The third hot water tank was larger in size and was a hybrid energy efficient hot water tank with a display screen on the top of it that indicated what the temperature of the hot water was inside the tank and what operating set up temperature was. The tank temperature was indicated to be 125 degrees F. on the display screen and the operating set up temperature was also 125 degrees F.</p> <p>On 04/17/25 at 9:44 A.M., hot water temperature readings were obtained from various areas of the facility, as there had been concerns about the facility's hot water being too cold for residents during their showers. Temperatures of the hot water was checked on both the first floor and the second floor. The temperatures were obtained from the resident rooms on both ends of the hall and from the shower rooms on each floor that were centrally located on each hall. The first floor was noted to have hot water temperatures that exceeded 120 degrees F. in room [ROOM NUMBER] and room [ROOM NUMBER]. room [ROOM NUMBER] was noted to have a hot water temperature from the sink in the residents' room at 133 degrees F. room [ROOM NUMBER] was noted to have hot water from the sink at 129.7 degrees F. The shower room on the first floor located in the middle of the hall was noted to have a hot water temperature from the sink at 136.2 degrees F.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 366139	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/17/2025
NAME OF PROVIDER OR SUPPLIER Maple Hills Skilled Nursing & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 31054 State Route 93 North McArthur, OH 45651	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 04/17/25 at 10:04 A.M., hot water readings were obtained from the second floor, again testing rooms on each end of the hall and in the centrally located shower room. The hot water temperature in room [ROOM NUMBER] was noted to be 126.3 degrees F. and room [ROOM NUMBER] was 129 degrees F. The shower room on the second floor had a hot water temperature reading of 114.8 degrees F, which fell within the required temperature ranges for hot water. Findings were verified by Maintenance Director #100 at the time of the observations.</p> <p>Review of a work invoice from an outside plumbing company dated 03/25/25 revealed the plumbing company had been out to the facility on that date at the request of the facility to check a water heater circulation pump. It was reported at the time that the facility was not getting any hot water to their shower room. The circulation pump and mixing valve were checked and the technician asked about showers and a mop sink. It was discovered that the mop sink had recently been installed the day prior and the faucet to the mop sink was letting water mix. The technician turned off the water to the mop sink and hot water was restored to the showers. The customer was instructed to only turn the water back on to the faucet for the mop sink only when using.</p> <p>Review of the facility's maintenance temperature logs for the past three months revealed the last recorded temperatures for hot water checks was for 04/08/25. There was no evidence any hot water was being checked between 04/09/25 and 04/17/25.</p> <p>On 04/17/25 at 10:14 A.M., an interview with Maintenance Director #100 revealed he had only worked at the facility for four days now. He was still trying to learn about the facility and it's operations. He indicated he would have to determine which of the three hot water tanks were controlling what part of the building so he could adjust the hot water temperatures accordingly.</p> <p>On 04/17/25 at 12:30 P.M., a follow up interview with Maintenance Director #100 revealed all three hot water tanks fed into the same water line. He found a mixing valve that was off those lines that he was able to adjust to bring the hot water temperatures down to where they were required to be. The mixing valve adjusted how much cold water was being added to the heated water from the hot water tanks to reach the appropriate temperature levels of the hot water before it reached the rest of the building. He indicated he would have to do some additional monitoring to ensure the hot water temperatures remained in acceptable ranges. He stated it could take up to 24 hours for the temperature to be maintained at a consistent level, after adjustments had been made. He confirmed he had not checked the hot water temperatures as part of his maintenance log monitoring since he started four days ago. It was his understanding that they needed to be checked twice weekly, which had not been done to that point of time.</p> <p>On 04/17/25 at 2:04 P.M., an interview with Certified Nursing Assistant (CNA) #150 revealed she did not have any concerns with the facility's water temperatures. If it was too hot, she cooled it down by adding more cold water. She had not heard any residents complain that their water during showers was too cold. She has noted the hot water to be too hot at times. She stated when that happened she just adjusted it by turning the cold water on more. She acknowledged residents with cognitive impairment or decreased sensory perception may not be able to do that and were at risk for burns.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 366139	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/17/2025
NAME OF PROVIDER OR SUPPLIER Maple Hills Skilled Nursing & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 31054 State Route 93 North McArthur, OH 45651	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 04/17/25 at 2:19 P.M., an interview with CNA #200 revealed she had not known the hot water in the facility to be too hot. If it got hot, but not hot hot, she would leave the water run for a couple of minutes then adjust it from there to the desired temperature. She denied any of the residents took their showers on just straight hot water. She indicated, if only the hot water was turned on, it would be too hot for them to take a shower. She acknowledged the hot water should not exceed 120 degrees F. and confirmed, if the water was all the way on hot, it would be hotter than that.</p> <p>This deficiency represents incidental findings of non-compliance investigated under Complaint Number OH00164664.</p>		