

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  366158	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/26/2024
NAME OF PROVIDER OR SUPPLIER  The Pavilion Rehabilitation and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 13900 Bennett Road North Royalton, OH 44133	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>38092</p> <p>Based on observation, interview, record review and review of facility policy, the facility did not ensure a safe, functional, sanitary and comfortable environment for all residents. This had the potential to affect all 40 residents living in the facility.</p> <p>Findings include:</p> <p>Observations were conducted during a tour of the facility with the Administrator on 11/19/24 at 10:15 A.M. to 11:00 A.M. and revealed the following areas of concern with the physical environment:</p> <p>In the elevator, which was the primary method for residents to get from the resident rooms and common areas on the second floor to the main floor, the carpet in the elevator was dirty with black, white and brown stains and the carpet was worn.</p> <p>On the 100 wing there was a buildup of dirt along the baseboards in the hall.</p> <p>In Resident #11 and 12's room there was a ceiling with chipped paint in the bathroom.</p> <p>In Resident #13's room there was a build-up of dirt and debris behind the door, and the inside of the window jam had built up dirt and dead insects. The register and vents in the room had a heavy build-up of dust.</p> <p>In Resident #45's room the shower was noted to be cracked at the base with a noted hole in it at the threshold. The floor in front of the shower was cracked.</p> <p>The hall carpet on the 200 hall was bubbled up in the center in multiple places posing a potential for trips and falls due to the carpet not being properly adhered to the floor.</p> <p>In Resident #18 and #17's room chipped and peeling paint on the ceiling was observed, and the paint behind the entrance door to the room was gouged and scraped. There was visible dirt and dust buildup behind the entrance door to the room. The door frame was marked with black scuff marks.</p> <p>In Resident #25's room the door jam was rusted with bubbled and peeling paint. The door frame was marked with black scuff marks.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>The ceiling between Resident #30 and #31's room had chipped and peeling paint with water stains.</p> <p>The room of Resident #32 was noted to have a visible dirt and debris buildup behind the door. The paint around the heating unit was chipped, bubbling and peeling. The door frame was marked with black scuff marks.</p> <p>The Administrator verified the above findings during the observations on 11/19/24 from 10:15 A.M. to 11:00 A.M.</p> <p>Observation on 11/20/24 at 10:36 A.M. revealed a window in the common area by the nurses station was broken with plywood covering it where the glass would be in the window. An interview with Licensed Practical Nurse (LPN) #527 at the time of the observation revealed it was broke about a week ago and had not been repaired yet.</p> <p>Further observations of the 100 hall on 11/26/24 at 1:40 P.M. revealed multiple areas on the walls of unpainted white wall patches.</p> <p>Interview with the Administrator on 11/26/24 at 1:50 P.M. confirmed the above, and stated they are working on the repairs and the facility was a work in progress.</p> <p>Review of the resident Concern/Complaint log from 08/01/24 through 11/17/24 revealed multiple complaints about housekeeping and having rooms cleaned again or mopped again.</p> <p>Review of the facility policy titled Quality of Life -Homelike Environment revised May 2017 revealed the facility staff and management shall maximize, to the extent possible, the characteristics of the facility that reflect a personalized homelike setting. These characteristics include: clean, sanitary, and orderly environment.</p> <p>This deficiency represents non-compliance identified during investigation of Complaint Numbers #OH00159854, #OH00159621, OH00159417, and OH00159566</p>		