

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 366207	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/01/2024
NAME OF PROVIDER OR SUPPLIER Bella Terrace Rehabilitation and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1520 Hawthorne Avenue Columbus, OH 43203	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>49039</p> <p>Based on observations, review of the facility policy, staff interviews, and review of the health departments' food inspection reports, the facility failed to ensure the kitchen was in a sanitary condition. This had the potential to affect all 95 residents who received food from the kitchen. The facility identified one resident (#32) who received nothing by mouth. The facility census was 96.</p> <p>Findings include:</p> <p>Review of the City of Columbus Inspection Report dated 06/11/24 revealed the inspection was a standard visit. The facility received a violation for food contact services were dirty and noted there were observations of dust hanging from the vents in dish area, specifically above the clean dishes part of dishwasher.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Review of the State of Ohio Food Inspection Report dated 06/26/24 revealed it was a follow up visit. The facility received a violation for the presence of insects, rodents, and other pest is not being adequately controlled or minimized. The sanitarian observed roughly 20 to 30 cockroaches of all life stages throughout the kitchen: -under three compartment/ware wash sink-under the prep sink-around and under the cooking equipment-inside of the stand mixer cover-in the ceiling of the dish washer. There were no paper towels at the hand washing sink in dish washing area, there was food debris, dirt, and grease throughout the facility: behind the steam table, ovens, and other cooking equipment, on pipes under all sinks, along walls of kitchen and dish washing area, ceiling of dish washing area, and floor throughout the kitchen and dish washing area. The plumbing system was not maintained in good repair and the concerns were ware wash sink faucet, prep sink pipes under sink, and leaking sanitizer dispenser in dish washing area. The physical facilities were not maintained in good repair and the following issues were observed: water damaged, broken ceiling tiles throughout the kitchen and dish washing room, cracked, damaged flooring under prep sink, cracked damaged flooring throughout kitchen, holes along the walls near door frames, paneling of door to dining room peeling off, and cracks between metal sheets on walls and corner guard near prep sink/dish area. Non-food contact surfaces were dirty and observed food debris, grease, and dirt on the following pieces of equipment: outside, inside, behind and under all cooking equipment (stove, ovens, and steam tables), stand up mixer, plate warmer, and under prep tables. The floor and wall junctures were not covered and closed to no larger than one-thirty second inch and the observations revealed the baseboards throughout the kitchen, dish washing room, and dining room were peeling off of the wall and not sealed. The recommendation was to ensure all baseboards throughout the facility are properly sealed to the wall to prevent food debris, pest, and moisture from getting in. The equipment and/or component were not maintained in good working order and the observations revealed the following pieces of equipment needed sealed/repared: the opening from bent metal on sink near pass through window in dish washing room and opening of the stove near the ovens, that needs sealed to prevent pest entry. The facility was to comply by 07/02/24 for all the identified concerns. The Columbus Health Department ordered the facility to close the kitchen at time of the inspection, submit proof of treatment from a licensed pest control operator. Kitchen cannot be used until reinspection has taken place.</p> <p>Review of the State of Ohio Food Inspection Report dated 06/28/24 revealed it was a follow-up visit. The sanitarian noted the floors were damaged around the drain, outside the walk-in refrigerator and freezer, some gaps and cracks that have yet to be filled, including top of covered tiles in dish room, and loose fiberglass reinforced panels (FR) in the dish room by doorway. Cleaning and repairs were noted to be ongoing and the facility was allowed to reopen their kitchen.</p> <p>Observation of the kitchen area on 07/02/24 between 8:20 A.M. and 8:40 A.M. revealed there were crumbs of food debris present in the dishwashing area. In an interview, Dietary Supervisor (DS) #196 confirmed the last mopping was done on 06/26/24 when the entire kitchen was closed.</p> <p>Interview on 07/01/24 between 8:20 A.M. and 8:40 A.M. with DS #196 confirmed the kitchen was shut down due to the cockroaches and needing to conduct a deep cleaning of the kitchen on 06/26/24.</p> <p>Subsequent observations of the kitchen area on 07/01/24 at 11:03 A.M. with DS #196 and Regional Director of Culinary (RDC) #200 revealed there were three live cockroaches under the cup drying racks. RDC #200 noted food debris under the drying racks attracting roaches and instructed immediate cleaning by dietary staff. Observation of the kitchen on 07/01/24 between 2:45 P.M. and 3:30 P.M. with RDC #200 revealed the portable cup drying racks remained uncleaned.</p> <p>(continued on next page)</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Interview on 07/01/24 at 11:55 A.M. with the Administrator revealed the facility had shut down the kitchen on 06/26/24 due to a desperate need for a deep cleaning. She confirmed upon removal and cleaning of items, they were finding more and more cockroaches. During this cleaning on 06/26/24, the State of Ohio conducted an inspection and observed a cockroach, prompting the temporary closure for thorough cleaning and treatment. A follow-up inspection on 06/28/24 allowed the kitchen to reopen for dinner service.</p> <p>Review of the facility's undated policy titled Sanitation and Infection Control revealed the facility should routinely clean the floors as required by the cleaning schedule. Light daily cleaning is required for floors and mats.</p> <p>Review of the facility's undated policy titled Procedure for Walls, Floors, and Ceilings revealed the floors with heavy traffic or food spills must be cleaned daily and more frequently as needed.</p> <p>This deficiency represents non-compliance investigated under Complaint Number OH00155252.</p>

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>49039</p> <p>Based on observations, family and staff interviews, review of the facility's policy, review of the State of Ohio Food Inspection Report, and record review of work orders and pest control report, the facility failed to maintain an effective pest control program to ensure it was reasonably free from cockroaches. This had the potential to affect all 96 residents residing in the facility.</p> <p>Findings include:</p> <p>1. Review of the State of Ohio Food Inspection Report dated 06/26/24 revealed it was a follow up visit. The facility received a violation for the presence of insects, rodents, and other pest is not being adequately controlled or minimized. The sanitarian observed roughly 20 to 30 cockroaches of all life stages throughout the kitchen: -under three compartment/ware wash sink-under the prep sink-around and under the cooking equipment-inside of the stand mixer cover-in the ceiling of the dish washer.</p> <p>Review of the City of Columbus Emergency Notice of Violation and Order to Correct dated 06/26/24 revealed the recent inspection conducted on 06/26/24 revealed an imminent danger to the public health. An emergency exists which requires immediate action to protect the public health, safety and welfare. Therefore, the facility was ordered to cease and desist the kitchen, and not to reopen said operation until compliance with the Emergency Notice of Violation and Order to Cease is achieved. The violation causing the emergency to exist were failure to adequately control pests.</p> <p>Review of the State of Ohio Food Inspection Report dated 06/28/24 revealed it was a follow-up visit. The sanitarian noted the floors were damaged around the drain, outside the walk-in refrigerator and freezer, some gaps and cracks that have yet to be filled, including top of cove tiles in dish room, and loose fiberglass reinforced panels (FRP) in the dish room by doorway. Cleaning and repairs were noted to be ongoing and the facility was allowed to reopen their kitchen.</p> <p>Observation of the kitchen area on 07/02/24 between 8:20 A.M. and 8:40 A.M. revealed there were signs of cockroaches. There were seven squished cockroaches near the mopping sink and under the dishwashing sinks, with crumbs of food debris present. In an interview, Dietary Supervisor (DS) #196 confirmed the last mopping was done on 06/26/24 when the entire kitchen was closed. During the same observation, four live cockroaches emerged from under portable cup drying racks when moved. DS #196 killed two of them. Shortly after, the Administrator joined the surveyor and DS #196 on a tour, there was a cockroach climbing a wall near the kitchen exit and it was squished by the Administrator. There was a small unidentified bug under the prep sink near the oven.</p> <p>Interview on 07/01/24 between 8:20 A.M. and 8:40 A.M. with DS #196 confirmed cockroaches were present in the kitchen, DS #196 confirmed the kitchen was shut down due to the cockroaches and needing to conduct a deep cleaning of the kitchen on 06/27/24.</p> <p>(continued on next page)</p>

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Subsequent observations of the kitchen area on 07/01/24 at 11:03 A.M. with DS #196 and Regional Director of Culinary (RDC) #200 revealed there were three live cockroaches under the cup drying racks. RDC #200 noted food debris under the racks attracting roaches and instructed immediate cleaning by dietary staff. Observation of the kitchen on 07/01/24 between 2:45 P.M. and 3:30 P.M. with RDC #200 found no cockroaches present, but the portable cup drying racks remained uncleaned.</p> <p>Interview on 07/01/24 at 11:55 A.M. with the Administrator revealed the facility had shut down the kitchen on 06/26/24 due to a desperate need for a deep cleaning. She confirmed upon removal and cleaning of items, they were finding more and more cockroaches. During this cleaning on 06/27/24, the State of Ohio conducted an inspection and observed a cockroach, prompting the temporary closure for thorough cleaning and treatment. A follow-up inspection on 06/28/24 allowed the kitchen to reopen for dinner service.</p> <p>Review of the work order summary from 06/26/24 revealed 60 live German cockroaches were found in the kitchen, with an additional 25 dead German cockroaches.</p> <p>Review of the facility's pest control work orders dated 06/25/24 revealed cockroaches were treated in areas including the dining area, dry goods storage, and kitchen.</p> <p>Review of the facility's undated policy titled Sanitation and Infection Control revealed the facility should routinely clean the floors as required by the cleaning schedule. Light daily cleaning is required for floors and mats.</p> <p>Review of the facility's undated policy titled Procedure for Walls, Floors, and Ceilings revealed the floors with heavy traffic or food spills must be cleaned daily and more frequently as needed.</p> <p>2. Observation on 07/01/24 at 12:05 P.M. of Resident #63's bathroom revealed a hole approximately the size of a football under the toilet. The resident confirmed the hole had been there since their admission on 05/10/24. During the observation with State tested Nursing Assistant (STNA) #102, it was noted that stagnant water and two live cockroaches were present under the toilet. Interviews with STNA #102 and Licensed Practical Nurse (LPN) #137 confirmed their awareness of the hole, which had been previously reported by a family member upon the resident's admission. LPN #137 also stated that the maintenance department had been notified.</p> <p>Observation on 07/01/24 at 12:15 P.M. with the Administrator of Resident #63's restroom confirmed the presence of two cockroaches.</p> <p>During a telephone interview on 07/03/24 at 4:29 P.M., Resident #63's family member confirmed he had placed a complaint about the hole in Resident #63's bathroom had been reported to nursing staff and maintenance. He expressed not having received any updates on the maintenance request.</p> <p>Interview conducted on 07/01/24 between 2:45 P.M. and 3:30 P.M. with Maintenance Director (MD) #160 denied receiving a request for Resident #63's room. MD #160 confirmed the hole in the wall was patched and there was a transition strip present with stagnant water which cockroaches were attracted to.</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>3. Interviews on 07/02/24 at 11:12 A.M. with Housekeeper #100 and #107 confirmed seeing cockroaches along baseboards and on walls in the resident's rooms and the hallways. Housekeepers #100 and #107 stated they spray the pests with cleaner when identified and confirmed seeing the pests throughout the building.</p> <p>Interview on 07/02/24 at 11:30 A.M. with STNA #102 confirmed seeing cockroaches throughout resident care areas. STNA #102 stated she notified maintenance of the pests upon identification.</p> <p>Interview on 07/02/24 at 11:35 A.M. with LPN #137 confirms seeing cockroaches in the resident's rooms and in the hallways. LPN #137 stated she lets maintenance know about the pests.</p> <p>Interview on 07/02/24 at 1:40 P.M. with STNA #132 confirmed the presence of cockroaches in the building.</p> <p>Review of the facility's pest control work orders dated 06/25/24 cockroaches were treated in the following areas on 06/25/24: dining area, dry goods storage, employee break room, exit doors, kitchen, laundry room, interior baseboards, medication room, and the nurses' station.</p> <p>Review of facility policy titled Maintenance Service dated 12/2009 revealed the maintenance department was required to maintain the building in good repair and free from hazards.</p> <p>This deficiency represents non-compliance investigated under Complaint Number OH00155252.</p>		