

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 375243	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/09/2025
NAME OF PROVIDER OR SUPPLIER Jan Frances Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 815 North Country Club Road Ada, OK 74820	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>34333</p> <p>Based on observation, record review, and interview, the facility failed to provide hot water in resident bathroom sinks for three (#12, 22, and #26) of three residents sampled for comfortable and homelike environment.</p> <p>The administrator reported 46 residents resided in the facility.</p> <p>An undated Maintenance Policy, read in parts, The facility shall complete a routine maintenance and preventive maintenance program to assure the safety and comfort of the residents. The following items shall be tested weekly .water temperature.</p> <p>1. On 01/07/25 at 11:42 a.m., Resident #12 reported the water in their bathroom sink never got hot. The water was checked with the surveyor holding their hand under the running water for two minutes and the water never warmed up.</p> <p>On 01/09/25 at 10:04 a.m., the water temperature was rechecked in Resident #12's bathroom. After letting the hot water run for two minutes, a digital temperature reading was 68.9 degrees Fahrenheit. The resident reported maintenance staff had been in their room to check the water temperature, but nothing had changed.</p> <p>A maintenance temperature log was reviewed. The log documented the most recent water temperature check for Resident #12's room was on 01/03/25. The temperature reading was 100 degrees Fahrenheit.</p> <p>2. On 01/07/25 at 1:30 p.m., Resident #22 reported they did not have hot water and the water in their sink never got hot. The resident reported they had previously reported this to maintenance staff. The water was checked by the surveyor holding their hand under the running water for two minutes and the water never warmed up.</p> <p>On 01/09/25 at 9:59 a.m., the water temperature was rechecked in Resident #22's bathroom. After letting the hot water run for two minutes, a digital temperature reading was 83.5 degrees Fahrenheit.</p> <p>A maintenance temperature log was reviewed. The log documented the most recent water temperature check for Resident #22's room was on 12/27/24. The temperature reading was 104 degrees Fahrenheit.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>3. On 01/07/25 at 1:45 p.m., Resident #26 reported they did not have hot water in their sink and it was never warm. The resident reported they had previously talked to maintenance staff about the hot water issue. The water was checked by the surveyor holding their hand under the running water for two minutes and the water never warmed up.</p> <p>On 01/09/25 at 9:58 a.m., the water temperature was rechecked at Resident #26's sink. After letting the hot water run for two minutes, a digital temperature reading was 78.8 degrees Fahrenheit.</p> <p>A maintenance temperature log was reviewed. The log documented the most recent water temperature check for Resident #26's room was on 12/27/24, with a temperature reading of 104 degrees Fahrenheit.</p> <p>4. Resident council meeting minutes, dated 11/26/24, read in part, maintenance forgets to do things.</p> <p>Resident council meeting minutes, dated 12/17/24, read in parts, maintenance is friendly .slow to complete things.</p> <p>On 01/08/25 at 4:29 p.m., the DON reported a clipboard was used to report maintenance issues. The DON reported they kept a copy of the maintenance request then put a copy on the clipboard for maintenance to work from. The DON was uncertain of specific residents who had reported complaints related to lack of hot water in their rooms.</p> <p>On 01/09/25 at 10:29 a.m., maintenance staff reported they checked water temps and air temps on a regular basis. They reported random rooms were checked weekly and temperatures were documented on a log. The maintenance staff reported they had issues off and on with hot water in resident rooms and was aware of the complaints.</p> <p>On 01/09/25 at 10:35 a.m., the corporate administrator reported they currently had maintenance staff checking water temperatures in every room of the building to check for adequate hot water.</p>		