

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 375349	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/18/2025
NAME OF PROVIDER OR SUPPLIER Bellevue Health & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 6500 North Portland Avenue Oklahoma City, OK 73116	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Develop and implement policies and procedures to prevent abuse, neglect, and theft.</p> <p>Based on record review and interview, the facility failed to implement their abuse policy by not ensuring all staff working in the facility were trained on identifying and reporting abuse for 18 of 18 dietary contractor staff members. The DON identified 141 residents resided in the facility. Findings: A facility policy titled Abuse Prevention Program, revised 08/2006, read in part, Comprehensive policies and procedures have been developed to aid our facility in preventing abuse, neglect, or mistreatment of our residents. Our abuse prevention program provides policies and procedures that govern at a minimum: .b. Mandated staff training/orientation programs that includes topics as abuse prevention, identification and reporting of abuse, stress management, dealing with violent behaviors or catastrophic reactionsThe facility's contract with the dietary contractor titled Management Service Agreement, dated 10/06/25, read in part, The [name of dietary contractor agency withheld] Mangers will train and manage the Service Employees and oversee the provision of the management services.On 12/17/25 at 4:23 p.m., human resources stated the dietary contractor was responsible for ensuring all dietary staff hired received abuse training. On 12/17/25 at 4:59 p. m., the regional director of operations stated they learned on 12/16/25 the contract agency they were employed with was responsible for training dietary staff on abuse. The regional director of operations stated dietary staff had not been trained on abuse. The regional director of operations stated the abuse training was not part of their contract. On 12/17/25 at 6:59 p.m., the DON stated there was an abuse addendum training through the dietary contractor for dietary staff that was not included during dietary staff orientation. The DON stated 18 dietary staff members were not trained on identifying and reporting abuse prior to working. On 12/18/25 at 1:10 p.m., the DON stated the dietary contractor was supposed to train their service employees on abuse, but they forgot the supplemental abuse training for the staff. On 12/18/25 at 2:11 p.m., the administrator stated the facility was expecting the dietary contractor to complete the abuse training and the dietary contractor forgot the supplement for abuse in their training. The administrator stated they were not sure if it was in the contract with the dietary contractor.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0943</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Give their staff education on dementia care, and what abuse, neglect, and exploitation are; and how to report abuse, neglect, and exploitation.</p> <p>Based on record review and interview, the facility failed to ensure 18 of 18 dietary contract employees received abuse training. The DON identified 141 residents resided in the facility. Findings: A facility policy titled Abuse Prevention Program, revised 08/2006, read in part, Comprehensive policies and procedures have been developed to aid our facility in preventing abuse, neglect, or mistreatment of our residents. Our abuse prevention program provides policies and procedures that govern at a minimum: .b. Mandated staff training/orientation programs that includes topics as abuse prevention, identification and reporting of abuse, stress management, dealing with violent behaviors or catastrophic reactions, etc. The facility's contract with the dietary contractor titled Management Service Agreement, dated 10/06/25, read in part, The [name of dietary contractor agency withheld] Managers will train and manage the Service Employees and oversee the provision of the management services. On 12/17/25 at 4:23 p.m., human resources stated the dietary contractor was responsible for ensuring all dietary staff hired received abuse training. On 12/17/25 at 4:59 p.m., the regional director of operations stated they learned on 12/16/25 that the contract agency they were employed with was responsible for training dietary staff on abuse. The regional director of operations stated dietary staff had not been trained on abuse. The regional director of operations stated that the abuse training was not part of their contract. On 12/17/25 at 6:59 p.m., the DON stated there was an abuse addendum training through the dietary contractor for dietary staff that was not included during dietary staff orientation. The DON stated 18 dietary staff members were not trained on identifying and reporting abuse prior to working. On 12/18/25 at 1:10 p.m., the DON stated the dietary contractor was supposed to train their service employees on abuse, but they forgot the supplemental abuse training for the staff. On 12/18/25 at 2:11 p.m., the administrator stated the facility was expecting the dietary contractor to complete the abuse training and the dietary contractor forgot the supplement for abuse in their training. The administrator stated they were not sure if it was in the contract with the dietary contractor.</p>		