

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  385149	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/22/2026
NAME OF PROVIDER OR SUPPLIER  Highland House Nursing & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE  2201 NW Highland Avenue Grants Pass, OR 97526	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>Based on interview and record review, it was determined the facility failed to follow physician orders and provide necessary treatment related to bowel care for 2 of 3 sampled residents (#s 12 and 18) reviewed for change of condition. This placed residents at risk for dehydration, incontinence and weight loss. Findings include: A 7/1/25 Standing Orders signed by the physician on 7/3/25, indicated if a resident experienced new onset diarrhea, staff were to hold bowel care if loose stools occurred. 1. Resident 12 admitted to the facility in 1/2026 with diagnoses including adult failure to thrive. A 1/31/26 admission MDS indicated Resident 12 was moderately cognitively impaired. A 3/2026 Documentation Survey Report (CNA tasks) documented Resident 12 had loose stools as follows: -3/1/26: Night shift -3/4/26: Evening shift -3/7/26: Evening and night shift -3/8/26: Day shift -3/9/26: Day shift -3/11/26: Day, evening, and night shift -3/12/26: Day and night shift -3/13/26: Day shift -3/14/26: Day shift -3/15/26: Day shift -3/16/26: Day shift -3/17/26: Day shift documented as two times -3/18/26: Day shift -3/19/26: Day shift -3/20/26: Day shift -3/23/26: Day shift -3/24/26: Day shift -3/25/26: Day, evening and night shift -3/26/26: Day shift -3/27/26: Day shift and evening shift -3/28/26: Day shift -3/29/26: Day shift A 3/2026 MAR documented Miralax (a medication used to relieve constipation by softening stools and increasing bowel movement frequency) one time a day for bowel care. Miralax was administered from 3/2/26 to 3/10/26. A 3/4/26 Follow up Note from the physician indicated Resident 12 had an episode of loose stools and was managed with loperamide (a medication used to treat diarrhea) and a temporary hold of bowel medications. Review of Resident 12's clinical record found no documented evidence she/he received loperamide or any other medication to assist with loose stools in 3/2026. On 4/1/26 the State Survey agency received a public complaint which indicated Resident 12 had loose stools for about a month and staff had not ordered the appropriate medication to treat the loose stools. On 4/21/26 at 9:58 AM, Resident 12 stated she/he had loose stools for over a month and received medication one time for the loose stools. On 4/22/26 at 11:09 AM, Staff 6 (CNA) stated she reported Resident 12's loose stools to the nurse, and the nurse informed her Resident 12 had received a stool softener. On 4/22/26 at 12:41 PM, Staff 4 (CNA) stated she kept reporting Resident 12's loose stools in 3/2026. Staff 4 stated not all the CMAs knew Resident 12 had PRN medication for her/his loose stools. Staff 4 stated at times she would have to change Resident 12 three to five times a shift but could only document one time. On 4/22/26 at 12:51 PM, Staff 2 (DNS) would have expected staff to use appropriate PRN medication as prescribed if Resident 12 complained of having loose stools. 2. Resident 18 was admitted to the facility in 6/2024 with diagnoses including Alzheimer's disease. A 2/15/26 admission MDS indicated Resident 18 was severely impaired for cognition. A 3/2026 Documentation Survey Report (CNA tasks) documented Resident 18 had loose stools as follows: -3/1/26: Day shift -3/6/26: Night shift -3/7/26: Night shift -3/8/26: Night shift -3/12/26: Night shift -3/13/26: Day and night shift -3/16/26: Evening shift -3/18/26: Day and evening shift -3/19/26: Day shift -3/21/26: Night shift -3/25/26: Day shift -3/27/26: Evening and night shift -3/28/26: Night shift -3/30/26: Day, evening, and night shift -3/31/26: Day shift A 3/2026 MAR documented Miralax (a medication used to relieve constipation by softening stools and increasing bowel movement frequency) one time a day for constipation. Resident 18 was administered Miralax daily in 3/2026 except for 3/19/26 and 3/31/26. The MAR also indicated (continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>to administer Senna two tablets every evening for constipation. Resident 18 was administered Senna every evening in 3/2026 except on 3/16/26 which referred the reader to Administration notes. Loperamide (a medication used to treat diarrhea) was documented to be administered PRN every eight hours for loose stools. Resident 18 was administered Loperamide on 3/1/26 and 3/19/26. A 3/16/26 Administration Note documented senna was held because Resident 18 had loose stools. A 4/2026 Documentation Survey Report documented Resident 18 had loose stools as follows:-4/1/26: Day shift-4/2/26: Night shift-4/3/26: Day and night shift-4/6/26: Day shift-4/7/26: Night shift-4/8/26: Day shift-4/10/26: Evening shift -4/11/26: Night shift -4/13/26: Evening and night shift -4/14/26: Day shift-4/17/26: Evening and night shift A 4/2026 MAR documented Miralax one time a day for constipation. Resident 18 was administered Miralax daily from 4/1/26 through 4/14/26. The MAR also indicated to administer senna two tablets every evening for constipation. Resident 18 was administered Senna every evening from 4/1/26 through 4/13/26. Loperamide was documented to be administered PRN every eight hours for loose stools. Resident 18 was not administered Loperamide from 4/1/26 through 4/17/26. On 4/22/26 at 10:48 AM, Staff 15 (CNA) stated Resident 18 had loose stools frequently and she stated she reported it to the medication aide and the medication aide reported it to the nurse. On 4/22/26 at 10:42 AM, Staff 13 (CMA) stated she normally checked the residents' chart to see if they had a bowel movement and the consistency. Staff 13 stated she did not remember seeing Resident 18 having loose stools. On 4/22/26 at 12:57 PM, Staff 2 (DNS) would have expected staff to no longer administer Miralax and senna when a resident had loose stools.</p>		