

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 385188	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/18/2025
NAME OF PROVIDER OR SUPPLIER Independence Health & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1525 Monmouth Street Independence, OR 97351	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>49676</p> <p>Based on observation and interview it was determined the facility failed to maintain a comfortable interior for 2 of 2 residents (#29 and 35) and 1 of 1 hall reviewed for a homelike environment. This placed residents at risk for an unhomelike environment. Findings include:</p> <p>1. Resident 297 was admitted to the facility in 12/2024 with a diagnosis of varicose veins of left lower extremity.</p> <p>A 12/5/24 MDS revealed Resident 297 was cognitively intact.</p> <p>On 2/12/25 at 9:20 AM, Resident 35's room was observed with an unpainted area behind the headboard with drywall exposed.</p> <p>On 2/12/25, Resident 29 stated when she/he moved into the room the wall had been in disrepair for a while.</p> <p>In an interview on 2/12/25 at 2:56 PM, Staff 17 (CNA) stated she was aware of the wall damage in the hallway to include torn drywall with missing paint. Residents' rooms also had drywall exposed and paint missing behind the headboards. Staff 17 acknowledged it should be repaired.</p> <p>In an interview on 2/18/25 at 10:33 AM, Staff 12 (Maintenance Director) Stated the wall had been down for two months from ongoing water damage. He acknowledged the wall in the hallway and residents' rooms had drywall exposed and walls in disrepair without paint.</p> <p>26991</p> <p>2. Resident 20 was admitted to the facility in 8/2020 with a diagnosis of heart failure.</p> <p>A 12/17/24 quarterly MDS revealed Resident 20 was cognitively impaired.</p> <p>On 2/9/25 at 2:43 PM when Resident 20's bathroom light was turned on, the bathroom fan was activated, and the fan motor made a very loud, metal rattling noise.</p> <p>On 2/11/25 at 3:37 PM Staff 12 (Maintenance Director) verified Resident 20's bathroom fan rattled when activated.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 2/12/24 at 3:13 PM and 2/18/25 at 9:29 AM Staff 1 (Administrator) stated he was not notified by residents of noisy bathroom fans. Staff 1 stated staff did not report the concern which then created an unhomelike environment.</p> <p>On 2/18/25 at 9:07 AM Resident 20 stated the fan was loud and was like that for years.</p> <p>3. Resident 31 was admitted to the facility in 7/2023 with a diagnosis of a stroke.</p> <p>A 12/23/24 quarterly MDS revealed Resident 31 was cognitively intact.</p> <p>On 2/9/25 at 10:55 AM in Resident 31's bathroom, dry wall, which was cut, not patched, and not repainted, was observed behind the toilet near the water shut off valve. The area was cut in the shape of a square and each side was approximately nine inches long.</p> <p>On 2/11/25 at 3:53 PM Resident 31 stated she/he did not use the bathroom.</p> <p>On 2/13/25 at 8:14 AM and 2/14/25 at 8:28 AM Staff 12 (Maintenance Director) stated the facility pipes frequently leaked. Staff 12 stated the leak in Resident 5's room occurred approximately two months ago and he had not repaired the wall.</p> <p>On 2/14/25 at 8:28 AM Staff 1 (Administrator) stated the facility had several leaks from the water pipes and the dry wall repairs should be completed promptly to ensure a quality living environment for the residents.</p> <p>4. Resident 38 was admitted to the facility in 12/2024 with a diagnosis of a fractured skull.</p> <p>A 1/2/25 admission MDS revealed Resident 38 had moderate cognitive impairment.</p> <p>On 2/10/25 at 10:13 AM when Resident 38's bathroom light was turned on, the bathroom fan was activated, and the fan generated a loud, metal rattling noise. Resident 38 was in bed, approximately 12 feet from the bathroom, and stated the fan was loud. The dry wall behind the toilet near the shut off valve was cut, not patched, and not repainted. The area was cut in the shape of a square and each side was approximately six inches long.</p> <p>On 2/13/25 at 8:14 AM and 2/14/25 at 8:28 AM Staff 12 (Maintenance Director) stated he did not recall when the leak occurred and knowledged the dry wall was cut in Resident 38's room.</p> <p>On 2/12/24 at 3:13 PM, 2/14/25 at 8:28 AM, and 2/18/25 at 9:29 AM Staff 1 (Administrator) stated the facility had several leaks from the water pipes. Staff 1 stated the dry wall repairs should be completed promptly to ensure a quality living environment for the residents. Staff 1 stated he was not notified by residents of noisy bathroom fans and staff did not report the concern creating an unhomelike environment.</p> <p>5. Resident 19 was admitted to the facility in 9/2020 with a diagnosis of kidney failure.</p> <p>A 12/5/24 quarterly MDS revealed Resident 19 was cognitively intact.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 2/9/25 at 11:13 AM when Resident 19's bathroom light was turned on, the bathroom fan was activated, and the fan generated a loud, metal rattling noise. Resident 19 stated the fan was really loud and laughed.</p> <p>On 2/11/25 at 3:37 PM Staff 12 (Maintenance Director) acknowledged Resident 19's fan rattled.</p> <p>On 2/14/25 at 8:28 AM Staff 1 (Administrator) stated he was not notified by residents of noisy bathroom fans and staff did not report the concern creating an unhomelike environment.</p> <p>6. Resident 11 was admitted to the facility in 12/2018 with a diagnosis of heart disease.</p> <p>A 1/10/25 annual MDS revealed Resident 11 was cognitively intact.</p> <p>On 2/12/25 at 2:00 PM and on 2/18/25 at 9:18 AM with Staff 14 (CNA) when entering the [NAME] Hall shower room, the room was cold. When the fan was activated, cold air was pushed down from the ceiling. Staff 14 stated she notified Staff 12 (Maintenance Director). Staff 14 stated the [NAME] Hall shower room was always cold and residents had to be transported to the East Hall for showers.</p> <p>On 2/12/25 at 3:00 PM Resident 11 stated when the fan was turned on in the west shower room the air was cold and chilly. Resident 11 stated she/he had to take a shower on the other end of the hall (East Hall) and was transported there half ass naked.</p> <p>On 2/13/25 08:14 AM via text Staff 12 reported the [NAME] Hall shower fan was installed incorrectly, and was pulling air down from the outside and was not pulling the air up.</p>

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<p>F 0644</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed.</p> <p>26991</p> <p>Based on interview and record review it was determined the facility failed to obtain and implement PASARR (Preadmission screening and resident review/screens for serious mental illness and or intellectual disability) and findings timely for 1 of 1 sampled resident (#19) reviewed for PASARR. This placed residents at risk for lack of mental health resources. Findings include:</p> <p>Resident 19 was admitted to the facility in 9/2020 with mental health diagnoses and a serious visual impairment.</p> <p>A 2/15/24 Resident Review PASRR II (Screening for mental illness) form revealed Resident 19 was at risk for self-endangering, heard voices, and was agoraphobic (fear of open spaces or crowded places/fear of leaving one's own home). A mental health evaluation was indicated and was to be completed within 14 days.</p> <p>A 2/22/24 PASRR Level II Evaluation revealed Resident 19 had mental health diagnoses, dementia, and depression. Recommendations made after the evaluation included:</p> <ul style="list-style-type: none"> -consider increasing her/his Abilify (antipsychotic medication) -make a referral to a psychiatric prescriber for medication management -inquire if Resident 19 would enjoy listening to books -contact agencies and resources for peer support and support for the visually impaired <p>On 2/10/25 at 2:51 PM and 2/10/25 3:49 PM with Staff 15 (Business Office Manager) and Staff 3 (LPN Resident Care Manger) Staff 3 and Staff 15 stated Resident 19 was agoraphobic and it was initially very difficult for her/him to attend her/his medical appointments. Over time resident 19 developed a routine and improved with attending appointments, but if her/his routine was altered she/he was set off. In 2024 Resident 19 was noncompliant with fluid restrictions and she/he was still noncompliant, she/he at times made delusional comments, and talked to people who were not visible to others. Staff 15 stated the evaluation which was completed in 2/2024 was sent to the facility but some of the information was not correct and a revised copy was requested by the facility. Staff 3 and Staff 15 stated the facility did not receive a revised copy.</p> <p>On 2/11/25 09:17 AM Witness 2 (MA LPC/Licensed Professional Counselor with a Masters degree stated the PASARR assessments were usually sent to the facility within one month after the evaluation was completed. Witness 2 stated she would e-mail, fax, or mail a copy of the evaluation to the facility. Witness 2 stated she was not notified by the facility they did not have the results of the evaluation.</p> <p>(continued on next page)</p>		

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<p>F 0644</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 2/11/25 at 10:30 AM Staff 5 (Social Services) stated she was the contact person for the PASARR evaluations. After the assessments were completed, the assessments were sent to her. If she did not receive the assessment she would communicate with the mental health evaluator until she received the report. After she received the report the interdisciplinary team reviewed the recommendations and discussed the findings with the resident's physician which, if any, interventions would be appropriate for the resident.</p> <p>On 2/11/25 12:02 PM Staff 2 (DNS) stated the facility failed to ensure the results of the PASARR were obtained, reviewed, and implemented if indicated.</p> <p>On 2/12/25 07:34 AM Staff 16 (Activities) stated she was familiar with Resident 19 but was not aware of recommendations from a PASARR assessment including audio books or resources for the visually impaired.</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>35855</p> <p>Based on observation, interview, and record review, it was determined the facility failed to provide care and services for skin wounds for 1 of 1 sampled resident (#8) reviewed for non-pressure skin wounds. This placed residents at risk for worsening wounds. Findings include:</p> <p>The 1/2025 facility's Skin Integrity policy indicated the following for residents:</p> <p>The nurse establishes a plan of care based on risk factors (factors that increase the chance of a problem).</p> <p>The resident's skin is inspected daily with completion of ADLs, with changes reported to the nurse.</p> <p>Ongoing evaluation continues weekly for a full body skin audit (an examination).</p> <p>-For skin impairment identified with admission (abrasion, bruise, burn, excoriation, pressure sore, rash, skin tear, surgical wound etc.) the nurse would complete the following:</p> <p>Document the skin impairment, including measurements of size, color, presence of odor, exudates (fluid), and presence of pain associated with the skin impairment in the weekly wound evaluation for surgical, pressure, burns, and venous stasis ulcer (a sore on the leg caused by poor blood flow).</p> <p>-Bruises, skin tears and abrasions are monitored on the TAR weekly until resolved.</p> <p>- Notify the resident/representative of the skin condition and treatment plan.</p> <p>-Implement interventions and document them on resident's care plan.</p> <p>Wounds are evaluated weekly by center clinicians. Arterial, pressure, stasis and venous ulcer, significant surgical wounds and burns are evaluated, measured and the findings documented in the medical record. This evaluation include pain associated with the wound during wound care.</p> <p>Resident 8 was admitted to the facility in 5/2024 with diagnoses including contusion (bruising) of right lower leg, and an open wound to right lower leg.</p> <p>A 5/9/24 care plan revealed Resident 8 had potential impairment to the skin due to abrasion, edema (swelling), and immobility. Interventions included following facility protocols for treatment of the injury, monitoring, and documenting the location, size, and treatment of the skin injury and reporting any abnormalities, failures to heal, signs of infection, and maceration (softening).</p> <p>An 8/9/24 Nursing Progress Note revealed Resident 8's right leg wound had exposed tendon and measured seven centimeters by three and half centimeters.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>An 8/9/24 Emergency Department (ED) summary indicated Resident 8 was admitted to the ED with a right leg wound for the past three months. Resident 8 informed the ED staff that the facility staff took off her/his wound vacuum and noted her/his tendons were exposed. Resident 8 experienced increased pain when the wound vacuum (device used to help wounds heal) was removed and it was recommended to transfer Resident 8 to the ED. Resident 8 had a wound infection, worsening of necrotic (dead tissue) wound, sepsis (a severe infection) and need for wound debridement (removal of dead tissue).</p> <p>An 8/8/24 Surgical Consultation revealed Resident 8 had an open wound to the right front lower leg. She/he developed a hematoma (a collection of blood) on 5/2/24 and the overlying skin and subcutaneous (under the skin) tissue became necrotic, and she/he underwent debridement on 6/11/24. Resident 8's wound was managed by a wound vacuum and on 8/9/24 the dressing was changed, and the wound was found to have necrotic tissue that was malodorous (had a bad smell.)</p> <p>No documentation was found in the clinical record to indicate Resident 8's right lower leg was assessed weekly for size, color, presence of odor, exudates, treatment, and presence of pain.</p> <p>A 9/4/24 signed physician order instructed staff to provide wound care on Mondays, Wednesdays and Fridays. To remove wound vacuum and all dressings and gauze. Cleanse with saline and hibicleanse, border skin with dressing, apply foam or nonstick dressing over tendon, fill wound with foam, plastic drape to cover and seal.</p> <p>A 9/2024 TAR instructed staff to change the wound vacuum dressing three times a week on Mondays, Wednesdays, and Fridays, with a start date of 8/30/24 and a discontinue date of 11/5/24. The 9/4/24 physician orders were not found on the TAR. On 9/27/24, there was no documentation that treatment was completed by Staff 9 (Former LPN).</p> <p>On 2/11/25 at 8:31 AM Staff 6 (LPN) completed a dressing change on Resident 8's right leg open wound. Resident 8 had some facial grimacing during the dressing change. The wound was pink with no odor and was approximately 12 centimeters in length by 7.5 centimeters width.</p> <p>On 2/12/25 at 9:13 AM Staff 9 stated he did not remember if he completed wound care on Resident 8 on 9/27/24. Staff 9 stated the facility ran out of wound treatment supplies in 9/2024 and there may not have been supplies to complete the treatment.</p> <p>On 2/13/25 at 9:23 AM Staff 8 (LPN) stated the RCM usually completed the wound assessments. If the RCM could not complete the assessment, it would be delegated to another staff member.</p> <p>On 2/14/25 at 11:42 AM Staff 1 (Administrator) stated the 9/4/24 signed physician order which was not entered and initiated on the TAR. Staff 1 also indicated there was no evidence treatment was completed on 9/23/24.</p> <p>On 2/18/25 at 7:42 AM Staff 2 (DNS) and Staff 3 (MDS Coordinator-RCM) stated it was expected Resident 8 had weekly wound evaluations of her/his right leg wound.</p>		

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<p>F 0688</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.</p> <p>26991</p> <p>Based on interview and record review it was determined the facility failed to ensure a resident received a restorative program for 1 of 1 sampled resident (#31) reviewed for mobility. This placed residents at risk for decreased ROM. Findings include:</p> <p>Resident 31 was admitted to the facility in 7/2023 with a diagnosis of a stroke.</p> <p>A 7/11/24 OT RA program referral form revealed Resident 31 was discharged from skilled therapy and staff were to assist the resident in maintaining strength, endurance, and improve ROM. Staff were to provide a resting hand splint to the left hand and Resident 31 was to be assisted with exercises using elastic bands and weights.</p> <p>A 12/3/24 quarterly MDS revealed Resident 31 was cognitively intact.</p> <p>Resident 31's record revealed no evidence staff provided RA per OT's 7/11/24 referral.</p> <p>On 2/9/25 at 10:50 AM Resident 31 stated she/he had decreased ROM to her/his left arm and staff did not provide ROM. Resident 31 was observed to have weakness when she/he attempted to lift her/his left arm. A splint was not observed.</p> <p>On 2/12/25 at 7:53 AM Staff 3 (LPN Resident Care Manager) stated if RA was recommended by OT Staff 2(DNS) was notified. Staff 2 reviewed the recommendations, updated the care plan, and then interventions were implemented.</p> <p>On 2/12/25 at 8:02 AM Staff 18 (Director of Rehabilitation) verified in 7/2024 a RA referral was developed for Resident 31 and provided to the nursing staff. The nursing staff was to implement and evaluate the resident's participation.</p> <p>On 2/12/25 at 9:43 AM Staff 19 (RA) stated she was a RA in 7/2024 and she did not work with Resident 31 for ROM and did not apply a splint.</p> <p>On 2/14/25 at 7:45 AM Staff 2 verified the RA program was not implemented after the 7/2024 OT referral was made.</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>50897</p> <p>Based on interview and record review it was determined the facility failed to ensure a resident was transferred as care planned for 2 of 2 sampled residents (#s 2 and 31) reviewed for falls. this placed residents at risk for injury. Findings include:</p> <p>1. Resident 2 admitted to the facility in 1/2007 with diagnoses including dementia (a group of symptoms affecting cognition, memory and social relationships) and hemiplegia following cerebral infarction (paralysis of one side of the body following a stroke caused by a blood clot in the brain). Resident 2 was non-verbal and unable to be interviewed due to dementia.</p> <p>A review of the Physician Encounter note dated 8/25/24 revealed the resident was transported to the emergency department following a fall on 8/25/24. Resident 2 was diagnosed at the hospital with a fracture of the right femoral neck (a break in the bone that connects the ball of the hip to the thigh bone).</p> <p>A review of the resident's care plan indicated Resident 25 required the assistance of two caregivers for toileting and personal care.</p> <p>In an interview on 2/12/25 at 5:02 PM Staff 25 (Former Agency CNA) stated he had not reviewed Resident 2's care plan and was not aware Resident 2 required two caregivers for personal care. Staff 25 stated he worked with Resident 25 on several shifts. Staff 25 stated while performing an end-of-shift brief change Staff 25 briefly turned away from the resident and the resident fell to the floor.</p> <p>In an interview on 2/15/25 at 7:02 PM Staff 27 (LPN) stated she was seated at the nurses station which was very near Resident 2's room when the fall occurred. Staff 27 stated the shift was fully staffed and all staff working night shifts were frequently reminded to ask for help from the nurse if another CNA was not available to assist with resident care. Staff 27 said it would have been easy for Staff 25 to request her assistance with Resident 2.</p> <p>In an interview on 2/18/25 at 9:54 AM Staff 1 (Administrator) and Staff 2 (DNS) acknowledged Staff 25's failure to follow Resident 2's care plan which caused Resident 2 to experience an avoidable fall and injury.</p> <p>26991</p> <p>2. Resident 31 was admitted to the facility in 7/2023 with a diagnosis of a stroke.</p> <p>A care plan initiated 1/21/24 revealed Resident 31 required the assistance of two people to transfer from a bed to wheelchair.</p> <p>A 7/10/24 annual MDS revealed Resident 31 had a stroke, was weak on one side and was at risk for falls.</p> <p>A 12/10/24 quarterly MDS revealed Resident 31 was cognitively intact.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>A 12/25/24 Fall without fracture investigation revealed on 12/25/24 at 6:50 PM a CNA assisted Resident 31 to transfer from her/his bed to a chair without additional staff to assist. Resident 31 became weak, the CNA lowered her/him to the floor, and she/he did not sustain an injury. Prior to the fall Resident 31 informed the CNA she/he only required one staff to transfer from the bed to wheelchair. The investigation indicated the CNA who transferred Resident 31 at the time of the fall did not review her/his care plan prior to the transfer.</p> <p>On 2/9/25 at 10:46 AM Resident 31 stated a few months prior she/he fell when one staff attempted to transfer her/him alone.</p> <p>On 2/11/25 at 11:48 AM Staff 20 (Agency CNA) stated she never worked with Resident 31 until 12/25/24. On 12/25/24 she received a report from the previous shift on the resident's ability to eat, transfer, and toileting status. Staff 20 stated the resident was in bed and called for help to get out of bed, when she looked for staff to assist her, she was not able to find anyone. Resident 31 rang two additional times and the third time she/he used her/his call light the resident stated she/he only needed one person to assist her/him with transfers. Resident 31 was alert, was very persistent, so she attempted to transfer her/him by herself prior to looking at the care plan. During the transfer Resident 31 became weak, she eased the resident to the floor, and she/he did not sustain an injury. Staff 20 verified she did not check the care plan prior to transferring Resident 31 and she was later informed the resident required the assistance of two people to transfer.</p> <p>On 2/12/25 at 9:23 AM Staff 2 (DNS) verified Resident 31 was not transferred as care planned and fell .</p>		

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<p>F 0697</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>35855</p> <p>Provide safe, appropriate pain management for a resident who requires such services.</p> <p>Based on interview and record review the facility failed to provide appropriate and timely pain management for 1 of 6 sampled residents (#8) reviewed for medications. This placed residents at risk for uncontrolled pain.</p> <p>Resident 8 was admitted to the facility in 5/2024 with diagnoses including fibromyalgia (a disorder that affects muscle and soft tissue causing chronic muscle pain and tenderness), polyneuropathy (nerves are damaged which can cause burning pain) arthritis and an open wound on the right lower leg.</p> <p>A 5/2024 Care plan revealed Resident 8 was on pain medication therapy due to disease process of lupus and fibromyalgia, contusion of right lower leg and arthritis. To administer medications as ordered by physician, review every shift for pain medication efficacy and assess whether pain intensity was acceptable to resident. Anticipate her/his need for pain relief and respond appropriately to any complaint of pain.</p> <p>A 5/2024 care plan revealed Resident 8 was on pain medication therapy due to the disease process of lupus and fibromyalgia, contusion of the right lower leg, and arthritis. Staff were to administer medications as ordered by the physician, review every shift for pain medication effectiveness, and assess whether pain intensity was acceptable to the resident. Staff were to anticipate the resident's need for pain relief and respond appropriately to any complaint of pain.</p> <p>Resident 8's 7/2/24 Significant Change MDS Assessment and CAAs revealed the resident had a BIMS score of 15, which indicated she/he was cognitively intact. Resident 8 received scheduled and PRN pain medication and had frequent pain presence, which occasionally affected sleep, therapy, and day-to-day activities, with a pain score of seven on a scale of zero to ten. Resident 8 had chronic pain from fibromyalgia, polyneuropathy, and wound pain.</p> <p>An 8/2024 MAR instructed staff to administer hydrocodone, two tablets by mouth every six hours for pain, with a start date of 8/2/24. From 8/2/24 through 8/27/24, Resident 8 received PRN pain medication one time for nine days, two times for 14 days, and three times on three days. Pain levels were documented from level four to ten on a zero to ten pain scale.</p> <p>A 9/2024 TAR instructed staff to apply lidocaine (numbing medication) topically to wound bed every day on Monday, Wednesday and Friday for pain management. The TAR instructed reader to review Administration Notes on 9/9/24 and 9/11/24.</p> <p>A 9/9/24 Administration Note instructed staff to apply lidocaine topically to wound bed every day on Monday, Wednesday and Friday for pain management. The note indicated lidocaine was not on hand.</p> <p>A 9/11/24 Administration Note instructed staff to apply lidocaine topically to wound bed every day on Monday, Wednesday and Friday for pain management. The note indicated the lidocaine was not used for wound dressing change.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER Independence Health & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1525 Monmouth Street Independence, OR 97351	
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<p>F 0697</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 9/27/24 the State Survey agency received a public complaint which indicated in 9/2024 Resident 8 did not receive her/his medications timely or consistently. Resident 8 waited over an hour for medications to be delivered. Resident 8 reported significant increase in pain because of waiting to receive medications.</p> <p>A 9/28/24 Nursing Progress Note revealed Resident 8's wound vacuum dressing was changed. Resident 8 reported she refused treatment on 9/27/24 because she/he was in too much pain. Awaiting a response from provider on changing her/his pain medications to every six hours instead of every eight hours.</p> <p>On 2/10/24 at 8:54 AM Witness 1 (Complainant) confirmed the 9/27/24 public complaint.</p> <p>On 2/11/24 at 8:07 AM Resident 8 stated in 8/2024 and 9/2024 her/his pain medications were not scheduled and were PRN. Resident 8 stated it would take from two to three hours to have her/his PRN pain medications delivered. Resident 8 stated sometimes she/he was in so much pain she/he would have emesis. Resident 8 stated she/he would report to a CNA then the nurse would have to come in and assess her/him then the CMA would come in during her/his regular rounds of administering medications.</p> <p>On 2/12/25 at 9:13 AM Staff 9 (Former LPN) confirmed on 9/9/24 there was no lidocaine in the facility to administer to Resident 8 for pain wound management during treatment.</p> <p>On 2/13/25 at 7:44 AM Staff 25 (Former Agency CNA) stated Resident 8 complained frequently about not receiving her/his PRN pain medications in 8/2024 and 9/2024 timely. Staff 25 stated there were instances he had to go into Resident 8's room five to 10 times before the Resident 8's PRN pain medication was administered to her/him. Staff 25 stated approximately 30 percent of the time Resident 8 would ask for her/his PRN pain medication too early and about 70 percent of the time it was time for Resident 8 to receive her/his PRN pain medication, and she/he did not receive the medication timely.</p> <p>On 2/13/25 at 5:45 AM Staff 26 (CNA) stated Resident 8 complained about not receiving PRN pain medications timely in 8/2024 and 9/2024. Staff 26 stated Resident 8 had a real problem with Staff 7 (CMA) being confrontational and not bringing the PRN pain medications timely.</p> <p>On 2/12/25 at 9:23 AM Staff 8 (LPN) stated she spoke to Staff 7 about the process of administering a PRN pain medication. A nurse assessed Resident 8 for pain and Staff 7 did not have the right to decide to withhold Resident 8's PRN pain medications. Staff 8 stated Staff 7 did not improve her process of administering PRN pain medication after Staff 8 educated Staff 7 on the process of administering timely PRN pain medications to Resident 8. Staff 8 stated she was there to educate the staff, but she could not force the staff to follow the process as educated. Staff 8 stated she did not notify the facility administration as she liked to provide three strikes before reporting.</p> <p>On 2/14/25 at 11:42 AM Staff 1 (Administrator) stated on 9/9/24 the facility did not have lidocaine, and it was on order. Staff 1 stated on 9/11/24 Resident 8 accepted the wound treatment without the Lidocaine. Staff 1 stated the facility administration was unaware of any complaints of residents not receiving timely PRN pain medications in 8/2024 and 9/2024.</p> <p>On 2/18/25 at 7:42 AM Staff 2 (DNS) and Staff 3 (MDS Coordinator/RCM) stated they were unaware Resident 8 had a concern with PRN pain medications not administered timely. Staff 2 stated they would provide an overall education to the staff members in regard to the concern.</p>		

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<p>F 0756</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.</p> <p>26991</p> <p>Based on interview and record review it was determined the facility failed to ensure a resident's physician acted upon pharmacy recommendations timely for 1 of 5 sampled residents (#31) reviewed for medications. This placed residents at risk for an adverse medication regimen. Findings include:</p> <p>Resident 31 was admitted to the facility in 2023 with a diagnosis of heart disease.</p> <p>a. A 11/1/24 Note to Attending Physician/Prescriber indicated the resident current orders were Eliquis (prevents blood clots), clopidogrel (prevents blood clots), and cilostazol (prevents blood clots). A pharmacy recommendation was made to evaluate the concurrent use of the medications and consider discontinuing the clopidogrel and cilostazol. There was no signature to indicate the physician responded.</p> <p>A 12/3/24 Note to Attending Physician/Prescriber indicated the resident current orders were Eliquis, clopidogrel, and cilostazol. A pharmacy recommendation was made to evaluate the concurrent use of the medications and consider discontinuing the clopidogrel and cilostazol. There was no signature to indicate the physician responded.</p> <p>A 1/6/24 Note to Attending Physician/Prescriber indicated the resident current orders were Eliquis, clopidogrel, and cilostazol. A pharmacy recommendation was made to evaluate the concurrent use of the medications and consider discontinuing the clopidogrel and cilostazol. The residents medical provider referred the recommendation to the cardiologist.</p> <p>On 2/11/25 at 12:10 PM Staff 2 (DNS) stated after the pharmacy made a recommendation the recommendation was sent to the resident's physician. The physician usually reviewed the recommendations and provided orders as indicated. Staff 2 stated she was not able to provide an explanation for why the recommendations were not addressed.</p> <p>On 2/11/25 at 12:16 PM Staff 21 (Medical Records) stated as soon as the facility received pharmacy recommendations the facility disbursed the recommendations to the appropriate resident physicians. Staff 21 acknowledged they did not receive a timely response from the 11/2024 pharmacy review.</p> <p>b. A 11/1/24 Note to Attending Physician/Prescriber indicated the resident was prescribed sertraline (antidepressant). A recommendation was made for a GDR (gradual dose reduction) or a rationale for no GDR.</p> <p>A 2/4/25 Note to Attending Physician/Prescriber indicated the resident was prescribed sertraline (antidepressant). A recommendation was made for a GDR (gradual dose reduction) or a rationale for no GDR. The note indicated there was no response in the resident's clinical record.</p> <p>On 2/11/25 at 12:10 PM Staff 2 (DNS) stated after the pharmacy made a recommendation it was sent to the resident's physician. The physician usually reviewed the recommendations and provided orders as indicated. Staff 2 stated she was not able to provide an explanation for why the recommendations were not addressed.</p> <p>(continued on next page)</p>		

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<p>F 0756</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 2/11/25 at 12:16 PM Staff 21 (Medical Records) stated as soon as the facility received pharmacy recommendations the facility disbursed the recommendations to the appropriate resident physicians. Resident 31 had an outside physician, this particular physician did not respond to requests timely, and up to four requests had to be sent for one recommendation. Staff 21 acknowledged they did not receive a response from the 11/2024 pharmacy review</p>		

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<p>F 0757</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>50897</p> <p>Ensure each resident's drug regimen must be free from unnecessary drugs.</p> <p>Based on interview and record review it was determined the facility failed to ensure appropriate monitoring and dosing of medications for 1 of 1 of sampled resident (#38) reviewed for diarrhea. This placed the resident at risk for anxiety related to the potential for bowel incontinence and discomfort. Findings include:</p> <p>Resident 38 admitted to the facility 12/2024 with a diagnosis of cerebral hemorrhage.</p> <p>In an interview on 2/11/25 at 9:35 AM Resident 38 stated she/he was having loose stools and was often concerned she/he would not make it to the commode to have a bowel movement. Resident 38 stated she/he spoke to CNAs and an LN about her/his concerns but could not remember which staff.</p> <p>In an interview on 2/12/25 at 10:25 AM Staff 23 (CNA) stated Resident 38 consistently had soft or loose bowel movements and talked to Staff 23 about her/his discomfort and concerns regarding loose stools. Staff 23 stated she talked to the charge nurse about Resident 38's soft or loose stools on multiple occasions.</p> <p>A review of the resident's bowel care task record for 1/2025 and 2/2025 revealed in the past 30 days Resident 38 had 1 bowel movement categorized as normal. For the remaining 29 days bowel movements were documented as soft or loose.</p> <p>A review of the resident's physician order revealed an order for Senna-Docusate Sodium Oral Tablet 8.6-50 MG Give 1 tablet by mouth two times a day for constipation. Senna is a laxative medication given for constipation.</p> <p>In an interview 2/18/25 at 9:54 AM Staff 2 (DNS) stated her expectation was for CNAs to inform the charge nurse when there are concerns about a resident's care and the charge nurse should look at the record and inform the practitioner. Staff 2 also stated the practitioner should have been looking at the resident's record during weekly visits and adjusting medications if needed.</p>		

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<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Make sure that a working call system is available in each resident's bathroom and bathing area.</p> <p>26991</p> <p>Based on observation, interview and record review it was determined the facility failed to ensure a bathroom call light cord was present for 2 of 13 sampled residents (#s 9 and 20) reviewed for environment. This placed residents at risk for the inability to call for assistance. Findings include:</p> <p>1. Resident 20 was admitted to the facility in 8/2020 with a diagnosis of heart failure.</p> <p>A 12/17/24 quarterly MDS revealed Resident 20 was cognitively impaired.</p> <p>A care plan initiated 5/30/24 revealed Resident 20 propelled with a wheelchair, required one staff for transfers, and was not to be left in the bathroom alone.</p> <p>On 2/9/25 at 2:43 PM Resident 20's bathroom was observed without an emergency call light cord to access if she/he fell and was lying on the floor.</p> <p>A 2/17/24 Progress Note revealed Resident 20 was monitored from 2/12/25 to 2/17/25 due to self transfers to the bathroom.</p> <p>On 2/11/25 at 3:37 PM Staff 12 (Maintenance Director) verified there was no emergency call light cord in Resident 20's bathroom.</p> <p>On 2/11/25 at 3:52 PM Staff 13 (Maintenance Assistant) reviewed the maintenance log and stated staff did not report Resident 20's bathroom call light cord needed to be replaced.</p> <p>On 2/12/24 at 3:13 PM and 2/18/25 at 9:29 AM Staff 1 (Administrator) stated he was aware Resident 20's bathroom call light cord was identified as missing on 2/9/24 and was not replaced until 2/11/25.</p> <p>2. Resident 9 was admitted to the facility in 2019 with a diagnosis of diabetes.</p> <p>A care plan initiated 1/15/24 revealed Resident 9 was not to be left in the bathroom alone and required the assistance of one staff to transfer to the toilet.</p> <p>On 2/9/25 at 2:43 PM Resident 9's bathroom was observed without an emergency call device to access if she/he fell and was lying on the floor.</p> <p>On 2/11/25 at 3:37 PM Staff 12 (Maintenance Director) verified there was no call light cord in Resident 9's bathroom.</p> <p>On 2/11/25 at 3:52 PM Staff 13 (Maintenance Assistant) reviewed the maintenance log and stated staff did not report Resident 9's bathroom call device needed to be replaced.</p> <p>On 2/12/24 at 3:13 PM and 2/18/25 at 9:29 AM Staff 1 (Administrator) stated he was aware Resident 9's bathroom call light cord was identified as missing on 2/9/24 and not replaced until 2/11/25.</p>		