

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 385268	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/12/2025
NAME OF PROVIDER OR SUPPLIER Gateway Care and Retirement		STREET ADDRESS, CITY, STATE, ZIP CODE 39 NE 102nd Avenue Portland, OR 97220	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>46053</p> <p>Based on interview and record review it was determined the facility failed to report results of abuse investigations to the State Survey Agency within the required time frame for 2 of 4 sampled residents (#s 7 and 19) reviewed for abuse. This placed residents at risk for abuse. Findings include:</p> <p>Resident 7 was admitted to the facility in 12/2019 with diagnoses including chronic combined systolic and diastolic heart failure (a condition where the heart struggles to both contract and relax properly) and heart attack.</p> <p>A review of Resident 7's health record revealed she/he was cognitively intact and smoked cigarettes.</p> <p>Resident 19 was admitted to the facility in 1/2015 with diagnoses including acute respiratory failure with hypoxia (a condition where the lungs cannot deliver sufficient oxygen to the blood) and diabetes.</p> <p>A review of Resident 19's health record revealed she/he was cognitively intact and smoked cigarettes.</p> <p>A 9/20/24 FRI related to resident to resident abuse between Resident 7 and Resident 19 during a smoke break was submitted to the State Agency on 9/27/24 (one day late).</p> <p>On 5/9/25 at 3:49 PM Staff 24 (Former Administrator) stated she remembered the incident but was unsure why the investigation was submitted late.</p> <p>On 5/12/25 at 11:47 AM Staff 1 (Administrator) acknowledged the facility's investigation was not submitted within five business days and stated it was his expectation for investigations to be submitted timely.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide activities to meet all resident's needs.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47000</p> <p>Based on observation, interview and record review it was determined the facility failed to provide an ongoing person-centered activities program for 1 of 1 sampled resident (#33) reviewed for activities. This placed residents at risk for a decline in psychosocial well-being and diminished quality of life. Findings include:</p> <p>The facility's 6/2018 Activity Program Policy indicated the following:</p> <ul style="list-style-type: none"> -Activities were offered based on the comprehensive resident-centered assessment and the preferences of each resident. -The activities program was ongoing and included facility-organized group activities, independent individual activities and assisted individual activities. -Individualized and group activities were to reflect the personal preferences, schedules, choices and rights of the residents. -All activities were documented in the resident's medical record. <p>Resident 33 was admitted in 11/2023 with diagnoses including depression.</p> <p>Resident 33's 11/15/24 Activity Care Plan revealed the following:</p> <ul style="list-style-type: none"> -The resident enjoyed dancing, music, television, reading, spiritual activities, word finds and crossword puzzles. -In room activities were to be offered, which included television, music, books, newspapers and magazines. <p>Resident 33's 11/17/24 Annual MDS indicated the resident was cognitively intact. The MDS also indicated having books, newspapers and magazines to read, listening to music, being around animals, going outside to get fresh air when the weather was good and participating in religious services or practices were important activities to the resident.</p> <p>A review of Resident 33's Activity Task Records from 4/9/25 through 5/8/25 revealed the resident did not participate in any in-or-out-of-room activities or receive a one-to-one visit.</p> <p>The facility's 5/2025 Activity Calendar revealed the following scheduled activities:</p> <p>5/5/25:</p> <ul style="list-style-type: none"> -10:30 Dining Room Deco -2:00 Bingo <p>(continued on next page)</p>		

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-3:30 Table Games</p> <p>5/6/25:</p> <p>-10:30 Resident Shopping</p> <p>-2:00 Bingo</p> <p>-3:30 Jeopardy</p> <p>5/7/25:</p> <p>-10:30 Garden Club</p> <p>-2:00 [NAME] Elephant</p> <p>-3:00 No Judgement Zone Karaoke</p> <p>5/8/25:</p> <p>-10:00 Spiritual Hour with [NAME]</p> <p>-2:00 Bingo</p> <p>-3:30 Pizza Party</p> <p>On 5/5/25 at 10:20 AM, Resident 33 was observed in her/his room in bed. No books, magazines or newspapers were visible in the the resident's room. Resident 33 stated she/he enjoyed watching television, especially sports programming, but she/he was rarely able to since she/he shared a television with her/his roommate who did not like sports and her/his roommate had the remote to the shared television. Resident 33 further stated she/he also loved flowers and to garden and read.</p> <p>Observations of Resident 33 from 5/6/25 through 5/8/25 from 9:17 AM to 4:10 PM revealed the resident to be in her/his room in bed. The shared television was always on and played a movie or talk show. No books, magazines, newspapers, plants or flowers were visible in the the resident's room.</p> <p>On 5/8/25 at 11:28 AM, Staff 18 (CNA) stated Resident 33 spent her/his time in her/his room in bed. Staff 18 stated Resident 33 enjoyed reading books but she could not remember the last time she saw the resident with a book. Staff 18 stated she thought the resident liked to watch movies on television but was not sure what kind of movies. Staff 18 stated it had been a long time since the resident went outside to get fresh air, she had never heard music on in the resident's room and was unsure if the resident received religious visits from the facility's pastor. Staff 18 further stated the resident liked to chat and joke with staff.</p> <p>(continued on next page)</p>

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 5/8/25 at 11:45 AM, Staff 19 (CNA) stated Resident 33 spent her/his day in bed watching television. Staff 19 stated the resident liked to watch soap operas and game shows on television but she/he did not have a remote to the shared television. Staff 19 stated she had never seen books, newspapers or magazines in the resident's room and did not think the resident liked to read. Staff 19 stated she thought Resident 33 enjoyed religious visits but had never seen the facility's pastor visit the resident. Staff 19 stated the resident enjoyed visits from staff and was always up for talking.</p> <p>On 5/8/25 at 12:07 PM, Resident 5, Resident 33's roommate, stated she/he had the only remote control to the resident's shared television. Resident 5 stated she/he very seldom put sports programming on the television even though she/he knew Resident 33 enjoyed it.</p> <p>On 5/8/25 at 12:13 PM, Staff 13 (CNA) stated she thought Resident 33 enjoyed music but it had been months since the resident listened to music. Staff 13 stated she did not know if the resident enjoyed religious visits and she had never observed the facility's pastor visit the resident. Staff 13 further stated the resident would never kick you out because she/he was a very happy and chatty person.</p> <p>On 5/8/25 at 1:19 PM, Staff 9 (Activity Director) stated he brought Resident 33 her/his mail every day but he did not provide the resident with one-to-one room visits. Staff 9 stated it had been a while since he last offered the resident a book and he had not offered the resident an opportunity to listen to music since shortly after her/his admission to the facility. Staff 9 stated he was unsure of the resident's music and television preferences and had never offered the resident an opportunity to go outside. Staff 9 acknowledged the resident enjoyed gardening but stated he had never brought any plants or flowers into the resident's room. Staff 9 further stated the resident's preferences included religious visits but she/he had not been offered an opportunity to receive a religious visit since 11/2024.</p> <p>On 5/8/25 at 2:17 PM, Staff 2 (DNS) stated she expected Resident 33 to receive an individualized activity program based on her/his likes and dislikes which included one-to-one in-room visits.</p>