

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 395203	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/19/2026
NAME OF PROVIDER OR SUPPLIER Aventura at Prospect		STREET ADDRESS, CITY, STATE, ZIP CODE 815 Chester Pike Prospect Park, PA 19076	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0573</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Let each resident or the resident's legal representative access or purchase copies of all the resident's records.</p> <p>Based on review of facility documentation, clinical record review, and interviews with staff, it was determined that the facility failed to provide copies of medical records as requested in a timely manner and reasonable cost for one of one resident reviewed for medical record request (Resident R162). Findings include: Review of facility policy titled Release of Information revised November 2009, revealed The resident may initiate a request to release such information contained in his/her records and charts to anyone he/she wishes. Such requests will be honored only upon the receipt of a written, signed, and dated request from the resident or representative (sponsor). A resident may obtain photocopies of his or her records by providing the facility with at least forty-eight (48) hour (excluding weekends and holidays) advance notice of such request. A fee may be charged for copying services. Review of facility documentation revealed medical record request dated October 13, 2025, request including HIPAA (Health insurance portability and accountability act) compliant authorization form signed by Resident R162's Power of Attorney. Review of Resident R162's medical record request invoice dated October 23, 2025, revealed Medical record copies for Resident R162 (1,424 pages) cost total \$732.08. Interview with the Director of Medical Records, Employee E12, on March 19, 2026, at 12:35 p.m. revealed records were requested and I processed the request and sent an invoice to the son for the records, and he told me that he would not pay for them. I explained to him that if he wanted them, he would have to pay for them because that is our facility's policy. Review facility documentation revealed medical record request dated January 3, 2026, stated Please be advised that our office has retained . to retrieve any and all records, pursuant to an authorization, on our behalf, request including HIPAA (Health insurance portability and accountability act) compliant authorization form signed by Resident R162's Power of Attorney. Review of facility documentation revealed email with recipient of Director of Medical Records, Employee E12, dated February 9, 2026, Please provide our client with his medical records without further delay or we will have no choice but to notify the Department of Health, U.S. Department of Health and Human Services, and Pennsylvania Health and Human Services and any and all other regulatory agencies of your refusal to provide medical records. Review of facility documentation revealed email response from Director of Medical Records, Employee E12, dated February 10, 2026, revealed I was off yesterday so I will be getting the records ready for [Resident R162] to pick up this week. I will contact him when they are ready. Interview with Director of Medical Records, Employee E12, on March 19, 2026, at 12:35 p.m. revealed [Resident 162's] son picked up the paper copy of records on February 17, 2026. Review of facility documentation revealed email with recipient of Employee E12, dated February 22, 2026, revealed please note that our client requested electronic version of his records via the [electronic form] Instead, he was given a paper copy that was missing multiple important parts of the chart. Below are the records that were missing for the production. Please note that this can easily be solved by simply providing a pdf copy of the PCC (point click care) chart with hyperlinks. My office can assist in sending a link to drop them in if needed. I am really hoping we can get these missing records as soon as possible. Review of facility documentation revealed email response from Director of Medical Records, Employee E12, dated February 25, 2026, revealed Sorry about that, I will get them to you as (continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0573 Level of Harm - Potential for minimal harm Residents Affected - Some	<p>soon as I can. Review of facility documentation revealed email with recipient of Employee E12, dated March 2, 2026, revealed just following up on below. Thank you. Review of facility documentation revealed email response from Director of Medical Records, Employee E12, dated March 3, 2026, revealed I am still working on the records. I have the MDS (Minimum data set- assessment of resident care needs) and 9 more months of the CNA's (nursing aides) flow sheets to do. The records will be completed by the end of the week and I will scan them to you. Review of facility documentation revealed email with recipient of Director of Medical Records, Employee E12, dated March 10, 2026, revealed sorry to stalk you just want to make sure you didn't scan to me and I missed it. Interview with Employee E12, on March 19, 2026, at 12:35 p.m. revealed I have been printed and scanning things as fast as I can. I do not know how to send the chart electronically; I was never taught that way. Interview with Employee E1, Nursing Home Administrator on March 19, 2026, at 2:00 p.m. confirmed that medical records can be send through a link electronically and confirmed findings that Resident R162 records were not released upon request in a timely manner or for a reasonable cost. 28 Pa Code 201.14(a) Responsibility of licensee 28 Pa Code 201.18(b)(3) Management 28 Pa Code 201.29(a) Resident rights</p>		

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<p>F 0804</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.</p> <p>Based on review of facility documentation, observations, and interviews with staff and residents it was determined that the facility failed to ensure food was served for palatable taste and temperature. Findings Include: Review of the facility's undated Test Tray Evaluation form revealed the acceptable delivery temperature of the starch and vegetable should be 135-165 degrees Fahrenheit. A test tray was conducted during the lunch time meal service on March 18, 2026, at 12:25 p.m. with the Food Service, Employee E18, and the Nursing Home Administrator, Employee E1. The test tray consisted of three pureed food items that was supposed to be pureed mac and cheese, mashed potato, and mixed vegetables. Temperatures and tastings revealed the food temperature resulted below standards at 110 degrees Fahrenheit and had a bland, unfamiliar taste. The pureed vegetables tasted more like pureed meat. Nursing Home Administrator, Employee E1, also tasted the food and agreed with surveyor's findings of the test tray. 28 PA Code 201.18(b)(3) Management</p>		