

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 395352	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/28/2025
NAME OF PROVIDER OR SUPPLIER Broad Acres Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 1883 Shumway Hill Road Wellsboro, PA 16901	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>Based on review of facility documents and resident and staff interview, it was determined that the facility failed to have sufficient nursing staff to meet resident needs on one of two nursing units (B unit), and three of four residents reviewed (Residents 2, 3, and 4).</p> <p>Findings include:</p> <p>In an interview with Resident 3 on May 28, 2025, at 11:11 AM she stated she completes a lot of her care needs herself but does have to ring the call bell for staff and occasionally must wait some time for them. The resident was not specific on dates or times.</p> <p>A review of electronic call bell activation and response time logs for Resident 3's room from May 15 to 28, 2025, revealed the following call bell response times greater than 15 minutes:</p> <p>May 15, 2025, activated at 10:22 AM, response time of 21 minutes.</p> <p>May 15, 2025, activated at 1:07 PM, response time of 20 minutes.</p> <p>May 15, 2025, activated at 10:26 PM, response time of 16 minutes.</p> <p>May 15, 2025, activated at 10:49 PM, response time of 28 minutes.</p> <p>May 16, 2025, activated at 4:57 AM, response time of 22 minutes.</p> <p>May 18, 2025, activated at 10:13 AM, response time of 28 minutes.</p> <p>May 19, 2025, activated at 8:12 AM, response time of 16 minutes.</p> <p>May 19, 2025, activated at 7:06 PM, response time of 21 minutes.</p> <p>May 20, 2025, activated at 10:20 AM, response time of 32 minutes.</p> <p>May 20, 2025, activated at 1:30 PM, response time of 22 minutes.</p> <p>May 31, 2025, activated at 6:00 PM, response time of 31 minutes.</p> <p>May 22, 2025, activated at 7:59 AM, response time of 21 minutes.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>May 26, 2025, activated at 7:55 PM, response time of 26 minutes.</p> <p>May 27, 2025, activated at 8:36 AM, response time of 16 minutes.</p> <p>May 27, 2025, activated at 11:25 AM, response time of 16 minutes.</p> <p>May 27, 2025, activated at 3:54 PM, response time of 18 minutes.</p> <p>In an interview with Resident 2 on May 28, 2025, at 11:20 AM she stated that she waits an hour at times for staff to answer her call bell when she wants to transfer between her bed and chair or when she needs them to reach something she can't get. Resident 2 stated she waited a while for staff to answer her call bell as recent as this morning.</p> <p>A review of electronic call bell activation and response time logs for Resident 2's room from May 15 to 28, 2025, revealed the following call bell response times greater than 15 minutes:</p> <p>May 16, 2025, activated at 11:00 AM, response time of 16 minutes.</p> <p>May 17, 2025, activated at 7:38 AM, response time of 18 minutes.</p> <p>May 17, 2025, activated at 11:23 AM, response time of 17 minutes.</p> <p>May 17, 2025, activated at 1:19 PM, response time of 17 minutes.</p> <p>May 17, 2025, activated at 9:47 PM, response time of 28 minutes.</p> <p>May 19, 2025, activated at 7:42 AM, response time of 18 minutes.</p> <p>May 19, 2025, activated at 9:39 PM, response time of 18 minutes.</p> <p>May 22, 2025, activated at 8:38 AM, response time of 21 minutes.</p> <p>May 28, 2025, activated at 9:16 AM, response time of 25 minutes.</p> <p>In an interview with Resident 4 on May 28, 2025, at 1:15 PM, he pointed to a call bell lying on his tray table when asked how he got a hold of staff if he needed help. Resident 4 stated staff come to help him in an hour or in minutes, I just deal with it.</p> <p>A review of electronic call bell activation and response time logs for Resident 4's room from May 15 to 28, 2025, reveled the following call bell response time greater than 15 minutes:</p> <p>May 17, 2025, activated at 5:03 PM, response time of 41 minutes.</p> <p>May 17, 2025, activated at 6:43 PM, response time of 31 minutes.</p> <p>May 17, 2025, activated at 8:02 PM, response time of 47 minutes.</p> <p>May 17, 2025, activated at 8:52 PM, response time of 1 hour and 9 minutes.</p> <p>(continued on next page)</p>		

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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>May 18, 2025, activated at 12:03 PM, response time of 22 minutes.</p> <p>May 19, 2025, activated at 11:42 PM, response time of 25 minutes.</p> <p>May 21, 2025, activated at 4:33 AM, response time of 24 minutes.</p> <p>May 21, 2025, activated at 6:56 PM, response time of 26 minutes.</p> <p>May 21, 2025, activated at 7:50 PM, response time of 16 minutes.</p> <p>May 23, 2025, activated at 7:07 PM, response time of 24 minutes.</p> <p>May 26, 2025, activated at 8:48 PM, response time of 22 minutes.</p> <p>May 26, 2025, activated at 9:11 PM, response time of 24 minutes.</p> <p>May 28, 2025, activated at 4:45 AM, response time of 19 minutes.</p> <p>The above call bell response times were reviewed with the Nursing Home Administrator and Director of Nursing on May 28, 2025, at 2:30 PM.</p> <p>28 Pa. Code 201.18(b)(1)(3) Management</p> <p>28 Pa. Code 211.12(d)(1)(3)(4)(5) Nursing services</p>		