

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  395431	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  10/17/2024
NAME OF PROVIDER OR SUPPLIER  Majestic Oaks Rehabilitation and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE  333 Newtown Road Warminster, PA 18974	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Keep all essential equipment working safely.</p> <p>06525</p> <p>Based on interviews with residents and staff, and review of temperature logs, it was determined that the facility failed ensure that essential mechanical equipment ws maintain in working function to provide comfortable bathing temperatures on two of three nursing floors. (Second and Fourth floor)</p> <p>Findings include:</p> <p>Review of the policy titled bathing, showering and use of tub dated February 2018 revealed that it was the responsibility of the nursing staff to promote cleanliness and provide a comfortable bathing experience for the residents.</p> <p>Review of the policy titled safe water temperatures dated December, 2009 revealed that it was the responsibility of the facility to provide a water temperatures used by the residents at safe levels to prevent burns. The maintenance staff was responsible for checking thermostats and temperature controls in the facility to ensure safe and comfortable bathing, showering and sink use for the residents.</p> <p>Interview with the Nursing Home Administrator, Employee E1, at 1:00 p.m., on October 17, 2024 revealed that the facility has been having water temperature issues since the month of June, 2024. The administer explained that water temperatures at outlets accessible to residents were varying based on the location of the building. The administrator explained that the nursing staff had to use different floors to bathe the residents; since the warm water for showers and tub baths would not last and become too cool and uncomfortable for bathing.</p> <p>Review of the facility's water temperature testing logs for the outlets (sinks, showers/tubs) frequently used by the residents revealed that on October 17, 2024, the facility continued to have cool water temperatures (90, 92 and 93 degrees Fahrenheit) on the Second floor nursing unit. Observations of the water temperature for the shower on the Second floor were confirmed with the director of maintenance, Employee E13, at 11:00 a. m., on October 17, 2024.</p> <p>Review of the facility's water temperature logs for the outlets continuously used by the residents for the months of August, September and October, 2024 confirmed that the facility was having mechanically equipment problems with its' essential water system throughout the facility.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Interview with the maintenance director, Employee E13, at 1:15 p.m., confirmed that the essential equipment (mixing valves, holding tanks) used to operate the plumbing, piping and water systems throughout the facility were not fully functioning to provide potable hot and cold water at outlets at all times to ensure consistent and comfortable water temperatures for daily bathing and grooming for the residents.</p> <p>Interviews with alert and oriented residents Residents R1, R2, R3, R4, R5, R6, R7, R8, R9, R10, R11, R12, R13 and R14 on the Second and Fourth floor nursing units on October 17, 2024 between 1:00 p.m. and 2:30 p.m. revealed that the residents were being asked since June, 2024 to bath on different floors so that they could possible receive a warm and comfortable (not cool or cold) shower. The residents reported that on any given day, the hot water for comfortable bathing would run out. Nursing staff would then tell us that we would be on the bathing list for the following day and hope that the hot water lasts long enough for the postponed bathing.</p> <p>Interviews with the Nursing staff Employees E7, E8, E10, E12, E14, E15 E17 and E18) responsible for bathing and ensuring the cleanliness of the residents on October 17, 2024 between 1:30 p.m. and 2:00 p.m., revealed that the nursing staff were asked to take residents to different nursing units to perform bathing since, June, 2024. The nursing staff reported that the issue with insufficient hot water for bathing of the residents has been on-going from June, 2024 through October, 2024.</p> <p>28 PA. Code 205.63(b)(c) Plumbing and piping systems required for existing construction</p> <p>28 PA. Code 201.18(b)(3)(e)(1)(2.1)(3) Management</p> <p>28 PA. Code 201.14(a)(b) Responsibility of licensee</p>		