

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 395449	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/04/2025
NAME OF PROVIDER OR SUPPLIER Chapel Manor		STREET ADDRESS, CITY, STATE, ZIP CODE 1104 Welsh Road Philadelphia, PA 19115	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>Based on interviews with residents and staff, observations of the laundry department and linen storage areas throughout the nursing units, it was determined that the facility failed to provide sufficient supplies of linen for the bathing and toileting care needs for 12 of 12 residents reviewed. (Residents R1, R2, R3, R4, R5, R6, R7, R8, R9, R10, R11 and R12).</p> <p>Findings include:</p> <p>Observations of the laundry department storage area with the director of laundry services, Employee E5, at 11:30 a.m., on June 4, 2025 revealed that there was no PAR (periodic automatic replacement) of wash clothes. Additional observations of the laundry inventory throughout the facility, revealed that there were no wash clothes in stock.</p> <p>Observations on the nursing units revealed that wash clothes were in low supply. There were not enough wash clothes for toileting care and bathing needs of the residents.</p> <p>Nursing staff, Employees: E6, E7, E8, E9, E10, E11 reported during interviews on June 4, 2025, that they frequently run out of wash clothes on a daily basis, over the past three months. The staff reported having to use disposable wipes and large towels since they were not provided with adequate amounts of linen and linen that was designed for specific uses for resident bathing and toileting needs.</p> <p>Interviews with eleven alert and oriented residents on June 4, 2025:(R1, R2, R3, R4, R5, R6, R8, R9, R10, R11 and R12) confirmed that the facility was in need of wash clothes for bathing and hygiene care.</p> <p>28 PA. Code 201.14(a) Responsibility of licensee</p> <p>28 PA. Code 201.18(b)(1)(3)(e)(1)(2.1) Management</p> <p>28 PA. Code 204.14 Supplies</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Keep all essential equipment working safely.</p> <p>Based on interviews with staff and residents and observations of the resident care equipment, it was determined that essential equipment for the mechanical preparation of ice throughout the facility was not being maintained in a safe operating condition.</p> <p>Findings include:</p> <p>Interview with the administrator, Employee E1, at 10:30 a.m., on June 4, 2025 revealed that the facility had two ice machines to service the nursing units and dietary department. The administrator also reported having to order bags of ice from an outside vender, because the the one ice machine that was in need of repairs could not keep up with the demand for ice form the nursing units for the residents.</p> <p>Interview with the maintenance director, Employee E4, at 11:00 a.m., on June 4, 2025 revealed that there was one ice machine that was inoperable at this time and the other ice machine was in need of repairs: (consistency of ice output, unit power issues and temperature issues), since May 20, 2025.</p> <p>Interviews on June 4, 2025, with alert and oriented residents: (R1,R2, R3, R4, R5, R6, R8, R9, R10, R11 and R12) revealed that the ice supply in the facility was scarce. The residents reported that the one ice machine could not keep up with the volume of ice needed for drinking water.</p> <p>Interviews on June 4, 2025, with the nursing and dietary staff, Employees E6, E7, E8, E9, E10, E11 and E12 revealed that ice production was low and ice was in short supply. The nursing staff also reported that the ice machine on the second floor has been broken for over a month. The nursing staff members said that they are visiting the nearby convience store for bags of ice to use for residents and themselves daily.</p> <p>Observations on June 4, 2025, revealed that the one ice machine was not functioning and the other ice machine was not fully operating to its' capacity for producing ice. According to the maintenance director, Employee E4, the ice machine was not making the volume of ice that the manufacturer designed it to make. The maintenance director also said that he was waiting for a quote for the type and cost of repairs from the service provider for one of the ice machines and that the other ice machine was not repairable and must be replaced.</p> <p>Interview with the administrator during the visit at 2:00 p.m., on June 4, 2025 revealed that bags of ice were being delivered to the facility in an effort to meet supply and demand.</p> <p>28 PA. Code 201.14(a) Responsibility of licensee</p> <p>28 PA. Code 201.18(b)(1)(3)(e)(1)(2.1) Management</p>		