

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 395456	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/27/2024
NAME OF PROVIDER OR SUPPLIER Embassy of Wyoming Valley		STREET ADDRESS, CITY, STATE, ZIP CODE 50 N. Pennsylvania Ave. Wilkes Barre, PA 18701	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41581</p> <p>Based on observation, clinical record review, and resident and staff interviews, it was determined that the facility failed to provide housekeeping and maintenance services to maintain a clean and safe resident environment.</p> <p>Findings include:</p> <p>Observations on June 27, 2024, at approximately 8:55 AM of the second floor resident unit revealed the following:</p> <p>Dirt and debris was observed on the floors throughout the hallway.</p> <p>Floor molding was observed peeling off the wall in the hallway.</p> <p>A piece of the vinyl flooring was missing in the hall.</p> <p>Observation in the small resident dining room revealed dirt, debris and food particles on the floor. The floor was sticky next to the supply cabinet. Multiple dried brown spots were observed on the cabinet next to the refrigerator.</p> <p>Observation in resident room [ROOM NUMBER] revealed large gouges in the wall. Food particles were observed on the floor. Spots of brown substance were observed on the closet doors. Observation in the bathroom of this resident room, revealed brown spots on the bathroom wall.</p> <p>Observation in resident room [ROOM NUMBER] revealed black streaks on the wall by the bathroom door and the plaster was chipped and crumbling. [NAME] smudges and spots were observed on the bathroom wall. There was a strong smell of feces lingering in the bathroom.</p> <p>Observation in resident room [ROOM NUMBER] revealed dirt, debris, and food particles on the floor. A brown substance had dripped down the wall next to the bathroom door. There were dried brown spots observed on the closet doors and floor.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A brown fecal like substance was observed on the toilet seat in the spa room. A black mold like substance was observed on the shower curtains. Dirt and debris were observed on the floor. The door to the spa room did not function properly whereas the door to the room would not completely close. Used tissues were observed on the floor in the private bath. There was a dried black substance adhered to the bathroom floor. There was brown fecal like spots on the toilet seat. There were tears in the shower curtain.</p> <p>An observation on June 27, 2024, at approximately 9:25 AM of the third floor resident unit revealed the following:</p> <p>Observation in resident room [ROOM NUMBER] revealed gouge out of the surface of the wall. The floor was sticky. Food, dirt, and debris was observed on the floor of the resident room and bathroom. A broken floor tile was observed near the toilet. The toilet paper holder was broken.</p> <p>Observation in resident room [ROOM NUMBER] revealed a dried sticky substance on the floors. [NAME] spots were observed on the closet doors. The sheet rock wall was damaged. There were large cracks and indents in the wall. Multiple holes were observed in the wall, next to the bed. There were brown and red spots and dried drips on the surface of the walls. A hole was observed in the bathroom door.</p> <p>Dirt and debris was observed on the floor of the hallway.</p> <p>Dirt, debris and food particles were observed on the floor of the small dining area.</p> <p>Observation in the spa room, revealed that the shower curtain was ripped and coated with a black mold-like substance. A cracked floor tile was observed near the shower. The toilet paper holder was broken in the private bath. [NAME] fecal like smears were observed on the wall next to the sink. The shower curtain in the private bath presented a black-mold like substance.</p> <p>Interview with the Nursing Home Administrator (NHA) and Director of Nursing (DON) on June 27, 2024, at approximately 2:15 PM confirmed that the facility is to be maintained daily to provide a clean and sanitary environment for the residents.</p> <p>28 Pa. Code 201.18 (e)(2.1) Management</p>		