

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 395883	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/13/2025
NAME OF PROVIDER OR SUPPLIER Burgh Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 909 West Street Pittsburgh, PA 15221	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Respond appropriately to all alleged violations.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46337</p> <p>Based on review of facility policy, clinical record review and staff interview, it was determined that the facility failed to fully investigate an incident to eliminate possible abuse or neglect for one of three residents (Resident R1).</p> <p>Findings include:</p> <p>Review of the facility Accidents and Incidents-Investigating and Reporting policy reviewed 9/1/24, indicated all incidents involving residents shall be investigated and reported to the administrator. It was indicated witnesses and their accounts of the incident must be included in the Report of Incident/Accident Form.</p> <p>Review of Resident R1's admission record indicated he was admitted on [DATE], with</p> <p>diagnoses of opioid abuse, alcohol abuse, psychoactive substance abuse, and cerebral infarction (commonly referred to as a stroke, occurs when the blood supply to the brain is interrupted, leading to a lack of oxygen and nutrients to brain cells.)</p> <p>Review of information submitted to the Department of Health on 2/26/25, indicated on 2/25/25, Resident R1 had an unauthorized LOA from the facility around 2:15 p.m. It was indicated the supervisor saw the resident walking away from the property and heading towards the bus stop, and immediately notified the Director of Nursing (DON). It was indicated he was dressed in street clothes with a winter coat. Staff members searched the area around the facility and called the resident's listed phone number. It was indicated the number listed was a place he had been staying prior to hospitalization and has since been evicted.</p> <p>A review of a progress note dated 2/27/25, at 11:04 a.m. entered by the Director of Nursing indicated a case manager called to see if the facility had any whereabouts on Resident R1. It was indicated the DON told the case worker that the facility was not aware of where he had gone. The DON asked the case manager to contact the facility if she has any information on where the resident is and his condition.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of Medical Records, Employee E3's witness statement dated 2/26/25, indicated on 2/25/25, she was taking the residents out for their 2 p.m. smoke break. When she started to light residents cigarettes as they came out of the door, she told them to keep the line moving towards the smoking area. On the way out she indicated there were people yelling and talking to each other. Resident R5 approached Medical records, Employee E3 and stated that man left out and walked off the property. It was indicated Medical Records, Employee E3 asked what man, and he proceeded to say the man with the black coat with the fur around the hood. It was indicated while heading outside Medical Record, Employee E3 seen Resident R1 walking down the driveway with Dietary Aide, Employee E4. She stated she never seen him before, and was unaware he was a resident. The Medical Records, Employee E3 ran inside and told the Director of Nursing who was standing in the lobby and proceeded to do the elopement protocol.</p> <p>During an interview on 3/12/25, at 9:36 a.m. Registered Nurse (RN) Supervisor, Employee E5 stated she work 7 a.m. to 3 p.m. the day Resident R1 eloped. She stated she didn't know him well. It was indicated just before he eloped he was sitting in the common area at the table. RN Supervisor, Employee E5 stated It was almost time to smoke, the smokers went out, I stayed in my office, I guess he saw that as his opportunity. It was indicated sometime shortly after that staff began to search for the resident. RN Supervisor, stated the elopement risk screening tool just uses nursing judgement to determine if a resident is an elopement risk.</p> <p>A review of the facility's investigation for Resident R1's elopement on 3/12/25, at 9:15 a.m. revealed the facility failed to obtain Resident R5's, Dietary Aide, Employee E4, and RN Supervisor, Employee E5's witness statements.</p> <p>During an interview on 3/12/25, at 9:22 a.m., the DON confirmed the facility failed fully investigate Resident R1's elopement to rule out neglect.</p> <p>28 Pa Code: 201.18 (e)(1)(2) Management.</p> <p>28 Pa Code: 201.29 (a)(c)(d) Resident Rights.</p> <p>28 Pa Code: 211.12(c)(d)(1)(3)(5) Nursing services.</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46337</p> <p>Based on review of facility policy and documents, clinical records, and staff interviews, it was determined that the facility failed to make certain each resident received adequate supervision and failed to identify a resident who was an elopement risk which resulted in an elopement for one of five residents (Resident R1). This failure created an immediate jeopardy situation.</p> <p>Findings include:</p> <p>Review of the facility Wandering and Elopements policy last reviewed 9/18/24, indicated the facility will identify residents who are at risk of unsafe wandering and strive to prevent harm while maintaining the least restrictive environment for residents. Elopement screenings will be completed on residents upon admission, change in condition, and as needed. When a resident is identified to be at risk for elopement, they will be care planned along with interventions identified to reduce the resident's risk for elopement. Residents being identified as being at risk will have the Resident Identification Form completed with a current picture. The completed form will be placed in the Elopement Risk Binder located at each nursing station and the front exit. If an employee observes a resident leaving the premises, he/she should attempt to prevent the resident from leaving, get help from other staff members in the immediate vicinity, and if needed instruct another staff member to inform the charge nurse or Director of Nursing (DON) that a resident is attempting to leave or has left the premises. When the resident returns to the facility the DON or charge nurse must examine the resident, contact the attending physician and report findings and conditions of the resident.</p> <p>Review of Resident R1's admission record indicated he was admitted on [DATE], with diagnoses of opioid abuse, alcohol abuse, psychoactive substance abuse, and cerebral infarction (commonly referred to as a stroke, occurs when the blood supply to the brain is interrupted, leading to a lack of oxygen and nutrients to brain cells.)</p> <p>Review of Resident R1's Elopement Risk Evaluation dated 2/21/25, indicated the resident was not an elopement risk.</p> <p>Review of Resident R1's care plan dated 2/24/25, indicated Resident R1 had a behavior problem with entering into other resident's rooms and defecating on the floors.</p> <p>Review of Resident R1's Brief Interview for Mental Status (BIMS) assessment dated [DATE], completed by Social Service Director Employee E2 indicated the resident was cognitively intact.</p> <p>Review of Resident R1's Elopement Risk Evaluation dated 2/24/25, asked nine questions and it was indicated an answer of Yes for ANY of the above indicates Risk of Elopement, proceed with identification of resident as an elopement risk including but not limited to wander guard placement and facility notification. Proceed to the Care Plan and Initiate. The resident answered yes for two of nine questions. It was indicated the resident wanders and was recently admitted and was not accepting the situation. The facility failed to initiate a care plan for the resident's elopement risk.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>Review of a progress note dated 2/25/25, at 3:28 p.m. entered by Licensed Practical Nurse (LPN), Employee E1 stated Resident R1 was seen first while passing medications. Resident R1 was sitting in the common area and kept insisting that family is unaware of where Resident is at and needs to go tell them. LPN, Employee E1 looked in the resident's clinical record and there was not contact information for any family. The resident was last seen around 11:00 a.m. in the common area.</p> <p>Review of Resident R1's clinical record on 2/25/25, failed to indicate Resident R1 was reevaluated for a risk of elopement after displaying exit-seeking behaviors.</p> <p>Review of information submitted to the Department of Health on 2/26/25, indicated on 2/25/25, Resident R1 had an unauthorized LOA from the facility around 2:15 p.m. It was indicated the supervisor saw the resident walking away from the property and heading towards the bus stop, and immediately notified the DON. Resident R1 was dressed in street clothes with a winter coat. The resident was assessed for elopement and was determined not to be a risk. Staff members searched the area around the facility and called the resident's listed phone number. The number listed was a place he had been staying prior to hospitalization and has since been evicted. The police, physician, and appropriate agencies were notified.</p> <p>Review of Social Service Director, Employee E2's witness statement dated 2/25/25, indicated on 2/24/25, Resident R1 stated, he/she needed to get out to take care of a few things. On 2/25/25, around 2:50 p.m. was notified Resident R1 walked off the property and staff was looking for resident.</p> <p>Review of Nurse Aide, Employee E12's undated witness statement indicated Resident R1 asked to use NA, Employee E12's phone and called someone multiple times. It was indicated apparently it was a family member.</p> <p>Review of Medical Records, Employee E3's witness statement dated 2/26/25, indicated on 2/25/25, residents were being taking out for their 2 p.m. smoke break. Medical Records, Employee E3 started to light resident's cigarettes as they came out of the door and told them to keep the line moving towards the smoking area. On the way-out Medical Records, Employee E3 indicated there were people yelling and talking to each other. Resident R5 approached medical records, Employee E3 and stated, that man left out and walked off the property. Medical Records, Employee E3 asked what man, and he proceeded to say the man with the black coat with the fur around the hood. While heading outside Medical Record, Employee E3 seen Resident R1 walking down the driveway with Dietary Aide, Employee E4. Medical Records, Employee E3 stated she never seen him before and was unaware he was a resident. Medical Records, Employee E3 ran inside and told the Director of Nursing who was standing in the lobby and proceeded to do the elopement protocol.</p> <p>A review of a progress note dated 2/27/25, at 11:04 a.m. entered by the Director of Nursing indicated a case manager called to see if the facility had any whereabouts on Resident R1. It was indicated the DON told the case worker that the facility was not aware of where he had gone. The DON asked the case manager to contact the facility if she has any information on where the resident is and his condition.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>A review of the facility's investigation for Resident R1's elopement on 3/12/25, at 9:15 a.m. indicated the resident was last seen leaving the property at the end of the driveway. Resident R1 exited the facility at approximately 2:30 p.m. with a dietary aide. The resident was wearing black pants, a black puffy coat with the hood up, dark shoes, and dark rimmed glasses. The weather was 50 degrees Fahrenheit and cloudy. The facility does not have an alarm system for the doors. It was indicated the resident was assessed for an elopement risk but was not a risk. The facility failed to identify Resident R1 as an elopement risk.</p> <p>During an interview on 3/12/25, at 9:36 a.m. RN Supervisor, Employee E5 stated she worked 7 a.m. to 3 p.m. the day Resident R1 eloped, and indicated she didn't know Resident R1 well. RN, Supervisor, Employee E5 stated Resident R1 was seen sitting in the common area just before he eloped. RN Supervisor, Employee E5 stated It was almost time to smoke, the smokers went out, I stayed in my office, I guess he saw that as his opportunity. Sometime shortly after that staff began to search for the resident. RN Supervisor stated the elopement risk screening tool only uses nursing judgement to determine if a resident is an elopement risk.</p> <p>During an interview on 3/12/25, at 9:53 a.m. LPN, Employee E1 stated she worked 7 a.m. to 3 p.m. on 2/25/25. LPN, Employee E1 stated Resident R1 wasn't always nice and kept requesting to see his family. LPN, Employee E1 didn't see any family's contact information listed on Resident R1's clinical record. LPN, Employee E1 stated Resident R1 was homeless. Resident R1 went all day saying no one knows where he is at, and he needs to get out of here. LPN, Employee E1 stated she was unsure when to reevaluate residents for elopement risks. LPN, Employee E1 stated around 2 p.m. she was notified Resident R1 was missing. A search was conducted for Resident R1; however, he was not located.</p> <p>During an interview on 3/12/25, at 10:03 a.m. Social Services Director, Employee E2 stated the day before, Resident R1 eloped, he indicated he needed to make some phone calls and had to make a plan. Social Service Director, Employee E2 asked what Resident R1's plan was, and Resident R1 indicated he didn't have a plan. The next day Resident R1 took off and the elopement protocol was initiated sometime between 2 p.m. and 3 p.m. No one heard from him since.</p> <p>During an interview on 3/12/25, at 10:10 a.m. Nurse Aide, Employee E6 stated the front doors are always locked and someone must push the button to let anyone out. NA, Employee E6 stated if resident displays exit-seeking behaviors a nurse must be notified.</p> <p>During an interview on 3/12/25, at 10:17 a.m. Medical Records, Employee E3 stated she covers the smoking breaks at 10 a.m. and 2 p.m. During a smoke break on 2/25/25, the doors were open and shut, with people were coming in from outside. Medical Records, Employee E3 was outside, holding the door and told residents to go to the pavilion, and wait for her to light their cigarettes. During that time Dietary Aide, Employee E4 and Resident R1 came out and kept walking. Medical Records, Employee E3 indicated she didn't realize Resident R1 was a resident at the facility. Resident R5 said that man left, and indicated she thought Resident R5 was talking about Dietary Aide, Employee E4. Medical Records, Employee E3 asked Resident R5 if it was the guy sitting in the lobby. Medical Records, Employee E3 notified Receptionist, Employee E7 that Resident R5 told her a resident left and to complete a floor check and head count. Medical Records, Employee E3 stated once notified, Resident R1 was already gone. Medical Records Employee E3 asked Resident R5 why wouldn't you tell me when you saw him leaving, I would have run down parking lot. Medical Records, Employee E3 stated Resident R1 didn't even come over to the pavilion. She stated the police were notified but it took a long time to come, and the facility had to call again. Resident R1 never came out to smoke before.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>On 3/12/25, at 10:36 a.m. Resident R5 was unavailable for an interview and was out to the hospital.</p> <p>During an interview on 3/12/25, at 10:37 a.m. Nurse Aide, Employee E8 stated she was assigned to Resident R1 on 2/25/25. NA, Employee E8 works at the facility once a week, and was unfamiliar with Resident R1, however was aware Resident R1 was independent with care. NA, Employee E8 seen Resident R1 throughout the day, and didn't notice any exit seeking behaviors. NA, Employee E8 stated a nurse would have notified if a resident displayed exit-seeking behaviors. The last time NA, Employee E8 seen Resident R1 on 2/25/25, was around 1 p.m. Once notified Resident R1 was missing, NA, Employee E8 got in her car and started looking for Resident R1.</p> <p>During an interview on 3/12/25, at 10:42 a.m. the NHA and DON indicated Resident R1 walked out with Dietary Aide, Employee E4. The DON stated, it looked like they were together. It was indicated the Dietary Aide, Employee E4 did not have a conversation with Resident R1. Resident R1 had his hood up and walked out the door. Medical Records, Employee E3 was doing the smoking break that day. It was indicated they believe Resident R1 got on a bus, because if Resident R1 was on foot, he would have been found. The NHA and DON stated Resident R1 should not have been identified as an elopement risk. The DON stated, all the assessments we did, didn't show he was either. The DON and NHA confirmed the facility failed to identify Resident R1 was at risk for elopement and ensure Resident R1 was care planned for his risk and received adequate supervision to prevent elopement.</p> <p>During an interview on 3/12/25, 11:31 a.m. the DON stated since Resident R1 had two elopement risk assessments completed in the first few days. He indicated he was not sure an updated elopement assessment would have been completed on 2/25/25, the day the resident displayed exit-seeking behaviors and eloped.</p> <p>On 3/12/25, at 1:13 p.m. the NHA and DON were notified that Immediate Jeopardy was called due to the elopement of Resident R1 on 2/25/25, and facility staff were provided an Immediate Jeopardy template, and a corrective action plan was requested.</p> <p>During an interview on 3/12/25, at 2:31 p.m. Receptionist, Employee E10 stated she works at the front desk Monday through Friday from 7a.m. until 3 p.m. Receptionist, Employee E10 stated the front doors are always locked and a staff member must push a button located behind the desk to open the doors. An elopement book is located at the front desk with residents' photos who are identified as an elopement risk. Staff must identify those who are leaving prior to unlocking the door. Whenever a resident is identified as an elopement risk, the binder is updated. It was indicated Receptionist, Employee E10 trains all staff to study the photos of residents to prevent anyone from eloping.</p> <p>On 3/12/25, at 5:13 p.m. an immediate action plan was received and accepted which included the following interventions:</p> <p>1. Immediate action(s) taken for the resident(s) found to have been affected include:</p> <p>-Resident R1 is no longer a resident at the facility but was located post elopement by the housing director of the YMCA where the resident had lived prior to hospitalization s. Resident is safe according to his friends in the northside area where he has been a lifelong resident. This was verified by the Administrator on 3/12/25.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>On 3/13/25, at 12:46 p.m. it was confirmed the elopement tool assessment was updated to include residents who were recently admitted or readmitted in last 30 days. The new tools assesses if in last 90 days does the resident have history of elopement or attempt to leave the facility without informing the staff, has the resident been witnessed packing belongings with intent to leave facility, has the resident been exit seeking, has the resident been in non-resident care area, and/or unsupervised area. Residents who answer yes to questions 2-4 will be identified as an elopement risk. If triggered yes, the tool auto populates a care plan task to be completed.</p> <p>During in-person interviews completed from 3/13/25, at 10:31 a.m. until 3/13/25, at 12:05 p.m. 18/18 staff confirmed they were educated. Staff were educated on how and when to complete an elopement assessment, and what to do for residents that are displaying exit seeking behaviors. 91/120 Staff were educated on the elopement risks, assessments, care plans, and supervision of residents on 3/13/25. Staff were sent an alert that was signed and acknowledge for the elopement risk training and all staff must confirm they were educated prior to the start of their next shift. 90/120 Staff members signed the acknowledgement of elopement training.</p> <p>During phone interviews completed on 2/13/25, at 2:10 p.m. at 5 of 5 staff members confirmed they were educated on elopement risks. All staff must confirm they were educated prior to the start of their next shift and sign the education sheet in-person.</p> <p>Staff education was verified with dated sign-in sheets and review of all current staff utilized in the facility having signed and/or educated over the phone as indicated.</p> <p>Policies for elopement was reviewed on 3/12/25, no updates were made.</p> <p>Elopement books with 13/13 Identified residents were observed at 2 of 2 nursing stations and the front desk. The residents' photos and names were listed.</p> <p>The facility created LOA approval forms that are located at each nursing station. It is indicated the form must be filled out and given to Receptionist before the receptionist can allow the resident to exit.</p> <p>An audit was completed for residents with a LOA on 3/13/25. No residents went on LOA. The facility will continue to audit weekly.</p> <p>An Ad Hoc QA Meeting was completed on 3/13/25.</p> <p>Verification of the facility's Corrective Action Plan revealed all elements of plan were met. The Immediate Jeopardy was lifted on 3/13/25, at 2:32 p.m.</p> <p>During an interview on 3/13/25, at 3:03 p.m., the NHA and Regional Clinical Operations Specialist, Employee E9 confirmed that the facility failed to make certain each resident received adequate supervision and failed to identify and implement interventions for a resident who was an elopement risk which resulted in an elopement for one of five residents (Resident R1), resulting in Immediate Jeopardy.</p> <p>28 Pa. CodeS 201.14(a) Responsibility of Licensee.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>28 Pa. Code S 211.10(d) Resident care policies.</p> <p>28 Pa. Code S 211.12(d)(5) Nursing Services.</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 395883	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/13/2025
NAME OF PROVIDER OR SUPPLIER Burgh Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 909 West Street Pittsburgh, PA 15221	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0712</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that the resident and his/her doctor meet face-to-face at all required visits.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46337</p> <p>Based on review of clinical records, as well as staff interviews, it was determined that the facility failed to ensure a physician completed the initial visit for one of three residents (Resident R2).</p> <p>Findings include:</p> <p>Review of the facility policy Physician Services last reviewed 9/18/24, indicated the medical care is supervised by a licensed physician. Physician visits are provided in accordance with current OBRA (Omnibus Budget Reconciliation Act, also known as Nursing Home Reform Act of 1987, which set forth federal standards of how care should be provided to residents) regulation and facility policy.</p> <p>Review of Resident R2's clinical record indicated admission to the facility on [DATE], with diagnoses of anemia, bacteremia, and heart failure.</p> <p>Review of Resident R2's clinical record revealed a new patient visit was completed by Certified Registered Nurse Practitioner, Employee E17 on 2/11/24. The facility failed to ensure the resident's initial visit was conducted by a physician.</p> <p>Review of Resident R2's clinical record revealed a history and physical visit completed by Medical Doctor, Employee E15 on 2/18/25. It was indicated the resident was not seen and was still in the hospital.</p> <p>During an interview on 3/13/25, at 1:18 p.m. the Medical Doctor, Employee E15 confirmed she failed to complete the initial visit for Resident R2. Medical Doctor, Employee E15 stated the regulation was not like that as far she knew.</p> <p>During an interview on 3/13/25, at 12:57 p.m.</p> <p>Certified Registered Practitioner, E18 confirmed CRNP, Employee E17 completed Resident R2's new patient visit on 2/11/25.</p> <p>During an interview on 3/13/25, at 1:24 p.m. the Director of Nursing confirmed the facility failed to ensure a physician completed the initial visit for one of three residents (Resident R2).</p> <p>28 Pa. Code 201.14(a) Responsibility of licensee.</p> <p>28 Pa. Code 211.12(d)(5) Nursing services.</p>		

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<p>F 0835</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Administer the facility in a manner that enables it to use its resources effectively and efficiently.</p> <p>46337</p> <p>Based on review of job descriptions, clinical records and staff interviews, it was determined that the Nursing Home Administrator (NHA) and the Director of Nursing (DON) failed to effectively manage the facility to prevent the elopement of a resident (Resident R1), which created an immediate jeopardy situation for one of five residents.</p> <p>Findings include:</p> <p>The job description for the Nursing Home Administrator dated 10/29/24, specified the primary purpose of the job is to manage the facility in accordance with current applicable, federal, state, and local standards, guidelines, and regulations the govern long-term care facilities. It is the NHA job to follow all facility policies and to ensure the highest degree of quality care is provided to the residents at all times.</p> <p>The job description for the Director of Nursing dated 9/16/24, specified it is the responsibility of the DON to organize, develop, and direct the overall operations of the Nursing Service Department in accordance with current federal, state and local standards, guidelines and regulations that govern the facility.</p> <p>Based on findings identified in this report, the facility failed to prevent the elopement of a resident (Resident R1), which placed the residents in Immediate Jeopardy. The NHA and the DON failed to fulfill their essential job duties to ensure the federal and state guidelines and regulations were followed.</p> <p>During an interview on 2/11/25, at 1:13 p.m. the NHA and DON were notified that they failed to effectively manage the facility to prevent the elopement of a resident, which created an immediate jeopardy situation for all residents.</p> <p>28 Pa. Code 201.14(a) Responsibility of licensee.</p> <p>28 Pa. Code 201.18(b)(1)(3)(e)(1) Management.</p> <p>28 Pa. Code 211.12(d)(1)(2)(3)(5) Nursing services.</p>		

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<p>F 0841</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Designate a physician to serve as medical director responsible for implementation of resident care policies and coordination of medical care in the facility.</p> <p>46337</p> <p>Based on review of facility documents, and staff interviews it was determined the facility failed to designate a physician to serve as medical director.</p> <p>Findings Include:</p> <p>Review of the facility's medical director contract dated 12/1/23, signed by Doctor of Osteopathic Medicine (DO), Employee E14 indicated a medical group is to provide medical directorship and oversight services for the facility and to provide clinical medical services to the patients on each unit as medically necessary. It was stated the medical group agrees to assign physicians to provide such services.</p> <p>Review of information submitted to the Department of Health, on 3/12/25, at 1:30 p.m. revealed Medical Director, Employee E16 was the designated Medical Director of the facility since 1/1/20.</p> <p>During an interview on 3/12/25, at 2:47 p.m. Regional Clinical Specialist, Employee E9 stated Medical Director, Employee E15 works for a medical group. It was indicated she became the facility's Medical Director within the last seven to eight months.</p> <p>During an interview on 3/13/25, at 1:18 p.m. Medical Director, Employee E15 stated she took over in August of 2024. Medical Director, Employee E15 stated the medical group is the medical director of the facility.</p> <p>During an interview on 3/13/25, at 1:24 p.m. the Director of Nursing confirmed the facility failed to designate a physician to serve as medical director.</p> <p>28 Pa. Code 211.2.(c)(2)(3)(4) Medical director.</p>