

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415039	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/31/2024
NAME OF PROVIDER OR SUPPLIER Heritage Hills Nursing & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 80 Douglas Pike Smithfield, RI 02917	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p>41729</p> <p>Based on record review and staff interview, it has been determined that the facility failed to ensure that residents receive treatment and care in accordance with professional standards of practice relative to following physician's orders for 1 of 4 residents reviewed, Resident ID #1.</p> <p>Findings are as follows:</p> <p>According to Mosby's 4th Edition, Fundamentals of Nursing page 314 states in part, The physician is responsible for directing medical treatment. Nurses are obligated to follow physician's orders unless they believe the orders are in error or would harm the clients.</p> <p>Record review of a community reported complaint submitted to the Rhode Island Department of Health on 7/28/2024 alleged that the resident did not receive some of his/her medications and other medications were administered late on 7/26/2024.</p> <p>Record review revealed the resident was admitted to the facility in July of 2024 with diagnoses including, but not limited to, urinary tract infection (UTI) and Deep Vein Thrombosis (DVT; a blood clot that forms in one or more of the deep veins in the body).</p> <p>Record review of the July 2024 Medication Administration Record (MAR) revealed the following physician's orders:</p> <ul style="list-style-type: none"> - 7/26/2024 Ferrous Sulfate 325 milligram (mg) tablet daily at 9:00 AM for low iron. - 7/26/2024 Eliquis 5 mg tablet (give 2 tablets) every twelve hours for DVT at 9:00 AM and 9:00 PM. - 7/26/2024 Mucinex extended release 600 mg (give 2 tablets) two times a day for cough at 9:00 AM and at 5:00 PM. - 7/26/2024 Clopidogrel Bisulfate 75 mg daily at 9:00 AM for blood clot prevention. - 7/26/2024 Aspirin 81 mg tablet daily at 9:00 AM for prevention of a DVT. - 7/26/2024 Atorvastatin Calcium 80 mg daily at 9:00 AM for elevated cholesterol. <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-7/26/2024 Metoprolol Tratarate 25 mg tablet two times a day at 9:00 AM and 5:00 PM for high blood pressure.</p> <p>- 7/26/2024 Mometasone Furoate inhaler 200 micrograms (mcg) give 2 puffs two times a day at 9:00 AM and 5:00 PM for respiratory symptoms.</p> <p>- 7/26/2024 Anoro Ellipta inhaler 62.5-5-25 mcg give 1 puff daily at 9:00 AM for asthma.</p> <p>-7/25/2024 Bumex 1 mg tablet two times a day at 9:00 AM and 5:00 PM for diuretic (a medication that helps reduce fluids in the body).</p> <p>Record review of a document titled, Medication Admin Audit Report revealed the above-mentioned medications were administered on 7/26/2024 at 12:30 PM instead of 9:00 AM, as ordered.</p> <p>Additional record review of a physician's order dated 7/26/2024 revealed Cephalexin 500 mg capsule every 6 hours at 12:00 AM, 6:00 AM, 12:00 PM and at 6:00 PM, for UTI.</p> <p>Record review of the July 2024 MAR failed to reveal evidence that the resident received the above-mentioned medication on 7/26/2024 at 12:00 AM, as ordered.</p> <p>During a surveyor interview with the Director of Nursing Service on 7/31/2024 at 10:58 AM and at 1:00 PM, she acknowledged that the Cephalexin was not administered to the resident on 7/26/2024, as ordered. Additionally, she acknowledged that the resident's 9:00 AM medications were administered late on 7/26/2024.</p>