

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  415039	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/06/2026
NAME OF PROVIDER OR SUPPLIER  Heritage Hills Nursing & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE  80 Douglas Pike Smithfield, RI 02917	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on surveyor observation, clinical record review, and staff interview, the facility failed to ensure that residents receive treatment and care in accordance with professional standards of practice relative to care of a peripherally inserted central catheter (PICC line- is a type of Central Venous Catheter (CVC), inserted peripherally, typically in the upper arm. It is a long thin tube that is inserted through a vein in the arm and passed through to the larger veins near the heart) for 2 of 2 residents reviewed with a PICC line, Resident ID #s 1 and 2. Findings are as follows:According to Lippincott Nursing Procedures, Ninth Edition page 657, states in part, .Performing a CVC [central venous catheter- dressing change .Use a sterile measuring tape or the incremental markings on the catheter to measure the external length of the catheter from hub to skin entry to make sure that the catheter hasn't migrated .Review of a facility policy titled, Central Venous Catheter Care and Dressing Changes dated October 2024 states in part, .Measure the length of the external central vascular access device with each dressing change or if catheter dislodgement is suspected. Compare with the length documented at insertion.Change the dressing if it becomes damp, loosened or visibly soiled and at least every 7 days.1. Record review revealed that Resident ID #1 was admitted to the facility on [DATE] with a diagnosis including, but not limited to, acute myeloblastic leukemia (cancer).Record review of a hospital document titled PICC insertion Record dated 1/12/2026, revealed the resident had a PICC placed in his/her left arm. The baseline external length of the catheter was 0 centimeters (cm).Further record review revealed that s/he would be receiving chemotherapy to be administered via the PICC catheter.Record review of the January 2026 Medication Administration Record (MAR) revealed a physician's order dated 1/30/2026 to change the central line dressing every 7 days and to measure the external length of the catheter with each dressing change. Further record review revealed that the dressing change was signed off as completed on 1/31/2026. Additionally, the documentation for the catheter length was left blank.During a surveyor observation on 2/6/2026 of Resident ID #1's PICC line dressing change at approximately 2:00 PM with Licensed Practical Nurse Staff, A she measured the external catheter length to be 1 cm.During a surveyor interview on 2/6/2026 at 2:12 PM with Staff A, she acknowledged that the external catheter length was not documented in the resident's record. She further revealed that she will document the external length that she observed.2. Record review revealed that Resident ID #2 was admitted to the facility on [DATE], with a diagnosis including, but not limited to, malignant neoplasm (cancer).Record review of a hospital document titled PICC insertion Record dated 1/28/2026, revealed the resident had a PICC placed in his/her right arm. The baseline external length of the catheter was 0 cm.Further record review revealed that s/he would be receiving chemotherapy to be administered via the PICC catheter.Record review of the January 2026 MAR revealed a physician's order dated 1/29/2026 to change the central line dressing every 7 days and to measure the external catheter length. Further record review revealed that the order was signed off as incomplete indicating the</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>resident was absent from the facility. Further record review revealed that the PICC dressing was not changed on admission and was completed on 2/6/2026, 9 days later. Additional record review failed to reveal evidence that the external length was measured per the facility policy and physician's order. During a surveyor interview with the Nurse Practitioner, on 2/6/2026 at 2:40 PM, she revealed that it would be her expectation that a PICC dressing would be changed as ordered and if the resident was not available at the scheduled time it would be completed upon their return. Additionally, she would expect that the external catheter length be measured per policy with each dressing change and reported to her if it was different from the baseline insertion record. During a surveyor interview with the Director of Nursing Services on 2/6/2026 at 3:05 PM, she was unable to provide evidence that the PICC dressing was completed as ordered for Resident ID #2 and that the external catheter length was measured and documented until it was brought to the facility's attention by the surveyor for Resident ID #s 1 and 2.</p>		