

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  415049	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/01/2024
NAME OF PROVIDER OR SUPPLIER  Hebert Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE  180 Log Road Smithfield, RI 02917	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 21613</b></p> <p>Based on surveyor observation, record review, and staff interview, it has been determined that the facility failed to provide a safe, sanitary, and comfortable environment for residents, staff, and the public for 4 of 4 units observed.</p> <p>Findings are as follows:</p> <p>Review of community reported complaints submitted to the Rhode Island Department of Health on 4/29/2024 and 4/30/2024 alleged the facility exhibits issues with a lack of cleanliness resulting in an uncomfortable and unsanitary environment. The complainants also alleged that the bathrooms and the toilets are consistently unclean with the persistent odor of urine.</p> <p>1. Surveyor observations on 4 of 4 units within the facility on 4/30/2024 between 8:30 AM and 2:30 PM revealed the following bathrooms with heavy accumulation of yellow and brown stains in the toilet bowls:</p> <ul style="list-style-type: none"> <li>- room [ROOM NUMBER]</li> <li>- room [ROOM NUMBER], including a strong urine odor</li> <li>- room [ROOM NUMBER]</li> <li>- room [ROOM NUMBER]</li> <li>- room [ROOM NUMBER]</li> <li>- room [ROOM NUMBER]</li> <li>- room [ROOM NUMBER], including a strong urine odor</li> <li>- room [ROOM NUMBER]</li> <li>- room [ROOM NUMBER], including a strong urine odor</li> <li>- Community bathroom across from room [ROOM NUMBER] with strong urine odor</li> </ul> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Additional surveyor observations on 5/1/2024 at 10:50 AM and 11:30 AM revealed the staff's bathroom on the Pavilion unit and a visitor's bathroom (on the right hand side upon entering the facility) with a heavy accumulation of yellow and brown stains in the toilet bowls.</p> <p>During a surveyor interview with Registered Nurse, Staff A, on 4/30/2024 at 10:44 AM and a Nursing Assistant, Staff B, on 4/30/2024 at 11:05 AM, they revealed that the toilet bowls in the resident's bathrooms, as well as in the staff bathrooms, have been observed with yellow and brown stains for the last several months. Staff B further revealed that she has noticed a strong urine odor in some of the resident's bathrooms.</p> <p>During a surveyor interview with a Unit Nurse, Staff C, on 4/30/2024 at approximately 11:30 AM, she revealed the toilet bowls in the residents' bathrooms, as well as in the staff bathrooms, have been observed with yellow and brown stains. Staff C further revealed she has noticed a strong urine odor in some of the resident's bathrooms.</p> <p>During surveyor interviews with Housekeeper, Staff D, on 4/30/2024 at 10:50 AM and Housekeeper, Staff E, on 5/1/2024 at 10:30 AM, they revealed they used to use Clorox bleach to clean the bathroom: however, they are now use Ecolab 73 Disinfecting Acid Bathroom Cleaner that does not get rid of the yellow/brown stains.</p> <p>During a surveyor interview with the Assistant Director of Nursing Services on 4/30/2024 at 11:58 AM, she acknowledged that there was a noticeable odor of urine in rooms [ROOM NUMBERS]'s bathrooms.</p> <p>During an interview with the Director of Nursing Services (DNS) and the Administrator on 4/30/2024 at 2:40 PM, they acknowledged there is a heavy accumulation of yellow and brown stains in the toilet bowls in the residents' rooms, staff and visitor bathrooms.</p> <p>Further observation of room [ROOM NUMBER]'s bathroom with the DNS on 5/1/2024 at 11:00 AM, revealed that the heavy accumulation of yellow and brown stains in the toilet bowl, had been removed.</p> <p>During a subsequent interview with the DNS on 5/1/2024 at 11:15 AM, she revealed they used a Pumice Stone (used to clean stubborn stains that need rough agitation, like sandpaper except gentler) to clean the toilet bowl in room [ROOM NUMBER] last night.</p> <p>2. Surveyor observations on 4 of 4 units within the facility, resident's room, hallways and office area on 4/30/2024 between 8:30 AM and 2:30 PM revealed the flooring with scuffing and the carpet with heavy brown stains.</p> <p>During a surveyor interview with the Administrator on 5/1/2024 at approximately 12:30 PM, she acknowledged the flooring in the facility is in need of repair and/or items are in need of replacement.</p>		