

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  415082	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/15/2024
NAME OF PROVIDER OR SUPPLIER  Riverview Healthcare Community		STREET ADDRESS, CITY, STATE, ZIP CODE  546 Main Street Coventry, RI 02816	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 46338</p> <p>40705</p> <p>Based on record review, and resident and staff interview, it has been determined the facility failed to ensure that services provided by the facility meet professional standards of quality for 1 of 1 resident reviewed relative to the monitoring of daily weighs, Resident ID #1.</p> <p>Findings are as follows:</p> <p>Mosby's 4th Edition, Fundamentals of Nursing, page 314 states, The physician is responsible for directing medical treatment. Nurses are obligated to follow physician's orders unless they believe the orders are in error or would harm the clients .</p> <p>Record review of a community reported complaint sent to the Rhode Island Department of Health on 4/9/2024 alleges that Resident ID #1 was not receiving appropriate medical care at the facility.</p> <p>1a. Record review revealed that the resident was readmitted to the facility in February 2024 with diagnoses including, but not limited to, congestive heart failure (when the heart cannot pump or fill adequately), type 2 diabetes mellitus, and major depressive disorder.</p> <p>Record review of a quarterly Minimum Data Set assessment dated [DATE] revealed a Brief Interview for Mental Status score of 15 out of 15 indicating that his/her cognition is intact.</p> <p>Review of a physician order dated 3/26/2024 revealed Weigh daily in the morning. Report to physician and complete SBAR [situation, background, assessment and recommendation] for a weight gain of 3 lbs. [pounds] overnight or weight loss/gain of 5 lbs. in one week.</p> <p>Review of the daily weights from March 26, 2024, to April 11, 2024 failed to reveal evidence that the resident's weight was obtained.</p> <p>- 3/28/2024 at 0600 [6 AM]</p> <p>- 3/29/2024 - 6 AM</p> <p>- 4/1/2024 - 6 AM</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>- 4/3/2024 - 6 AM</p> <p>- 4/4/2024 - 6 AM</p> <p>- 4/5/2024 - 6 AM</p> <p>- 4/10/2024 - 6 AM</p> <p>- 4/11/2024 - 6 AM</p> <p>This indicates that the resident's weight was not obtained for 8 of 18 opportunities.</p> <p>Additional record review revealed that the electronic medical record (EMAR) was marked 2 indicating the resident refused to have her/his weight obtained.</p> <p>- 3/26/2024</p> <p>- 3/30/2024</p> <p>- 4/8/2024</p> <p>- 4/9/2024</p> <p>- 4/12/2024</p> <p>This indicates that the resident's weight was documented as refused for 5 out of 18 opportunities.</p> <p>1 b. Record review revealed the following documented weights for Resident ID #1.</p> <p>- 3/27/2024 345 lbs.</p> <p>- 3/31/2024 345 lbs.</p> <p>- 4/2/2024 345.2 lbs.</p> <p>- 4/6/2024 354.6 lbs.</p> <p>- 4/7/2024 354.4 lbs.</p> <p>This indicates that between 4/2/2024 and 4/6/2024, the resident gained 9.2 pounds.</p> <p>Further record review failed to reveal evidence that the provider was notified, the SBAR for the weight gain was completed or any interventions were implemented for the weight gain.</p> <p>During a surveyor interview on 4/12/2024 at 1:30 PM with the resident, s/he revealed that s/he was not aware that a daily weight needed to be obtained. S/he further indicated that s/he has not refused to be weighted.</p> <p>(continued on next page)</p>

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a surveyor interview on 4/12/2024 at approximately 3:00 PM with Licensed Practical Nurse, Staff A, she revealed that she is the resident's primary 11 PM to 7 AM Nurse and she indicated that she goes to the resident's room at 4:00 AM to obtain the weight but s/he is fast asleep and documents this as a refusal. Additionally, Staff A acknowledged that she did not notify the provider of the resident's weight gain of 9.2 lbs. on 4/6/2024 or when she does not obtain his/her weight.</p> <p>During a surveyor interview on 4/12/2024 at 3:10 PM with the Director of Nursing Services in presence of the Administrator, she indicated that she would expect the nurses to follow the physician's order and she indicated that the provider should have been notified about the resident's 9.2 lb. weight gain and the weights that were not obtained.</p> <p>During a surveyor interview on 4/12/2024 at 3:45 PM with the Nurse Practitioner, she revealed that she was aware that the resident can be noncompliant at times, but she was not made aware this his/her daily weighs were not being obtained. She further indicated that she was not aware of the resident's 9.2 lb. weight gain. She indicated that she would have expected to be notified so she could implement interventions to address the weight gain.</p>