

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 415082	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/28/2025
NAME OF PROVIDER OR SUPPLIER Riverview Healthcare Community		STREET ADDRESS, CITY, STATE, ZIP CODE 546 Main Street Coventry, RI 02816	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50004</p> <p>Based on surveyor observation, record review, resident, and staff interview, it has been determined that the facility failed to ensure that the residents' environment remained as free of accident hazards as possible, relative to maintaining safe water temperatures for 3 of 3 floors observed.</p> <p>Findings are as follows:</p> <p>According to the State Operation Manual Appendix PP- Guidance to Surveyors for Long Term Care Facilities, last revised 2/3/2023, states in part, .Some States have regulations regarding allowable maximum water temperature .</p> <p>According to TITLE 216 - DEPARTMENT OF HEALTH, CHAPTER 40 - PROFESSIONAL LICENSING AND FACILITY REGULATION, SUBCHAPTER 10 - FACILITIES REGULATION, PART 1 - Licensing of Nursing Facilities, .In resident areas, hot water temperatures shall not be less than one-hundred degrees Fahrenheit (100 F) nor exceed one-hundred- and eighteen-degrees Fahrenheit (118 F). Thermometers [accuracy of which can be plus or minus two degrees Fahrenheit (+/-2 F)] shall be provided in each residential area to check water temperature periodically on that unit and at each site where residents are immersed or showered .</p> <p>Record review of a facility document titled, Water Temperatures, Safety of last revised 12/2009, states in part, Tap water in the facility shall be kept within a temperature range to prevent scalding of residents .Water temperature at point of service in the resident rooms, bathrooms, common areas, and tub/shower areas shall be set to temperatures of no more than 110 F, or the maximum allowable temperature per state regulation .if at any time water temperatures feel excessive to the touch (i.e., hot enough to be painful or cause reddening of the skin after removal of the hand from the water), staff will report finding to the immediate supervisor .</p> <p>Record review of a facility document titled, .Water Temps, dated 1/13/2025 revealed the following temperatures that exceeded 120 F:</p> <p>1/13/2025:</p> <p>-First Floor- room [ROOM NUMBER] , sink 123.0 F</p> <p>-Third Floor- room [ROOM NUMBER], sink 121.0 F</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a surveyor interview and observation on 1/28/2025 at 10:34 AM, with Resident ID #1, s/he revealed that the water gets very hot. S/he stated, put your hands under, they will burn. Further observation by the surveyor revealed the water became very hot to touch, reddening skin and steam was rising from the sink. Following this observation, the water temperature was obtained using a digital thermometer and recorded at a temperature of 125.1 F.</p> <p>Record review of a facility document dated 1/19/2025-1/28/2025 titled, Task: GG - Shower/Bathe Self for Resident ID #1, revealed s/he was documented by staff as independent for bathing and does not require staff assistance for 9 out of 13 opportunities.</p> <p>During a surveyor interview and observation on 1/28/2025 at approximately 11:00 AM, with the Regional Maintenance Director, the following water temperatures were obtained and found to exceed 120 degrees F:</p> <ul style="list-style-type: none"> -First Floor- room [ROOM NUMBER], sink 120.2 F -Second Floor- room [ROOM NUMBER], sink 121.8 F -Third Floor: <ul style="list-style-type: none"> - room [ROOM NUMBER], sink 125.7 F - room [ROOM NUMBER], sink 122.6 - room [ROOM NUMBER], sink 121.6 F <p>During a surveyor interview immediately following the above observation with the Regional Maintenance Director, he acknowledged the above temperatures exceeded 120 F and further stated, there must be an issue with the mixing valve, that will need to be corrected immediately.</p> <p>During a surveyor interview on 1/28/2025 at approximately 2:05 PM with the Administrator, she acknowledged the recorded temperatures in the Water Temps log on 1/13/2025 exceeded 120 F and could not provide evidence that this was reported and corrected according to the facility policy.</p> <p>During a surveyor interview on 1/28/2025 at approximately 2:21 PM, with the Administrator in the presence of the Director of Nursing Services, she acknowledged that water temperatures should not exceed 120 F. Additionally, they were unable to provide evidence that the facility ensured the resident environment remained as free of accident hazards as possible.</p>