

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/18/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 425086	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/06/2026
NAME OF PROVIDER OR SUPPLIER Loris Rehab and Nursing Center, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 3620 Stevens Street Loris, SC 29569	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0576 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure residents have reasonable access to and privacy in their use of communication methods. Based on interview, record review, and facility policy review, the facility failed to ensure each resident received their mail on the day that it was delivered by the postal service for 4 (Residents (R)8, R20, R21, and R54) of 6 residents who attended the Resident Council meeting. Findings included: A facility policy titled, Resident Right to Privacy in Communication, dated 04/2023, revealed, It is the policy of this facility to support and facilitate a resident's rights to privacy in communications with individuals and entities within and external to the facility. Policy Explanation and Compliance Guidelines: 1. The facility will honor the resident's right to privacy in communications including the right to: a. Send and promptly receive mail that is unopened. The policy specified, 2. Business Office Coordinator or another designated staff member, will ensure each resident receives any mail addressed to that particular resident promptly. Mail will be given to the resident unopened. During the Resident Council meeting on 02/05/2026 at 10:08 AM, R8, R20, R21 and R54 stated if mail was delivered on the weekends it was not delivered to them until the following Monday, although activity staff was usually present in the building for part of the day on Saturdays. A Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 12/16/2025, revealed R8 had a Brief Interview for Mental Status (BIMS) score of 15, which indicated the resident had intact cognition. A quarterly MDS, with an ARD of 11/23/2025, revealed R20 had a BIMS score of 15, which indicated the resident had intact cognition. A quarterly MDS, with an ARD of 01/03/2026, revealed R21 had a BIMS score of 15, which indicated the resident had intact cognition. A quarterly MDS, with an ARD of 01/12/2026, revealed R54 had a BIMS score of 15, which indicated the resident had intact cognition. During an interview on 02/06/2026 at 8:00 AM, Activity Assistant (AA)1 stated she worked Mondays through Fridays and every other Saturday. AA1 stated when mail or packages came in, the person at the front desk would put it in the activities mailbox. AA1 stated that if mail came late on Fridays and she was getting ready to leave, the mail was distributed to the residents the following Saturday morning. AA1 stated mail was delivered by the postal service on Saturdays, but she did not have access to it. According to AA1, the main mailbox was outside the building, which was locked, and she did not have access to it on the weekends. During an interview on 02/06/2026 at 8:14 AM, the Activity Director (AD) stated she worked Mondays through Fridays and alternating Saturdays. The AD stated the Business Office Manager (BOM), who worked Mondays through Fridays, got the mail out of the main mailbox and placed it in activities mailbox. The AD stated they did not have mail on Saturdays because the BOM was not there to open up the main mailbox to retrieve the mail and any mail delivered by the postal service would be obtained by the BOM on the following Monday. During an interview on 02/06/2026 at 8:28 AM, the BOM stated she typically worked Mondays through Fridays. She stated every morning she went to the mailbox to check for mail, which was located outside the building and kept locked. She stated she took the mail out of the mailbox and sorted it. The BOM stated on days that she did not work, no one checked the mailbox. She stated that the mail service usually delivered the mail around 4:00 PM, and if mail came in on Fridays after she had left for the day or on Saturdays, it would just stay in the mailbox until the following Monday morning. During an interview on 02/06/2026 at 8:38 AM, the Social Services Director (SSD) stated she only assisted with mail by making sure it got to activities, and that she typically does not work on Saturdays. During an (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0576 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	interview on 02/06/2026 at 8:47 AM, the Director of Nursing (DON) stated the facility process for resident mail delivery was that the BOM and SSD had access to the mailbox which was located outside and was locked, and they checked for mail daily. The DON stated the BOM or AD would sort through the mail and then distribute it to the appropriate resident. The DON stated that if there was mail delivered over the weekends the door greeter or weekend supervisor were to distribute the mail. The DON stated her expectation was that residents got their mail the day that it was delivered. During an interview on 02/06/2026 at 8:58 AM, Registered Nurse (RN)2 stated she was the weekend supervisor and worked 7:00 AM to 7:00 PM, Fridays, Saturdays, and Sundays. RN2 stated she had not dealt with packages or mail. RN2 stated the business office got residents' mail from the mailbox. During an interview on 02/06/2026 at 9:07 AM, the Chief Clinical Officer (CCC), who covered in the absence of the Administrator stated her expectation for resident mail was timely delivery of unopened mail. The CCC stated residents should be able to get their mail the six days that it was delivered.		