

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  435045	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  09/19/2024
NAME OF PROVIDER OR SUPPLIER  Good Samaritan Society Sioux Falls Village		STREET ADDRESS, CITY, STATE, ZIP CODE  3901 S Marion Rd Sioux Falls, SD 57106	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50915</b></p> <p>Based on the South Dakota Department of Health (SD DOH) Facility Reported Incident (FRI), observation, interview, record review, and policy review, the provider failed to ensure that one of one sampled resident (1) was free from neglect by certified nursing assistant (CNA) (F) who did not provide or a shower as directed in her plan of care. Findings include:</p> <p>1. Review of the provider's submitted SD DOH FRI revealed:</p> <p>*Staff reported to management that resident 1 did not get her shower or toileting on the day shift on 8/5/24 between 7:42 a.m. and 6:04 p.m.</p> <p>*Camera footage revealed that resident 1 did not get showered and was not assisted to the restroom per her care plan.</p> <p>*Certified Nursing Assistant (CNA) F and CNA G had documented throughout the day that resident 1 did not void, and the resident was repositioned every two hours.</p> <p>*During an interview, CNA F stated that she was not aware that she needed to check on residents and change them during her shift.</p> <p>*Both CNA F and CNA G had been written up with a final corrective reminder due to lack of care and false charting.</p> <p>*Skin assessment was completed for resident 1 with no issues identified.</p> <p>2. Observation and interview on 9/18/24 at 1:30 p.m. with resident 1 revealed:</p> <p>*She was in her room sitting in her wheelchair watching TV. Resident appeared neatly dressed.</p> <p>*She did not verbally respond to the surveyor's questions.</p> <p>*She did make eye contact and nod at surveyor inconsistently.</p> <p>3. Interview on 9/18/24 at 3:00 p.m. with CNA D revealed:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>*This was CNA D's first CNA job and she had worked at the facility for five months.</p> <p>-She received her training from the facility.</p> <p>*CNA D stated that checking on and changing residents (incontinence products or clothing) were tasks CNAs were expected to do during their shifts.</p> <p>*Each CNA was assigned a resident to shower each shift.</p> <p>*It was expected that the CNA would shower the resident, document it, and let the nurse know if there were any problems identified.</p> <p>*It was expected that if the CNA did not complete the resident's shower, the CNA would tell the nurse.</p> <p>4. Interview on 9/18/24 at 4:30 p.m. with registered nurse (RN) C revealed:</p> <p>*She worked the day shift on 8/5/24.</p> <p>-She recalled it being a very busy day.</p> <p>*She recalled asking CNA F if resident 1's shower had been completed, and CNA F replied that it had been completed.</p> <p>*RN C stated she could not recall having seen resident 1 leave her room to go shower that day.</p> <p>*RN C stated resident 1 did not appear to have been showered.</p> <p>*RN C stated she then asked CNA F again if the shower had been completed, and CNA F replied that it had been completed.</p> <p>*RN C expected that CNA F would have showered and assisted her assigned residents with toileting.</p> <p>*RN C stated if she had been notified by CNA F that resident 1's shower had not been completed, the resident would have been offered a shower later or on a different day.</p> <p>*RN C stated she reported the concern to her unit manager.</p> <p>5. Interview on 9/19/24 at 8:25 a.m. with director of nursing (DON) B revealed:</p> <p>*DON B expected that residents would be showered on their scheduled day of the week.</p> <p>*She expected that if a shower was missed, it would be communicated to the nurse on shift and the resident would be offered a shower later or different day that week.</p> <p>*Since the incident, there had been increased education to staff about the expectation for showers, repositioning, and documentation being completed and documented accurately.</p> <p>(continued on next page)</p>

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>9. Review of the provider's internal investigation of the incident involving resident 1 revealed:</p> <p>*On 8/7/24, RN C reported her concern that the resident had not been showered, toileted, or repositioned during her shift on 8/5/24.</p> <p>*Review of camera footage revealed that on 8/5/24, CNA F entered the resident's room for the first time at 7:48 a.m. with lift. The resident was then taken to the dining area at 7:54 a.m.</p> <p>-CNA F documented that the resident did not void and was repositioned at 7:04 a.m.</p> <p>*At 8:27 a.m., the resident returned from dining area and was placed in the hall next to the CNA desk.</p> <p>-The resident remained in the hallway until she was taken to the dining area at 11:35 a.m. by CNA F.</p> <p>-CNA F documented resident was repositioned at 9:13 a.m. and 11:32 a.m.</p> <p>-CNA F documented that resident did not void at 9:22 a.m. and 11:32 a.m.</p> <p>*At 12:23 p.m., the resident was brought back from the dining area and was placed in the hallway from 12:26 p.m. until 3:35 pm.</p> <p>-CNA F documented the resident did not void and was repositioned at 12:38 p.m.</p> <p>-CNA G documented the resident did not void at 3:22 p.m. and was repositioned at 3:23 p.m.</p> <p>-At 5:46 p.m., it was documented by CNA G that resident was incontinent.</p> <p>*At 6:03 p.m., CNA G took the resident into her room and CNA F entered the room at 6:04 p.m. with a total lift.</p> <p>-Prior to incontinence at 5:46 p.m. on 8/5/24, the previous incontinence documented on the resident was on 8/4/24 at 3:12 p.m.</p> <p>*CNA F stated that she did not know that she had to check and change residents during her shift.</p> <p>*CNA F confirmed that this was not her first CNA job.</p> <p>-She confirmed that she was required to check and change residents at previous facilities.</p> <p>-She confirmed that she was trained to check and change residents at this facility.</p> <p>*CNA F stated that she did not remember charting (in reference to falsely documented tasks), but assume you were just clicking.</p> <p>10. Review of CNA F's employee file revealed:</p> <p>(continued on next page)</p>

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>*CNA F started employment with the facility on 6/25/24.</p> <p>*Her CNA certification verified 6/10/24 through South Dakota Registry at <a href="https://www.sduap.org/verify/">https://www.sduap.org/verify/</a></p> <p>*Her CNA certification was issued 4/20/2023.</p> <p>*She had completed training on: pd-2722, POC Documentation Continence Monitoring Charting: Charting the Toileting Task, completed 7/12/24.</p> <p>*She had completed training on: cc-8745, Module 3 Being a Person with Dementia Actions and Reactions, completed 6/26/24.</p> <p>*She had completed training on: gc-6885, Abuse and Neglect of the Vulnerable Adult, completed 6/26/24.</p> <p>*She had completed training on: gc-6903, Protecting Resident Rights in Nursing Facilities, completed 6/26/24.</p> <p>*A copy of a job description for nursing assistants: Provides assistance with basic health care needs including daily living activities that may include, but are not limited to, bathing, toileting, grooming, dressing/undressing, obtaining and recording vital signs, and providing psychosocial support and other personal care to assigned resident.</p> <p>11. Review of CNA F's education following the incident on 8/5/24 revealed:</p> <p>*She was re-trained on the floor with staff CNAs (per DON B).</p> <p>*She attended a clinical team meeting on 8/27/24.</p> <p>-Topics included showering expectations, accurate and timely charting, and snacks/hydration.</p> <p>*She attended the mandatory skills fair on 9/11/24.</p> <p>-Topics included: Abuse and neglect, documentation, pressure injury prevention, fall prevention, infection prevention, and other topics.</p> <p>12. Review of the provider's job description for nursing assistants revealed:</p> <p>*The CNA Provides assistance with basic health care needs including daily living activities that may include, but are not limited to, bathing, toileting, grooming, dressing/undressing, obtaining and recording vital signs, and providing psychosocial support and other personal care to assigned resident.</p> <p>*The CNA Assists the resident in transferring, repositioning, and walking using correct and appropriate transfer techniques and equipment and also provides range of motion and passive exercises.</p> <p>(continued on next page)</p>		

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F 0600  Level of Harm - Actual harm  Residents Affected - Few	<p>13. Review of the resident rights pamphlet that was provided to residents upon admission to the facility revealed:</p> <p>*Page 1, section (a) states: The resident has a right to a dignified existence, self-determination and communication with and access to persons and services inside and outside the facility.</p> <p>-Section (a)(1) states: A facility must treat each resident with respect and dignity and care for each resident in a manner and in an environment that promotes maintenance or enhancement of his or her quality of life, recognizing each resident's individuality. The facility must protect and promote the rights of the resident.</p> <p>*Page 2, section (c) states: The resident has the right to be informed of, and participate in, his or her treatment, including:</p> <p>-Section (c)(2) states The right to participate in the development and implementation of his or her person-centered plan of care, including, but not limited to: (iv) The right to receive the services and/or items included in the care plan.</p> <p>14. Review of the provider's July 2024 Abuse and Neglect policy revealed:</p> <p>*The resident has the right to be free from abuse, neglect, misappropriation of resident property and exploitation. This includes but is not limited to freedom from corporal punishment and involuntary seclusion.</p>		