

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 445123	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/25/2024
NAME OF PROVIDER OR SUPPLIER Ascension Living Alexian Village Tennessee		STREET ADDRESS, CITY, STATE, ZIP CODE 671 Alexian Way Signal Mountain, TN 37377	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48100</p> <p>Based on facility policy review, medical record review, observations and interviews,</p> <p>the facility failed to provide a homelike environment for 2 residents (Resident #12 and Resident #7) of 83 residents reviewed for a homelike environment.</p> <p>The findings include:</p> <p>Review of the facility's policy titled, Quality of Life-Homelike Environment, dated 1/2024, revealed .the characteristics of the community that reflect a .homelike environment .these characteristics include . cleanliness and order .</p> <p>Medical record review revealed Resident #12 was admitted to the facility on [DATE], with diagnoses including Multiple Sclerosis, Difficulty Walking and Neuromuscular Dysfunction of the Bladder.</p> <p>Review of a quarterly Minimum Data Set (MDS) assessment dated [DATE], revealed Resident #12 scored a 9 on the Brief Interview for Mental Status (BIMS) assessment which indicated the resident had moderate cognitive impairment.</p> <p>During an observation in room [ROOM NUMBER], on 9/23/2024 at 2:45 PM, 2 pieces of blue tape, to the bottom trim baseboard, on the wall adjacent to the entry door were seen. Upon further observation, the bottom trim baseboard was coming apart from the wall with gouges of various sizes, in the paint and dry wall.</p> <p>During an interview on 9/23/2024 at 2:46 PM, Resident #12 stated she was unsure how long the tape had been covering the gouges in the dry wall.</p> <p>Medical record review revealed Resident #7 was admitted to the facility on [DATE], and readmitted on [DATE], with diagnoses including Dementia, Hypertension and Asthma.</p> <p>Review of an entry MDS assessment dated [DATE], revealed Resident #7 scored a 0 on the BIMS assessment which indicated the resident had severe cognitive impairment.</p> <p>During an observation in room [ROOM NUMBER], on 9/23/2024 at 2:47 PM, multiple tears of various sizes, in the paint and dry wall behind the headboard of Resident #7's bed were seen.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	During an interview on 9/25/2024 at 10:43 AM, the Administrator confirmed room [ROOM NUMBER] and room [ROOM NUMBER] did not reflect a homelike environment for Resident #12 and Resident #7. The Administrator stated the impairments to the walls in room [ROOM NUMBER] and 502 needed repairs.		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50407</p> <p>Based on facility policy review, medical record review, observation and interview, the facility failed to develop Enhanced Barrier Precautions (EBP) on the comprehensive care plan for 3 residents (Residents #36, Resident #12 and Resident #24) of 21 residents reviewed for care plans.</p> <p>The findings include:</p> <p>Review of the facility's policy titled, Care Plans-Comprehensive Person-Centered, dated 9/2023, revealed . the comprehensive, person-centered care plan will .describe the services that are the be furnished to attain or maintain the resident's .well-being .incorporate identified problem areas .reflect treatment .reflect currently recognized standards of practice for problem areas and conditions .</p> <p>Medical record review revealed Resident #36 was admitted to the facility on [DATE], and readmitted on [DATE], with diagnoses including Functional Quadriplegia, Complete Lesion of Cervical Spine and Neurogenic Dysfunction of Bladder.</p> <p>Review of the Physician's Order for Resident #36 dated 9/3/2020, revealed .indwelling catheter .for neurogenic bladder .</p> <p>Review of a quarterly Minimum Data Set (MDS) assessment dated [DATE], revealed Resident #36 scored a 15 on the Brief Interview for Mental Status (BIMS) assessment which indicated the resident was cognitively intact. Further review revealed the resident had a suprapubic catheter and an active diagnosis of neurogenic bladder.</p> <p>Review of a comprehensive care plan revised on 8/24/2023, revealed Resident #36 had a suprapubic catheter for a neurogenic bladder. Further review revealed EBP had not been developed on the care plan.</p> <p>During an interview and observation on 9/23/2024 at 12:05 PM, Resident #36 stated he had an indwelling suprapubic catheter. Observation revealed there was no EBP signage or Personal Protective Equipment (PPE) available in or outside the resident's room.</p> <p>During an observation on 9/24/2024 at 8:25 AM, Resident #36 had a suprapubic catheter. No EBP signage or PPE was available in or outside the resident's room.</p> <p>During an interview on 9/24/2024 at 8:30 AM, Licensed Practical Nurse (LPN) B stated Resident #36 had a suprapubic catheter and she confirmed only gloves were worn to perform the resident's catheter care. Interview revealed LPN B was unaware of the need to use EBP for suprapubic catheter care.</p> <p>During an interview and observation on 9/24/2024 at 2:24 PM, Resident #36 stated the nursing staff only wore gloves when suprapubic catheter care was performed. The resident was unaware of the need for EBP for suprapubic catheter care. Observation revealed there was no EBP signage or PPE available in or outside the resident's room.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 9/24/2024 at 2:34 PM, Certified Nursing Assistant (CNA) C stated she only wore gloves while performing catheter care for Resident #36. Interview revealed CNA C was unaware of EBP for suprapubic catheter care.</p> <p>48100</p> <p>Medical record review revealed Resident #12 was admitted to the facility on [DATE], with diagnoses including Multiple Sclerosis, Difficulty Walking and Neuromuscular Dysfunction of the Bladder.</p> <p>Review of a quarterly MDS assessment dated [DATE], revealed Resident #12 scored a 9 on the BIMS assessment which indicated the resident had moderate cognitive impairment. Further review revealed the resident had an indwelling catheter and an active diagnosis of neurogenic bladder.</p> <p>Review of a comprehensive care plan revised 2/13/2024, revealed Resident #12 had an indwelling urinary catheter for a neurogenic bladder. Further review revealed there was no EBP developed on the care plan.</p> <p>Review of the Physician's Orders dated 9/24/2024, revealed catheter care every shift .change cath [catheter] every month .</p> <p>During an observation on 9/23/2024 at 2:46 PM, revealed Resident #12 did not have EBP signage or PPE available in or outside the resident's room.</p> <p>During an interview on 9/23/2024 at 2:50 PM, the Registered Nurse (RN) House Supervisor stated Resident #12 had an indwelling catheter and was not placed in EBP.</p> <p>During an interview on 9/23/2024 at 2:54 PM, CNA D stated Resident #12 had an indwelling catheter and was not placed in EBP. CNA D stated when she completed catheter care for Resident #12, she only wore gloves, no additional PPE.</p> <p>During an observation on 9/24/2024 at 2:05 PM, revealed Resident #12 did not have EBP signage or PPE available in or outside the resident's room.</p> <p>During an interview on 9/24/2024 at 2:15 PM, CNA E stated Resident #12 had an indwelling catheter and was not placed in EBP. CNA E stated when she completed catheter care for Resident #12, she only wore gloves, no additional PPE.</p> <p>During an interview on 9/24/2024 at 2:45 PM, the Infection Preventionist (IP) stated when EBP implemented there is signage placed to alert the staff on the resident's entry door with a PPE storage hanger for the staff to use. The IP stated for residents with EBP initiated, the facility discuss the information in the daily clinical meeting and the resident's care plan and medical record reflect the need for EBP.</p> <p>During an observation on 9/25/2024 at 11:15 AM, revealed Resident #12 did not have EBP signage or PPE available in or outside the resident's room.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 9/25/2024 at 11:20 AM, Resident #12 stated when the staff completed catheter care, they wear gloves and do not wear a gown. Resident #12 stated she was never told by anyone at the facility she needed to be in EBP for her indwelling catheter.</p> <p>35460</p> <p>Medical record review revealed Resident #24 was admitted to the facility on [DATE], with diagnoses of Chronic Kidney Disease, Coronary Artery Disease and Urinary Retention.</p> <p>Review of the comprehensive care plan revised 8/21/2024, revealed Resident #24 had a suprapubic catheter for neurogenic bladder. Further review revealed EBP was not developed on the care plan.</p> <p>Review of the Physician's Order for Resident #24 dated 8/29/2024 revealed .Catheter care every shift .</p> <p>Review of an admission MDS assessment dated [DATE], revealed Resident #24 scored an 11 on the BIMS assessment which indicated the resident had moderate cognitive impairment. Further review revealed the resident had a suprapubic catheter and an active diagnosis of neurogenic bladder.</p> <p>During an observation on 9/23/2024 at 12:15 PM, Resident #24 had an indwelling catheter. There was no EBP signage or PPE available in or outside the resident's room.</p> <p>During an interview on 9/25/2024 at 8:11 AM, the Infection Preventionist stated residents with indwelling devices should be placed on EBP and confirmed the facility did not develop or implement EBP for Resident #36, Resident #12, and Resident #24 related to their indwelling urinary device usage.</p> <p>During an interview on 9/25/2024 at 10:30 AM, LPN A stated Resident #24 was not on EBP for the suprapubic catheter and she only wore gloves when she provided catheter care. Continued interview revealed LPN A was unaware of EBP being required for catheter care.</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50407</p> <p>Based on facility policy review, medical record review, observation and interview, the facility failed to implement Enhanced Barrier Precautions (EBP) for 3 residents (Residents #36, Resident #12, and Resident #24) of 7 residents reviewed for indwelling devices.</p> <p>The findings include:</p> <p>Review of the facility's policy titled, Enhanced Barrier Precautions in Skilled Nursing Communities, revised 3/2024, revealed .Enhanced Barrier Precautions .infection control intervention .that employs targeted gown and glove use .shall be implemented during high-contact resident care activities .with .indwelling medical devices .regardless of .infection or colonization .during .dressing .bathing .transferring .providing hygiene .changing linens .changing briefs . device care or use .urinary catheter .</p> <p>Medical record review revealed Resident #36 was admitted to the facility on [DATE] and readmitted on [DATE], with diagnoses including Functional Quadriplegia, Complete Lesion of Cervical Spine and Neurogenic Dysfunction of Bladder.</p> <p>Review of the Physician's Order for Resident #36 dated 9/3/2020, revealed .indwelling catheter .for neurogenic bladder .</p> <p>Review of a quarterly Minimum Data Set (MDS) assessment dated [DATE], revealed Resident #36 scored a 15 on the Brief Interview for Mental Status (BIMS) assessment which indicated the resident was cognitively intact. Further review revealed the resident had a suprapubic catheter and an active diagnosis of neurogenic bladder.</p> <p>Review of a comprehensive care plan revised on 8/24/2023, revealed Resident #36 had a suprapubic catheter for a neurogenic bladder.</p> <p>During an interview and observation on 9/23/2024 at 12:05 PM, Resident #36 stated he had an indwelling suprapubic catheter. Observation revealed there was no EBP signage or Personal Protective Equipment (PPE) available in or outside the resident's room.</p> <p>During an observation on 9/24/2024 at 8:25 AM, Resident #36 had a suprapubic catheter and there was no EBP signage or PPE was available in or outside the resident's room.</p> <p>During an interview on 9/24/2024 at 8:30 AM, Licensed Practical Nurse (LPN) B stated Resident #36 had a suprapubic catheter and she only wore gloves to perform the resident's catheter care. LPN B was unaware of the need to use EBP for suprapubic catheter care.</p> <p>During an interview and observation on 9/24/2024 at 2:24 PM, Resident #36 stated the nursing staff only wore gloves when suprapubic catheter care was performed. The resident was unaware of the need for EBP for suprapubic catheter care. There was no EBP signage or PPE available in or outside the resident's room.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 9/24/2024 at 2:34 PM, Certified Nursing Assistant (CNA) C stated she only wore gloves while performing catheter care for Resident #36. CNA C was unaware of EBP for suprapubic catheter care.</p> <p>48100</p> <p>Review of the medical record revealed Resident #12 was admitted to the facility on [DATE] with diagnoses including Multiple Sclerosis, Difficulty Walking and Neuromuscular Dysfunction of the Bladder.</p> <p>Review of a quarterly MDS assessment dated [DATE], revealed Resident #12 scored a 9 on the BIMS assessment which indicated the resident had moderate cognitive impairment. Further review revealed the resident had an indwelling catheter and an active diagnosis of neurogenic bladder.</p> <p>Review of a comprehensive care plan revised 2/13/2024, revealed Resident #12 had an indwelling urinary catheter for a neurogenic bladder.</p> <p>During an observation on 9/23/2024 at 2:46 PM, revealed Resident #12 did not have EBP signage or PPE available in or outside the resident's room.</p> <p>During an interview on 9/23/2024 at 2:50 PM, the Registered Nurse (RN) House Supervisor stated Resident #12 had an indwelling catheter and was not placed in EBP.</p> <p>During an interview on 9/23/2024 at 2:54 PM, CNA D stated Resident #12 had an indwelling catheter and was not placed in EBP. CNA D stated when she completed catheter care for Resident #12, she only wore gloves, no additional PPE.</p> <p>Review of the Physician's Orders for Resident #12 dated 9/24/2024, revealed catheter care every shift . change cath [catheter] every month .</p> <p>During an observation on 9/24/2024 at 2:05 PM, revealed Resident #12 did not have EBP signage or PPE available in or outside the resident's room.</p> <p>During an interview on 9/24/2024 at 2:15 PM, CNA E stated Resident #12 had an indwelling catheter and was not placed in EBP. CNA E stated when she completed catheter care for Resident #12, she only wore gloves, no additional PPE.</p> <p>During an interview on 9/24/2024 at 2:45 PM, the Infection Preventionist (IP) stated when EBP are implemented signage is placed to alert the staff on the resident's entry door with a PPE storage hanger for the staff to use.</p> <p>During an observation on 9/25/2024 at 11:15 AM, revealed Resident #12 did not have EBP signage or PPE available in or outside the resident's room.</p> <p>During an interview on 9/25/2024 at 11:20 AM, Resident #12 stated when the staff completed catheter care they wear gloves and do not wear a gown. Resident #12 stated she was never told by anyone at the facility she needed to be in EBP for her indwelling catheter.</p> <p>35460</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Medical record review revealed Resident #24 was admitted to the facility on [DATE] with diagnoses of Chronic Kidney Disease, Coronary Artery Disease and Urinary Retention.</p> <p>Review of the comprehensive care plan revised 8/21/2024, revealed Resident #24 had a suprapubic catheter for a neurogenic bladder.</p> <p>Review of the Physician's Order for Resident #24 dated 8/29/2024, revealed .Catheter care every shift .</p> <p>Review of an admission MDS dated [DATE], revealed Resident #24 scored an 11 on the BIMS assessment which indicated the resident had moderate cognitive impairment. Further review revealed the resident had a suprapubic catheter and an active diagnosis of neurogenic bladder.</p> <p>During an observation on 9/23/2024 at 12:15 PM, revealed Resident #24 had an indwelling catheter. There was no EBP signage or PPE available in or outside the resident's room.</p> <p>During an interview on 9/25/2024 at 8:11 AM, the Infection Preventionist stated residents with indwelling devices should be placed on EBP and confirmed the facility did not develop or implement EBP for Resident #36, Resident #12 and Resident #24 related to their indwelling device usage.</p> <p>During an interview on 9/25/2024 at 10:30 AM, LPN A stated Resident #24 was not on EBP for the suprapubic catheter and she only wore gloves when she provided catheter care. Continued interview revealed LPN A was unaware of EBP for catheter care.</p>		