

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 455001	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 10/24/2024
NAME OF PROVIDER OR SUPPLIER Birchwood of Beaumont		STREET ADDRESS, CITY, STATE, ZIP CODE 4195 Milam St Beaumont, TX 77707	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 25115</p> <p>Based on observation, interview, and record review, the facility failed to provide a safe, clean, and comfortable homelike environment for 2 of 2 resident rooms (Room #s 230 and 231) and 1 of 2 shower rooms (Unit 100 Hall D shower) reviewed for physical environment.</p> <ol style="list-style-type: none"> The facility did not ensure the shower room on 100 D Hall was in good repair and in good working condition. The facility failed to ensure two of two resident nightstands and rooms on Unit 2 were treated for cockroaches. <p>These failures could place the residents at risk for decreased quality of life and infection due to unsafe and unsanitary conditions.</p> <p>Findings included:</p> <ol style="list-style-type: none"> During an observation on 10/22/24 at 12:40 p.m., the shower room on Unit 100 Hall D had peeling and rusted door frames around the 2 of 2 shower stalls and toilet room, the sink had no drain (the drain pipe section was in a drawer on a stand adjacent to the hand sink), there were missing tiles and grout on the floor and in 2 of 2 shower stalls, there was unknown substance build-up between the floor tiles, 1 of 2 showers was not operable (shower head did not work), there was a broken and unusable bariatric shower chair in the inoperable shower and the seat was on the floor, the light fixture in the toilet room was filled with dirt debris and bug carcasses, and the vent cover was coated with dirt and dust. <p>During an interview on 10/22/24 at 1:40 p.m., Resident #3 said the shower on Unit 100 Hall D was in disrepair. He said 1 of 2 showers was broken and the sink was not usable because the drain pipe was missing. He said there was missing tiles. He said disrepair was reported to the staff (could not recall the name of the staff) but nothing was done about it.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 10/23/24 at 8:35 a.m., the Administrator said she was not made aware of the issues in the shower room on Unit 100 Hall D. She said staff were assigned to make rounds and report all issues. She said the staff assigned to make rounds was a new staff and was not aware she was supposed to make rounds. She said it was her (the Administrator) responsibility to ensure the staff were aware of their assigned environment rounds and she had had not followed up to ensure staff completed the environment rounds. She said staff should have entered maintenance requests into TELS (a web based platform to input work orders and to track regulatory compliance) for the maintenance department to be made aware of any issues. She said she could not recall the last time she made environmental rounds in the facility. She said residents were at risk of injury if the facility was not in good repair.</p> <p>During an interview on 10/23/24 at 8:52 a.m., the Maintenance Director said he was not made aware of the disrepair in the shower on Unit 100 Hall D. He said he checked TELS daily and there was no requests for repairs in TELS.</p> <p>Record review of the TELS print out for work order requests from 08/01/24 through 10/24/24 indicated there were no requests related to the observed environmental condition of the shower room on Unit 100 Hall D.</p> <p>2. During an observation on 10/24/24 at 1:50 p.m., there were cockroaches in the nightstand drawers of Resident #1 and Resident #2.</p> <p>During an interview on 10/24/24 at 1:50 p.m., Resident #1, who resided in room [ROOM NUMBER], said he reported the cockroaches a few weeks ago to the lady at the front of the facility. He said the cockroaches had infested his room for weeks. He said the cockroaches crawled on his face and woke him up at night. He said he should not have to deal with roaches crawling on him in his bed. He said the facility should have addressed the issue after he reported to staff.</p> <p>During an interview on 10/24/24 at 2:00 p.m., Resident #2, who resided in room [ROOM NUMBER], said she had reported the roaches to staff but could not recall the name of the staff or when she reported the roaches. She said the cockroaches were in the drawers of the nightstand, closet, and bathroom.</p> <p>During an interview on 10/24/24 at 2:10 p.m., the Administrator said the facility has monthly pest control and as needed. She said she was not aware of any reports of cockroach infestation. She said the facility has a pest control log located at the receptionist's desk. She said any staff could document issues in the log for the pest control company to review for treatments. She said the pest control company reviewed the log during the monthly visit to ensure the address any target areas. She said RT F should have notified her and the maintenance director immediately of Resident #1's report of cockroaches. She said she would have contacted the pest control company to address the issues immediately so the pest control company could treat for the cockroaches. She said residents were at risk of allergies and illness from cockroaches if they were left untreated by pest control.</p> <p>During an interview on 10/24/24 at 2:25 p.m., RT F said Resident #1 reported on 10/01/24 he had cockroaches in his room, in his drawers and that crawled on him and woke him up at night. She said she wrote the Resident #1's allegation of cockroaches in the pest control log book on 10/01/24. She said she did not inform the Administrator or the Maintenance Director.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 10/24/24 at 2:31 p.m., the maintenance director said he was not made aware of the cock roaches reported by Resident #1 or Resident #2. He said if he was made aware he would have contacted the pest control company. He said he did not know when the pest control company was scheduled to come to the facility for October 2024. He said residents were at risk of allergies and illness from cockroaches if they were left untreated by pest control.</p> <p>Record review of the pest control log dated 10/01/24 indicated there were cock roaches witnessed by staff (staff were not identified) on the entire D hall on unit 2.</p> <p>Record review of the pest control treatment records indicated the facility was treated for cockroaches on 09/02/24. The pest control service would return in October 2024 or as needed to continue service.</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 25115</p> <p>Based on observation, interview, and record review, the facility failed to maintain an effective pest control program to keep the facility free from pests in 2 of 2 resident rooms.</p> <p>The facility failed to ensure two of two resident nightstands and rooms on Unit 2 were treated for cockroaches.</p> <p>This failure could place residents at risk for an unsanitary environment and a decreased quality of life.</p> <p>Findings included:</p> <p>During an observation on 10/24/24 at 1:50 p.m., there were cockroaches in the nightstand drawers of Resident #1 and Resident #2.</p> <p>During an interview on 10/24/24 at 1:50 p.m., Resident #1, who resided in room [ROOM NUMBER], said he reported the cockroaches a few weeks ago to the lady at the front of the facility. He said the cockroaches had infested his room for weeks. He said the cockroaches crawled on his face and woke him up at night. He said he should not have to deal with roaches crawling on him in his bed. He said the facility should have addressed the issue after he reported to staff.</p> <p>During an interview on 10/24/24 at 2:00 p.m., Resident #2, who resided in room [ROOM NUMBER], said she had reported the roaches to staff but could not recall the name of the staff or when she reported the roaches. She said the cockroaches were in the drawers of the nightstand, closet, and bathroom.</p> <p>During an interview on 10/24/24 at 2:10 p.m., the Administrator said the facility has monthly pest control and as needed. She said she was not aware of any reports of cockroach infestation. She said the facility has a pest control log located at the receptionist's desk. She said any staff could document issues in the log for the pest control company to review for treatments. She said the pest control company reviewed the log during the monthly visit to ensure the address any target areas. She said RT F should have notified her and the maintenance director immediately of Resident #1's report of cockroaches. She said she would have contacted the pest control company to address the issues immediately so the pest control company could treat for the cockroaches. She said residents were at risk of allergies and illness from cockroaches if they were left untreated by pest control. She said the facility did not have a policy for pest control.</p> <p>During an interview on 10/24/24 at 2:25 p.m., RT F said Resident #1 reported on 10/01/24 he had cockroaches in his room, in his drawers and that crawled on him and woke him up at night. She said she wrote the Resident #1's allegation of cockroaches in the pest control log book on 10/01/24. She said she did not inform the Administrator or the Maintenance Director.</p> <p>(continued on next page)</p>

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