

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 455020	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/10/2025
NAME OF PROVIDER OR SUPPLIER Colonial Manor Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 821 US Hwy 81 W New Braunfels, TX 78130	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide activities to meet all resident's needs.</p> <p>51512</p> <p>Based on observation, interview, and record review, the facility failed to provide an ongoing program to support residents in their choice of activities, both facility-sponsored group and individual activities and independent activities, designed to meet the interests of and support the physical, mental, and psychosocial well-being for residents 1 of 1 secure unit reviewed for activities, in that:</p> <p>The facility failed to ensure there were organized activities available to residents.</p> <p>The failure placed residents at risk for a diminished quality of life, isolation, and lack of stimulation.</p> <p>Findings included:</p> <p>During observation of men's secure unit (MSU) on 3/4/2025 at 1:30 PM, the centrally located group activities board was observed to have a large print February 2025 calendar posted with red themed decorations. There were no additional postings to include activities for March on the activities board. On 3/5/2025 as observed at 1:30 PM, the group activities board contained new decorations in a green theme but did not have a calendar or notes of daily or monthly activities. The activities board remained the same during observation on 3/6/2025 at 09:05 AM. No calendars were observed in resident rooms.</p> <p>Observation of MSU on 3/4/2025 during times of 4 scheduled events (10:00 AM morning melodies, 11:30 AM coffee and daily chronicle, 2:00 PM mardi gras art, 3:00 PM coffee and chat) did not reveal any formal group activity. During these times, residents were observed sitting quietly in the dining area watching television or resting in their rooms watching television or sleeping. The nursing staff was not aware of any planned activities for the day during brief interview on initial observation of unit on 3/4/2025 at approximately 10:00 AM.</p> <p>Observation of MSU on 3/5/2025 during time of scheduled event (10:00 morning melodies) did not reveal scheduled activity occurrence.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>An interview was conducted with CNA B on 3/4/2025 at 11:22 AM. CNA B was asked what helped to prevent residents from having altercations with each other. She answered that the residents played bingo on Monday/Wednesday/Friday and they really liked that activity. She explained that when the residents were busy, it kept them from fighting and getting upset. CNA B was asked if there were any other group activities other than bingo, and she stated that there were no other activities done for the residents, only bingo. CNA B also stated the Activities Director was supposed to come to the unit and do more, but they did not. She explained there was usually a calendar posted but that was not followed.</p> <p>An interview was conducted with LVN A on 3/4/2025 at 1:38 PM. LVN A was asked what was being implemented to reduce aggression within MSU, and she stated behaviors were reduced when the residents were kept busy and occupied. LVN A reported that organized activities were rarely hosted within the unit, and the residents sometimes have bingo but that it was inconsistent. She also explained the residents expected bingo on Monday/Wednesday/Friday per the usual routine and would prepare the bingo supplies in anticipation of the event and express disappointment when the event did not occur. LVN A was asked if individual, one-on-one activities ever occur within the residents' rooms, and she said no. LVN A was asked if the residents were ever taken out of the unit to participate in facility-wide group activities, and she responded that the residents would leave MSU when occupational therapy or physical therapy come to get the resident for individual therapy sessions but that nobody ever came to get them for activities. LVN A stated she had voiced her concerns to AD C and ADON D but there were no changes after those conversations.</p> <p>During a subsequent interview with LVN A on 3/5/2025 at 09:50 AM, she was asked why she felt like the residents become aggressive with each other and had physical altercations, and she answered that it was because the residents were bored and under stimulated. She continued that they have nothing to do most of the time so they fight with each other.</p> <p>ADON D was interviewed on 3/6/2025 at 09:50 AM. ADON D was asked about activities and engagement on MSU. ADON D reported that AD C participates in care plan meetings all day on Tuesday and all day on Wednesday, so his schedule limited the number of activities that he could do on those days. ADON D stated she had absolutely been made aware of staff concerns regarding lack of activities and attributed it to AD C's schedule because he can't be in two places at one time. ADON D was then asked how the activities were performed when AD C was unable to attend, and she stated some of the staff would find things for the residents to do, but not all the staff members would do this. ADON D was asked if the residents on MSU ever participated in facility group activities, and she explained many of the residents could not tolerate the stimulation of large-scale activities, but a few would be picked to participate and integrate with mixed success.</p> <p>(continued on next page)</p>		

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>AD C was interviewed on 3/6/2025 at 1:05 PM. AD C explained he attended just about all of the care plan meetings because the other activities director was new. AD C stated group participation during activities in MSU was pretty decent and the residents required a lot of encouragement for participation. In response to question regarding notification to residents about activities, AD C stated the monthly calendar was often posted on the main activities board around the 5th or 6th of the month because the printing company took several days to print the large print calendar. AD C stated that something was planned every day. AD C was asked how the residents were made aware of activities in that time frame, before the calendar was available. AD C answered that he would go door to door or leave notes. He also said the residents knew that bingo occurred on Monday/Wednesday/Friday and did not usually need reminders for that event. AD C was asked if he did any in-room activities and what types of activities he hosted in an individual environment, for residents who were unable or unwilling to attend group activities. AD C answered that he typically did and that he had session where we talk about current events. He also reported that he would engage in conversations when he was inviting residents to group activities. In response to a question about hosting activities when he was unavailable, AD C explained he would ask the other activities director if she could bring some of the MSU residents to participate in her scheduled events. He also stated he had asked a few of the CNAs to host events in MSU but that it was hard to get them onboard to help you out . I could use a little more support from them . it's not an issue on the women's unit, they'll usually jump in and call bingo or whatever, but not there. AD C said he had brought up his concerns with leadership at the facility and was told that they would see what they could do. AD C indicated residents who did not receive activities could experience sadness, depression, and isolation.</p> <p>Record review of group activity attendance and individual activities for 90 day period were requested for review from AD C on 3/6/2025 at 07:48 AM. AD C stated he did not maintain records detailing attendance for group activities or records for individual activities performed. AD C explained his documentation consists of quarterly progress notes written in the EMR during care planning, with no other routine documentation.</p> <p>Record review of activity progress notes from February 2024 through March 2025 for Residents #1-6 revealed documentation consistent with AD C's description except that all 6 residents progress notes contained one additional note detailing daily activity for a single date concurrent with on-site investigation time frame.</p> <p>Calendars of activities for January-March 2025 were reviewed on 3/7/2025 to confirm that daily activities were planned for MSU residents.</p> <p>Facility policy titled Activity Programs revised 2021, states at least two group activities per day are offered on Saturday, Sunday, and holidays and at least four group activities are offered per day Monday through Friday.</p>		