

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 455429	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/10/2024
NAME OF PROVIDER OR SUPPLIER Rose Trail Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 930 S Baxter Tyler, TX 75701	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0850</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Hire a qualified full-time social worker in a facility with more than 120 beds.</p> <p>41695</p> <p>Based on record review and interview, the facility with more than 120 beds failed to employ a qualified social worker on a full-time basis for 1 of 1 facility reviewed for social worker qualifications.</p> <p>The facility did not have a qualified social worker since May 05/10/2024.</p> <p>This failure could affect residents in need of social services and place them at risk of psycho-social decline and poor-quality of life.</p> <p>Findings included:</p> <p>Record review of the Facility Summary Report dated 7/8/2024 revealed the facility had a maximum capacity of 172.</p> <p>In an interview with the Administrator, on 07/10/2024 at 9:30 AM, said, the Social Worker's last day at the facility was May 10, 2024 and there was not a current full time Social Worker and there has been an attempt to hire a new Social Worker with no success.</p> <p>In an interview with the DON, on 7/10/2024 at 10:30 AM, she said the Social Worker's last day at the facility was May 2024 and there was not a current full time Social Worker. DON said she had been attempting to do what she could in the Social Worker's absence, but she was not a licensed Social Worker.</p> <p>In an interview with the Regional Director of Operations on 7/10/2024, at 10:40AM, was asked why the facility did not have a Social Worker, she said the last Social Worker's last day at the facility was in May 2024, the Social Worker had quit for another job and there was not a current Social Worker, she said the facility was currently using DON and Administrator to meet the needs of Social Worker.</p> <p>In an interview with the HR Director on 07/10/2024 at 10:45AM, said the last Social Workers last day at the facility was 5/10/2024.</p> <p>Record review of information for on-site visit , dated 7/10/2024 provided by Health and Human Services and completed by administrator, indicated there was not a Social Worker on staff.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0850</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Record review of facility policy Social Services dated 7/2022 revealed the following [in part]:</p> <p>The facility, regardless of size, will provide medically related social services to each resident, to attain or maintain the resident's highest practicable physical, mental, and psychosocial well-being.</p> <p>Definitions:</p> <p>Medically related social services are services provided by the facility's staff to assist residents in attainment or maintenance of a resident's highest practicable well-being.</p> <p>Policy Explanation and Compliance Guidelines:</p> <p>A facility with more than 120 beds will employ a qualified social worker on a full-time basis. A qualified social worker is an individual with:</p> <p>A bachelor's degree in social work or a bachelor's degree in a human services field including but not limited to sociology, gerontology, special education, rehabilitation counseling, and psychology.</p> <p>One year of supervised social work experience in a health care setting working directly with individuals.</p> <p>The social worker will pursue the provision of any identified need for medically related social services of the resident. Attempts to meet the needs of the resident will be handled by the appropriate discipline(s). Services to meet the resident's needs may include:</p> <p>Advocating for residents and assisting them in assertion of their rights within the facility.</p> <p>Assisting residents in voicing and obtaining resolution to grievances about treatment, living conditions, visitation rights and accommodation of needs.</p> <p>Assisting or arranging for a resident's communication of needs through the resident's primary method of communication or in a language that the resident understands.</p> <p>Making arrangement for obtaining items, such as adaptive equipment, clothing, and personal items.</p> <p>Maintaining contact with the facility (with the resident's permission) to report on changes in health, current goals, discharge planning, and encouragement to participate in care planning.</p> <p>Assisting with informing and educating residents, their family, and/or representative(s) about health care options and their ramifications.</p> <p>Making referrals and obtaining needed services from outside entities (e.g., talking books, absentee ballots, community wheelchair transportation).</p> <p>Assisting residents with financial and legal matters.</p> <p>(continued on next page)</p>		

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<p>F 0850</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Transitions of care services (e.g., assisting the resident with identifying community placement options and completion of the application process, arranging intake for home care services for residents returning home, assisting with transfer arrangements to other facilities).</p> <p>Providing or arranging for needed mental and psychosocial counseling services.</p> <p>Identifying and seeking ways to support residents' individual needs through the assessment and care planning process.</p> <p>Encouraging staff to maintain or enhance each resident's dignity in full recognition of each resident's individuality.</p> <p>Assisting residents with advance care planning, including but not limited to completion of advance directives.</p> <p>Identifying and promoting individualized, non-pharmacological approaches to care that meet the mental and psychosocial needs of each resident.</p> <p>Meeting the needs of residents who are grieving from losses and coping with stressful events.</p> <p>The facility should provide social services or obtain needed services from outside entities during situations that include but not limited to the following:</p> <p>Lack of an effective family or community support system or legal representative.</p> <p>Expressions or indications of distress that affect the resident's mental and psychosocial well-being, resulting from depression, chronic diseases (e.g., Alzheimer's disease and other dementia related diseases, schizophrenia, multiple sclerosis), difficulty with personal interaction and socialization skills, and resident to resident altercations.</p> <p>Abuse of any kind (e.g., alcohol or other drugs, physical, psychological, sexual, neglect, exploitation);</p> <p>Difficulty coping with change or loss (e.g., change in living arrangement, change in condition or functional ability, loss of meaningful employment or activities, loss of a loved one);</p> <p>Need for emotional support.</p> <p>Record review of Indeed (website the facility used to advertise for Social Worker) (Indeed is a search engine for jobs that aggregates job listings from major job boards, newspapers, associations, and company career pages. 1. Job seekers can upload their resumes and search for jobs based on location, full-time or part-time status, and job type. 2. Employers can also post job openings for free on Indeed. This facility has instructed) dated 7/1/2024 - 7/10/2024 accessed revealed: As the Social Worker, you will assist with marketing, admissions, discharge, and transfer needs. Under the direction of the Administrator, you will assist in the planning, organization, and development of residents to assure that the medically related emotional and social needs of the resident are met/maintained on an individual basis. You will also be responsible for maintaining written documentation in the resident medical records per facility policy and state and federal guidelines.</p>		