

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 455490	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/26/2024
NAME OF PROVIDER OR SUPPLIER The Lakes at Texas City		STREET ADDRESS, CITY, STATE, ZIP CODE 424 N Tarpey Rd Texas City, TX 77591	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47277</p> <p>Based on observation, interviews, and record reviews, the facility failed to ensure residents who were unable to carry out activities of daily living were provided with the necessary services to maintain good personal hygiene for 2 of 6 (Resident #3 and Resident #5) residents reviewed for ADL care.</p> <p>The facility failed to provide Resident #3 & Resident #5 showers as scheduled.</p> <p>This failure could place residents who are dependent on staff for ADL care at risk for loss of dignity, and a decreased quality of life.</p> <p>Findings included :</p> <p>Record review of Resident #3's Face Sheet revealed a [AGE] year-old male who was admitted to the facility since 5/15/23 with a diagnoses of Osteomyelitis Vertebra (rare spinal infection that causes weakness and/or numbness in the arms or legs, incontinence of bowels and/or bladder), Paraplegia (paralysis that affects legs), Muscle weakness, Type 2 diabetes (body doesn't use insulin properly), Hypertension (pressure of your blood in your arteries is too high), chronic obstructive pulmonary disease (COPD) (lung disease that makes it difficult to breath).</p> <p>Record review of Resident #3's Comprehensive MDS assessment dated [DATE] reflected resident has a BIMS score of 15, which indicated the resident was cognitively intact . The MDS reflected Resident #3 was totally dependent on staff and needed assistance in doing all of her showering, toileting hygiene, upper body dressing, lower body dressing and personal hygiene.</p> <p>Record review of Resident #3's Care Plan revised 10/3/24, reflected, Resident is at risk for PSWB (Partial Weight Bearing) ADL Assistance required for bathing-need limited assist during bathing. Resident will maintain a sense of dignity by being clean, dry, odor free, and well groomed.</p> <p>Record review of Resident #5's Face Sheet revealed a [AGE] year-old female who was initially admitted to the facility on [DATE] and readmitted [DATE] with a diagnosis of cardiorespiratory conditions (heart and lung disease), hypertension (pressure of your blood in your arteries is too high), diabetes (body doesn't use insulin properly), non-Alzheimer's dementia (dementia not caused by Alzheimer disease).</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: Facility ID: 455490	If continuation sheet Page 1 of 3

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Record review of Resident #5's Comprehensive MDS assessment dated [DATE] reflected a BIMS score of 15, which indicated the resident was cognitively intact . The MDS reflected Resident #5 had impairment on both sides of his lower extremity (hip, knee, ankle, foot) who used a wheelchair; and totally dependent on staff for shower/bathing, and partially dependent (staff does less than half of the effort and is there to support resident by holding limbs and lifting resident) on staff for person hygiene areas such as, washing face and shaving.</p> <p>Record review of Resident #5's Care Plan dated 8/12/20, reflected resident should be provided with simple choices with ADL care and encourage participation; resident is a 1 person assist and should be bathed MWF per residents' preference.</p> <p>Record review of shower/bath documentation for the months of October 2024 and November 2024, show Resident #3 & Resident #5 have received their showers/bed baths on the 2pm - 10pm shift. It did not show any refusal of services.</p> <p>In an interview on 11/25/2024 at 1:37pm Resident #1 stated residents were not being showered and had been told that there weren't enough staff. He stated, residents that got showers on the 2pm - 10pm shift have it bad. He stated some residents have gone weeks without a shower or bed bath. He stated CNAs will mark it down like they've given showers when they haven't. He stated a lot of residents that cannot talk for themselves hardly gets there showers. He stated he is independent and can shower himself.</p> <p>In an interview on 11/26/2024 at 9:46am Resident #2 stated she had her showers. She stated she is very outspoken and demand her showers even though she is Bed B. However, she stated there are not a lot of people on Bed B that get their showers. She stated residents that have an Intellectual Disability (below average intelligence) and can't speak for themselves, they are not getting their showers as they should. The Bed B showers are given on the 2pm-10pm shift. Staff are always saying they are short of hand and unable to give showers, which is not true. She stated the staff are just not doing their jobs and the charge nurses aren't making them or holding them accountable.</p> <p>In an interview on 11/26/2024 at 11:21am Resident#3 stated staff are not available for showers on the 2pm - 10pm shift, which is when he is scheduled for showers. Resident #3 stated he does not need anyone to wash him up while in the shower; however, because his legs are unsteady, there must be a staff member available just in case the need for assistance arises (he falls). Resident #3 stated he is always told there are no staff available. He stated he is Bed B and his showers are on the 2pm -10pm shift. He stated a lot of times there are only two people working, the CMA and CNA and there aren't a lot of workers to give showers. He also stated the last time he had a shower was two weeks ago. He stated he just does a wash-up in the bathroom sink.</p> <p>In an interview on 11/26/2024 at 11:30am Resident #4 stated he gets his shower because he is Bed A and the 6am-2pm shift staff gets him his. He stated his roommate, Resident #3, complains about getting his shower all the time. His roommate is Bed B and there is hardly any staff available to give him his showers or they just won't.</p> <p>In an interview on 11/26/2024 at 11:35am CNA A stated she would shower a Bed B resident if she had a shower refusal from a resident in Bed A. She stated she has heard complaints from a lot of residents on Bed B about not getting their showers on the 2p - 10p shift.</p> <p>(continued on next page)</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>In an interview on 11/26/24 at 11:45am with Resident #5, she stated she has not received a bed bath in over 2 weeks and can't remember the last time she's had a shower. She stated she has continuously asked about a shower and has been told that the facility is shorthanded or there isn't anyone to help her . A review of the shower sheets indicated the resident had a shower; however, the resident denied this.</p> <p>In an interview on 11/26/24 at 11:55am with Resident #6, she stated she does not have any issues. She stated she gets her showers because she is Bed A. She stated her roommate, Resident #5, hasn't had a shower in over a month. She stated on one occasion she witnessed Resident #6 asking CNA staff for a shower and being told there isn't enough staff and there isn't a shower tech available cause the last one either quit or got fired.</p> <p>In an interview on 11/26/24 at 3:45pm with CNA B she stated she typically works the 10p-6a shift. She stated she believes the residents are not getting their showers on 2p-10p shift because Bed B residents are always complaining about not getting it when she works. When asked if she had spoken with a charge nurse or the DON about the complaints, she stated she had not. She stated she worked the 2p-10p shift on overtime only and didn't want to cause any problems. She stated when she viewed the ADL's it appeared that residents on Bed B had their showers, but there are a lot of complaints.</p> <p>In an interview on 11/26/24 at 6:00pm with the DON, she stated showers for some beds (Bed A) are completed on the 6 am-2pm shift and other beds (Bed B) 2pm-10pm shift. She stated in the past there were some complaints, but recently she has not received any complaints. She stated not having a shower or bed bath in days, weeks or months is not accepted. Based on the task completed in Task Section of Point Click Care (the computer documentation for staff to use indicating if residents were given a shower, refused a shower and if the CAN noticed any issues with resident skin or any other changes in condition), it appears Resident#3 and Resident#5 received their showers and/or bed baths during the week. A resident should receive their ADL's when scheduled per week. It is unacceptable for a resident not to either be given a bed bath or offered one.</p> <p>In an interview on 11/26/24 at 7:00pm with Administrator she stated all residents should have their bed bath and showers or other ADL's completed by staff as scheduled. It is unacceptable when they don't. She stated she has not been informed that staff on certain shifts are not giving showers. She stated it is unacceptable and if she had known this issue would have been addressed. She stated the quality-of-life policy addresses the facility's position on self-esteem.</p> <p>Review of the Quality-of-Life Policy dated 1/10/2022, #reflected, The facility will create and sustain an environment that humanizes and promotes each resident's well-being and feeling of self-worth and self-esteem.</p> <p>On 11/26/2024, reviewed facility grievances for the past 3 months and no formal complaints related to ADL care. Review of the Bathing Policy dated 3/1/14 and reviewed 2/10/2020 reflected, purpose is to cleanse skin, prevent infection and promote circulation 2 times or more weekly or as patient requires.</p>		