

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 45E312	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/19/2026
NAME OF PROVIDER OR SUPPLIER San Jose Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 406 Sharmain Pl San Antonio, TX 78221	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0690 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, interviews, and record review, the facility failed to ensure a resident who was incontinent of bladder received appropriate treatment and services to prevent urinary tract infections and to restore continence to the extent possible for 1 of 3 residents (Resident #1) reviewed for incontinence care. When CNA-A was providing incontinent care to Resident #1 on 06/18/2026, CNA-A did not clean the resident's suprapubic area (the area of the abdomen located below the umbilical region) and left buttock area. This failure could place residents who required incontinence care at risk for cross contamination and the development of new or worsening urinary tract infections. The findings included: Record review of Resident #1's face sheet, dated 12/04/2025, revealed Resident #1 was a [AGE] year-old female and admitted to the facility on [DATE] with the diagnoses of Parkinson's disease (disorder of the nervous system that affects movement and gets worse over time), retention of urine (a condition in which unable to empty all the urine from the bladder), and type 2 diabetes mellitus (a condition where the body has trouble regulating blood sugar levels, leading to persistently high blood glucose levels). Record review of Resident #1's quarterly MDS, dated [DATE], revealed the resident's BIMS was 8 out of 15, which indicated the resident had moderate cognitive impairment, the resident was dependent (Helper does all of the effort) for most activities of daily living, such as hygiene and dressing, and the resident was always bladder and bowel incontinent. Record review of Resident #1's comprehensive care plan, dated 05/27/2026, revealed the resident had the care plan of alteration in bladder and bowel elimination - Monitor and clean urine and bowel movement every shift. Observation on 06/18/2026 at 11:06 a.m. revealed CNA-A washed her hands with water, put on gloves, opened the old and dirty brief of Resident #1, then cleaned the resident's genital area with separating labia, and then cleaned the resident's left and right groin area. CNA-A did not clean the resident's suprapubic area and turned the resident to side. When CNA-A turned Resident #1 to side, the resident had bowel movement. CNA-A cleaned the resident's rectum and right buttock area, then put the new brief under the resident after changing gloves and closed the new brief without cleaning the resident's left buttock area. Interview on 06/18/2026 at 11:22 a.m. with CNA-A stated she did not clean Resident #1's suprapubic area and left buttock area because those areas were visually clean. CNA-A said she should have cleaned the resident's suprapubic area and left buttock area even though those areas were visually clean to prevent possible infection and to keep dry and clean the resident's suprapubic area because that area was folded with belly fat. Interview on 06/19/2026 at 1:40 p.m. with DON stated CNA-A did not clean Resident #1's suprapubic area and left buttock area, but this one was just one isolated event, and those areas were visually clean, so DON questioned if CNAs should clean those areas or not. Interview with the Administrator on 6/19/2026 at 1:41 pm revealed the Administrator said CNA-A should have cleaned the resident's suprapubic area and left buttock area even though those areas were visually clean because germs were invisible to the naked eye and to prevent possible infection. Record review of the facility policy, titled Perineal Care/Incontinent Care - Female with or without catheter, undated, revealed . 9. First separates labia and gently washes, rinse, and dry, as appropriate, the urethral area, wiping from front to back and (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 45E312	Facility ID: 45E312 If continuation sheet Page 1 of 2

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F 0690 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	avoiding the rectum. 10. Then washes, rinses and dries, as appropriate, the remaining perineal area wiping from front to back and working outward to thighs. 11. Turns resident on side and appropriately and gently washes, rinse and dries the remaining area including the rectum and buttocks without returning to the urethral area. 12. Appropriately and gently washes, rinses and dries from clean to dirty area leaving entire area clean and dry.		